

Q4 2019 V1

Quote Type **Rio**

Quotation For

Name:	Chris Gjerde
Company:	Town of Los Gatos
Phone:	
E-mail:	

Quote Info

Date:	10/31/2019
Quote Number:	103119
Valid Through:	1230/2019
Terms:	net 15
Account Manager:	pete H
Phone:	925 586 7549
E-mail:	

Description of Product and Services

trade in multiple QF work stations fro QF agent

Software

Rio includes Workflow, Web Access, Mobile, Adv. Audit Trail, Digital Signatures, Discussions, Unlimited Servers, Forms Essentials

SKU	Description	Unit Price	Quantity	Line Total
ENFPL25	Laserfiche Rio Pilot Named Full Users (25-49 users)	\$ 900.00	40	\$ 36,000.00
EPLS2	Laserfiche Rio Public Portal for 2 Laserfiche Servers	\$ 50,000.00	1	\$ 50,000.00
QFA	Laserfiche Quick Fields Agent	\$ 10,000.00	1	\$ 10,000.00
QC1	Laserfiche Quick Fields Core	\$ 5,000.00	1	\$ 5,000.00

Trade-in Credit \$ (99,290.00) \$ 1,710.00

Annual Maintenance and Licensing

SKU	Description	Unit Price	Quantity	Line Total
ENFPL25B	Laserfiche Rio Pilot Named Full Users (25-49 users) LSAP	\$ 180.00	40	\$ 7,200.00
EPLS2B	Laserfiche Rio Public Portal for 2 Laserfiche Servers LSAP	\$ 10,000.00	1	\$ 10,000.00
QFAB	Laserfiche Quick Fields Agent LSAP	\$ 2,000.00	1	\$ 2,000.00
QC1B	Laserfiche Quick Fields Core LSAP	\$ 1,000.00	1	\$ 1,000.00
S6140-AEPWNBD-1	fi-6140 1 Year Adv Exchange	\$ 119.00	4	\$ 476.00
5352B011	DR-M160II, ePak, 1 Yr. AE	\$ 89.00	1	\$ 89.00

Annual Maintenance Subtotal \$ 20,765.00

Hardware

SKU	Description	Unit Price	Quantity	Line Total
Hardware Subtotal \$ -				

Professional Services

SKU	Description	Rate	Quantity	Line Total
ECSCI	ECS Install, Configuration, Consulting, & Project Management Services	\$ 1,800.00	1.00	\$ 1,800.00

Professional Services Subtotal \$ 1,800.00

Special Terms

migrate QF sessions to Server & load all above licenses

Subtotal	\$	24,275.00
Tax Rate Software Only (Download Only)	0.000%	Tax \$ -
Software is only available via download and is not subject to CA sales tax		Shipping \$ -

Total \$ 24,275.00

Billing Terms:

All Software and Annual Maintenance is billed 100% at project start. Services are billed 50% up front minimally with remaining Services as incurred.

Annual Priority Support Contract Includes

- o Maximum 4 Hour Response Time - Upgraded from 24 hours with traditional LSAP support
- o Live Hours of support are 7:30am - 5:00pm PST M-F
- o Unlimited Phone and E-mail Support
- o On-site time is calculated to the nearest half hour and minimum onsite calculation is between 2-8 hours depending on the location
- o On-site time can be used for remedial training, installing updates, and consulting, in addition to support
- o ECS may allow planned after hours support in rare circumstances. In these circumstances Priority Support will be billed at double the hourly rate.
- o Two free admissions to the ECS Annual Customer Conference along with Free Admission to Quarterly User Groups
- o Monthly E-Newsletter
- o On-site/remote support hours included as quoted. On-site within next business day as needed. Additional hours of support purchased at a discounted hourly rate. Customers not under this plan can purchase on-site hours at \$250/hour with a 1 hour minimum for remote support, and an 8 hour minimum onsite charge in addition to travel expenses.

Hardware Return Policy:

Unopened boxed hardware may be exchanged for a full cash or credit refund within 7 days - a 15% restocking fee may apply. Defective hardware will be exchanged for a replacement per the terms and conditions specified on the product warranty card.