



TOWN OF LOS GATOS
COMMUNITY HEALTH AND SENIOR
SERVICES COMMISSION AGENDA REPORT

MEETING DATE: 08/28/2025

ITEM NO: 3

DATE: August 25, 2025
TO: Community Health and Senior Services Commission
FROM: Leif Christiansen, Senior Service Coordinator
SUBJECT: Review and Provide Input on the Draft Service Provider Survey

RECOMMENDATION:

Review and provide input on the draft service provider survey.

REMARKS:

On May 29, 2025, the Commission unanimously voted to recommend sending an email communication titled "Help Shape the Next Phase of Mental Health Support" to local service providers. The proposed email asked three questions regarding the provision of mental health services and asked three follow-up questions (i.e., What is working well from your perspective? What challenges are you seeing now? What new ideas or priorities do you suggest?)

Also, on May 29, 2025, the Commission unanimously voted to recommend staff review and forward a draft email and survey titled "Impact of Federal Funding Reductions on Health and Senior Services in Los Gatos" to Town Council for review and approval to send to local service providers.

With the Commission recommendations in mind, Town staff prepared a draft "Service Provider Survey" for review and input. The intent of the survey is to collect information from local service providers, including but not limited to: agency mission/vision, target population served, specific services offered, outcome measurement, primary funding sources, volunteer engagement, current challenges and past interactions with The Town of Los Gatos. The survey responses will be used to gain a deeper understanding of services available to residents, and to understand and/or forecast potential barriers to service provision (i.e., funding cuts).

Staff will consider input provided by the CHSSC when finalizing the survey and after issuing the survey, will provide the survey results to the CHSSC at a future meeting.

ATTACHMENTS:

1. Draft Service Provider Survey Questions

PREPARED BY: Leif Christiansen
Senior Service Coordinator
