LOS GATOS POLICE SERVICES REPORT

JAN-JUNE 2025

THE DEPARTMENT *Staff Update*

POLICE OFFICERS — 3

POLICE OFFICER RECRUITS — 1

COMMUNITY SERVICE OFFICER INTERNS — 3

SERGEANT — 1

DISPATCHER — 1

FISCAL BUDGET

DUI GRANT

LGMS POLICE FOUNDATION

POST GRANT
(TEAM BUILDING WORKSHOP)

PARKING RESIDENTIAL ALARM ORDINANCE

MONTE SERENO LE SERVICES CONTRACT

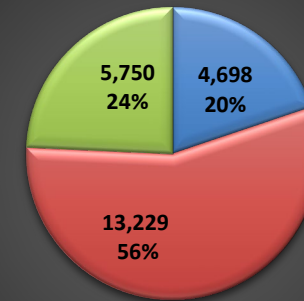**ALARM BILLING & PERMIT MANAGEMENT VENDOR** (TURBODATA)

Calls For Service



RESPONSE TIMES BY PRIORITY
January – June
2024 - 2025

	PRIORITY 1 CALLS	PRIORITY 2 CALLS	PRIORITY 3 CALLS
2024	5:23	6:59	7:03
2025	3:32	7:02	7:01
GOAL	5:00	10:00	15:00

■ 2024 ■ 2025 ■ GOAL

COMMUNICATIONS CALL CENTER METRICS
January - June
2025

- 5,750 24% (Outbound Calls)
- 4,698 20% (911 Calls)
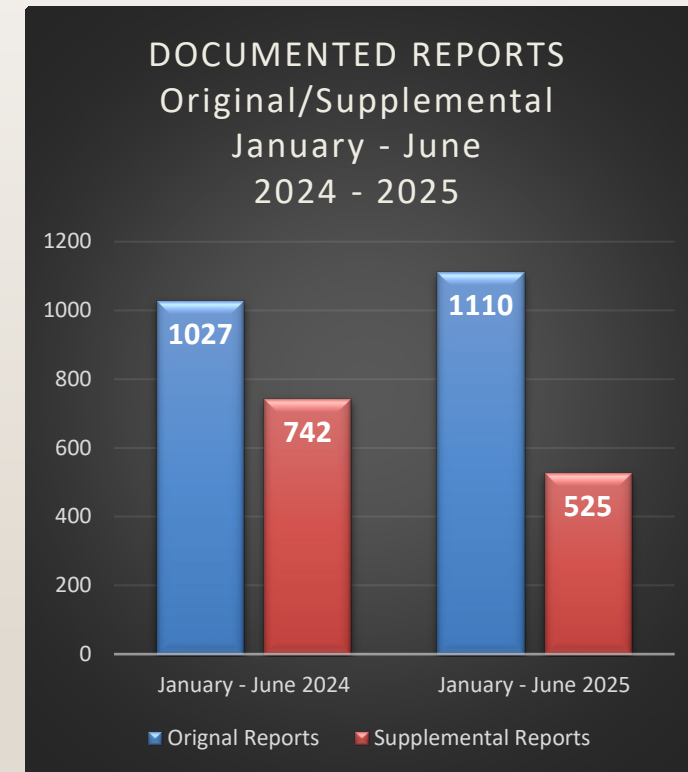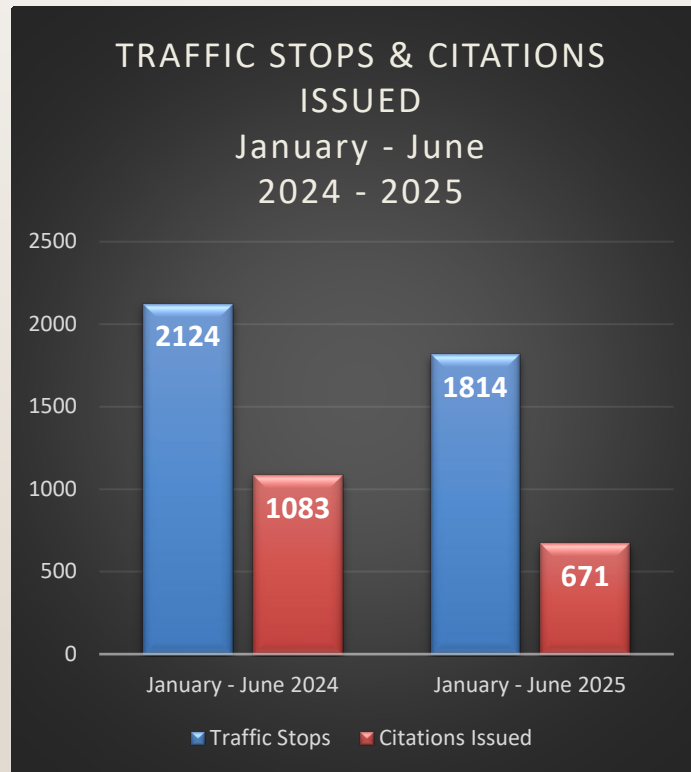- 13,229 56% (Incoming Non Emergency Calls)

■ 911 Calls (95.95% Calls Answered < 10 Sec)
■ Incoming Non Emergency Calls
■ Outbound Calls

COMMUNICATIONS CALL CENTER METRICS
January - June
2024

- 6,872 26% (Outbound Calls)
- 5,173 19% (911 Calls)
- 14,597 55% (Incoming Non Emergency Calls)
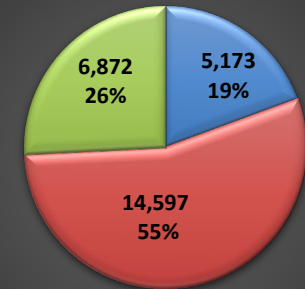
■ 911 Calls (95.90% Calls Answered < 10 Sec)
■ Incoming Non Emergency Calls
■ Outbound Calls

Traffic Enforcement & Case Reports

TRAFFIC STOPS & CITATIONS ISSUED
January - June
2024 - 2025

- January - June 2024: Traffic Stops 2124, Citations Issued 1083
- January - June 2025: Traffic Stops 1814, Citations Issued 671

Legend: Traffic Stops, Citations Issued

DOCUMENTED REPORTS
Original/Supplemental
January - June
2024 - 2025

- January - June 2024: Original Reports 1027, Supplemental Reports 742
- January - June 2025: Original Reports 1110, Supplemental Reports 525

Legend: Original Reports, Supplemental Reports

COMMUNITY POLICING

LGMS Police Foundation

Special Olympics-Torch Run

Bike Rodeos

Safety Presentations

CERT Oversight meetings

Service Club meetings

3RD Community Police Academy

Neighborhood Watch & CERT Oversight meetings

LGMSPD- *FLEET OVERVIEW*

1 **FLEET COMPOSITION**
Mix of marked patrol units, unmarked investigative/admin vehicles, special-use units (UTVs, bikes, trailers), and volunteer/donated resources

2 **FUNDING SOURCES**
Town budget, state/federal grants, Police Foundation, community donations

3 **OPERATIONAL COVERAGE**
Supports 24/7 patrol, investigations, school safety, traffic enforcement, volunteer programs, and special events

4 **SPECIALIZED EQUIPMENT**
Supervisor units as mobile command posts; parking vehicles with ALPR; UTVs for off-road & event support

5 **CAPACITY CONSTRAINTS**
5 patrol officers per shift; marked units shared between day/night shifts with limited downtime

6 **PROCUREMENT LAG**
6-12+ month lead time for acquisition & upfitting; requires maintaining backup units

81%

Satisfaction with Town Services, Police Services was top three.
- Police Services was also selected as the top two most important services for the Town to provide.

SURVEY SUMMARY

80%

Public Safety Perceptions were rated in 9 areas with three categories rating above 80%:
- Professionalism of Officers
- Effectiveness of police
- How quickly police respond

Public Safety: Priorities for Investment

- Continued efforts to prevent crime
- More visibility of police personnel in neighborhoods
- Efforts to collaborate with the public to address concerns
- Enforcement of local traffic law

81%

Police Services saw the biggest gain in Town Services satisfaction since 2022. Going from 74% to 81% in 2025

ALPR

Legal Compliance & Policy Framework

- Governed by SB 34 (ALPR data safeguards) & SB 54 (California Values Act)

- Guided by LGMSPD Lexipol Policy 429 – Automated License Plate Readers (ALPR), ensuring lawful, ethical, and accountable use. Posted on LGMSPD website

Controlled Access & Use Restrictions

- Only authorized California law enforcement agencies can access ALPR data.

- No direct access for federal or out-of-state agencies.

- Never used solely for immigration enforcement.

Investigative Tool

- Functions as a pointer system to locate:
  - Missing persons
  - Crime victims
  - Criminal suspects

- Always used alongside other lawful investigative methods that are governed by Policy 429, SB34, and SB 54

Transparency & Public Accountability

- Public ALPR policy & usage data posted on:
  - Town Transparency & Data Portal
  - Flock Safety Transparency Portal

- Regular updates maintain community oversight & trust

Priorities & Themes

COMMUNICATIONS INFRASTRUCTURE MODERNIZATION

REGIONAL PREPAREDNESS FOR SUPER BOWL & FIFA WORLD CUP

OPERATIONAL COLLATERAL TEAM READINESS ASSESSMENT

STAFFING STABILITY

TRAFFIC ENFORCEMENT EXPANSION

MELIORA ASSESSMENT IMPLEMENTATIONS

QUESTIONS