

From: diane.fisher
To: [Holly Young](mailto:Holly.Young)
Subject: FW: Re: Local Services and Resources | The Los Gatos CA Official Site!
Date: Friday, May 15, 2026 12:38:07 PM
Attachments: [10.13.23 JFS Silicon Valley Horizontal Logo-Blue \(1\).png](#)
[10.13.23 JFS Silicon Valley Stacked Logo-Blue.png](#)
[RDD CACS Primary Subsidiary - Primary.png](#)

[EXTERNAL SENDER]

Holly,

I'm forwarding the info for JFS of Silicon Valley to include in the resources document. In the stream below you will see a link to a Santa Clara County website that shows JFS has a contract with the county, so this should suffice for vetting. Please confirm and let me know if this info is adequate to add to the resource doc.

Thanks,
Diane

Sent from my Galaxy

----- Original message -----

From: Debbie Michels <[REDACTED]>
Date: 5/15/26 9:33 AM (GMT-08:00)
To: "diane.fisher" <[REDACTED]>
Cc: Susan Frazer <[REDACTED]>
Subject: Re: Local Services and Resources | The Los Gatos CA Official Site!

Good morning, Diane,

Below is our information for the listing (feel free to edit). I've also attached two logos for you to use depending on which one works for the site.

JFS of Silicon Valley is an inclusive nonprofit social services organization providing comprehensive support services, including housing navigation/tenancy, food assistance and care management to individuals and families facing life's challenges.

Name: JFS Silicon Valley
Address: PO Box 320490, Los Gatos, CA 95032 (we do not publicize our physical address for security reasons)
Phone: (408) 556-0600
Website: www.jfssv.org

On another note, we also have a subsidiary - the Rick and Doris Davis Center for Aging and Caregiver Services. I'm not sure if you're able to include that business as well, but if you can, here is the information for it as well as a logo.

At the Rick & Doris Davis Center, our Home Care services help older adults and adults with disabilities remain safely and comfortably in their own homes through non-medical assistance tailored to each individual's needs.

Name: The Rick & Doris Davis Center for Aging & Care Giver Services (A subsidiary of JFS Silicon Valley)
Address: PO Box 320490, Los Gatos, CA 95032 (we do not publicize our physical address for security

reasons)

Phone: (669) 240-6183

Website: <https://www.rddchomecare.com/>

Thank you so much and have a great weekend!

Debbie

Debbie Michels

Vice President of Community Engagement



P.O. Box 320490, Los Gatos, CA 95032
Phone: 408-507-1282 | Main: 408-556-0600

www.jfssv.org
<https://www.facebook.com/jewishfamilyservicesv/>

From: diane.fisher <[REDACTED]>

Sent: Thursday, May 14, 2026 10:17 PM

To: Debbie Michels <[REDACTED]>

Subject: Re: Local Services and Resources | The Los Gatos CA Official Site!

External Email: This is an external email, please take care when clicking links or opening attachments.

You don't often get email from [REDACTED]. [Learn why this is important](#)

Debbie,

This link also lists Jewish Family Services under Senior Services as well, so this should provide adequate vetting.

Do you want to send me the language and how you'd like to be listed and I'll forward that?

Logo, name, address, phone, webpage, one sentence description.

Thanks,

Diane

Sent from my Galaxy

----- Original message -----

From: Debbie Michels <[REDACTED]>

Date: 5/14/26 7:11 PM (GMT-08:00)

To: "diane.fisher" <[REDACTED]>, Susan Frazer <[REDACTED]>

Subject: Re: Local Services and Resources | The Los Gatos CA Official Site!

Hi Diane,

Thank you so much for asking to have JFS added to the list!

This is the County of Santa Clara's website listing Jewish Family Services of Silicon Valley as one of two organizations providing vocational and ESL programs to immigrants. We are contracted with the County to provide these services. Please let me know if you need to see actual contracts and/or other documentation or if the webpage suffices.

https://stgenssa.sccgov.org/debs/program_handbooks/calworks/assets/58RCAECAWorkReg/TAPandRESS.htm

I'm also happy to answer any questions or provide additional information as needed.

Thank you again!
Debbie

Debbie Michels

Vice President of Community Engagement



P.O. Box 320490, Los Gatos, CA 95032
Phone: 408-507-1282 | Main: 408-556-0600

www.jfssv.org
<https://www.facebook.com/jewishfamilyservicesv/>

From: diane.fisher <[REDACTED]>
Sent: Thursday, May 14, 2026 6:27 PM
To: Susan Frazer <[REDACTED]>
Cc: Debbie Michels <[REDACTED]>
Subject: RE: Local Services and Resources | The Los Gatos CA Official Site!

External Email: This is an external email, please take care when clicking links or opening attachments.

Hi Debbie,
I was asked at tonight's DEI Commission meeting to assist in vetting any additional organizations to be listed as a resource, by showing that the County has vetted the organization in some way.
So if you can show me a county website that shows that you have contracts with the county, that is probably what is needed.
thanks,
Diane

Sent from my Galaxy

----- Original message -----

From: Susan Frazer <[REDACTED]>
Date: 5/14/26 1:37 PM (GMT-08:00)
To: "diane.fisher" <[REDACTED]>
Cc: Debbie Michels <[REDACTED]>
Subject: RE: Local Services and Resources | The Los Gatos CA Official Site!

Hi Diane,

We would absolutely like to be included. I'm adding Debbie to this email as she can help with this process.

Thank you for keeping an eagle eye out for us!

Susan Frazer, LCSW
Chief Executive Officer



P.O. Box 320490
Los Gatos, CA 95032
Phone: 408-556-0600 | Fax: 408-317-1733

www.jfssv.org
<http://www.facebook.com/jewishfamilyservicesv/>

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From: diane.fisher <[REDACTED]>
Sent: Thursday, May 14, 2026 12:17 PM
To: Susan Frazer <[REDACTED]>
Subject: Local Services and Resources | The Los Gatos CA Official Site!

External Email: This is an external email, please take care when clicking links or opening attachments.

Local Services and Resources | The Los Gatos CA Official Site! <https://share.google/QjOwhJcMZ2o490IFD>

Susan,

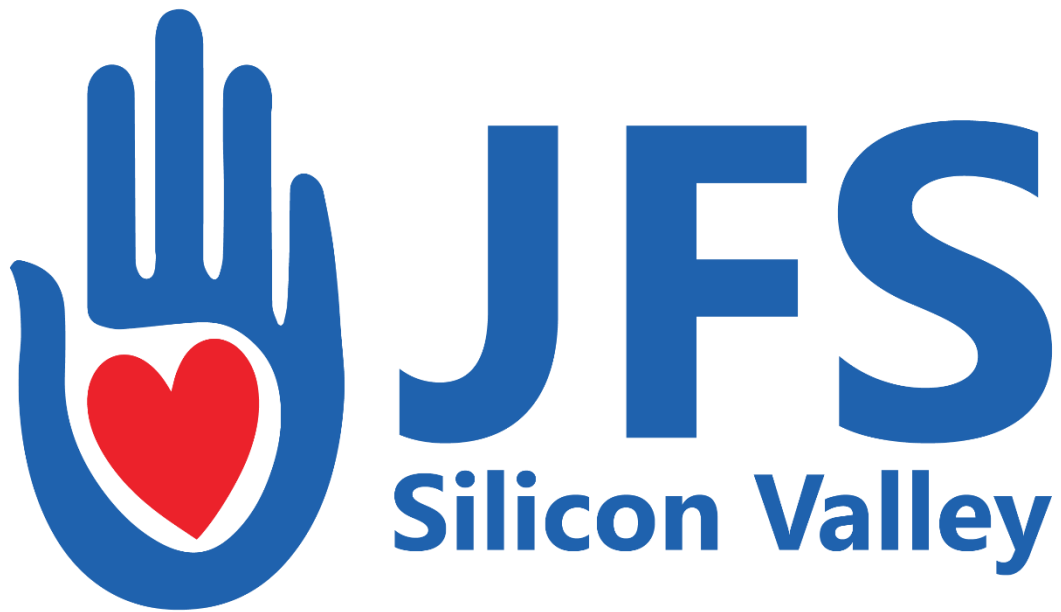
Would you want JFS to be listed on the Los Gatos town website as a local resource?

I'm on the DEI Commission (holding the faith seat) and we've been asked to review the housing resource document which also links to other resources. I was surprised to see Council of Churches listed which went out of business many years ago, but no JFS.

If you agree I will suggest it at our commission meeting tonight.

Diane

Sent from my Galaxy





From: Lynn Dowling Bruno [REDACTED] >
Sent: Thursday, June 4, 2026 7:00 AM
To: Holly Young <HYoung@losgatosca.gov>
Cc: Katy Nomura <KNomura@losgatosca.gov>
Subject: Re: Quick Reminder

[EXTERNAL SENDER]

Here are my suggestions:

The Housing Resource Guide is a good starting point for someone looking for rental housing in Los Gatos.

In addition to some minor edits, there are three issues related to inclusion: discoverability, context, and vocabulary.

Discoverability

The guide is not easy to find. The current path to discovering the guide on the town website is: Living in Los Gatos > Town Departments and Services > Community Development > Housing Programs

While it's clear that housing information could be found under the Living in Los Gatos tab, the rest of the path is less intuitive. 'Town Departments and Services' and 'Community Development' are not suggestive of housing. The name Housing Programs also does not seem right for what is offered here.

Suggestions: Shorten the path and/or make it more intuitive. Housing is important enough that it should be directly under Living in Los Gatos. Instead of Living in Los Gatos > Town Departments and Services > Community Development > Housing Programs, consider Living in Los Gatos > Housing Programs

Also consider renaming it 'Housing Information' which is more encompassing and indicative of what a user could find on the page.

Context

If you are just looking at the Housing Resource Guide on its own, many questions arise. What is low income, below market, affordability, etc. The amount of information could be overwhelming for some. While the Guide does a good job of breaking things into categories, it's not always clear how to use the information and who could benefit from it.

A brief introductory paragraph on how to use the guide would be helpful, including links back to the Town's website page for definitions of low income, below market, affordability, etc. Additionally, brief definitions (1-2) sentences could be listed as part of the introduction for each relevant section, and include a link back to the town page.

The introduction page should also include the caveat that information frequently changes and that the Town does its best to keep the report current.

Vocabulary

Use of the word 'landlord,' which dates back to feudal times, is being rethought. Many in the industry now prefer the term 'housing provider' as it connotes a more service-oriented and less adversarial and hierarchical relationship.

In the report, 'landlord' appears in the listing for Project Sentinel. It appears several times on the Town website.

Suggest adopting the term 'housing provider' as service oriented relationships are presumably what the Town hopes to foster. A search on 'landlord vs housing provider' should provide further insights into the pros and cons of each, as well as the impetus behind the change.

Edits/content suggestion:

Table of Contents: should be labeled as such with better headings

Cover Page: just say: **Updated 2026** instead of Last Update

The HUB, which is managed by LGSRecreation (<https://www.lgsrecreation.org/55-plus/hub/>) includes a lot of info about Housing. It would be helpful for the Town's Resource Guide to provide a link to that website.

From: [Gordon Yamate](#)
To: [Holly Young](#)
Cc: [Katy Nomura](#)
Subject: Housing Guide Comments
Date: Thursday, June 4, 2026 10:57:51 AM

[EXTERNAL SENDER]

Just a couple of comments regarding the guide:

Please add the Los Gatos Antiracism Coalition rental assistance program as a resource
<https://lgarc.org/rental-assistance/>.

I have confirmed with them that they would like to be included in the guide.

I think it would be helpful to add some explanation in the guide as to how it was compiled—was it done by community volunteers, staff, etc. Being on the Town website, it has the aura of being complete and authoritative—you might consider a disclaimer as to its completeness and current updating. My guess is that it may be missing some information on housing availability and some businesses do change.

Gordon Yamate
[REDACTED] (mobile)
[REDACTED]