

Next Door Solutions to Domestic Violence

Los Gatos Community Health &
Senior Services Commission Meeting

Afi Nkhume-Crecy

Pronouns: she/her
Community Engagement &
Volunteer Coordinator

Thursday, September 24th, 2026





Scope of the Problem

- 1:4 heterosexual/ lesbian women and over 1:2 of bisexual women experience DV in their lifetime.

- Nearly 1:2 of female murder victims and 1:20 male murder victims are killed by former or current intimate partners.

- 1:6 men have been severely physically abused by an intimate partner.

- Over 90% of abusive relationships involve financial abuse, forcing many to choose between homelessness and abuse.

- In the US, an average of 20 people are physically abused by an intimate partner every minute.

- 1:3 adolescents will experience violence in their dating relationships.



Scope of the Problem contd.

- 2.1% of adults 60+ experienced psychological aggression in the past year.

- 1.7% of adults 60+ experienced sexual violence.

- 0.8% of adults 60+ experienced physical violence.

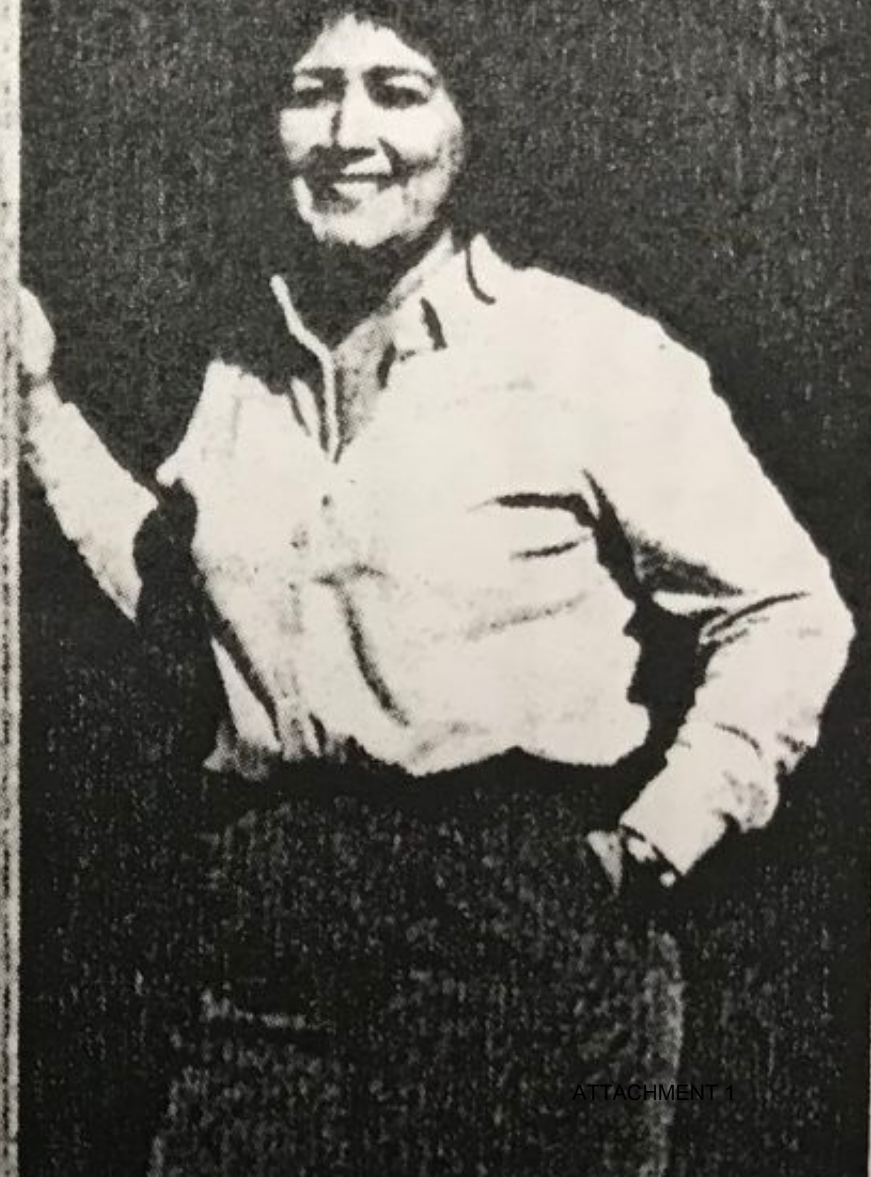
- Older adults with hearing or vision impairments faced greater odds of psychological and physical violence.

WOMAN

HOURS 8-5 MON - FRI
HORAS LU - VI

OFFICE 298-3505
OFICINA

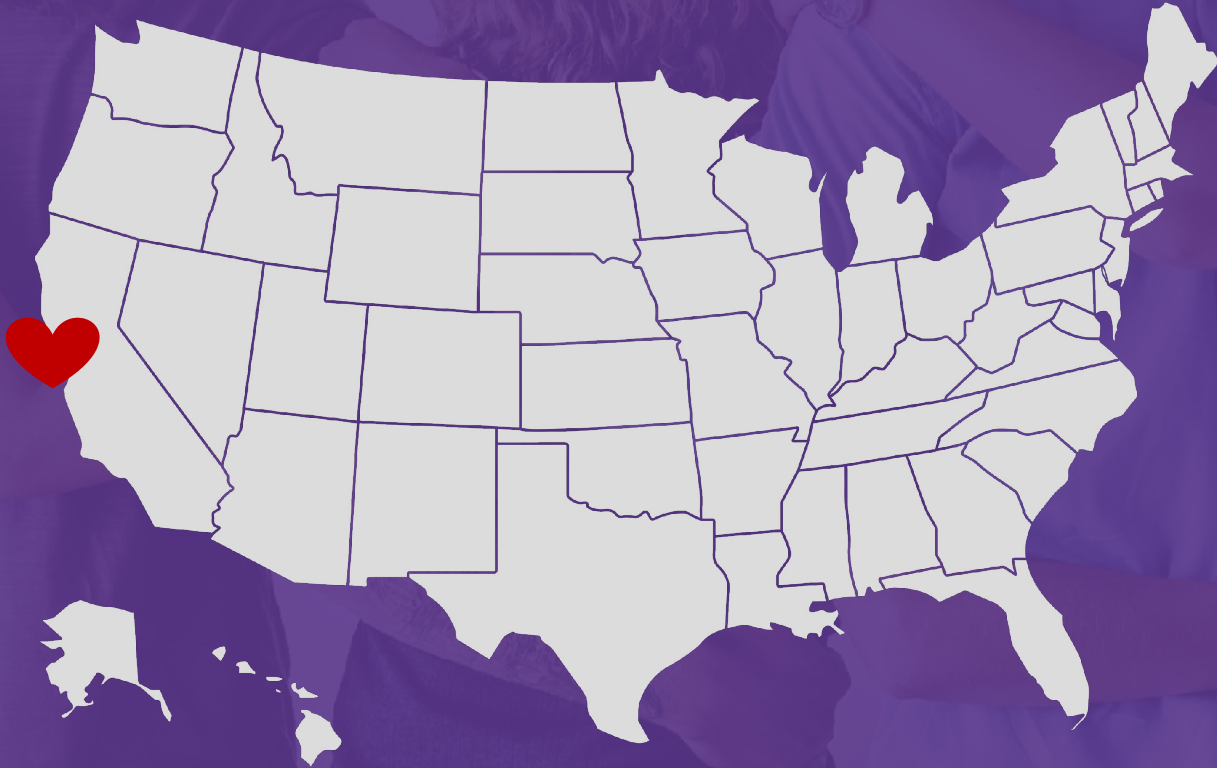
24 HR HOTLINE 279-2962
LINEA ABIERTA DE 24 HORAS



NEXT DOOR
SOLUTIONS TO
DOMESTIC VIOLENCE

Our History

Founded in 1971, Next Door Solutions was the **first** domestic violence shelter in the nation to offer bilingual **English-Spanish services** and only the **second** domestic violence agency in California



Mission & Vision



Our mission is *to end domestic violence in the moment and for all time.*

Mission

Vision

We will reduce and end domestic violence through comprehensive quality services, unwavering survivor defined advocacy and collaborative strategic initiatives that target individuals, relationships, community norms, and societal attitudes.

We seek a community environment that breaks the silence and makes domestic violence and other forms of gender-based violence unacceptable.



Our Programs and Services



24/7 Crisis
Hotline



Walk-in Crisis
Intervention
Counseling



Legal
Advocacy



Self-Sufficiency
Group



Emergency Shelter
& Housing
Services



15 Support
Groups in English
& Spanish



Kid's Club



Initiatives:
Domestic Violence &
Healthcare; Men, Boys &
Gender-based Violence



24/7 Crisis Hotline

01

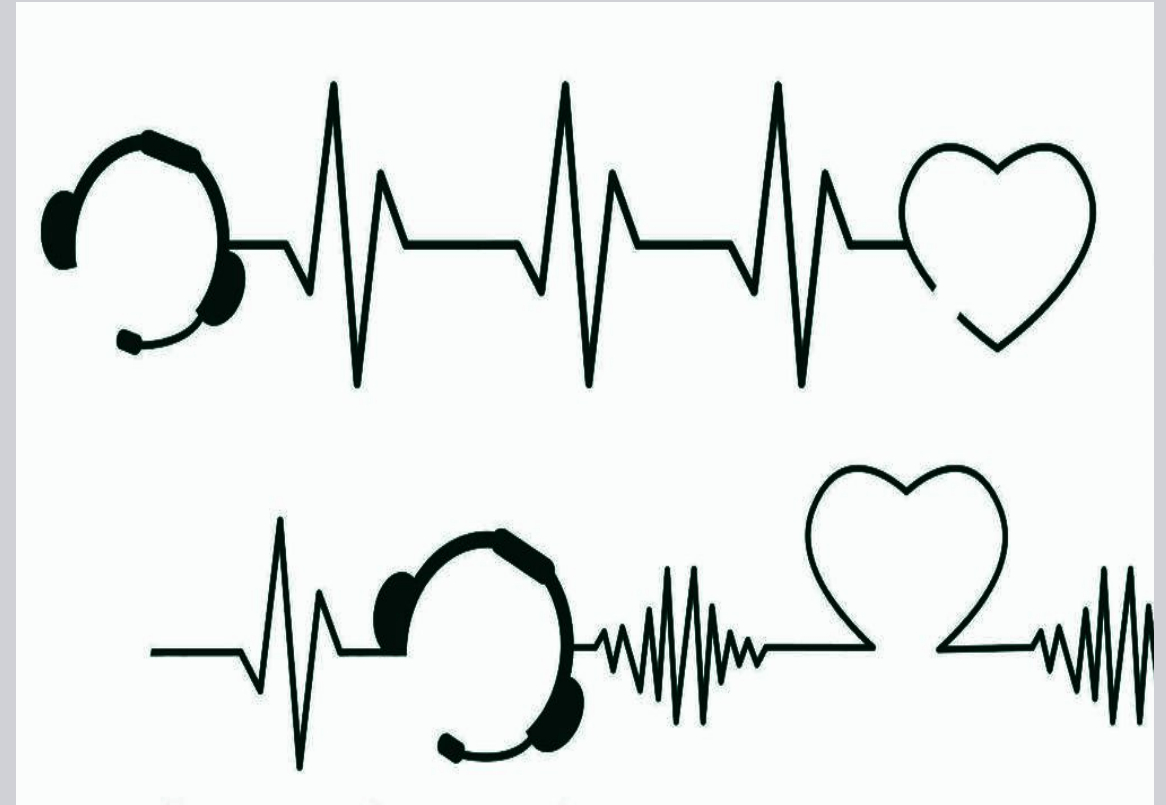
(408) 279-2962

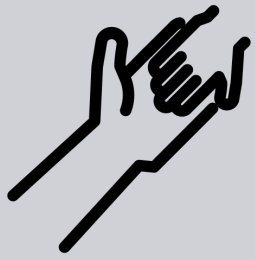
02

Answered out of our
Emergency Shelter

03

Answer SCC Adult Protective
Services crisis line after hours





Walk-in Crisis Services

01

Crisis Intervention,
Risk Assessments, and
Safety Planning

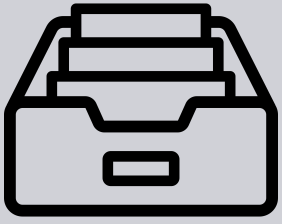
02

No appointment needed

03

Monday-Friday 9am-5pm





Legal Services

01

Document assistance and filing assistance for Civil DVRO's.

02

Court preparation and Court accompaniment

03

Virtual Legal Clinic





Emergency Shelter

01

Confidential location with 19 beds

02

Staffed 24/7 with Outside Entrance Surveillance

03

Initial Stay is 45 Days

04

Hoteling is another option we provide in case the Shelter is not an option.



**Emergency
Shelters**



Self-Sufficiency Support

Current Support Groups

1. Women's Support Groups (English & Spanish)
2. Men's Support Group (Bilingual)
3. LGBTQIAP+ Support Group (Virtual)
4. Men's Support Group at Elmwood Correctional Facility
5. Quilting Support Group (Art Therapy)
6. Teen Support Group (Currently on hold)

Coming Soon:

Women's Support Group at the Medium Security Women's Correctional Facility

Common Discussion Topics

- Building self-efficacy, goal setting, and problem-solving skills
- Strengthening resilience, self-care, self-esteem, and personal growth
- Trauma-informed education and healing
- Parenting after experiencing violence
- Healthcare and health insurance navigation
- Expressive arts curriculum



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**Emergency
Shelters**

Latest Impact Report

**2000+
Clients Served**

**15,000+ Hotline
Calls Answered**

**1,295 Sessions w/
Housing Clients**

**10,526 Nights of
Emergency Safety:**

- > 7,063 Shelter Bed
Nights**
- > 3,463 Hotel Nights**

**466 Support Group
Attendees
&
5,057 Sessions
Provided**

**388 Legal Clients
&
1,839 Sessions
Provided**

Sharing our Resources

01

Hotline/ Walk-in Crisis Intervention

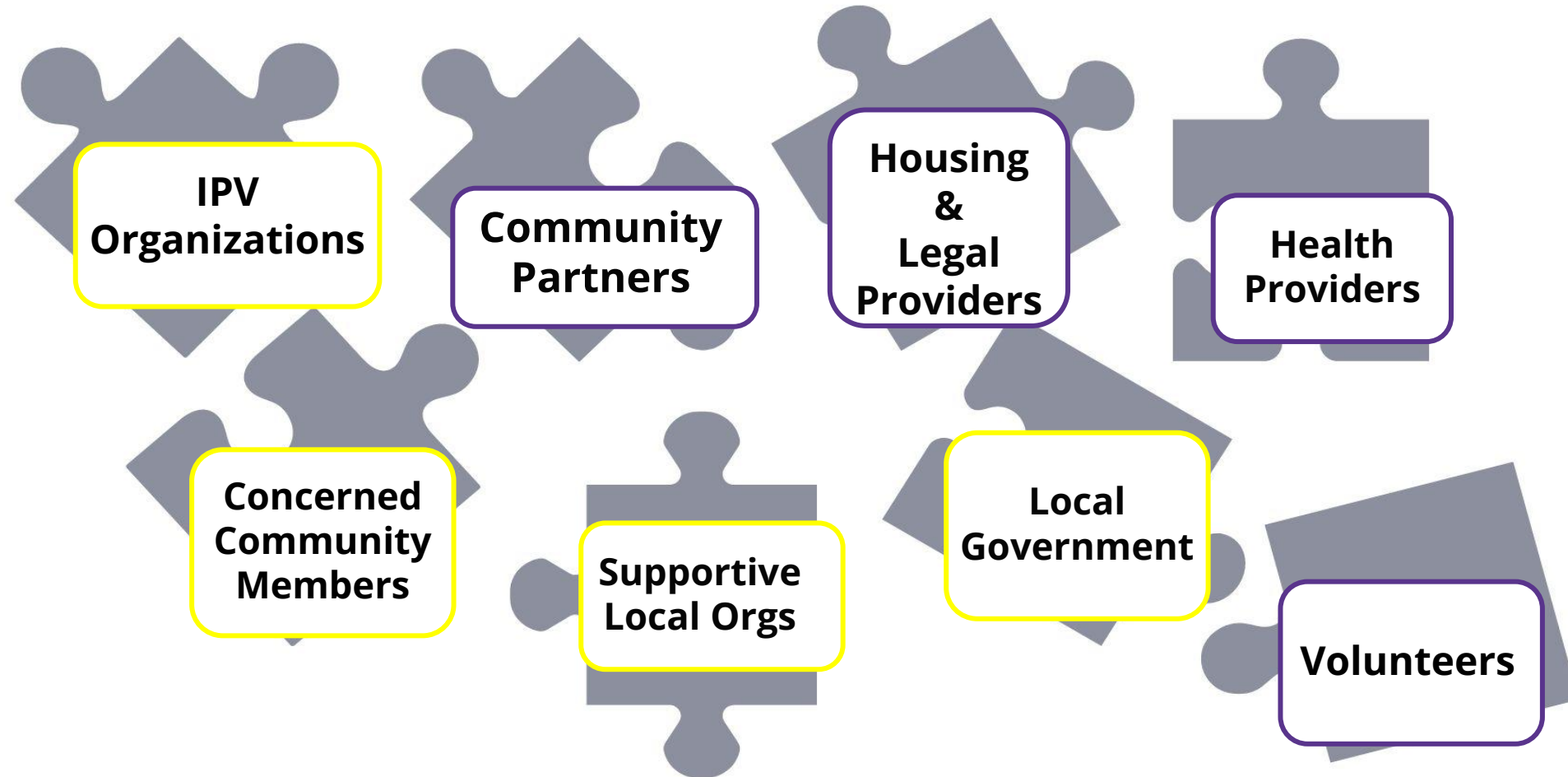
- **Ask the Question:** "Have you ever called any of these numbers to learn about what services are available?"
- **Normalize it:** "I've started handing out this information to all my community members so they know how to get help for themselves if they need it, and/or how to help a friend or family member"
- **Summarize:** "It talks about healthy & safe relationships, and how relationships affect your health."

02

Warm Referral | Coordinated Care and Safety Planning

"If you are comfortable with this idea, I would like to call my colleague, (fill in the person's name), she has helped many people who have been in similar situations, or I can pass along the information and when you are ready to call you can."

We Are All Collaborating!



Partnership Opportunities



- **For Local Organizations w/ Potential Clients:**
 - Presentations & Workshops
- **For Community Organizations: MOU**
 - Cross Staff Training: Site Visits
 - Consulting, Relying on Partner Expertise/ Protocol Recommendations
 - Mobile response: Transporting Survivors Between Agencies
- **Concerned Community Members: Get Involved!**
 - Donate
 - Volunteer
 - Host A Drive

Reach Out!

Afi Nkhume-Crecy

Volunteer & Community Engagement Coordinator

Acrecy@nextdoor.org

NEW ADDRESS:

**Sobrato Center for Nonprofits
1400 Parkmoor Ave. Suite 120
San Jose, CA 95126**

**Community Office: 408.501.7550 | 24-Hour
Hotline: 408.279.2962
nextdoorsolutions.org**