



**TOWN OF LOS GATOS
COUNCIL AGENDA REPORT**

MEETING DATE: 06/16/2026

ITEM NO: 9

DATE: June 16, 2026
TO: Mayor and Town Council
FROM: Chris Constantin, Town Manager
SUBJECT: **Authorize the Town Manager to Execute a First Amendment to the Agreement for Services with Assure MSP, Inc. to Increase Compensation by \$18,898.43 for a Total Agreement Amount of \$233,898.43**

RECOMMENDATION: Authorize the Town Manager to execute a First Amendment to the Agreement for Services with Assure MSP, Inc. to add the Police Operations Building intercom improvements and a La Rinconada Park security camera installation, and increase compensation by \$18,898.43 for a total agreement amount of \$233,898.43.

FISCAL IMPACT:

The original agreement was funded through the FY 2025-26 COPS/SLESF grant program within the Police Department Operating Budget (1114818-68515 and 61253). The proposed amendment will be funded by the Adopted FY 2025-26 Capital Improvement Program Budget in the following manner:

- Intercom System - \$8,477.15 - Unanticipated Repairs Project (4118151; CIP No. 811-9904)
- Camera - \$10,421.28 – Sport Court Resurfacing Project (4118414; CIP No. 831-4611)

STRATEGIC PRIORITY:

This action does not directly support a specific strategic priority but does support the Town's Core Goal of Public Safety. This item furthers public safety by replacing the intercom system at the POB, restoring communication between visitors to that building and the Police Department

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Parks and Public Works Director

Reviewed by: Town Manager, Assistant Town Manager, Town Attorney, and Administrative Services Director

dispatch staff, and by adding a camera to the sport court at LaRinconada Park to allow for monitoring of vandalism.

BACKGROUND:

Assure MSP, Inc. (Assure) is a managed service provider that partners with Verkada. Verkada provides a cloud-based physical security platform that integrates video cameras, access control, alarms, environmental sensors, and related tools into a single, centrally managed system. The platform uses a hybrid architecture that combines on-device processing with cloud-based management, reducing reliance on on-premise servers and simplifying deployment across multiple facilities. Verkada systems are widely utilized by municipal agencies and public entities throughout the Bay Area, including several local law enforcement and public sector organizations.

On January 20, 2026, the Town Council authorized the Town Manager to execute an agreement with Assure MSP, Inc to install, configure, and provide Verkada Camera Systems and Cloud-Management Systems at various locations in Town.

DISCUSSION:

The Police Operations Building (POB) has an intercom and camera access system that allows dispatch staff located at the Civic Center to observe and converse with POB visitors. The system provides safety and security to staff of the POB. In recent months, the system has become increasingly unreliable, and PPW staff are no longer able to permanently fix the existing hard-wired intercom system. Staff have assessed various ways to restore functionality to the intercom system at POB. Verkada Camera can provide a cloud-based system that can connect POB with the dispatchers. The cloud-based system will be a more cost-effective installation than a new wired system between the buildings.

In 2025, acts of vandalism on the sports courts at LaRinconada Park prompted staff to install a solar camera to monitor the area. This installation has proven effective at reducing vandalism, but the selected camera is not performing well. Staff is recommending the installation of a solar Verkada camera system at the court following the reconstruction work planned for summer 2026.

The first amendment to the agreement with Assure will provide the funding needed to replace the intercom system at the POB, restoring communication between visitors to that building and the Police Department dispatch team, and to install a solar camera at LaRinconada to provide for enhanced monitoring.

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CONCLUSION:

Authorization of the first amendment will allow for the installation of the upgraded equipment during the summer of 2026.

COORDINATION:

This staff report was coordinated with the Police Department, the Town Attorney and the Administrative Services Director.

ENVIRONMENTAL ASSESSMENT:

This is not a project defined under CEQA, and no further action is required.

Attachments:

1. First Amendment – Assure
2. Original Agreement