

## Input Received from January 25, 2024 Interim Community Center Community Meeting

1. What near-term improvements would you like to see at the Adult Recreation Center/Interim Community Center to make the space more welcoming for all ages?

- Ability for seniors to meet 2 hours/week – Continuing, Large screen TVs/Internet for lounge, Earthquake compliance/retrofit, No improvements
- Sliding doors
- More storage in the conference room
- Enclose patio for storage, more usage
- AV upgrades -- current projectors flaky
- Noise abatement in large hall
- Commercial kitchen update
- Good to have in-wall sound system
- Lighting -- stretch down for better cleaning
- Water damage throughout the building
- Restroom, emergency lights upgrade
- Sensors in bathroom
- Restroom automatic door openers
- Uneven parking lots – unsafe esp. for seniors –add handrails
- More lighting in parking lot
- Cover on the entrance for rain
- More cameras in the parking lot
- Cosmetic improvements (Ask Nancy and users)
- Play area for children
- Panic button (mental health)
- Well-defined purpose of rooms reconfiguration
- Survey of current users of this space and potential users and their road blocks to current use
- This building as a central hub to coordinate
- Upgrading tech to modernize
- Equipment/tech for hybrid/virtual meetings in several designated areas/rooms of various sizes (includes AV camera, OWL 360°, ADA compliant, etc)
- Better utilization of 2<sup>nd</sup> floor to maximize space, i.e. size of room, combine services, remediation
- Closet/storage space for non-profits
- Access to kitchen
- Food pantry for storage/food prep for unhoused individuals
- One room that service providers can use
- Translation services
- Minor repairs and upgrades (including entryway)
- Suggestion box in lobby somewhere easily accessible
- Make empty space more inviting
- Functional upgrades – See LGS Rec list
  - LGS Rec List: Recommended ARC Building Improvements 2/13/2023

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- Replace large hall dividing doors – current divider door is broken
  - Solution for table and chair storage – possible partition wall in large hall for storage?
  - AV upgrades in conference rooms / large hall
  - ARC in-wall sound system in large hall
  - Noise abatement in large hall – wall or ceiling sound dampening?
  - More secure storage in large hall - repurpose large hall outside patio for storage?
  - Deepen shelves in existing large hall locked cabinets
  - Paint/refresh large hall kitchen cabinets and counter
  - Pendant lighting in the lobby – easier to clean and brighter light!
  - Restroom upgrades - emergency lights in restrooms during power outage, sensors on sinks/toilets/soap/towels so they are touchless
  - Parking lot changes to increase safety
  - More lighting, ramps, cameras, handrails
  - Awning at entry to protect against rain
  - Address water damage
- Welcoming entry – sliding glass doors in north wall to a patio
  - Electronic signage with activities and schedule
  - Modern AV and IT upgrades – local and remote capabilities
  - Lighting – External and emergency
  - Improve lobby -- space decorate -- user friendly
  - Lighting
  - Better internet capability
  - Zoom
  - Microphone speaker unit
  - More video screens – adequate size
  - Comfortable rooms for group meetings of 20 people
  - Sound proofing enhancements
  - Big room into 2 soundproof rooms
  - Break room for staff
  - Enhance kitchen
  - Long term -- NUMU, police space could be repurposed
  - Long term -- Use existing inventory of buildings for community usage
  - How should the money be allocated? Initial improvements and reserve funds for future com. Center reconstruction/new center (i.e. \$300k saved for future plan/design for the new center); keep extra \$ in the community center fund

### 2. What types of community partners and services would you like to see at the Adult Recreation Center/Interim Community Center?

- Ability for seniors to get together/talk
- West Valley Community Services – Already serving LG, pantry, brown bag

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- HUB model – place to go
- Mental Health Service with CASSY
- Co-sharing space – Day assignment to different organizations
- Life long learning – LGS Rec
- Speaker series catering to community—Could also use LG Theater (Oshner)
- If \$866K is not used, donate to senior 501c3 as seed to get it started
- Live Oak Nutrition – food scarcity – “Food with a friend”
- “To good to go” app – partner with them
- Dest for RYDE program (senior lobby)
- Sourcewise (house rich, cash poor)
- Fund grant writer
- Case manager/social worker
- Meeting place for other clubs/non-profits
- Mental health services
- Fundraisers
- Financial support for those who need it
- General place to enhance the quality of life for residents
- Plays the role of the Civic Center
- Navigator system (housing, youth and family, mental health) – one stop shop
- Facilitate creation of new organizations
- West valley community services
- Rotation of different types of partners/non-profits
- A room dedicated to non-profits
- Plant-based Advocates non-profit (local in LG)
- Health and nutrition education (esp. plant-based education) and how it relates to health/chronic illnesses
- Certain number of days allocated to community groups to host events at no charge
- Community discussion groups (where seniors feel safe, ADA accessibility, and can speak freely)
- Speaker series
- Mental health services – CASSY, Navigators, County
- Medicare reps
- Veterans affairs Benefits
- Ombudsman
- Health care services
- Business mentoring (SCORE)
- Police dept – fraud/scam prevention
- Transportation
- West Valley College
- Is the Town going to pay providers to staff the ARC, or do potential providers have to pay?
- Person to answer questions in the lobby

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- Concierge
- Guidance for transportation
- Life issues – Life and death
- Reference to transit agency
- Community meeting room (seniors) to discuss local issues
- True senior center

### 3. What criteria do you believe should be used when selecting community partners and services?

- 501c3 or JPA (Joint Powers Authority)
- Should already be serving LG or close by South Bay community
- Should they be financially solvent?
- Are they going to pay?
- Case manager/social worker could funnel ppl/issues to the right area
- Create “volunteer support base” list – helping to provide resources
- Student nurses to do BP check, wellness check
- Youth centric space/activities – Hangout, game console, etc
- Services
- We should survey for services in demand
- Check what other communities have
- Basic needs (housing, mental health, food, nutrition)
- Rideshare services (free/community organized)
- Intentional avoidance of duplication of services
- Maslow’s hierarchy of needs
- Would providing this venue expand the capacity of organizations to provide services?
- Non-profit predominant (free/at cost)
- Non-profits as a priority (but not an absolute)
- Provide services for residents of Los Gatos
- Provide services that promote our health and wellness and benefit society (health, environment, humanity, social responsibility)
- Providers of social services (e.g. case management and other services that funds have been allocated to)
- Unduplicated services
- Reporting requirements (residency percent of service utilization, funding needs/use)
- Provider plan for space utilization
- Operational/administrative needs/footprint
- Non-commercial
- Responsive to community needs/alignment to senior roadmap
- Track record/community presence

## **Input Received from January 25, 2024 Interim Community Center Community Meeting**

- 55+ members have priority to set up meetings or any topic
- Local issues discussion
- A place for 55+members to meet in a safe and accommodating space on Town owned property to have discussion on local regional and national topics, the intent is a forum with [non legible] behavior, where [non legible] can advocate their views, this should be easy to set up without lawyers and discouraging requirements

Feb. 4, 2024

To: Katy Nomura, Asst. Town Manager

Fr: Eleanor Yick

**Re: Community Feedback – purple group ( front group on the left)**

Members of the group: Tom Picraux, Rob Moore, Darryl, friend of Darryl's, 2 women from Plant Based Advocates and Eleanor Yick. The top comments under each question are listed in order.

## **1. Near term improvements to make the space more welcoming for all ages:**

**1. Equipment ( tech) for hybrid/virtual meetings in several designated areas/room of various sizes, particularly large room on main floor. (Includes 360 degree camera and meets all ADA regs for access, hearing, sight impaired, etc.**

**2. Better utilization of second floor to maximize usage, i.e. size of room, remediation and combine some rooms. One room that service providers can use.**

**3. Minor repairs entering building and upgrades**

- Closet space for storage for non-profits
- Translation services
- Access to kitchen
- Food pantry for storage, food prep for unhoused individuals
- Suggestion box in lobby that is easily accessible
- Make entry space more inviting

## **2. What types of Community Partners and Services:**

**1. West Valley Community Services**

**2 .Health and Nutrition education ( i.e. plant based and how it relates to health and chronic illnesses)**

**3. Community Discussion Groups: where seniors feel safe and can speak freely. Space must be ADA compliant. Speaker series.**

- Rotation of different types of partners and non profits
- A room dedicated to non-profits
- Certain number of days allocated to community groups at no cost to host events

**3. Criteria to select Community Partners:**

- 1. Non-profits as a priority but not a deal breaker.**
- 2. Provide services to the residents of Los Gatos.**
- 3. Provide services that promote our health and wellness and benefit society (health, environment, humanity, social responsibility. Provides social services, such as case management & other services that funds have been allocated to.**

**4. The Group also discussed how the money should be allocated and the idea of saving some funds for a dedicated new community center and agreed:**

- 1. Initial improvements and reserve fund for future community center- new or remodeled ( i.e. \$300K saved for planning, design, etc.**
- 2. Keep saved/extra funds in a dedicated, restricted fund ( i.e. Community Center Fund.**

**#1: Near Term Improvements:**

Functional upgrades: See LGS Rec. list

Welcoming Entry Way-sliding glass door in north wall to a patio

Electronic Signage with activities and schedule

Modern A/V & IT upgrades; local and remote capabilities

Lighting-external and emergency

**#2: Community Partners and Services:**

Mental Health Services

CASSY

Navigators

County

West Valley Community Services

West Valley College

Medicare Reps.

Veteran's affairs-Benefits

Ombudsman

Health Care Services

Business Mentoring (SCORE)

Police Department-Fraud/Scam prevention

Transportation

Question: Is the town going to pay providers to staff the space or do potential providers have to pay?

**#3: Community Partner Priority Criteria:**

Unduplicated service

Reporting requirements

Residency % of service utilization

Funding needs/use

Provider plan for space utilization

Operational/Administrative needs/Footprint

Noncommercial

Responsive to community needs/Alignment to Senior Road Map

Track record/community presence

**1. What near-term improvements would you like to see at the Adult Recreation Center/Interim Community Center to make the space more welcoming for all ages?** Near-term improvements would be smaller-scale improvements such as improving signage or upgrading conference room technology for hybrid meetings. Larger-scale improvements would be more costly and would be reserved for the full remodel of the building in the future. Tonight's discussion will focus on near-term improvements. If you are not sure whether your idea falls into the "near-term" category, please share it, and we will do our best to determine whether it would be most appropriate for the near-term or future.

Some general improvement areas:

- Replace large hall dividing doors - large hall space must be configurable (current door is reported to be broken)
- Solution for table and chair storage - building partition wall in large hall for storage?
- AV upgrades in conference rooms / large hall
- Noise abatement in large hall
- More secure storage in large hall ( repurpose patio for storage?)
- Paint/refresh kitchen cabinets and counter
- In-wall sound system in Large Hall
- Pendant lighting in the lobby - easier to clean plus brighter light
- Look for and fix water damage
- Restroom upgrades - emergency lights in restrooms for power outage, sensors on sinks, toilets, soap, towel holders
- Automatic door openers
- Parking lot changes focusing on safety - lights, direction signs etc. currently parking lots are uneven and hence unsafe for seniors. Install cameras in the parking lot
- More lighting, ramps, install cameras and handrails
- Cover at the entry to protect against rain

**2. What types of community partners and services would you like to see at the Adult Recreation Center/Interim Community Center?** The Town is exploring providing space for community partners to provide services at the Adult Recreation Center in partnership with LGS Recreation. The intent would be to work with LGS Recreation to ensure there is minimal impact to existing programming, if any. This would mean there may be limited space available for community partners and the Town would appreciate feedback on which services should be prioritized. It is possible that multiple community partners could provide services on a rotation throughout the week to allow a variety of services using minimal space.

- Do not disrupt existing activities, esp for seniors. Maintain the ability for seniors to meet at least 2 hours per week.
- Partner with West valley Community Services - already serving Los Gatos, Support services like pantry, brown bag lunch
- Envision it as a HUB - place to go for everyone including seniors as well as youth. Co-sharing concept - daily assignment to different organizations

## Commissioner Lead Transcribed Notes 3

- Partner with CASSY to provide mental health services
- Life-long learning opportunities - via speaker series or specific keynotes
- Support Live Oak Nutrition - "Food with a friend". leverage kitchen and relationship with West Valley Community Services to provide food/nutritions
- Potential partnership with "Too Good to go" App to provide food options to the needy at the center
- Desk for RYDE program providing both service/information
- Create Senior Lobby
- Fund GRANT writer to seek grants for the center
- Fund case manager/social worker
- Youth centric space/activities for youths to hangout, with game consoles etc
- Student nurses for basic health check like BP

### **3. What criteria do you believe should be used when selecting community partners**

**and services?** Since space will be limited, it is likely there will be more potential community partners than there is space available, even if they share the space on a rotational basis. Criteria will be used to evaluate community partners to select the top candidates. For example, criteria could include a requirement that they currently provide services to the Los Gatos community or that they are a nonprofit.

- 501c(3) or JPA (Joint Powers Authority)
- Prioritize if already serving Los Gatos or surrounding communities
- Financial sustainability/solvency and be able to pay for the usage
- Prioritize org with existing or commitment to create "Volunteer Support Base" to support services at the center