10-YEAR QUOTE SUMMARY

ISLE OFFICER SAFETY PLAN 10 PLUS FOR LOS GATOS POLICE DEPARTMENT

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AXON

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EXECUTIVE OVERVIEW

With Axon's Officer Safety Plan 10, Los Gatos Police Department will gain access to a seamlessly integrated ecosystem of connected hardware and software. Designed to work together, these solutions help better support operations, streamline collaboration, and improve data management—while reinforcing safety and security across your organization.

By bundling these solutions into a single, cost-effective package, Los Gatos Police Department will have the essential tools to increase transparency, streamline workflows, and drive productivity—all while fostering a safer, more connected environment.

Choosing a bundled investment over individual purchases provides significant value, with Sanger Police Department saving money over a 10-year contract.

For your convenience, we have also included a link to our [Master Services and Purchasing Agreement](#) for you to review.

If you have any questions regarding our solutions or pricing, please contact:

POINT OF CONTACT

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We look forward to partnering with Sanger Police Department to strengthen your workflows by integrating our technology into your daily operations.

COST OVERVIEW

CONTRACT LENGTH AND REFRESHES	
Program Length	10 Years
Refresh Schedule	Axon Body-Worn Cameras – 30, 60, 90, and 120 Months Axon Docks – 30, 60. 90, and 120 Months VR Headset and Tablet Refresh – 60 and 120 Months
BILLING SCHEDULE	
Year 1	$0
Year 2	$0
Year 3	$0
Year 4	$0
Year 5	$0
Year 6	$0
Year 7	$0
Year 8	$0
Year 9	$0
Year 10	$0
SAVINGS OVERVIEW	
Estimated Savings per Year	$0
Total Savings Offered	$0
TOTAL	
Total Program Cost	$0
Estimated Total w/ Tax	$0

STORAGE OVERVIEW

With the collection of Sanger Police Department's digital evidence on the rise, having access to a highly scalable cloud-storage solution capable of housing both Axon and non-Axon data is of the utmost importance. Especially when you need a reliable storage array to quickly access, manage, and share your data. With our proposed solution, Axon is offering Sanger Police Department the following storage amounts so your data is available all from one place.

AVAILABLE STORAGE BREAKDOWN	
LICENSE TIER	STORAGE AMOUNT
Axon Device Data Storage	Unlimited

SOLUTION DELIVERABLES

Axon's Officer Safety Plan 10 bundles hardware, software, accessories, training programs, 24/7 customer support, equipment refreshes, and warranties together to help equip your officers with the solutions they need. Whether easing your administrative burden back at the station or protecting your officers in the field, Sanger Police Department will receive the following program features and products to help you meet your goals.

HARDWARE COMPONENTS

ENERGY WEAPONS

- 45 TASER 10 Energy Weapons
- 55 TASER 10 Battery Packs
- 45 TASER 10 Safariland Holsters
  - 45 Right-Hand
- 1 TASER 10 Dock and 1 Wall Mount
- TASER 10 Cartridges and Magazines TASER 10 Cartridges and Magazines
  - Includes Live, Duty, and HALT Cartridges
  - Includes Live, Duty, Training, and HALT Magazines
  - Includes Live Duty Replacement Cartridge Program
- 1 HALT Suits
- 1 HALT Targets and Target Frames

BODY-WORN CAMERAS

- 50 Axon Body-Worn Cameras
- 8 Axon Body-Worn Cameras Docks, 6 Wall Mounts, and Accessories
- 1 Axon Body-Worn Camera Mount per Camera

AUTOMATIC SENSORS

- 50 Axon Signal Sidearm Kits
- 55 Axon Signal Sidearm Spare Batteries

VR TRAINING

- 2 VR Headsets and Controller Kits
- 2 Handheld Tablets and Cases
- 2 Handgun VR Controllers
- 2 TASER Energy Weapon VR Controllers w/ Holsters
- Tactical Carry Bags

SOFTWARE COMPONENTS

ENERGY WEAPONS

▸ 45 Axon Evidence TASER 10 Licenses

BODY-WORN CAMERAS

▸ 50 Device Connectivity Licenses

VR TRAINING

▸ 45 VR TASER 10 User Access Licenses
  ▸ Includes Simulator Training and TASER Arena

DEMS

▸ 55 Axon Evidence Pro Licenses
▸ 50 Axon Evidence Unlimited Storage Licenses (Axon Data Only)
▸ 50 Redaction Assistant User Licenses
▸ 50 Axon Community Request User Licenses
▸ 50 Auto-Tagging Licenses
▸ 50 AI Assistant Licenses
    ▸ Live Translation
    ▸ General Knowledge

TRAINING AND SUPPORT

▸ Auto-Tagging/Axon Performance Implementation
▸ Energy Weapon Full-Service Deployment w/ Instructor Training
▸ Axon Academy Online Training Content

ENERGY WEAPON VOUCHERS

▸ TASER 10 Master Instructor School Vouchers
▸ TASER Instructor Course Vouchers

WARRANTIES AND REFRESHES

▸ Ten-Year TASER 10 Handle, Battery, and Dock Extended Warranties
▸ Ten-Year Body-Worn Camera and Dock Warranties
▸ Body-Worn Camera and Dock Refreshes
▸ VR Headset and Tablet Refreshes

DETAILED SOLUTION OVERVIEW

When deployed together, the solutions included in ISLE Officer Safety Plan 10 Premium work as a connected system to help promote safety, efficiency, and operational effectiveness. The following section provides detailed overviews of each solution, outlining their key capabilities and benefits.

TASER 10 ENERGY WEAPON

The TASER 10 energy weapon is designed to provide a less-lethal response option, allowing users to gain control of a resistant or aggressive individual while reducing the risk of injury. The device delivers Neuromuscular Incapacitation (NMI), which temporarily overrides voluntary muscle control, enabling users to safely gain compliance without relying on pain compliance techniques.

Built for rugged performance, the TASER 10 features a high-impact polymer housing, is IP67-rated for dust and water resistance, and has been drop-tested from five feet to withstand demanding environments. With a five-year useful life, it is a durable and reliable de-escalation tool in a variety of operational settings.

The TASER 10 introduces a single-probe firing system, giving users greater control over probe placement and targeting accuracy. Equipped with 10 individually targeted probes, the device provides up to nine additional opportunities to complete a circuit if an initial probe misses. Once two probes successfully connect, an electrical charge is delivered, temporarily incapacitating muscle function and allowing for safer resolution of encounters.

TASER 10 IN USE

The TASER 10 energy weapon provides multiple opportunities to gain compliance from a safe distance, whether through its warning alert or probe deployment. Users can first attempt to de-escalate a situation by activating the warning alert, which emits a bright pulsing light and an audible sound. The two together serve as a deterrent, signaling intent to deploy, making it clear the energy weapon is unholstered, and giving individuals a chance to comply before force is needed.

If the situation requires further action, users can deploy probes one at a time to establish control from a distance. Each probe is fired individually, allowing users to adjust aim and placement as needed. Once two probes make contact, an electrical circuit is completed, enabling a controlled response to gain compliance.

The TASER 10 energy weapon supports engagement at multiple distances, providing users with flexibility based on the environment and threat level. A 0-foot minimum range allows for safe deployment in close quarters, while a 45-foot maximum range provides greater distance and additional time to assess a situation before engaging. Whether using the warning alert to encourage voluntary compliance or deploying probes to establish control, the TASER 10 energy weapon gives users measured options to resolve encounters safely while reducing the need for higher levels of force.

TASER 10 AFTER USE

When it is time to recharge and offload data, users can dock the TASER 10 energy weapon to recharge, upload device logs to Axon Evidence, and receive firmware updates. Docking stations are available in 1-bay and 6-bay configurations, accommodating different layouts and operational setups.

Once the TASER energy weapon data is uploaded, administrators can monitor usage, track system status, and manage assigned devices. Administrators can also verify firmware versions, access audit trails, and confirm that each TASER 10 energy weapon remains updated and ready for deployment.

DATA-DRIVEN INSIGHTS WITH TREND

TREND gives administrators real-time access to TASER energy weapon data, allowing them to track deployments, monitor trends, and evaluate program effectiveness. Self-service dashboards provide a clear view of when and how TASER energy weapons are used, helping administrators assess impact and identify areas for improvement.

By reviewing force avoidance cases, administrators can see where de-escalation efforts were successful, reinforcing accountability and guiding training decisions. Tracking deployment success rates and injury trends allows for policy refinement and resource planning. With actionable insights, TREND can help administrators improve TASER energy weapon programs, strengthen safety efforts, and support transparency initiatives.

FEATURES AND BENEFITS

▶ 0-FOOT MINIMUM RANGE – Enables close-quarters deployment, allowing users to stop a threat within personal space.

▶ 45-FOOT MAXIMUM RANGE – that creates more time and space to de-escalate and resolve conflicts

▶ 10-SINGLE PROBE CARTRIDGES – that provide users with nine opportunities to achieve an effective connection leading to NMI

▶ INDIVIDUALLY TARGETED PROBES – that allow users to place each probe with precision and accuracy, and create their own spread from close or long range

▶ ANY PROBE CONNECT TECHNOLOGY – that uses a spread optimizer to energize up to four probes at once

▶ INTEGRATION WITH AXON VR TRAINING – to help improve TASER energy weapon proficiency, use-of-force decision-making, and confidence under stress

▶ DAYLIGHT GREEN LASER – that improves accuracy while aiming from varying distances

▶ A CENTRAL INFORMATION DISPLAY – on the back of the energy weapon that provides information on the status of the weapon, cartridge information, and the battery's status

AXON BODY 4

The Axon Body 4 is built to capture clear, admissible video and audio evidence in a variety of environments. It supports four configurable resolutions, from 480p to 1440p, allowing users to balance video quality with storage needs. Low-light and clear frame technology helps maintain visibility in challenging conditions, allowing the camera to capture details as they appear in the moment.

For high-fidelity audio, the Axon Body 4 features four built-in microphones strategically placed within the device. These work alongside advanced audio processing to record clear speech and environmental sounds, preserving important details in every interaction.

AXON BODY 4 IN USE

The Axon Body 4 is designed for intuitive operation, allowing users to quickly capture critical evidence. Seven strategically placed buttons provide direct access to essential functions, including starting and stopping recordings, adjusting volume, switching modes, checking device status, and powering the camera on or off. Two programmable buttons offer additional customization, giving organizations the flexibility to tailor the device to their specific needs.

To reinforce recording awareness, the Axon Body 4 provides multiple visual, audio, and haptic cues, allowing users to quickly assess the camera's status while focusing on their tasks and interactions. For example, when the camera is recording, both the front-facing LED and the Camera Display emit a blinking red light, accompanied by a vibration and beeping sequence that aligns with the mode of operation. These sensory indicators not only provide real-time status updates to the user but also create awareness of the camera's presence among those nearby. This heightened awareness can influence behavior, promote more constructive interactions, and contribute to safer outcomes simply by reinforcing the understanding that actions are being documented.

After a recording is complete, on-camera categorization allows users to tag footage with pre-defined retention categories before upload. This helps streamline post-event workflows by organizing evidence at the moment of capture.

DEVICE CONNECTIVITY WHILE IN USE

Axon Body 4 is a fully connected device, designed to support real-time operations, communication, and situational awareness. With built-in LTE and Wi-Fi connectivity, the camera continuously transmits live data—including location, status, alerts, and active livestreams—back to Axon's real-time operations systems. This connection is mostly passive, meaning users do not need to take any action for their camera's status and alerts to appear on the Axon Fusus Map. Authorized personnel can then monitor unfolding events in real time, gaining immediate situational insights without disrupting the user's workflow.

For direct engagement, Watch Me and Bi-Directional Communication allow users to actively request support. With Watch Me, a user can notify connected viewers to open a livestream,

while Bi-Directional Communication enables hands-free voice contact with supervisors, translators, or other support roles.
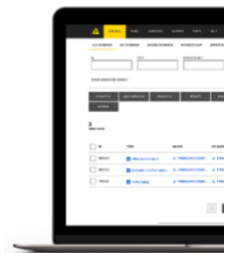
AXON BODY 4 AFTER USE

After active use, users can quickly offload footage by placing the Axon Body 4 into a docking station. Whether on a desk or wall-mounted, the docking station facilitates a secure and automated transfer to Axon Evidence, clearing storage for future recordings. At the same time, the camera charges and receives firmware updates, keeping it up to date with the latest features and performance enhancements. Organization-defined settings are also updated during this process, helping to maintain consistency across devices and readying the Axon Body 4 for the next deployment.

FEATURES AND BENEFITS

▶ RUGGED, TESTED DESIGN – Built to withstand impacts and harsh environments, meeting Ingress Protection Rating, MIL-STD Defense, and Impact Certification standards.

▶ AES-256-XTS FULL-DISK ENCRYPTION – Helps protect recorded evidence from unauthorized access.

▶ LONG-LASTING BATTERY – Provides approximately 13 hours of battery life per charge under normal operations.

▶ LARGE INTERNAL STORAGE – Provides 128 GB of storage to house captured video files.

▶ VERSATILE MOUNTING SYSTEM – Securely attaches to uniforms, helmets, belts, and other equipment for flexible placement.

▶ BUILT-IN CONNECTIVITY – Enables real-time notifications, GPS tracking, Wi-Fi updates, and secure livestreaming over LTE and Wi-Fi connections.

▶ AXON SIGNAL TECHNOLOGY – Communicates with Axon-connected devices to begin a recording when certain actions are detected, such as a user arming a TASER energy weapon.

▶ CONFIGURABLE PRE-EVENT BUFFER – Captures up to two minutes of video before a recording begins.

▶ IN-FIELD EVIDENCE OFFLOAD – Allows users to wirelessly send select evidence files directly from the camera to Axon Evidence.

AXON EVIDENCE

Axon Evidence is a scalable, cloud-based DEMS, which stores all digital evidence in a centralized, secure system. Axon Evidence integrates with the entire Axon Ecosystem of devices and applications, so your users and administrators can use its suite of features to easily store, organize, and view data and evidence. On top of that, Axon Evidence includes easy-to-use case-building tools and sharing workflows that allow users to build cases out of the evidence stored in the system. Once built, these cases can then be shared both internally and with external partners.

UNLIMITED STORAGE

Our **Officer Safety Plan 10** provides **unlimited storage** for all evidence, including **Axon-generated footage**. With **no storage limits, overages, or additional fees**, your **organization** can rely on **Axon Evidence as a single, secure destination for managing critical evidence**, offering seamless access and long-term retention without constraints.

AXON EVIDENCE MANAGEMENT AND WORKFLOWS

Personnel in a variety of roles can use Axon Evidence as the centralized system for uploading, storing, managing, searching, and organizing evidence—both captured via devices in the Axon Ecosystem and gathered from other, third-party sources.

Each user of Axon Evidence has their actions and capabilities within the system determined by role-based access permissions defined by administrators. These permissions are reflected within the system's dynamic user interface. For example, an Admin user will most likely have access to more tools and actions than that of a Basic user. Depending on those permissions, a user's experience in the system will vary. Providing user access to only the tools necessary to complete their duties in Axon Evidence creates a cleaner workspace with fewer distractions.

SEARCHING AND MANAGING EVIDENCE

The search functionality in Axon Evidence is designed to reduce the time it takes to locate an evidence file. The search interface offers an intuitive and customizable design that allows users to quickly navigate the search fields and filters to find exactly what they are looking for.

Axon Evidence also supports bulk action capabilities that can save users time when managing the system and their evidence. For example, instead of going into the video player interface to perform actions on an individual video, Axon Evidence supports bulk actions that can be performed on one or many selected videos within the search results, which can save time when managing multiple pieces of evidence.

WORKING WITH EVIDENCE

While working with evidence, users will review and playback video and audio with our built-in media player. With basic controls that allow a user to play, stop, rewind, fast forward, and control the speed at which evidence files are played, users can quickly and thoroughly review their evidence.

While reviewing evidence from the View Evidence page, your users can also:

▶ CREATE CLIPS AND MARKERS to focus on or separate certain parts of a video

▶ CREATE REDACTIONS with powerful AI that helps detect and mask common objects such as license plates, MDC screens, and faces

▶ VIEW METADATA OVERLAYS that display important information such as the time, date, agency name, and evidence ID

▶ ADD METADATA, TAGS, NOTES, AND CATEGORIES to the evidence file

▶ SHARE EVIDENCE FILES with other users or external partners

▶ ACCESS, DOWNLOAD, AND SHARE THE AUDIT TRAIL to review actions taken on the evidence

▶ VIEW LOCATION DATA AND AUTOMATED TRANSCRIPTIONS that may be associated with the evidence file

CONTROLLING ACCESS TO EVIDENCE

Axon Evidence governs access to stored information through agency-defined access control settings and configurations. Administrators will create roles for different users that dictate levels of access. Each Axon Evidence user will then be assigned one of these roles, which determines if they do or do not have access to particular DEMS features and functions, as well as evidence. Administrators can also create cases and groups to control evidence access lists and improve sharing workflows.

Additionally, Axon Evidence provides many customizable security features to protect access to evidence, including password complexity requirements, failed login limits, and enforced timeout settings. Multi-factor authentication and single sign-on options are also available to further secure access to Axon Evidence.

PROTECTING THE CHAIN OF CUSTODY

Robust evidence, device, and user audit trails help protect the chain of custody within Axon Evidence. For peace of mind, every action taken by your personnel when in the system is tracked and recorded in a tamperproof audit trail.

Axon's compliance demonstrates our commitment to providing a trustworthy platform and offers Sanger Police Department a way to understand the controls put in place to secure Axon Evidence and the data you store in it.

SECURING THE SYSTEM AND EVIDENCE

Axon Evidence was designed and operates to comply with the FBI CJIS Security Policy. Sanger Police Department can be assured that your digital data is protected by a robust information security program designed to exceed the CJIS security requirements as well as provide protection against current and emerging threats.

Additionally, all evidence data is encrypted at rest and in transit. Robust SSL/TLS is implemented for data in transit using TLS 1.2 with a 256-bit connection and Perfect Forward Secrecy. Evidence data stored at rest is encrypted with at least 256-bit AES.

AXON EVIDENCE MOBILE APP

Axon Evidence can be accessed via the Axon app from a mobile device. The Axon app can be particularly valuable for keeping users connected and productive during downtime—such as when waiting at an off-site location. The app allows users to search for evidence with predictive features for ease-of-use, and edit evidence metadata on the spot, helping keep information accurate and up to date. Additionally, the app supports real-time internal sharing of evidence, promoting collaboration and faster decision-making both internally and externally.

Additionally, authorized users can access Community Request features built into the app to obtain evidence from third parties while maintaining chain of custody.

AXON VIRTUAL REALITY TRAINING

Axon VR Training is a fully wireless virtual reality (VR) solution that transforms how users develop critical skills when on TASER firing range. Axon VR Training provides hands-on experiences that replicate the complexities of real-world situations. This all-in-one system integrates the HTC VIVE Focus Vision headset, VR controllers, a tablet, and integrated software into a compact, portable solution designed for simplicity and effectiveness. Whether training in a designated space or remote locations, Axon VR Training's minimal hardware requirements and quick setup reduces the need for dedicated training spaces or complex equipment setups.

Once the system is ready, trainees can seamlessly access core components through the headset's intuitive interface, enabling them to move effortlessly between Simulator Training environments and TASER Arena content modules. This streamlined experience allows users to refine skills at their own pace while maintaining a focused and immersive training environment.

TRAINING IN ACTION

Axon VR Training combines immersive technology with practical skill building, providing trainees and trainers with a flexible and interactive training platform. By integrating realistic scenarios and hands-on guidance, this solution supports the development of decision-making, communication, and tactical skills in a focused and collaborative environment. Whether trainees practice independently or with trainer oversight, Axon VR Training is designed to help support agencies meet their training goals.

/ REAL-TIME APPLICATION

Trainees start by grabbing their VR controllers, putting on the HTC VIVE Focus Vision headset, and stepping into a dynamic virtual environment. With free range of motion in small or large spaces, trainees can self-train by selecting scenarios or range skills they wish to develop or participate in trainer-led sessions. In self-guided training, trainees explore practice Simulator Training (Range Skills).. In trainer-led sessions, trainees collaborate within structured scenarios that trainers guide and adjust using a tablet. Trainers provide real-time feedback, adapt scenarios to align with training objectives, and help focus the experience on skill improvement. These flexible options support confidence-building and skill refinement for various training needs.

/ COLLABORATIVE TRAINING

Axon VR Training integrates the roles of trainee and trainer into a collaborative learning process. While trainees engage in immersive VR scenarios, trainers use a tablet to monitor performance, provide feedback, and adapt scenarios to target specific training objectives or address skill areas.

Following the session, both trainers and trainees can review AARs, which summarize session outcomes, including decision-making, communication, and tactical responses. This

collaborative process fosters constructive discussions and helps trainers and trainees focus on ways to improve performance.

Axon VR Training provides trainees with opportunities to practice and refine essential skills in realistic, scenario-based environments. Through immersive training, trainees work on decision-making, communication, and tactical techniques, gaining experience in settings that simulate the challenges of their roles. Trainers enhance this process by guiding sessions, offering targeted feedback, and using AARs to support continuous improvement. By focusing on practical application and skill development, Axon VR Training helps trainees prepare for the complexities they may face in real-world situations.

TRAINING MODULES AND APPLICATIONS

Axon VR Training offers multiple modules to build skills across communication, decision-making, and tactical readiness:

▶ SIMULATOR TRAINING (RANGE SKILLS) – Immerses trainees in dynamic scenarios to practice decision-making, verbal commands, and tactical responses, as well as range-specific modules for marksmanship and shooting proficiency.

▶ VRBT TRAINING (LIVE ACTION) – Delivers realistic 360 video scenarios such as traffic stops, domestic disturbances, and active shooter incidents to build situational awareness and effective decision-making under pressure.

▶ VRBT TRAINING (SIMULATOR) – Focuses on force options training through reality-based scenarios in a simulated environment, guiding trainees to make critical judgments and deploy appropriate tactics.

▶ TASER ARENA - An arcade-style VR game developed by Axon and designed to offer both entertainment and education on the basics of TASER energy weapons, with a focus on aspects such as time, distance, and accuracy under stress.

AXON ACADEMY

Axon Academy is a centralized learning management system for Axon certifications training, including TASER Operator and Instructor certifications. Access requires login via MyAxon or Axon Evidence credentials. For certification training or select e-learning courses—including VR Getting Started and Facilitator's Guides—Axon Academy allows users to self-register or register trainees on their behalf. The platform also provides e-learning content, tracks trainee progress, and stores training records and certifications.

VR WEB APP

The VR Web App is a centralized platform for accessing and managing training records generated from Axon VR sessions. After-Action Reports (AAR)—created automatically at the end of sessions when headsets have been successfully paired with a trainer's tablet—capture essential data such as trainee and trainer information and session date.

The trainer also has the option to capture detailed data, which includes the full set of performance metrics. These reports provide insights into training participation and performance, enabling trainers and administrators to track progress, identify trends, and address training gaps.

Integrated with Axon Evidence, the VR Web App offers reporting capabilities, including filtering, exporting, and viewing aggregated and drill-specific data. By providing actionable insights and a secure, intuitive interface, the VR Web App helps agencies maintain compliance, streamline training oversight, and make informed decisions to align training programs with operational goals.

FULL LIST OF AVAILABLE TRAINING MODULES

COMMUNITY ENGAGEMENT TRAINING	▶ Alzheimer's Disease ▶ Autism (I & II) ▶ Bipolar Disorder ▶ Call for Backup ▶ Combative Subject (I & II) ▶ Conflict Management ▶ Corrections (I, II, III) ▶ Destruction of Property ▶ Domestic Violence (I, II, III) ▶ English as a Second Language ▶ Hard of Hearing ▶ Interactive Case Law (I & II) ▶ Officer Assist ▶ Officer in Crisis ▶ Peer Intervention (I, II, III) ▶ Schizophrenia (I & II) ▶ Substance Use Disorder (I & II) ▶ Suicidal Ideation ▶ Traffic Stop (I & II) ▶ Veteran PTSI
SIMULATOR TRAINING (RANGE SKILLS)	▶ Clothing ▶ Distance ▶ Draw Reps ▶ Firing Range ▶ Moving Targets ▶ Timed Deployment
VRBT TRAINING (LIVE ACTION)	▶ Active Shooter ▶ Armed Subject (I & II) ▶ Assault Suspect: Attempt to Locate ▶ Bar Altercation

	▶ Domestic Disturbance (I & II)
	▶ Neighbor Altercation
	▶ Robbery
	▶ Terry Stop
	▶ Traffic Stop (I & II)
	▶ Workplace Disturbance
VRBT TRAINING (SIMULATOR)	▶ Trespasser with Handgun - Quick Surrender
	▶ Trespasser with Handgun - Lethal Force Surrender
	▶ Trespasser with Handgun - Standoff
	▶ Street Fighter - Taunt and Leave
	▶ Street Fighter - Show of Force Surrender
	▶ Street Fighter - Approach and Attack
	▶ Irate Phone Caller - Walks Away
	▶ Irate Phone Caller - Approach and Walk Away
	▶ Irate Phone Caller - Approach and Attack

VALUE-ADDED SOLUTIONS

In addition to the aforementioned solutions, we have also included additional solutions and features of the ISLE Officer Safety Plan 10 Premium that can be implemented by Sanger Police Department—now or in the future—to improve upon your current technology deployments as needs evolve. These solutions and features include:

AXON COMMUNITY REQUEST

OBJECTIVE // Create submission portals that can be shared with the individuals or the community to intake evidence

Axon Community Request is a tool built to securely request evidence from community members or the public at large for ingestion into Axon Evidence. Axon Community Request can be used by users to collect evidence, such as cell phone or surveillance video, from witnesses or victims. The tool also allows authorized users to create a public web portal and associated QR code for sharing to social media, news media, or other outlets. Community members can then access the portal link and upload any evidence they have related to the incident in question, greatly simplifying the evidence-collection process.

AXON PERFORMANCE

OBJECTIVE // Measure an officer's body-worn camera, in-car camera, and/or energy weapon usage against your policies

Axon Performance is a module in Axon Evidence that allows supervisors to easily review the videos and compliance of their direct reports. Axon Performance's dashboard can be

configured to report against specific body-worn camera and TASER energy weapon metrics. It displays individual and overall team performance and allows for targeted or randomized video review functionality based on desired criteria. Administrators can further customize Axon Performance by setting up squads (a group of users in the same unit, shift, or team who report to the same supervisor) or suggest reviews of videos containing specified words. Using Axon Performance, supervisors can access pertinent information to identify gaps in both performance and evidence management workflows, which can help guide further training to improve skills.

AXON DATA SERVICES (CHANNEL SERVICES)

OBJECTIVE // Consolidate evidence files from multiple sources and make them all accessible from Axon Evidence

Axon Data Services (also known as Channel Services) connects files from multiple sources such as legacy CDs and DVDs, CCTV, and forensic tools for ingestion and storage in Axon Evidence. By implementing Axon Data Services, system users can benefit from the convenience of having access to multiple evidence streams in one familiar platform. Additionally, organizations will benefit from the advanced security and audit capabilities of Axon Evidence for any evidence ingested via Axon Data Services.

AUTO-TAGGING

OBJECTIVE // Automatically apply metadata from your CAD or RMS service to evidence files stored in Axon Evidence

Axon's auto-tagging service takes metadata directly from your CAD or RMS solution and correlates it with videos or photos associated with an incident in Axon Evidence. Your users will no longer need to manually tag their body-worn camera recordings or double-check manual entries for errors. Auto-tagging also works with evidence uploaded via the Axon Capture mobile app, Axon Evidence imports, or uploads via API integrations. With auto-tagging, administrators can rest easy knowing that the metadata is linked with custom retention categories in Axon Evidence, making proper evidence retention simple.

AXON SIGNAL SIDEARM

OBJECTIVE // Initiate a recording on nearby Axon cameras when a firearm is drawn

Axon Signal Sidearm is a device that attaches to the outside of commonly used holsters and sends a signal communication to initiate recording of Axon body-worn cameras when a firearm is drawn. By using Axon Signal Sidearm, a user can confidently focus on events as they occur, rather than having to remember to manually begin a recording on body-worn cameras during critical moments. Axon Signal Sidearm activation will also be timestamped within video and audio to review post-incident.

AXON INVESTIGATE

OBJECTIVE // Replay proprietary third-party footage and investigate video evidence

Axon Investigate is a software solution that allows users to easily review, investigate, and view metadata from proprietary third-party video sources. Featuring simple drag-and-drop

workflows, users can leverage Axon Investigate to convert file types, play video from the same incident side by side, or enhance video for investigative purposes.

DEDICATION TO CUSTOMER SUCCESS

Once a solution is delivered, most agencies are left asking, what's next? Axon has you covered. We are committed to providing Sanger Police Department with post-sales and post-deployment support. Whether that be troubleshooting assistance, technical support, additional training, consulting advice, or help with exchanging and returning equipment, our dedicated team is here for you. Through regular communication, our knowledgeable staff can offer Sanger Police Department the support you should expect from a service provider. This support includes access to:

▶ 24/7 CUSTOMER SUPPORT – Axon's full customer support division is available via live phone support, 24 hours a day, seven days a week.

▶ PROFESSIONAL SERVICES – Experienced and skilled personnel who are involved in the implementation, development, deployment, management, and support of your Axon program

▶ SALES ENGINEERS (SE) – SEs own the technical aspects of the sales process and have a technical mindset that allows them to understand complex systems and solve intricate challenges involving hardware, software, and network issues

▶ CUSTOMER SUCCESS MANAGERS – Dedicated Axon personnel assigned per agency who communicate important operating system/firmware and hardware updates, identify day-to-day bugs, and address general issues, as well as fulfill hardware refreshes and deployment of new equipment, conduct quarterly business reviews with customers, and identify important customer feature requests

▶ ECOMMERCE – Axon's online store available to clients for an expedited purchasing experience on smaller orders

▶ CONSULTANTS – Part-time expert consultants, made up of retired law enforcement leaders, who deliver service on smaller projects and serve as additional resources on large projects

▶ AXON WEEK – Axon's user conference brings members of the law enforcement community, technology leaders, and prosecutors together to learn how agencies can make policing more effective and efficient with Axon products

▶ ACCOUNT MANAGEMENT HELP – Available assistance when issues arise with an agency's account

▶ LEARNING AND DEVELOPMENT – Ongoing training courses that cover and promote proper software and hardware use and compliance

Our goal is to provide Sanger Police Department with the necessary assistance to help make the most of the solutions you count on every day. With a network of resources dedicated to and designed to meet the needs of law enforcement, Axon is here to help.

CAPTURE TRUTH

ACCELERATE JUSTICE

PROTECT LIFE

AXON