Los Gatos Senior Services Roadmap

A Report Prepared for the Town of Los Gatos



Vision

Making Los Gatos an age-friendly community where older adults are engaged, valued and provided equitable opportunities to thrive!

Committee Members Representing:

- Community Health & Senior Service
 Commission
- Councilmembers/Mayors
- Service Clubs
- Chamber of Commerce
- Service Providers
- Senior Community Leaders
- County Department of Aging
- Healthcare Providers



Creating an Age-Friendly Environment for Los Gatos



Our findings served to clarify the most important aspects of what makes a thriving community.

Key needs for our community

- Communication
- Socialization
- Mobility

Statistically Validated Survey, Workshops, Peer Cities Benchmarking

Goals for Senior Services in Los Gatos



Senior Services Roadmap Vision



Appealing and Inviting Facility (Renovate or Build)

- What
 Welcoming community center with dedicated space for older adults.
 - Funding strategy: 501(c)(3), solicit donations, grants, ...
 - Direction in 3 years for renovate or build
 - Coordinated community engagement & support.



Enhanced Transportation Options

- Promote availability of mobility options and information
- Implement a Town shuttle
- Create age-friendly accessible walking track

Senior Housing Options

- Produce an inventory of residential options
- Establish a "Los Gatos Village" (subscription-based concierge association)



Core Senior Services

What

- Essential services for all stages of aging: nutrition, adult day care, socialization, educational, and healthy living opportunities.
- Classes on new skills, safety, scam avoidance; legal assistance, county mental health offerings

How & When



Communications & Engagement

- Information on services & resources The HUB, Outlook, The Print, transportation, etc.
- Increase engagement in social, educational & healthy living programs.
- Establish measurable goals.



Volunteer Support and Engagement

(be a volunteer/seek a volunteer)

- Volunteer opportunity exchange
- Link service providers, clubs, volunteers bulletin board, fairs, etc.
- Inclusive processes to engage volunteers



Integrated Governance, Funding, & Accountability

What

- Integrated governance model with stronger community participation
- Enhanced role for CHSSC (Communications & Engagement, Roadmap Tracking, Assessment)
- Engage other Town Commissions and Boards in support of age-friendly initiatives (e.g., Community Garden - Parks Commission; Enhanced Shuttle Service - CSTC)
- Establish fiscal planning process by Q1 2024 including Town, County, and third-party organizations

How & When (key 2023 goals)

- **Community nonprofit foundation** (501(c)3) established for facility & services fundraising in *years 1-3 and beyond*
- Town Age-Friendly Coordinator (0.2 FTE initially) as point of contact for integration of senior programs
- Sufficient funding of LGS Recreation for ongoing senior services *in 2023* and evaluate go-forward relationship
- Assessment Report on Senior Services prepared *annually* by CHSSC for Council
- Annual Q1 Review of Roadmap Progress by Council for years 1-3, and then as-needed

Year 1 - Re-establish Baseline



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1) Engage Commissions and Boards in support of Roadmap goals

Year 1 - Re-establish Baseline



2) Sustainably support core senior services

Year 1 - Re-establish Baseline



3) Create an Age-Friendly program coordinator position (0.2 FTE)

Year 1 - Re-establish Baseline



4) Encourage formation of independent community nonprofit Foundation

Year 1 - Re-establish Baseline



5) Transition from planning to action by engaging the Senior Services Committee to jump-start Year 1 projects & then sunset Committee.

Committee Recommendation Summary

- Endorse roadmap
- Approve the 5 recommendations for Year 1
- 1. Engage Commissions and Boards in support of the Roadmap goals
- 2. Sustainably support core senior services:
 - a. Town: social, educational, healthy living activities provided by LGS Recreation,
 - b. Community: grants to services (Live Oak Nutrition, WVCS, re-establish Adult Day Care, etc.)
- 3. Create an Age-Friendly Coordinator position (0.2 FTE) as the central point of contact
- 4. Encourage formation of an independent community nonprofit Foundation to raise funds for senior programs and a community facility with space for senior activities
- 5. Transition from planning to action by engaging the Senior Services Committee to jumpstart year 1 projects and then sunset the Committee in 2023

Backup slides

Senior Services Committee

Tom Picraux, Senior Community Leader, Chair Maureen Heath, Senior Community Leader, Vice Chair Matthew Hudes, Council Member Rob Rennie, Council Member & Mayor (Sept. 2021 - Apr. 2022) Maria Ristow, Mayor & Council Member (Apr. 2022 – Jan. 2023) Nancy Pearson, Service Clubs (Kiwanis) Catherine Somers, Los Gatos Chamber of Commerce Kathy Mlinarich, Service Provider (Live Oak Nutrition) Lisa Lenoci, Service Provider (Live Oak Adult Daycare) Diana Miller, County Department of Aging Representation Brennan Phelan, El Camino Hospital Dick Konrad, CHSSC (Chair in 2022) George Rossmann, CHSSC (Chair in 2021) Maia Bernholz/Arshia Mathur, CHSSC Youth Representatives Eleanor Yick, CHSSC Member Jeff Blum, CHSSC Member Pradeep Khanal, CHSSC Member Arn Andrews, Assistant Town Manager, Town Liaison

1. Appealing and Inviting Facility (Renovate or Build)



2. Core Senior Services



3. Communications and Engagement



4. Volunteer Support and Engagement



5. Transportation Options for Older Adults



6. Senior Housing - Information on Approaches and Options

