

Town of Los Gatos Service Provider Survey - 2025

Thank you for taking the time to complete this survey. Your participation helps the Town understand services available to the Los Gatos community and is appreciated. The results will be shared with the Town of Los Gatos Community Health and Senior Services Commission and will be publicly available.

When you submit this form, it will not automatically collect your details like name and email address unless you provide it yourself.

About Your Organization

1. What is the name of your organization?

Enter your answer

2. Please provide the name, email and phone number of the best contact for your organization. (For the purpose of any follow up questions or clarifications.)

Enter your answer

3. What is your organization's vision and mission?

Enter your answer

4. What geographic area does your organization serve? (i.e. Santa Clara County, Los Gatos, etc?)

Enter your answer

5. Please describe your target population (not necessarily geographic location)?

Enter your answer

6. What age group do you primarily serve? (Select all that apply)

Youth

19-54

55+

7. How do you ensure that residents are aware of your services? What type of outreach is done?

Enter your answer

8. How are individuals referred to your programs?

Enter your answer

9. What specific programs/services do you offer? (Please check all that apply)

- Transportation Services
- Housing/Sheltering Services
- Food & Nutrition Services
- Recreation & Social Activities
- Education
- Health & Wellness
- Mental Health
- Addiction Support
- Legal Aid
- Youth Services
- Older Adult Services: Case Management
- Older Adult Services: Adult Day Care
- Older Adult Services: Caregiver Support
- Older Adult Services: Recreation & Social Activities
- Older Adult Services: Educational

- Older Adult Services: Health & Wellness
- Older Adult Services: Transportation
- Older Adult Services: Food & Nutrition
- Older Adult Services: Housing/Sheltering
- Unhoused Services & Support: Case Management
- Unhoused Services & Support: Basic Care Needs
- Unhoused Services & Support: Housing/Sheltering
- Other

10. How does your organization measure the impact of your programs?

Enter your answer

11. How many individuals have you served in the past month? Of these, how many were residents of Los Gatos?

Enter your answer

12. How many individuals have you served in the past year? Of these, how many were residents of Los Gatos?

Enter your answer

13. How many of the individuals served in the past month/year were older adults (55+)?

Enter your answer

14. What other organizations/government agencies in Santa Clara County do you collaborate with, if any?

Enter your answer

15. Do you have any metrics you can share about client satisfaction? If so, please share them here.

(If you have annual reports or other documents with this data that you would like to share, please provide a link or indicate that you would like to provide other documents and we will reach out to you.)

Enter your answer

16. What are your biggest challenges in administering services?

Enter your answer

17. In the last 12 months, did anything occur that has or will impact the services that you provide? If so, please provide in detail.

Enter your answer

18. What are your primary sources of funding? (i.e. government grants, private sector grants, individual donations, etc.)

Enter your answer

19. Are there opportunities for individuals to support your work through volunteering? If so, how do you recruit volunteers?

Enter your answer



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