



Town of Los Gatos, California

2025 Town of Los Gatos Community Survey

GIS Maps

Submitted to the City of Los Gatos, California by:

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725 W. Frontier Lane,
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April 2025

Attachment 2



ETC
INSTITUTE

The background of the page is a photograph of a city street corner. On the left is a historic brick building with a prominent corner tower and a sign that reads "CANADA BLVD". On the right is a building with a red-tiled roof and classical architectural details. The street has cars, including a dark SUV and a silver car, and a few pedestrians. A large, semi-transparent blue rectangle is overlaid on the upper half of the image, serving as a background for the text.

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1

GIS Maps

2025 Town of Los Gatos Community Survey

Interpreting GIS Maps



How to Interpret GIS Maps

The GIS (Geographic Information System) maps on the following pages show the mean ratings for satisfaction and rating questions that were on the 2025 Town of Los Gatos Community Survey. Boundaries are shown by Census block groups.

When reading the maps, please use the following color scheme as a guide:

Positive Ratings



Darker blue shades generally indicate high satisfaction with a service, high ratings, high levels of support, or high ratings of agreement. Ratings of, "very satisfied," "excellent," "very supportive," or "strongly agree."



Lighter blue shades generally indicate satisfaction with a service, good ratings, support, or agreement. Ratings of, "satisfied," "good," "somewhat supportive," or "agree."

Neutral Ratings



Off-white shades indicate neutral ratings. Generally indicating that residents thought the quality-of-service delivery is adequate.

Negative Ratings



Orange shades generally indicate slight dissatisfaction with a service, below average ratings, not supportive, or disagreement. Ratings of "dissatisfied," "below average," "not supportive," or "disagree."



Red shades generally indicate dissatisfaction with a service, poor ratings, not at all supportive, or disagreement. Ratings of "very dissatisfied," "poor," "not at all supportive," or "strongly disagree."

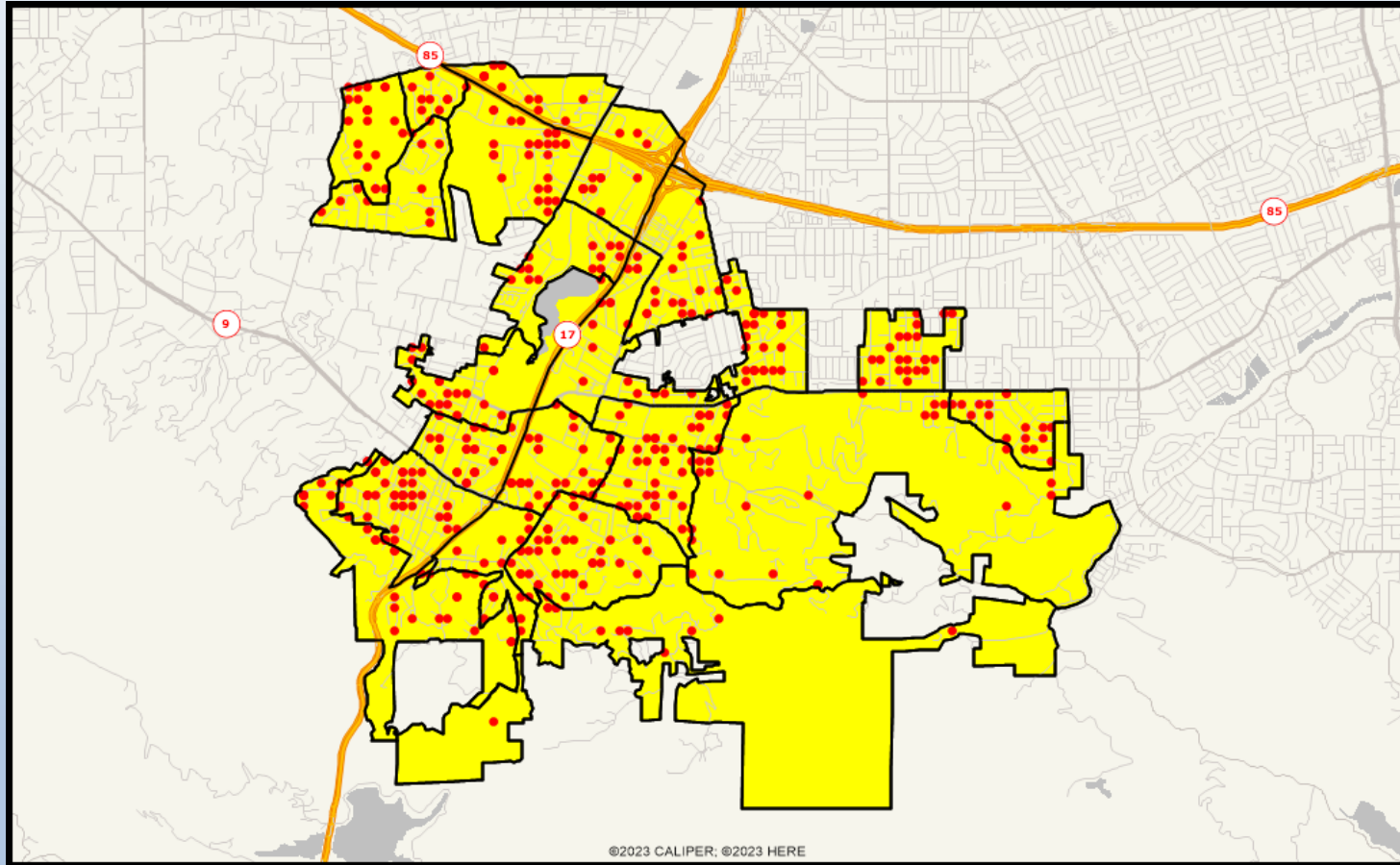
Mean Rating:

The mean rating on each slide is the average response for that question on the survey. All the questions used 5-point scales. The Mean Scale is below

| Mean Rating: | Color Shade: |
|--------------|--------------|
| 5.0 - 4.2 | Darker Blue |
| 4.2 - 3.4 | Lighter Blue |
| 3.4 - 2.6 | Off-White |
| 2.6 - 1.8 | Orange |
| 1.8 - 1.0 | Red |

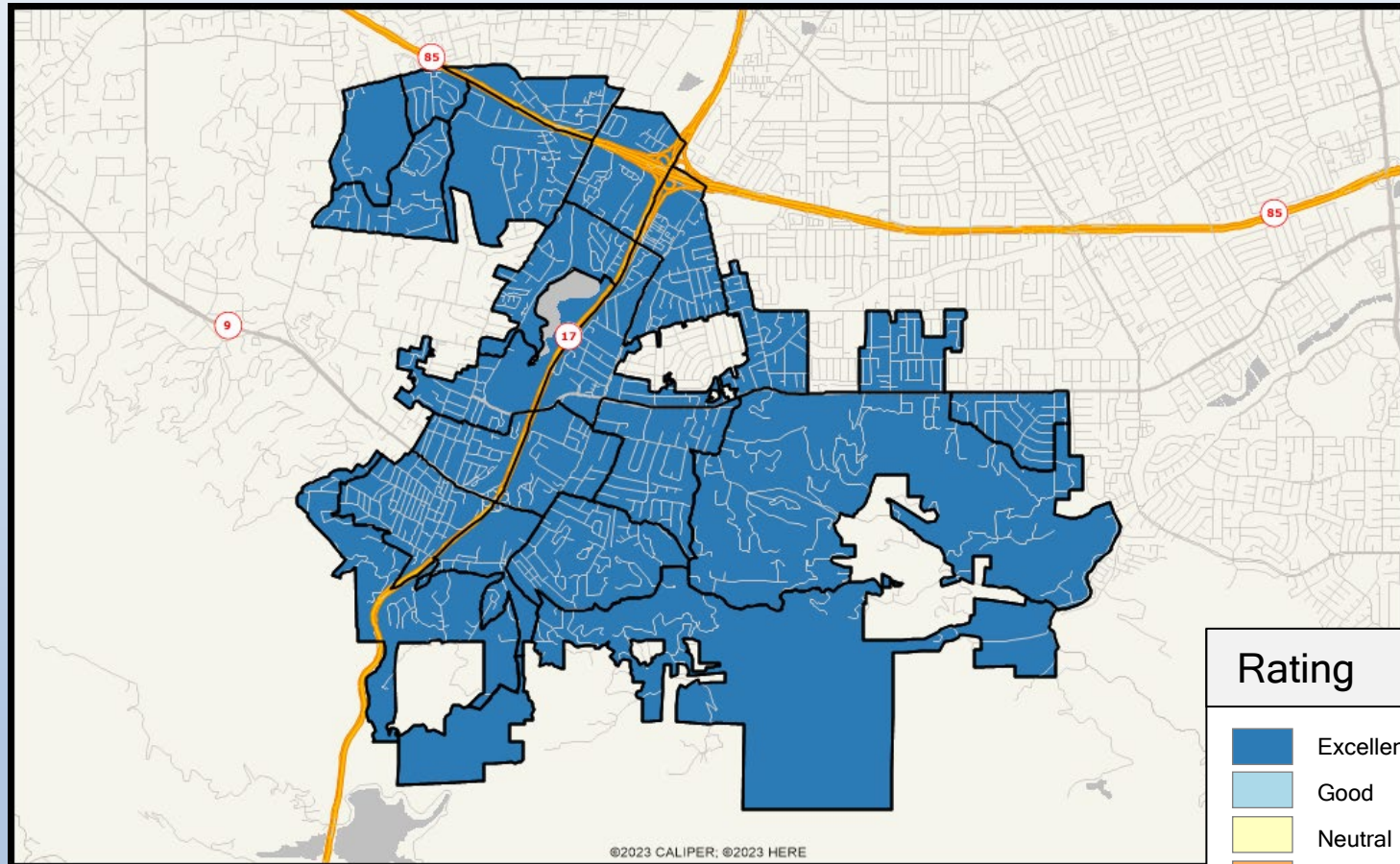
Location of Respondents

(Boundaries by Census Block Group)



Q1.01 - As a place to live

Mean: 4.67

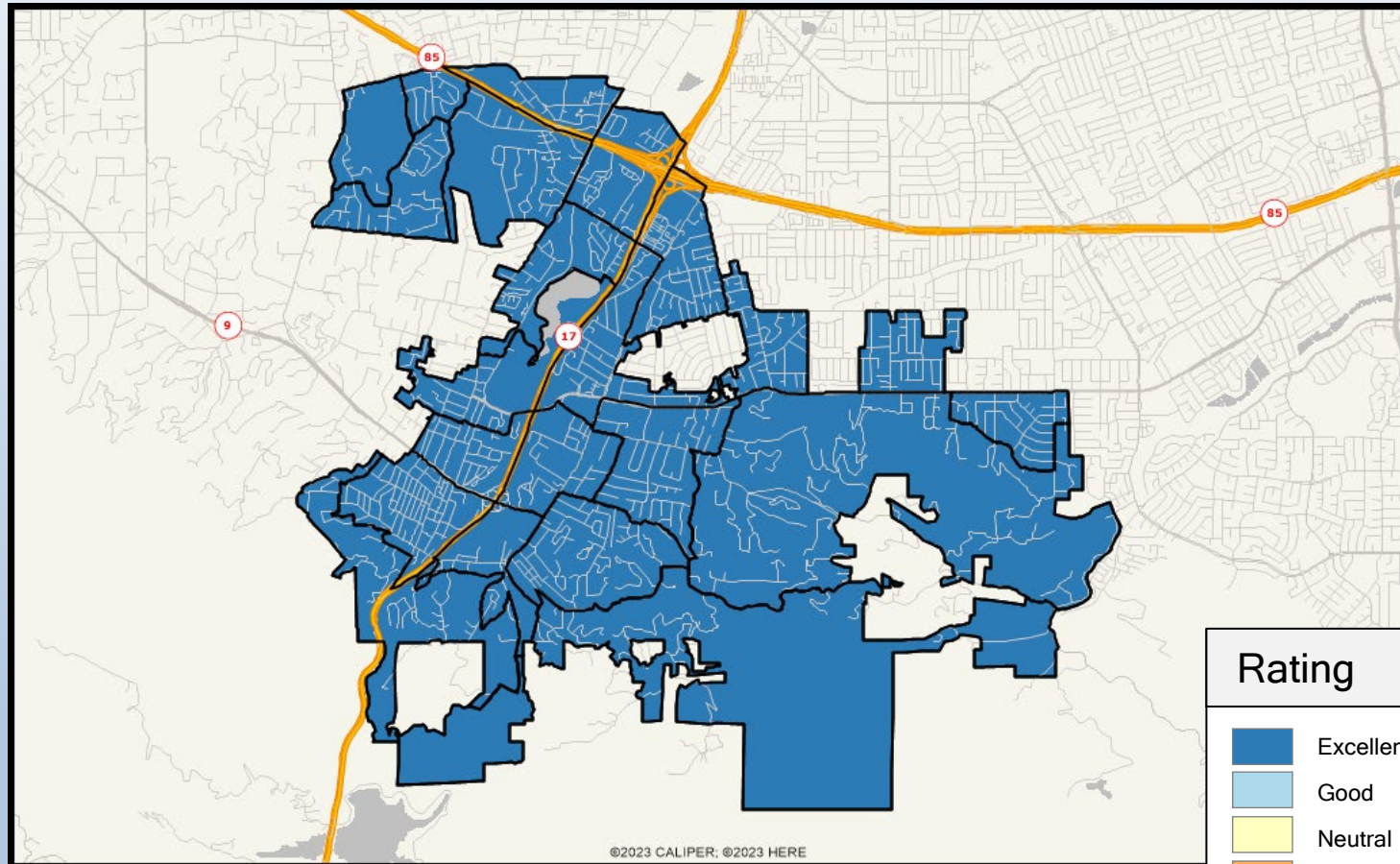


Rating



Q1.02 - As a place to raise children

Mean: 4.53

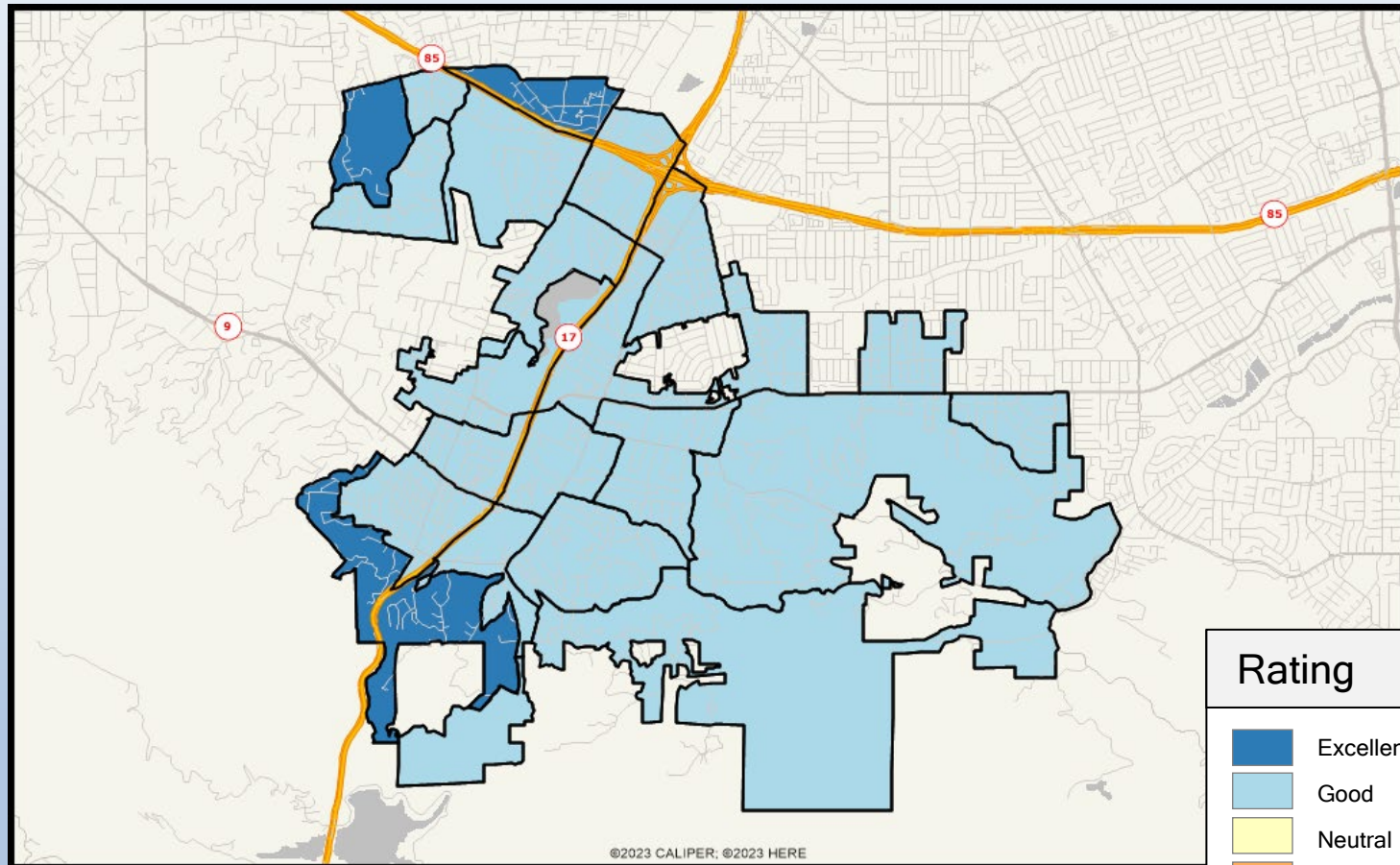


Rating



Q1.03 - As a place to work

Mean: 3.96

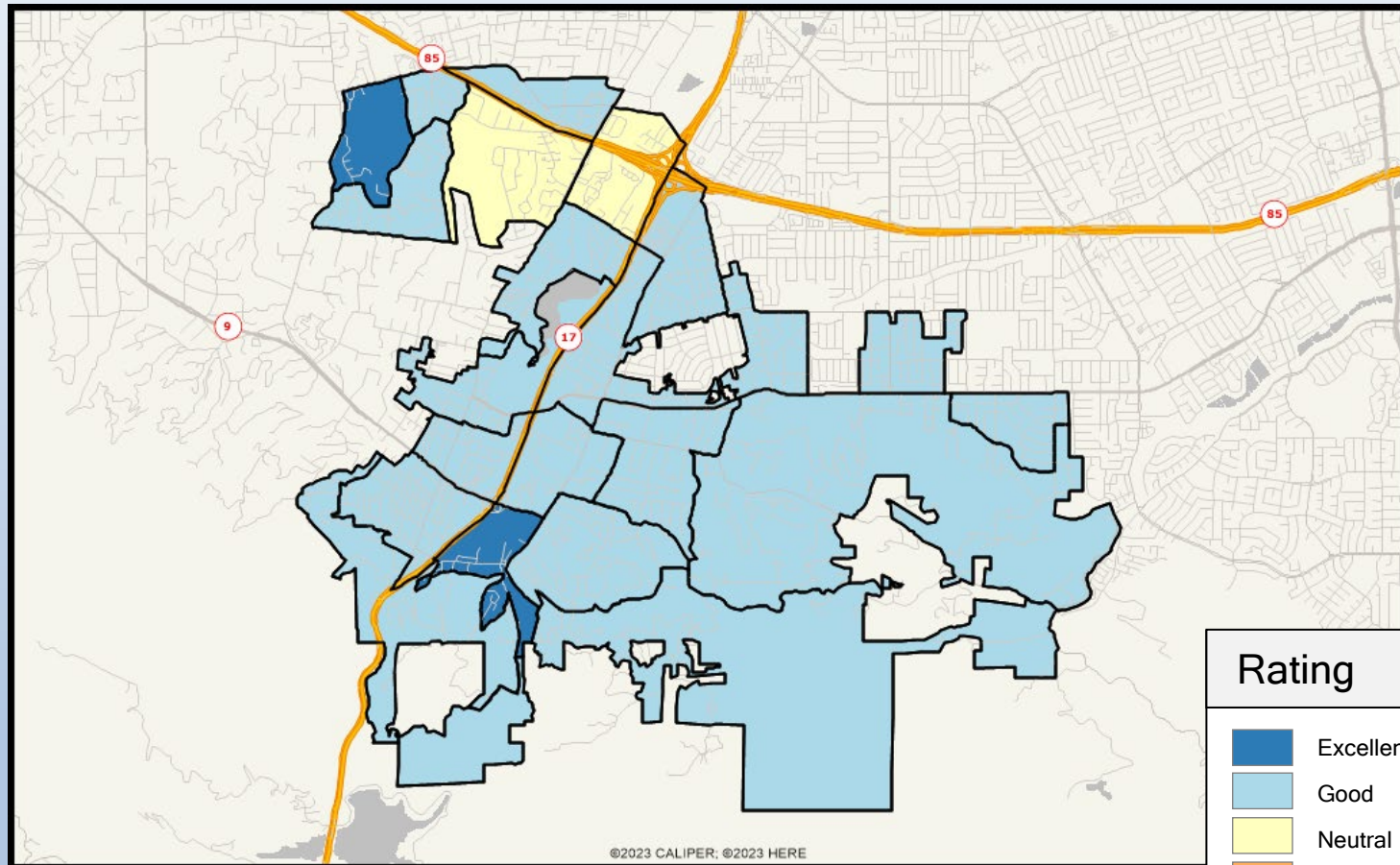


Rating

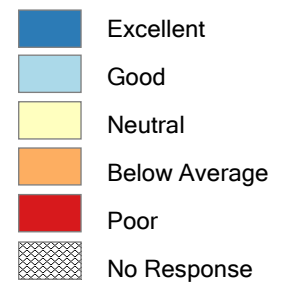
- Excellent
- Good
- Neutral
- Below Average
- Poor
- No Response

Q1.04 - As a place to retire

Mean: 3.88

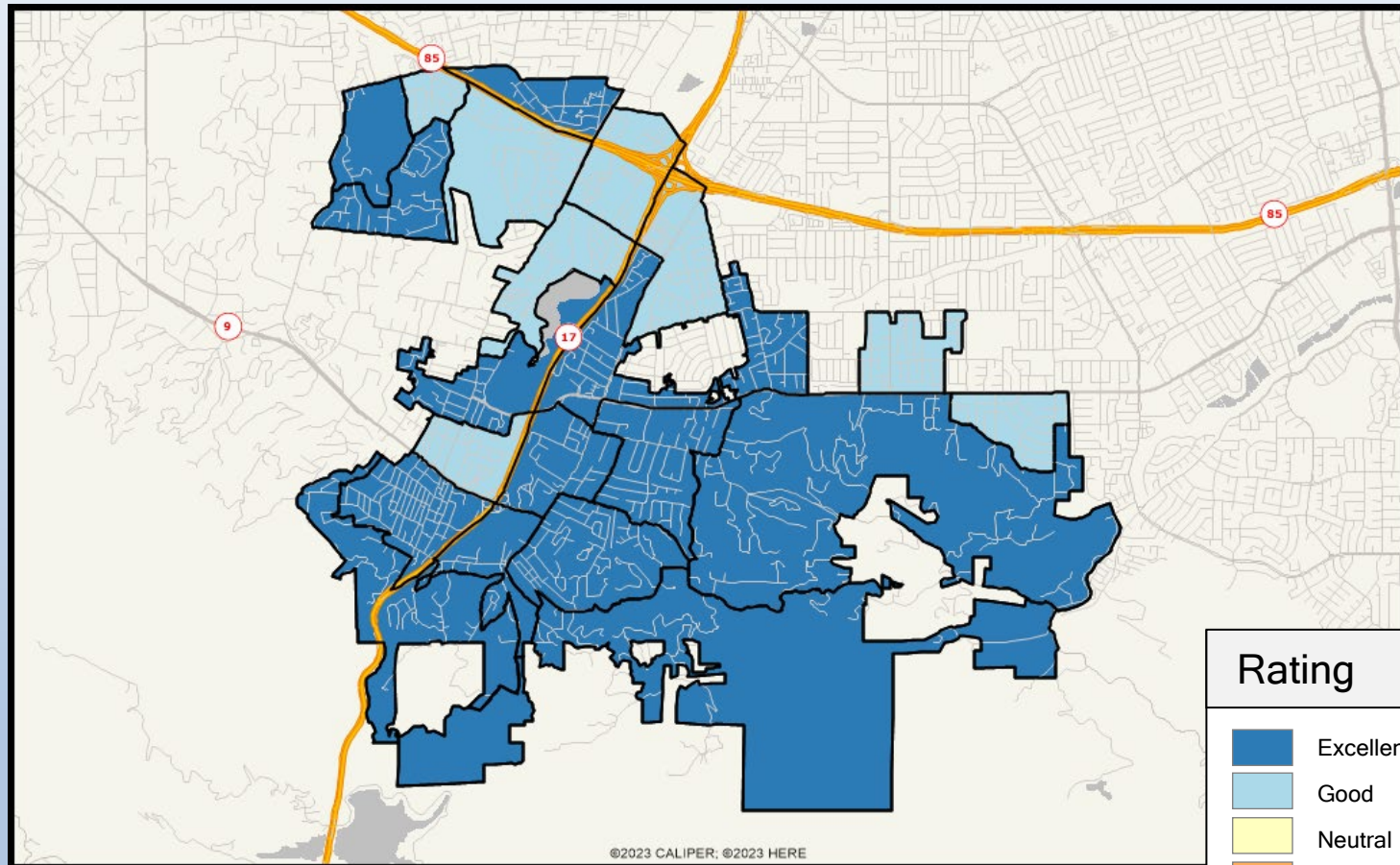


Rating



Q1.05 - As a place where I feel welcome

Mean: 4.28

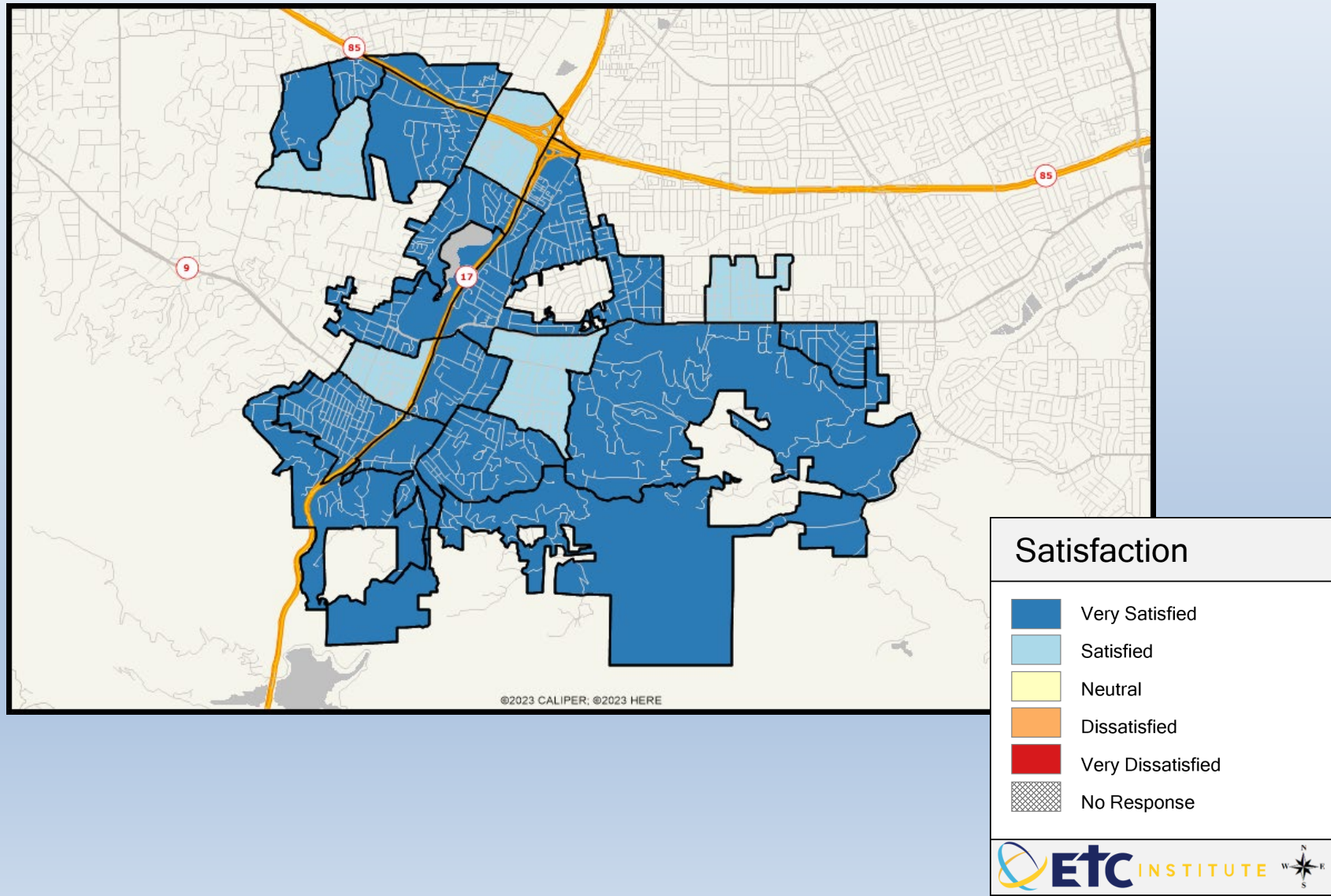


Rating

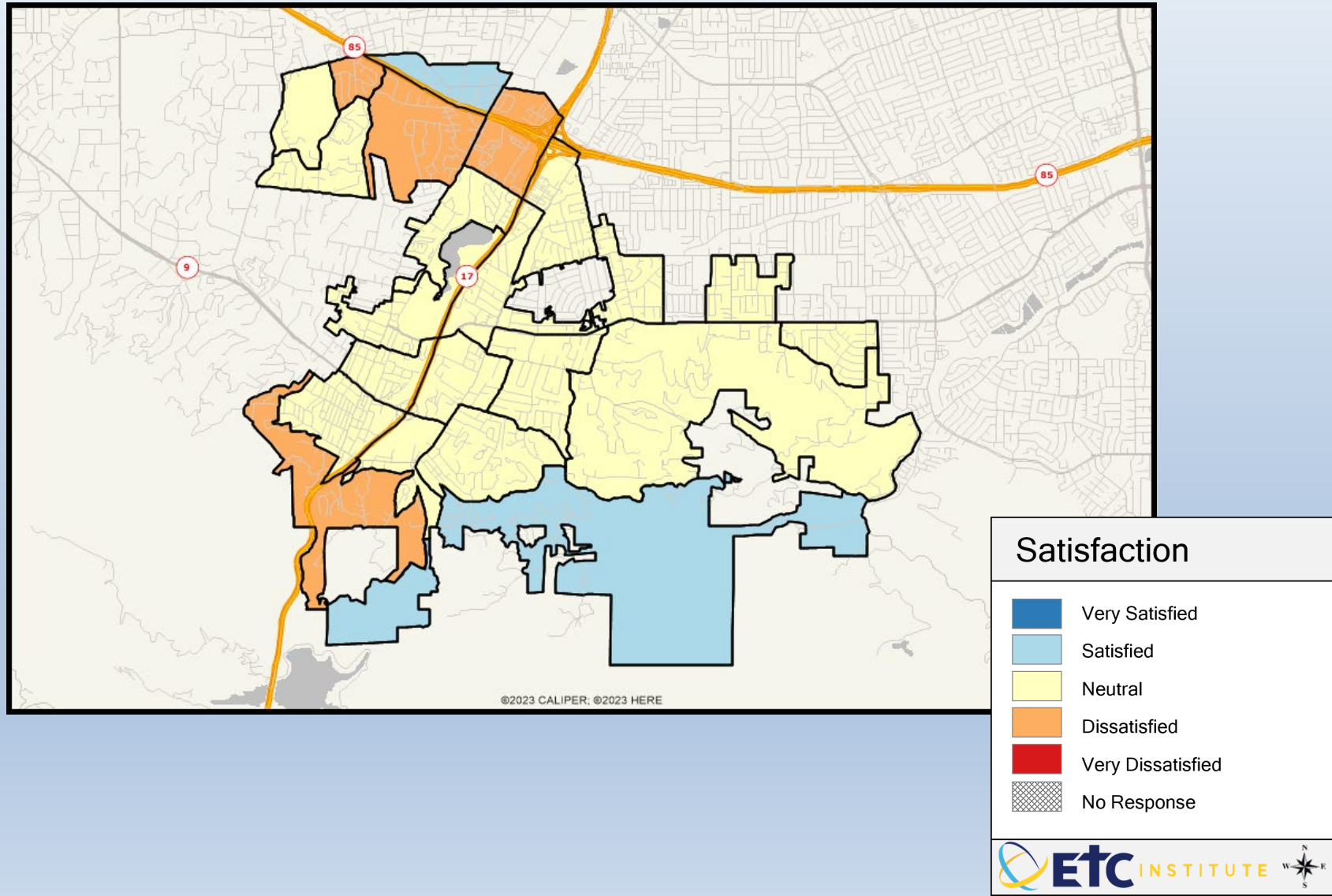
- Excellent
- Good
- Neutral
- Below Average
- Poor
- No Response

Q2.01 - Town parks and recreation facilities

Mean: 4.3

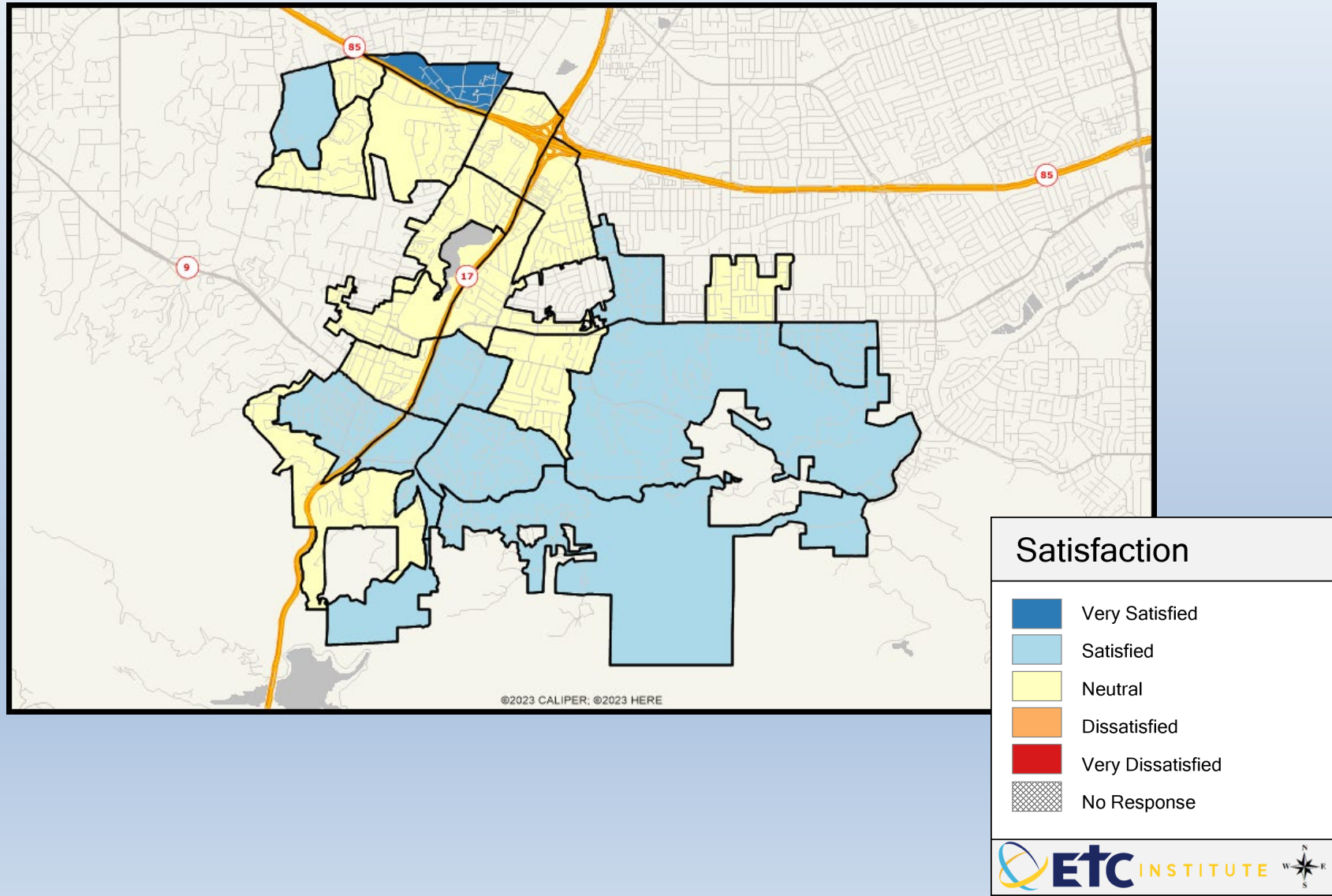


Q2.02 - Town Planning, Building, and Development services (e.g., issuing permits) Mean: 2.89



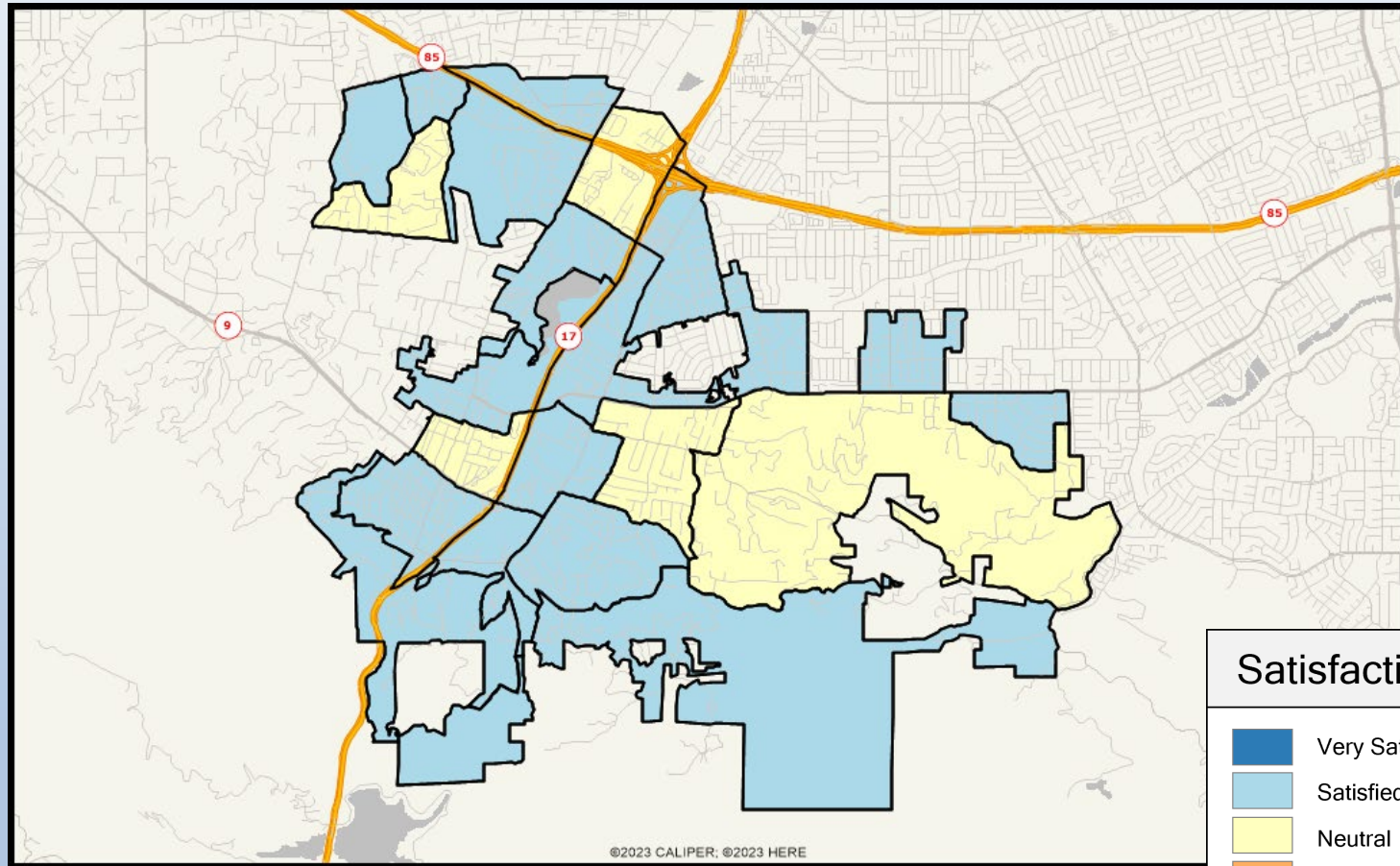
Q2.03 - Overall effectiveness of Town communication with the public

Mean: 3.4



Q2.04 - Overall maintenance of Town streets, sidewalks, and infrastructure

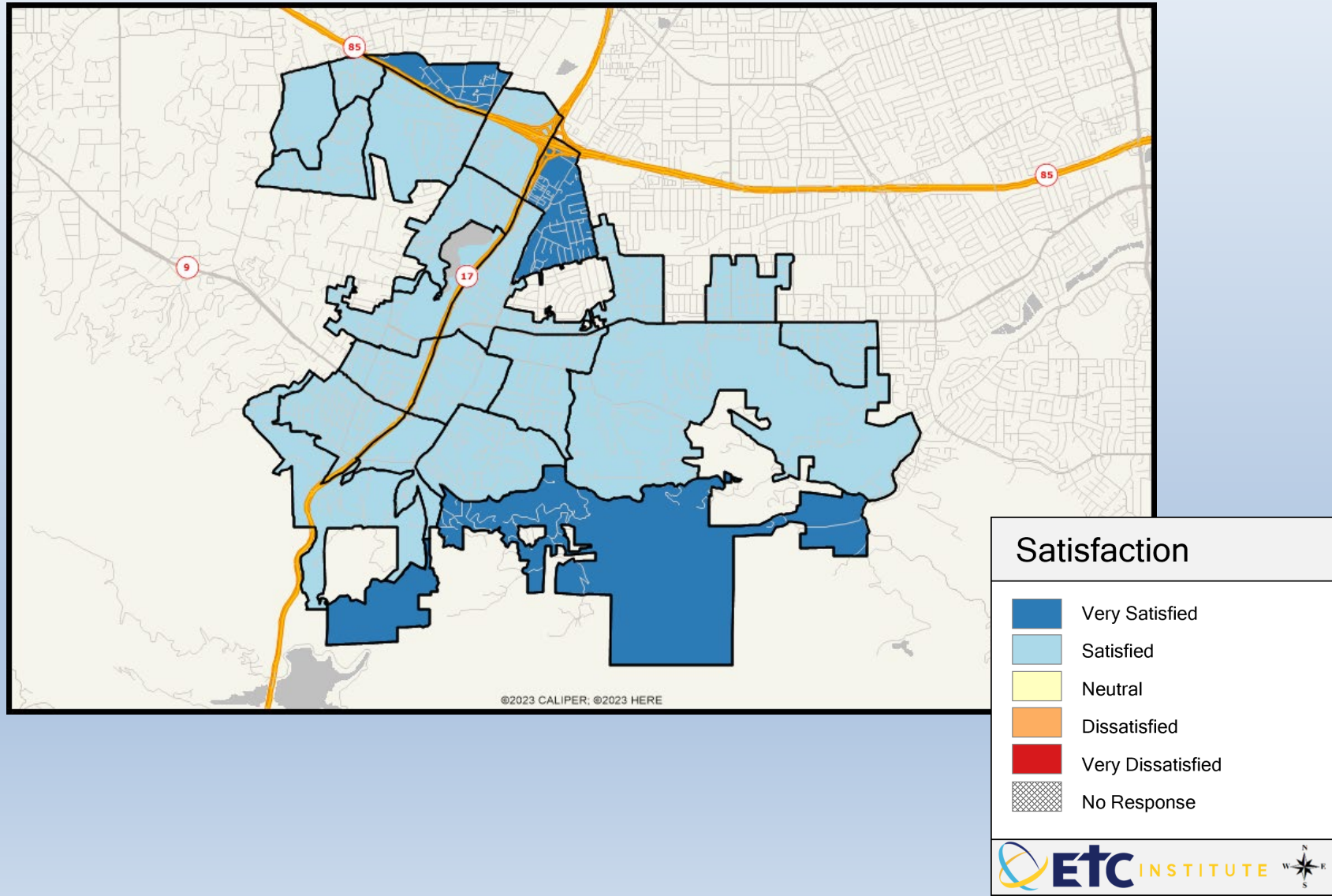
Mean: 3.64



Satisfaction

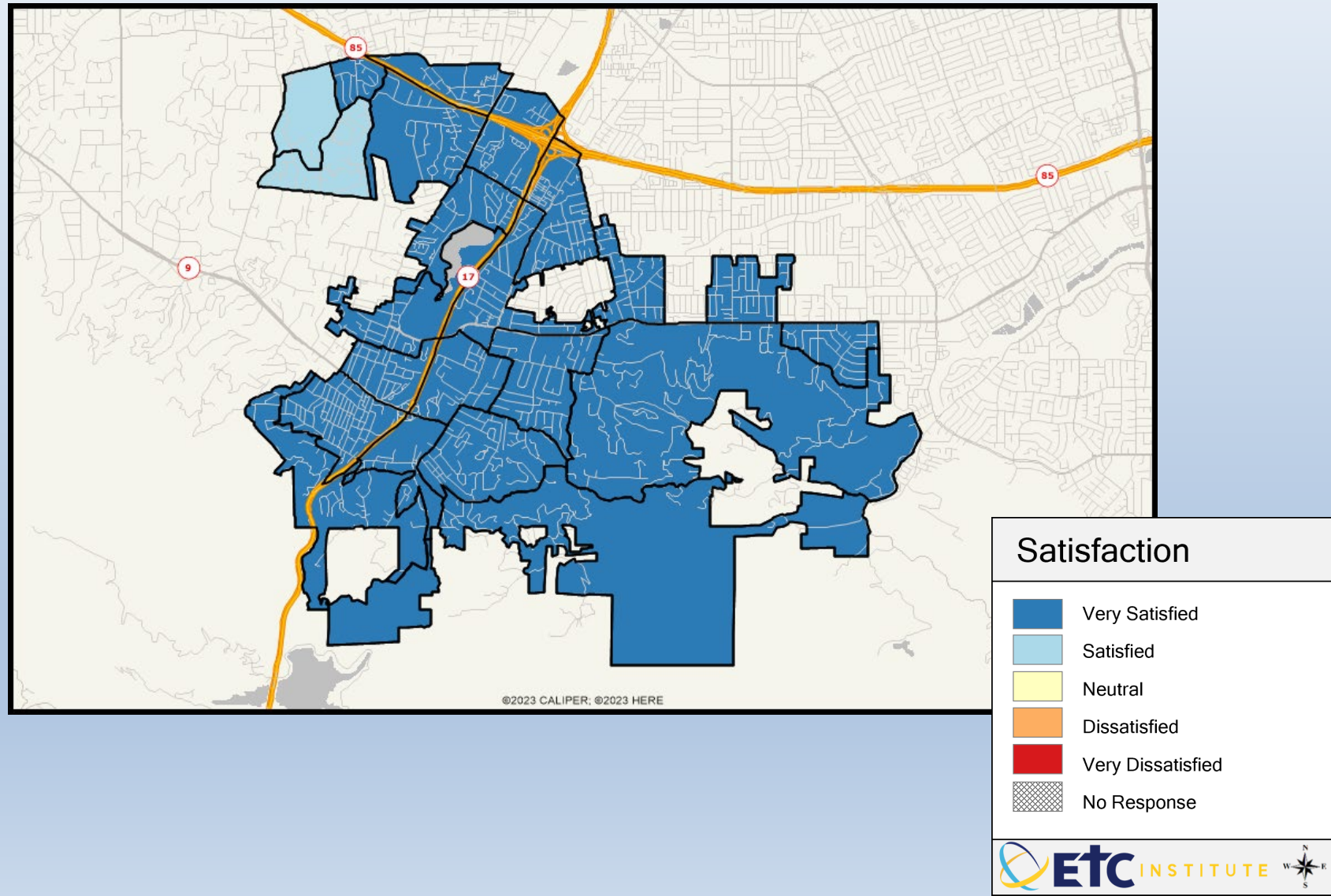
- Very Satisfied
- Satisfied
- Neutral
- Dissatisfied
- Very Dissatisfied
- No Response

Q2.05 - Overall quality of customer service you receive from Town employees Mean: 3.78



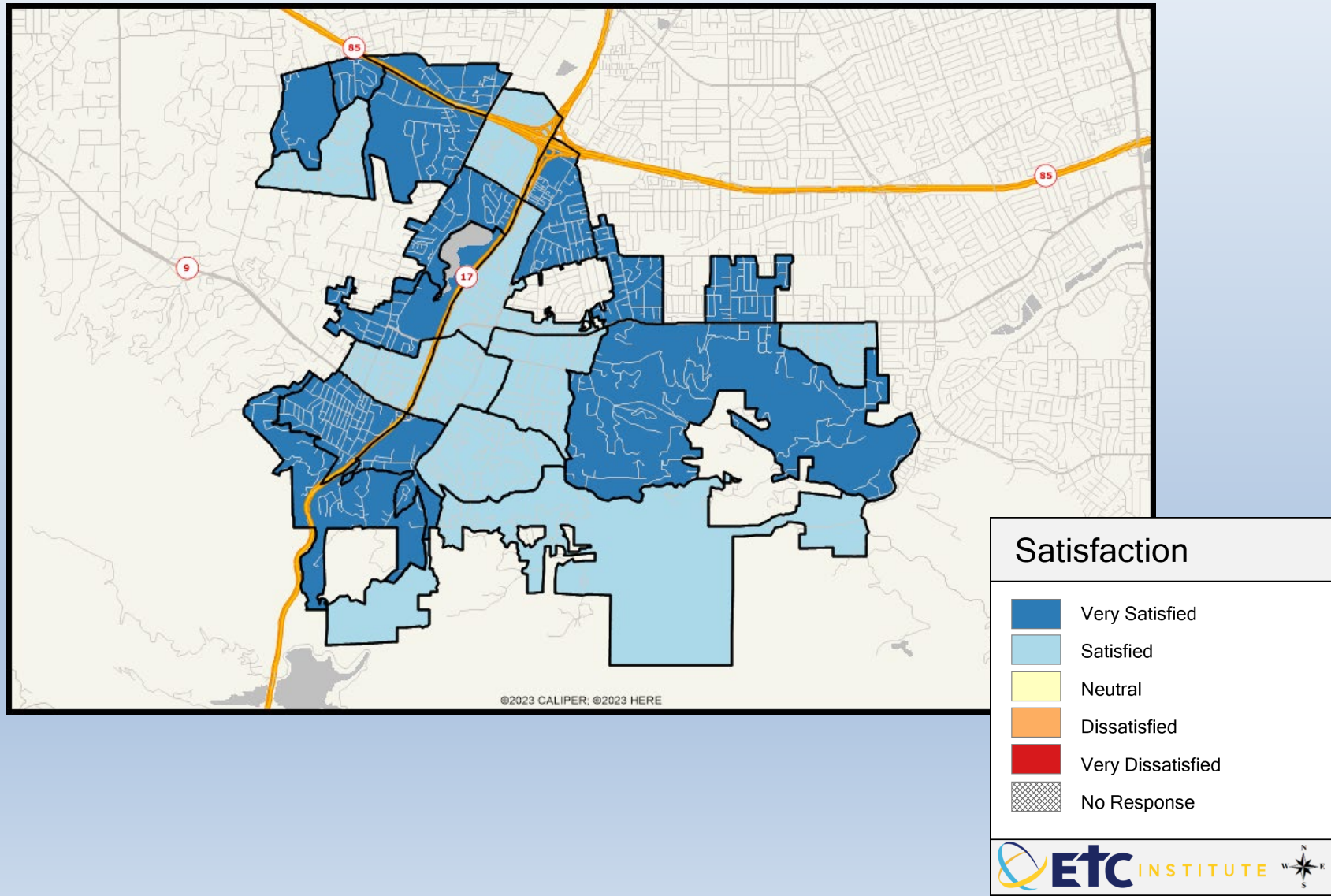
Q2.06 - Overall quality of Town library services

Mean: 4.49



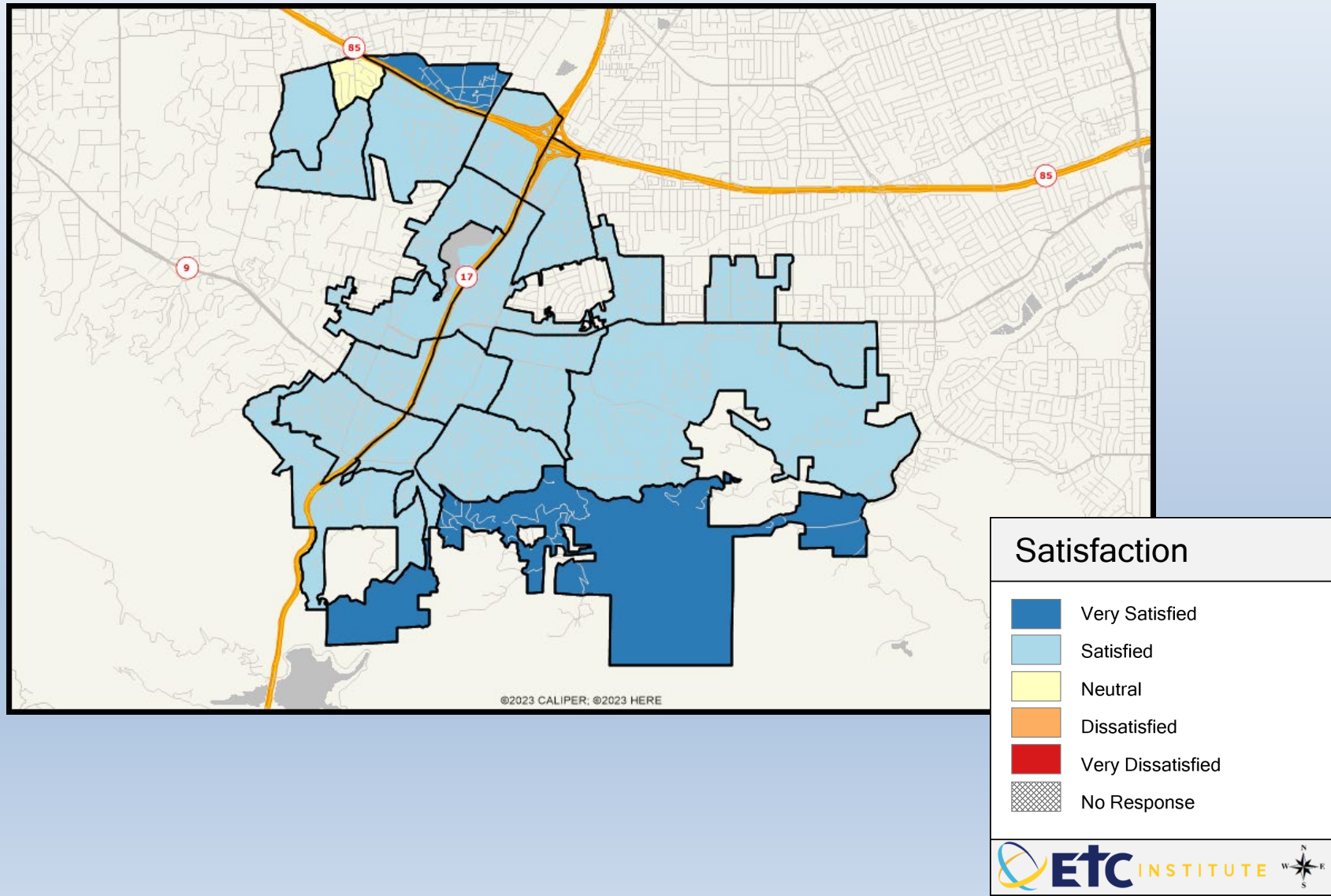
Q2.07 - Overall quality of Town police services

Mean: 4.21



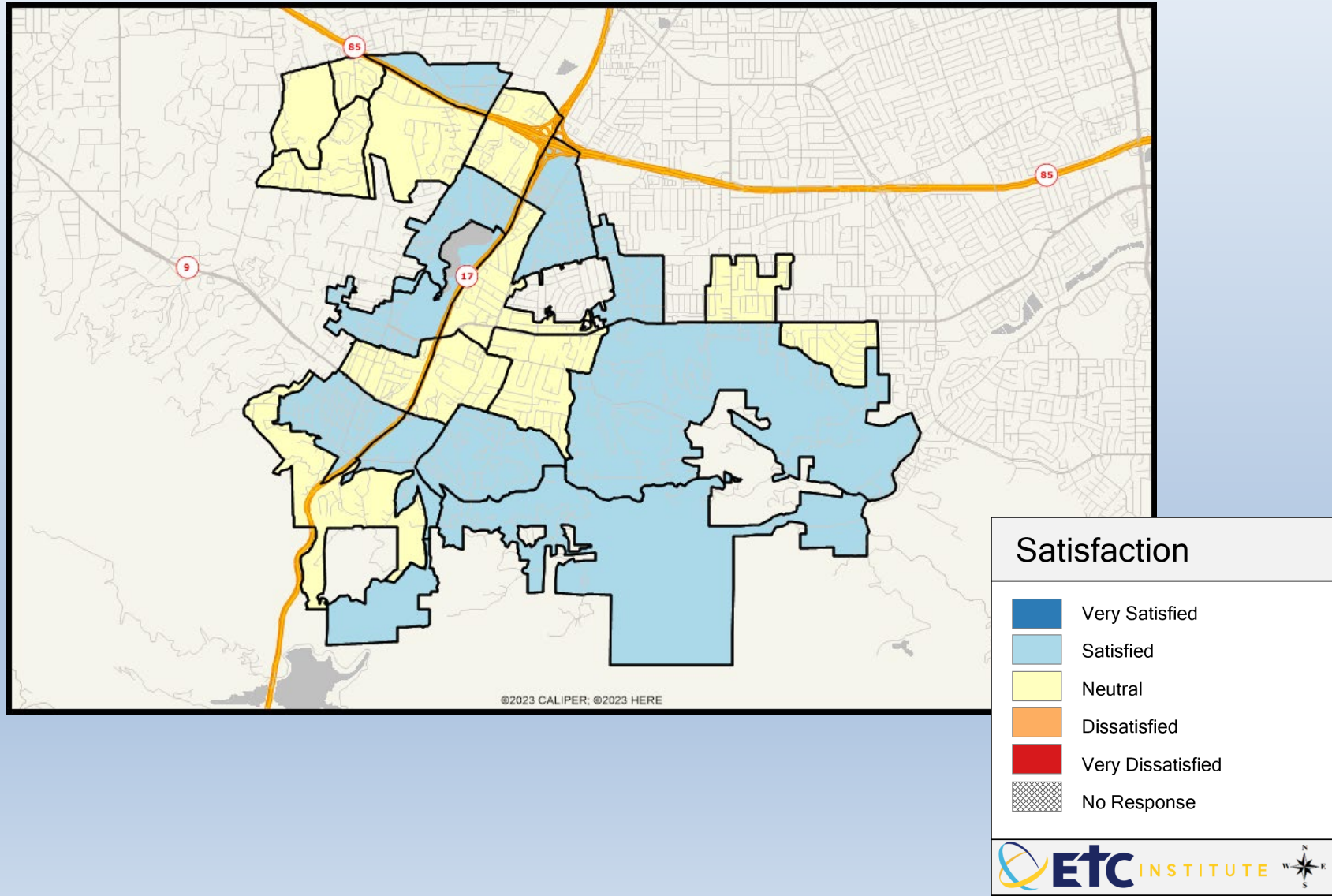
Q4.01 - Overall quality of services provided by the Town

Mean: 3.85



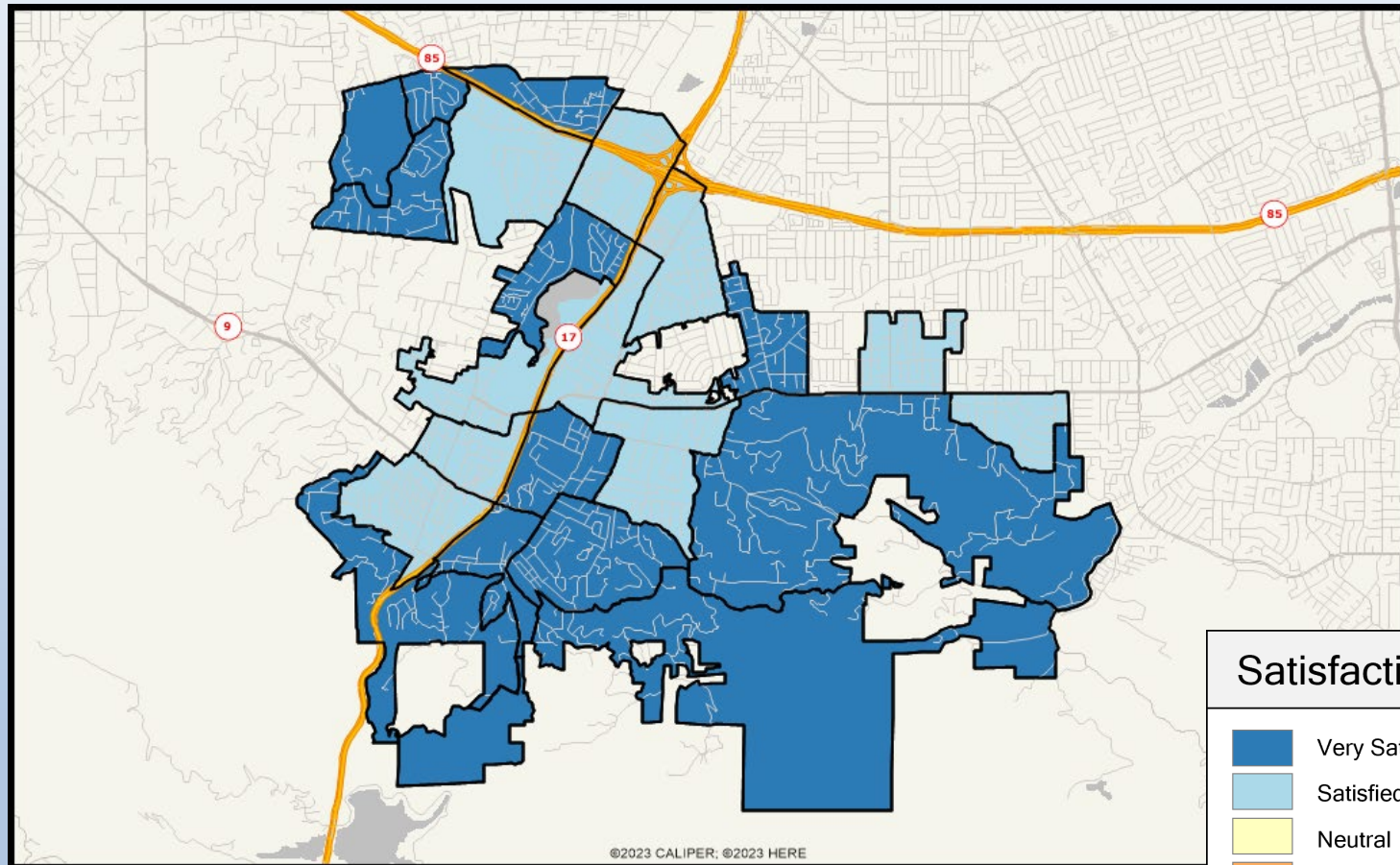
Q4.02 - Overall value you receive for your Town tax dollars and fees

Mean: 3.44



Q4.03 - Overall image of the Town

Mean: 4.2

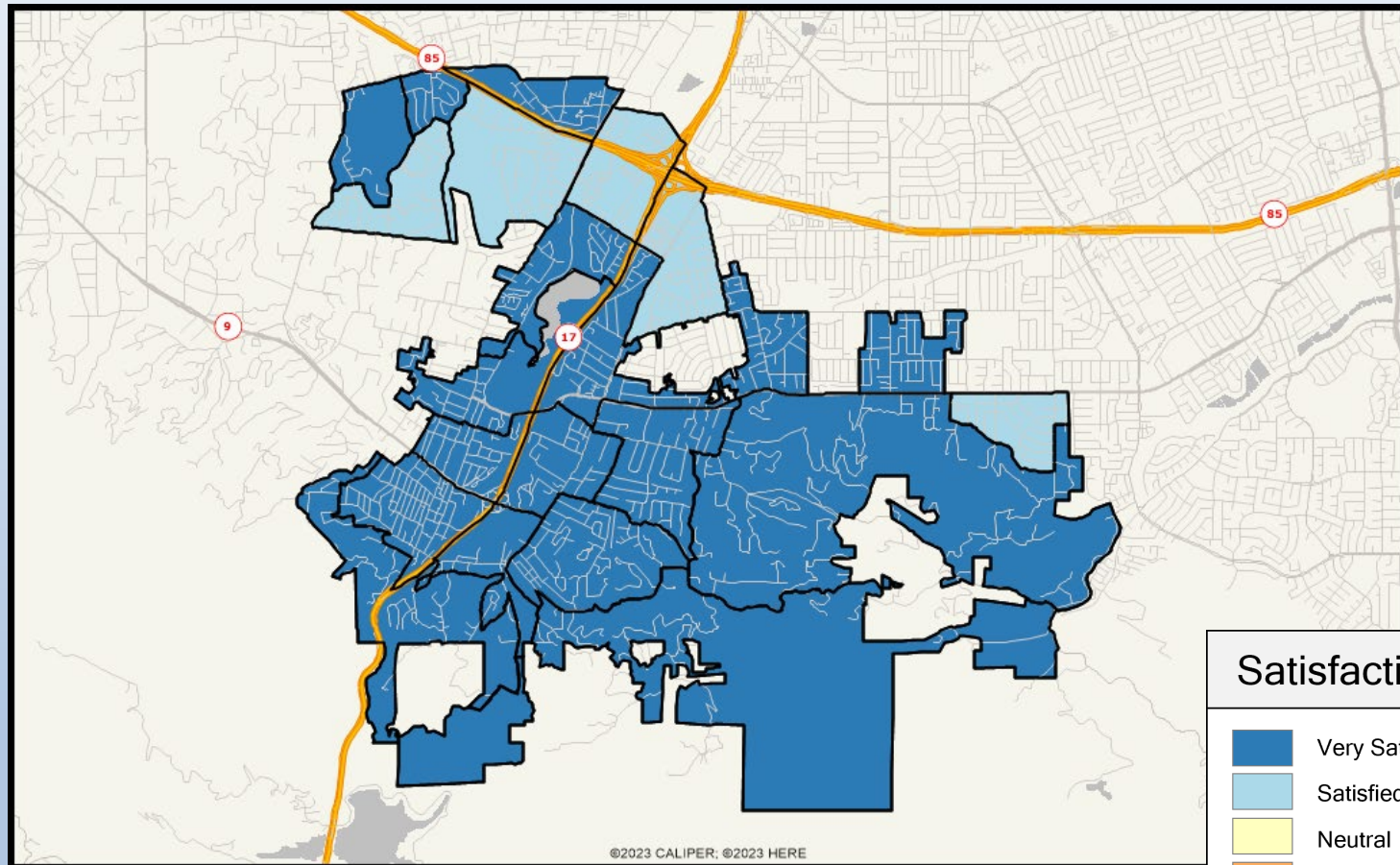


Satisfaction

- Very Satisfied
- Satisfied
- Neutral
- Dissatisfied
- Very Dissatisfied
- No Response

Q4.04 - Overall quality of life in the Town

Mean: 4.32

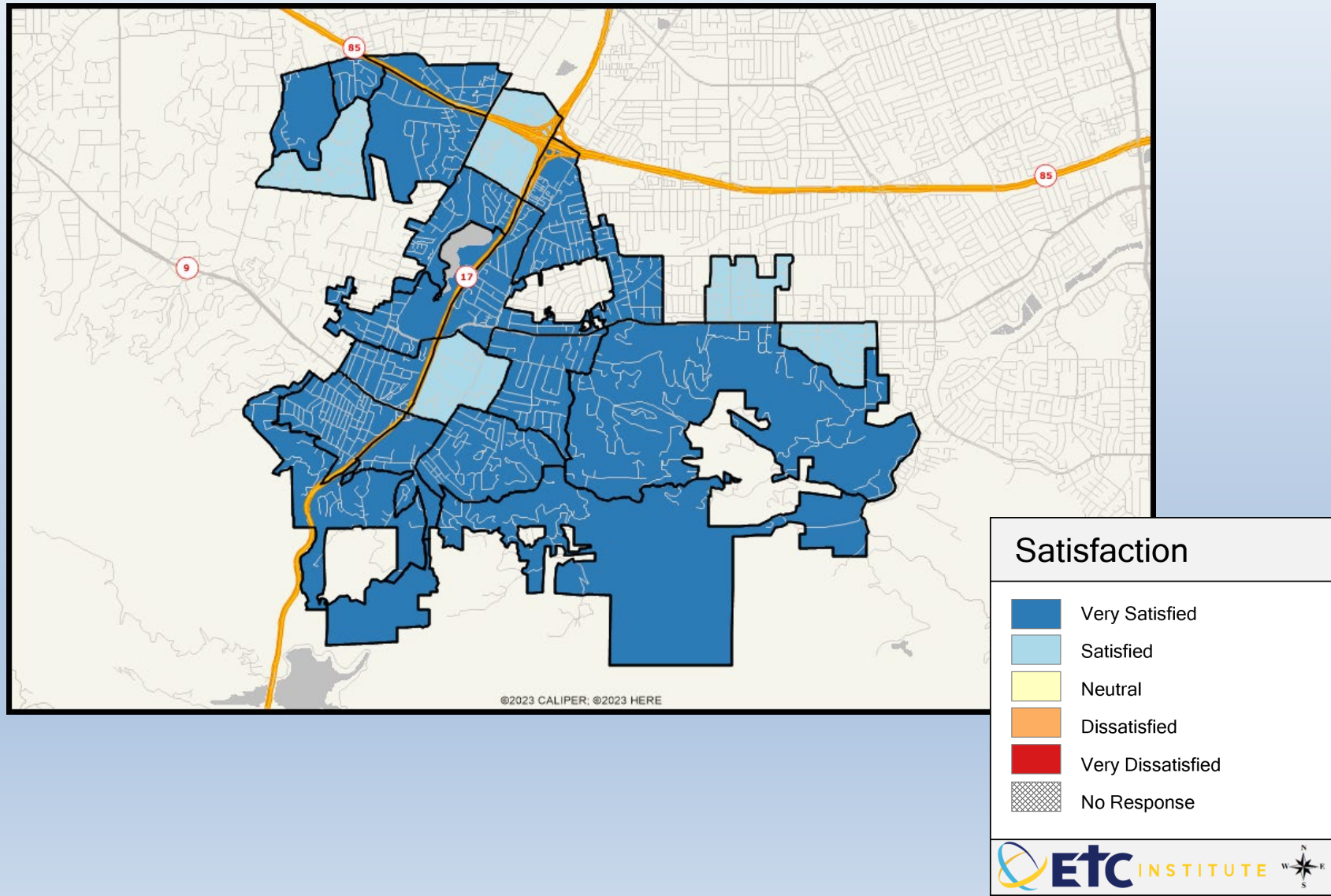


Satisfaction

- Very Satisfied
- Satisfied
- Neutral
- Dissatisfied
- Very Dissatisfied
- No Response

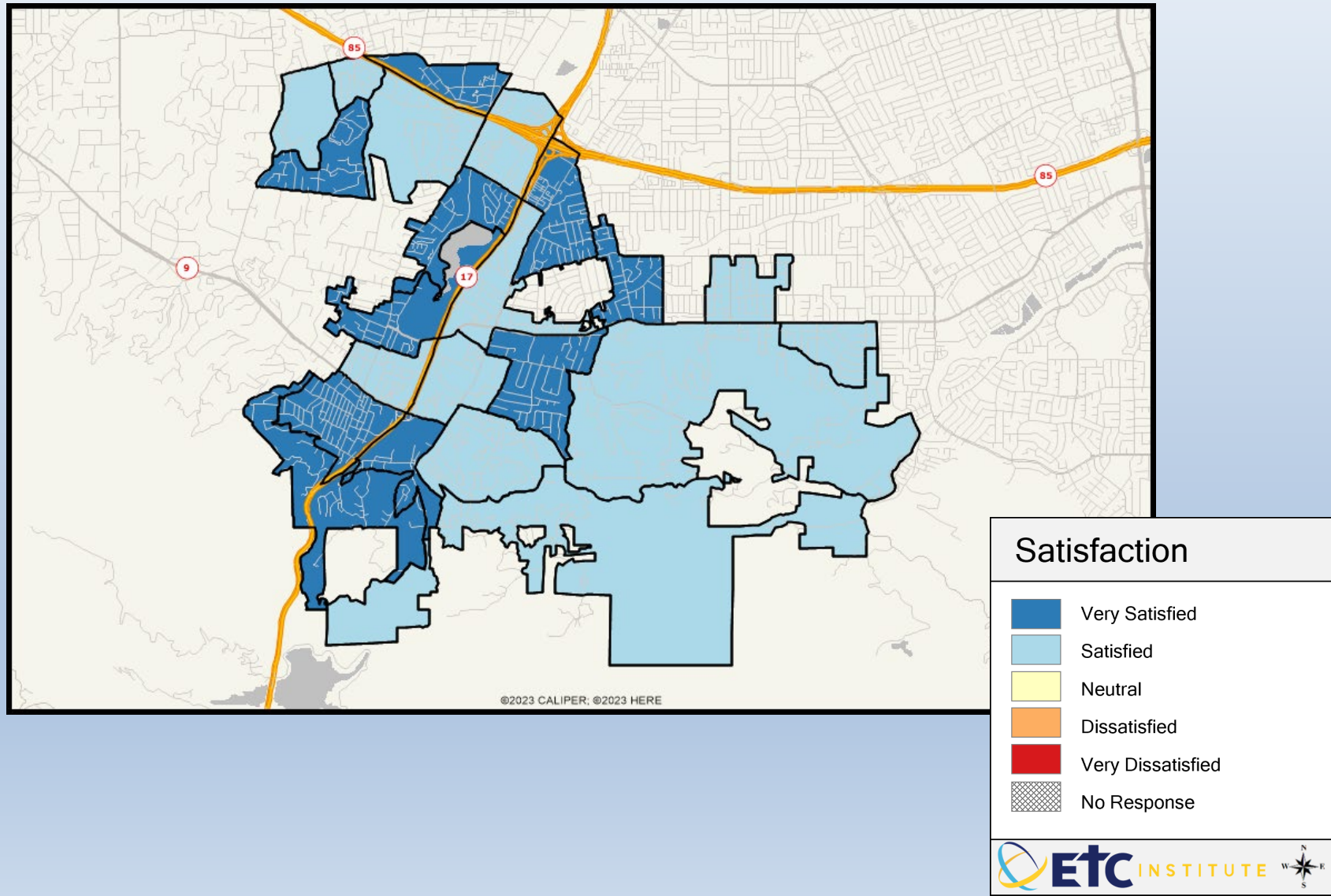
Q4.05 - Overall feeling of safety in the Town

Mean: 4.36



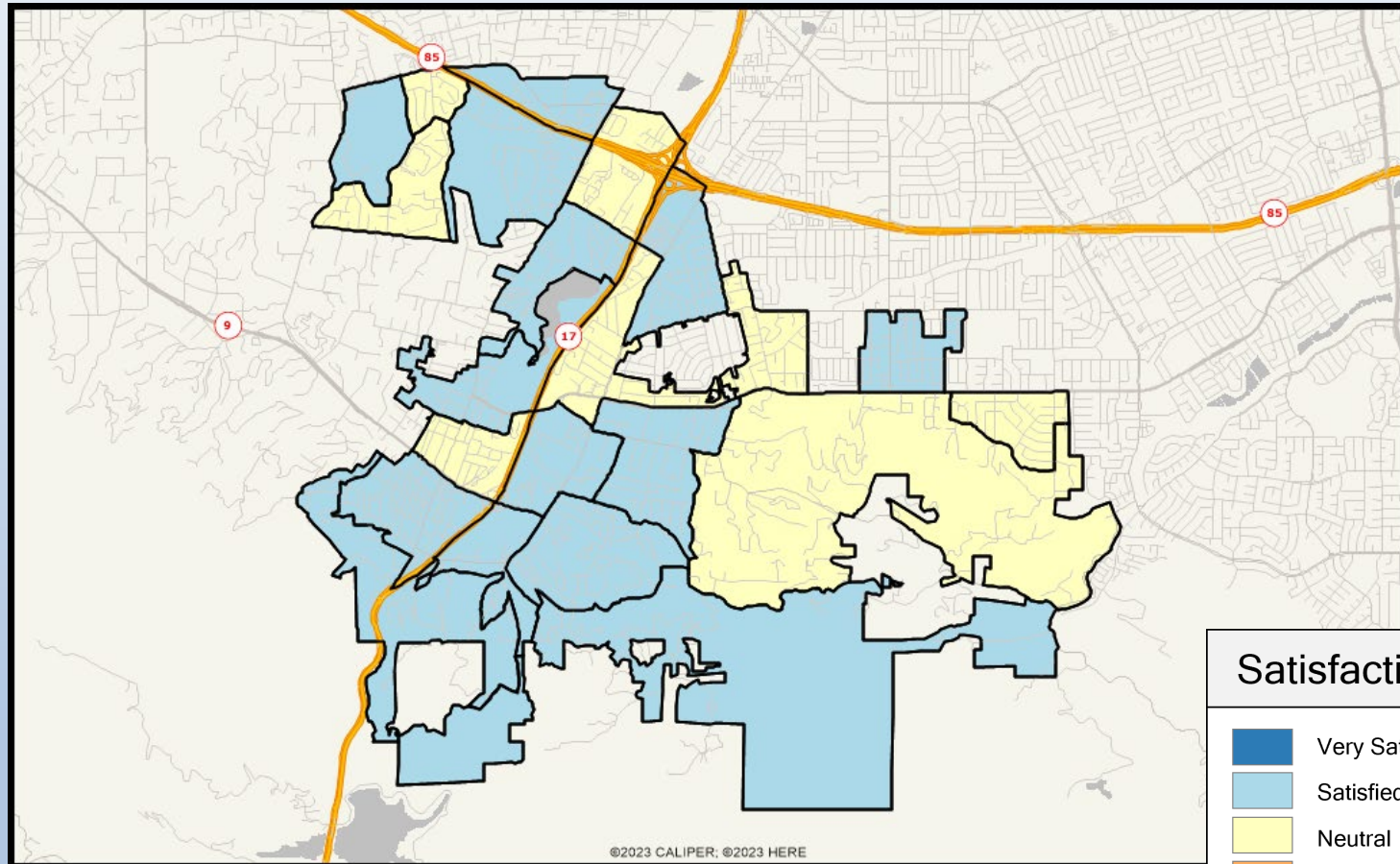
Q5.01 - Effectiveness of local Police protection

Mean: 4.17



Q5.02 - Efforts to collaborate with the public to address concerns

Mean: 3.51

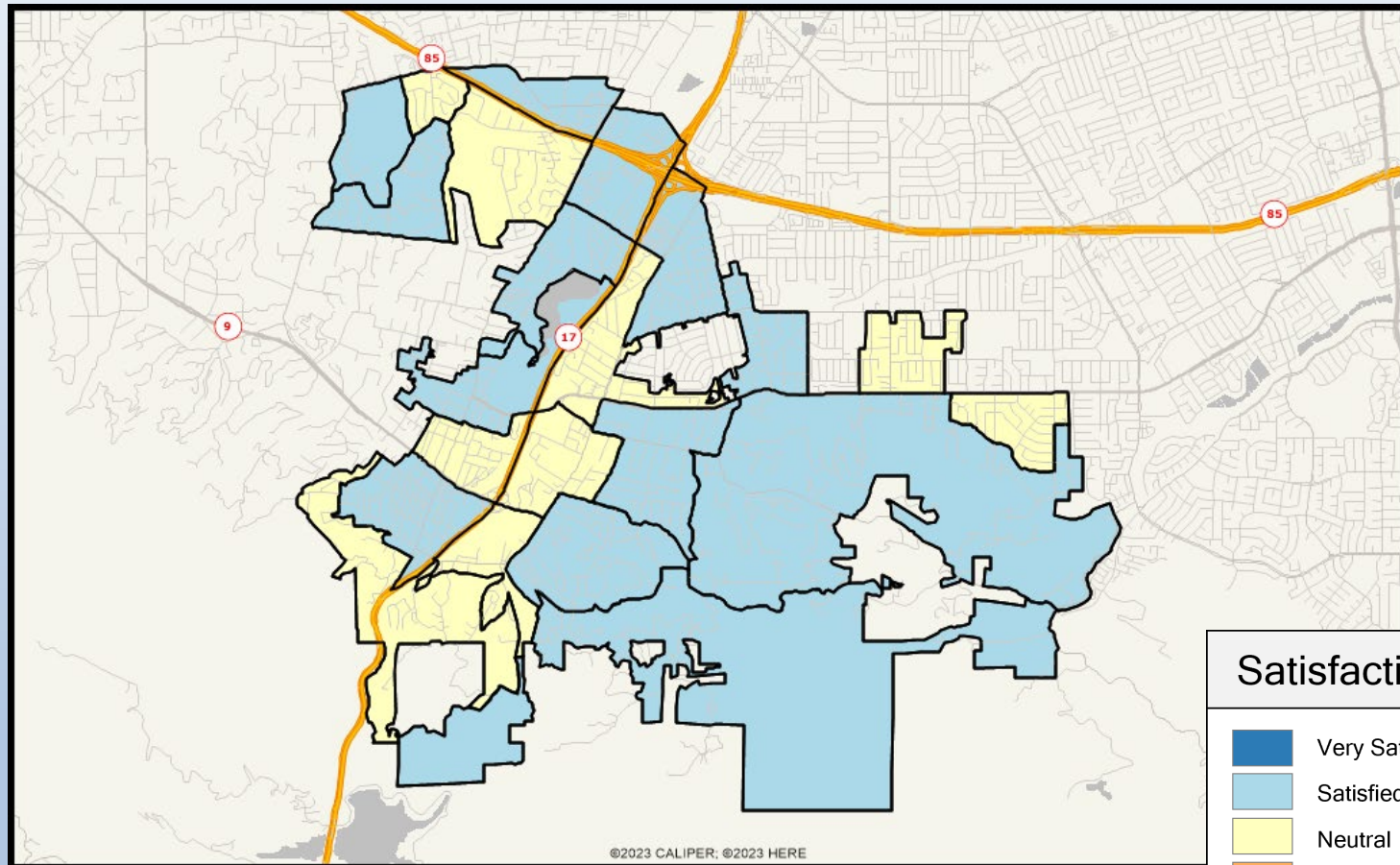


Satisfaction



Q5.03 - Enforcement of local traffic laws

Mean: 3.46

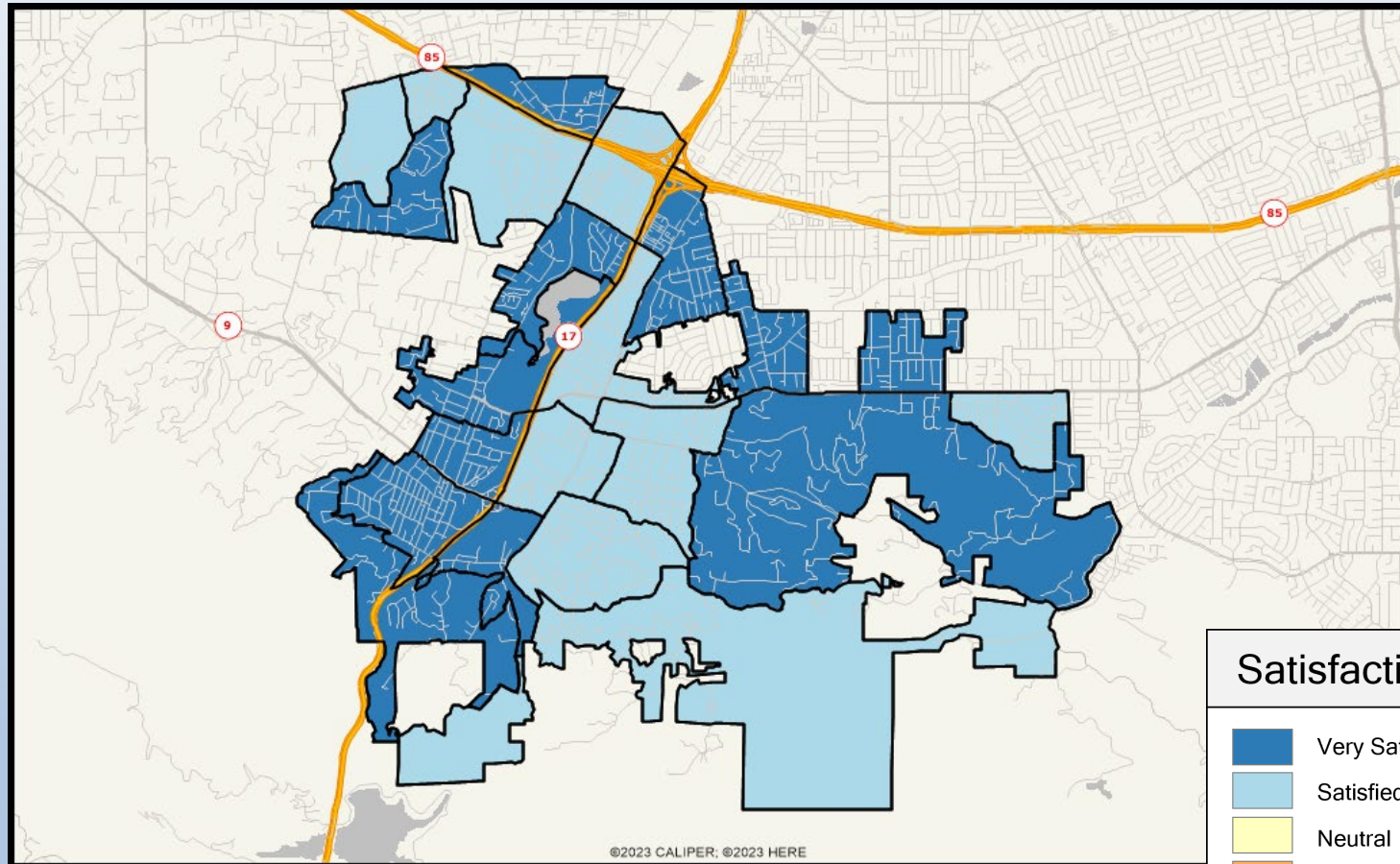


Satisfaction

- Very Satisfied
- Satisfied
- Neutral
- Dissatisfied
- Very Dissatisfied
- No Response

Q5.04 - How quickly police respond to emergencies

Mean: 4.2

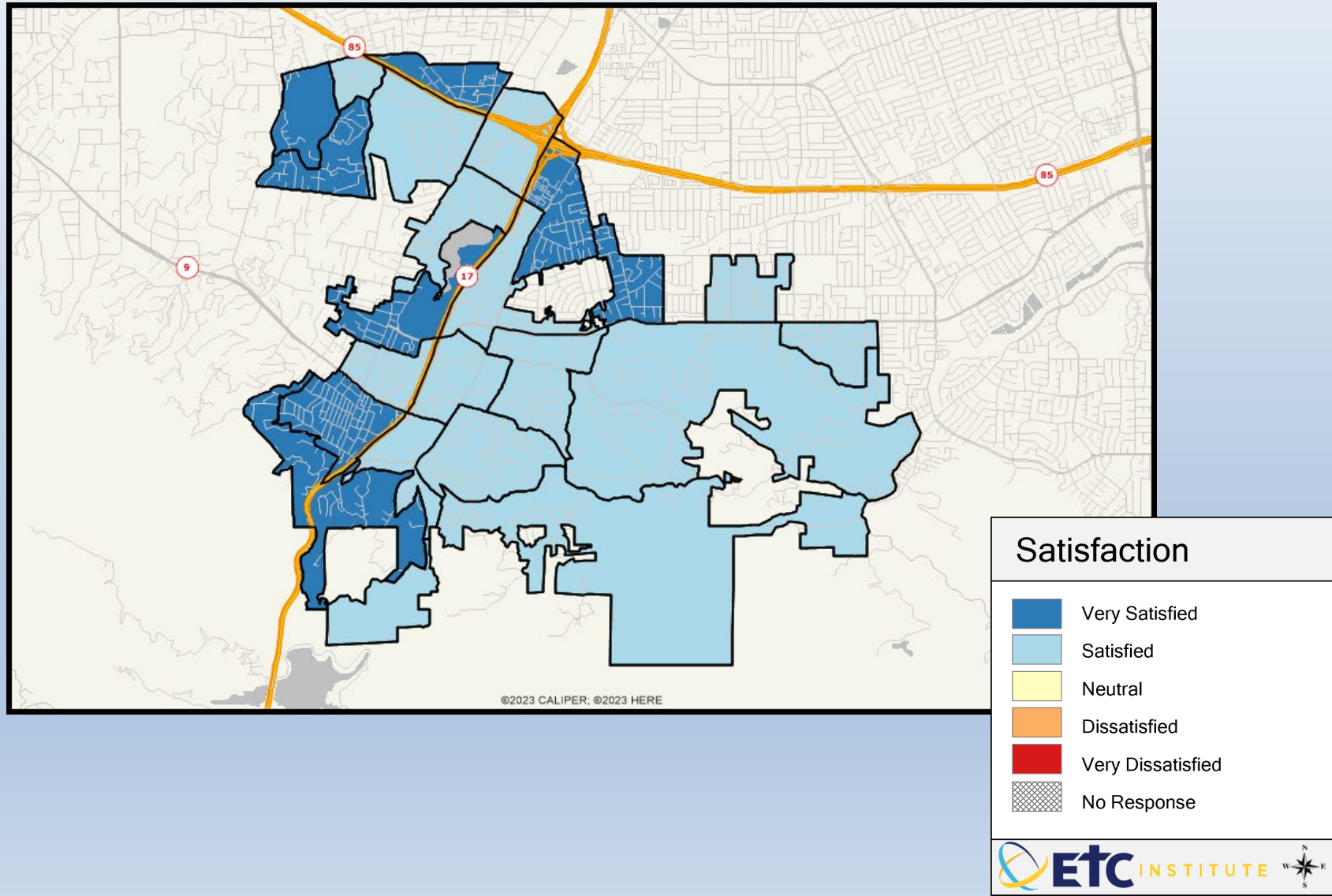


Satisfaction



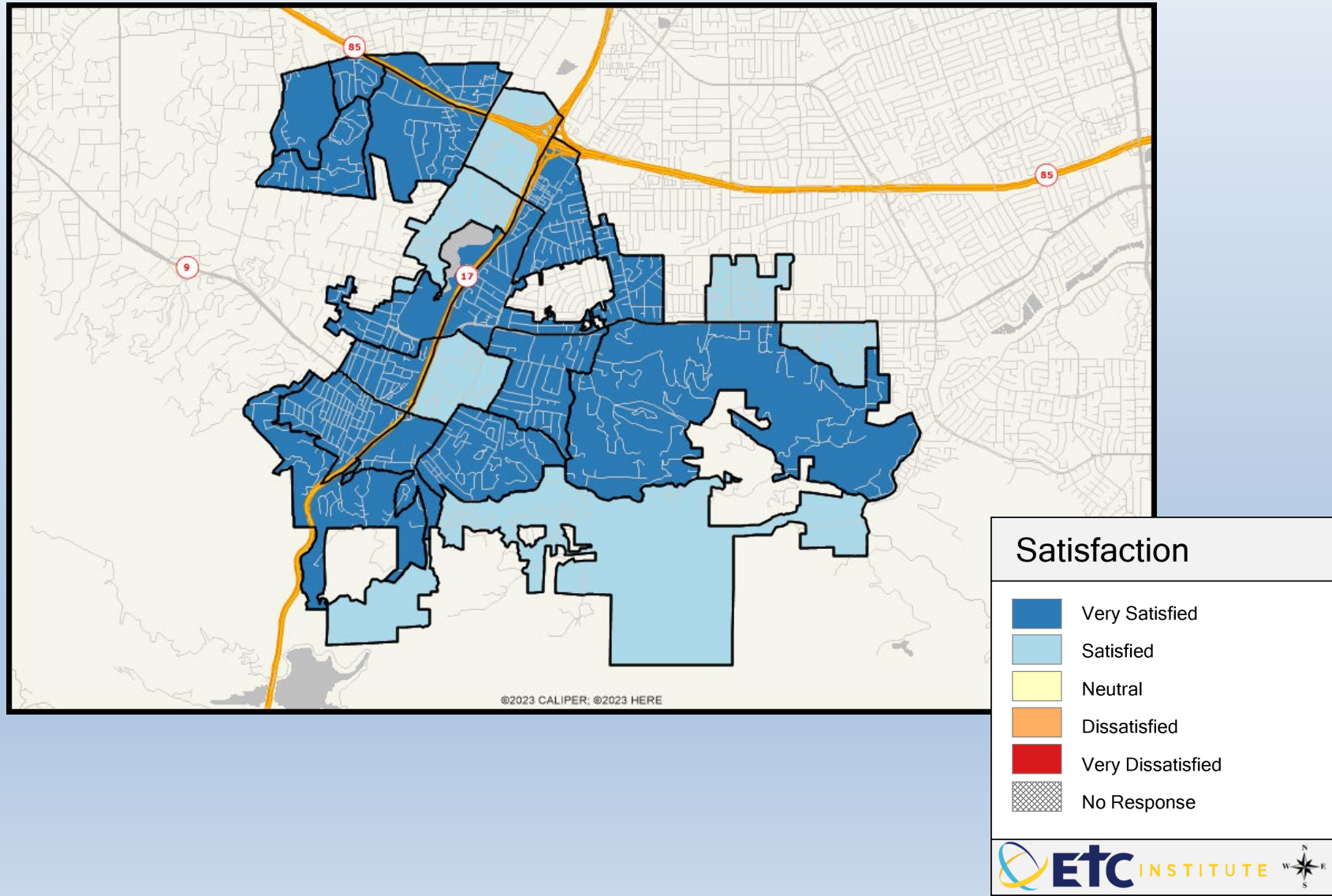
Q5.05 - Overall Police performance in your neighborhood

Mean: 4.06



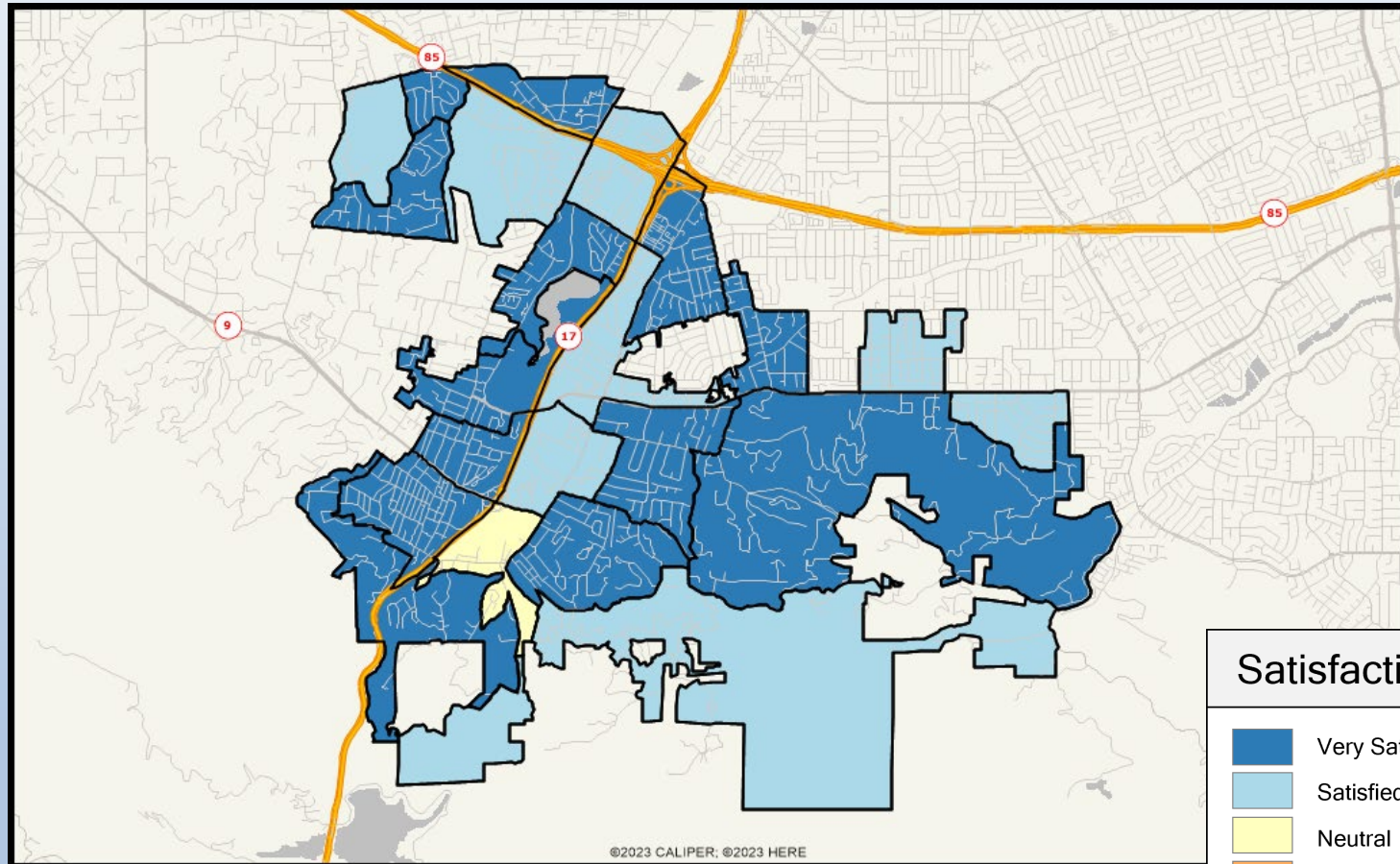
Q5.06 - Professionalism of Police Officers

Mean: 4.34



Q5.07 - Quality of dispatch/911 services

Mean: 4.22

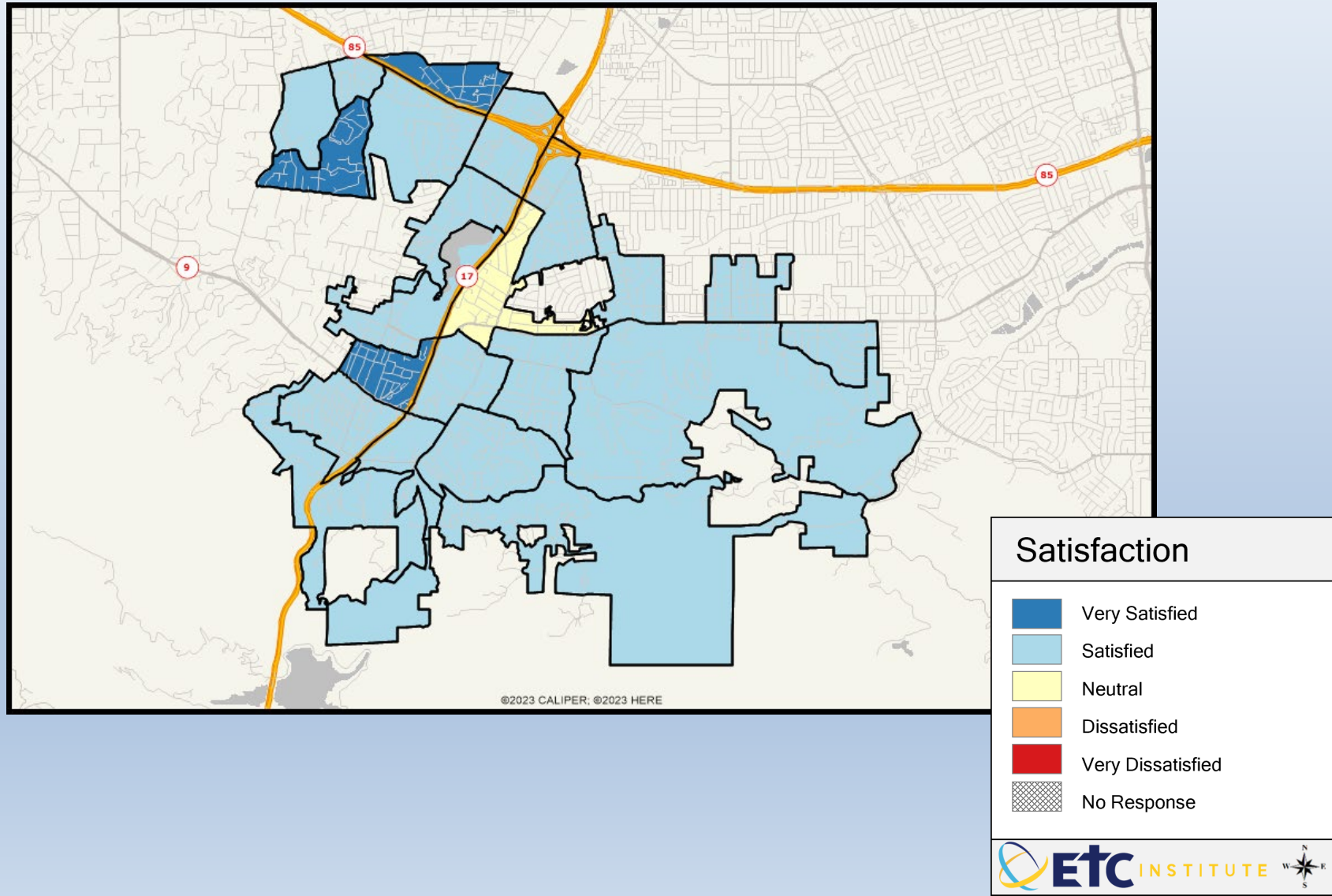


Satisfaction

- Very Satisfied
- Satisfied
- Neutral
- Dissatisfied
- Very Dissatisfied
- No Response

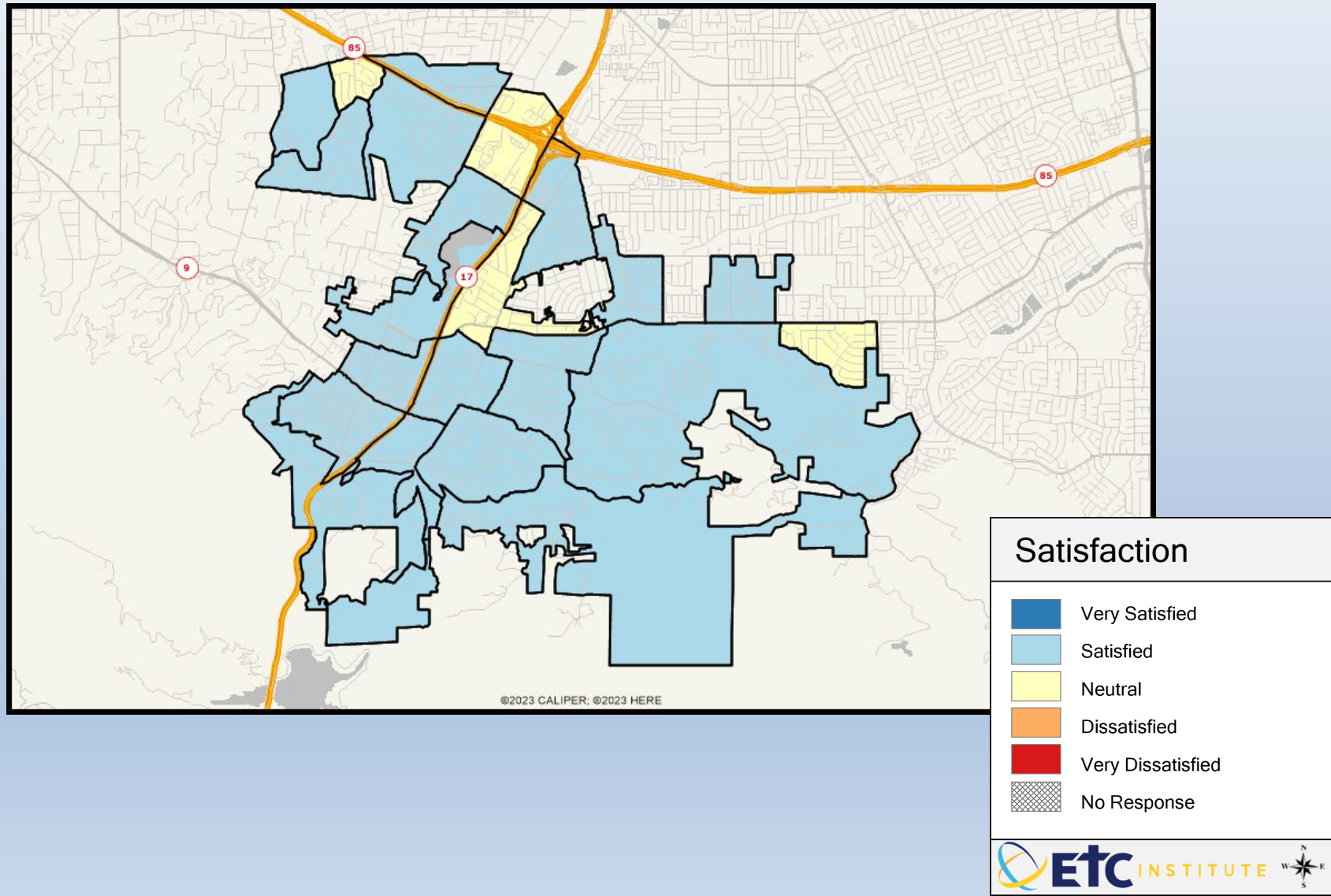
Q5.08 - The Town's overall efforts to prevent crime

Mean: 3.87



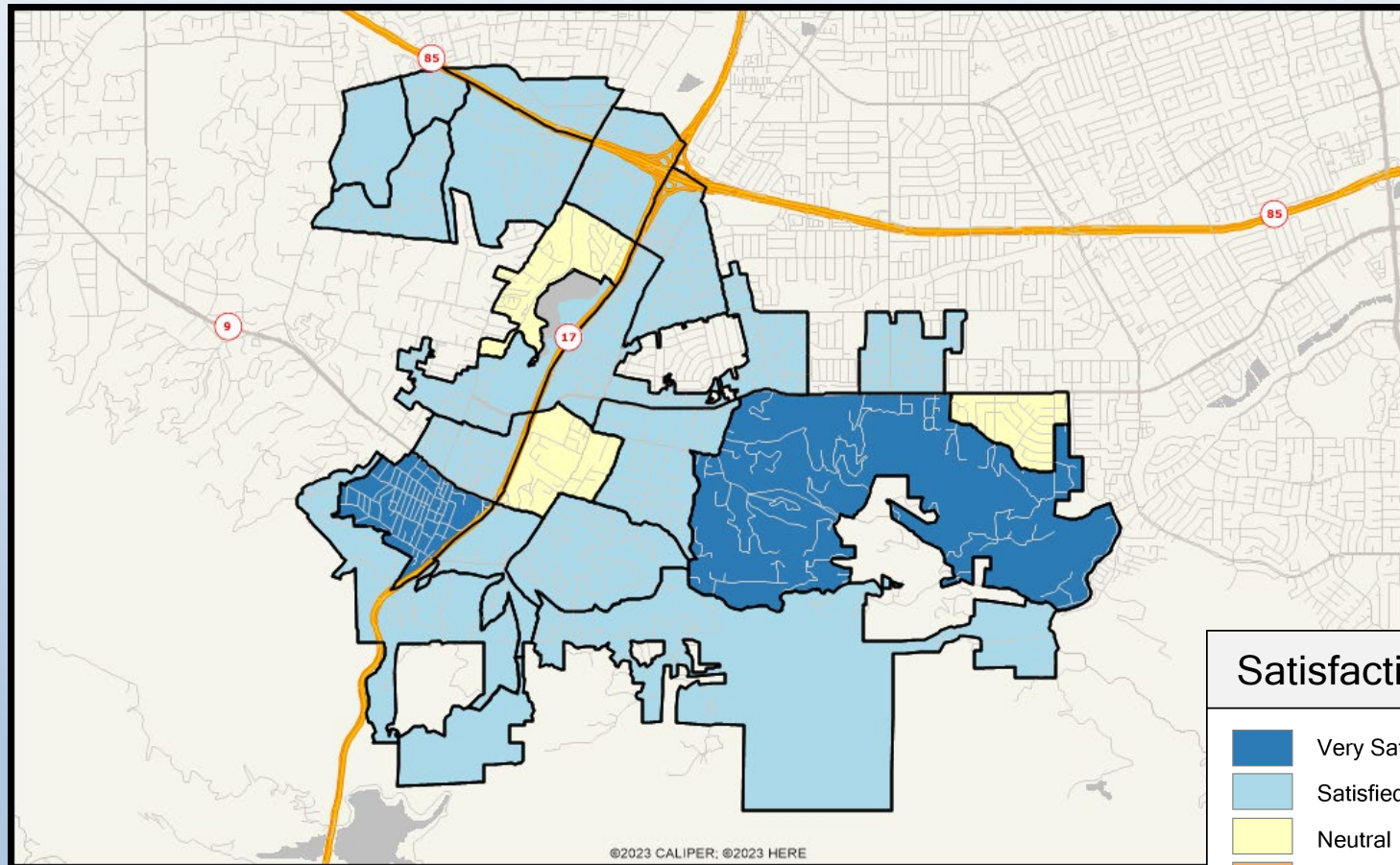
Q5.09 - The visibility of Police personnel in neighborhoods

Mean: 3.56



Q7.01 - Maintenance of major Town streets

Mean: 3.83

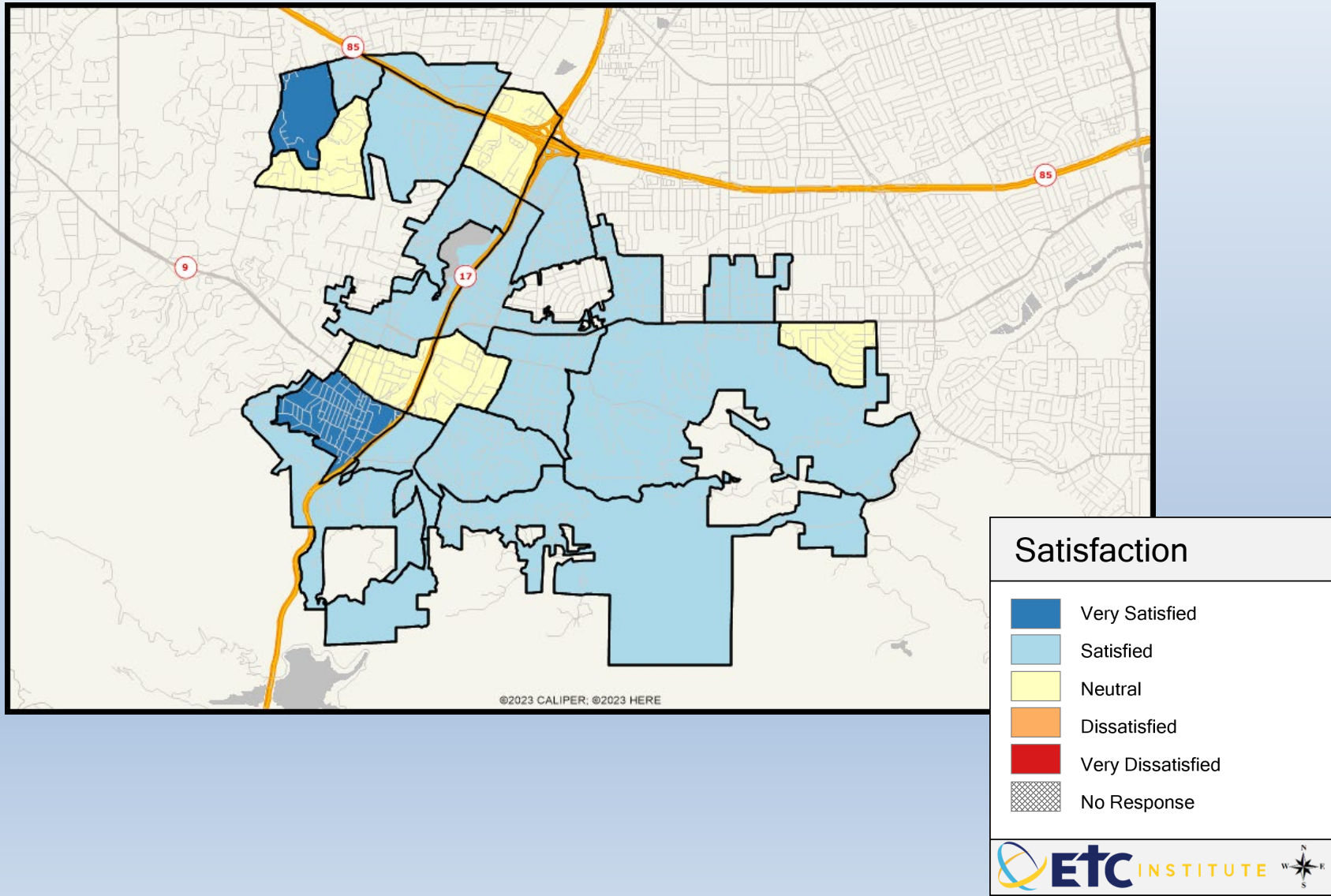


Satisfaction



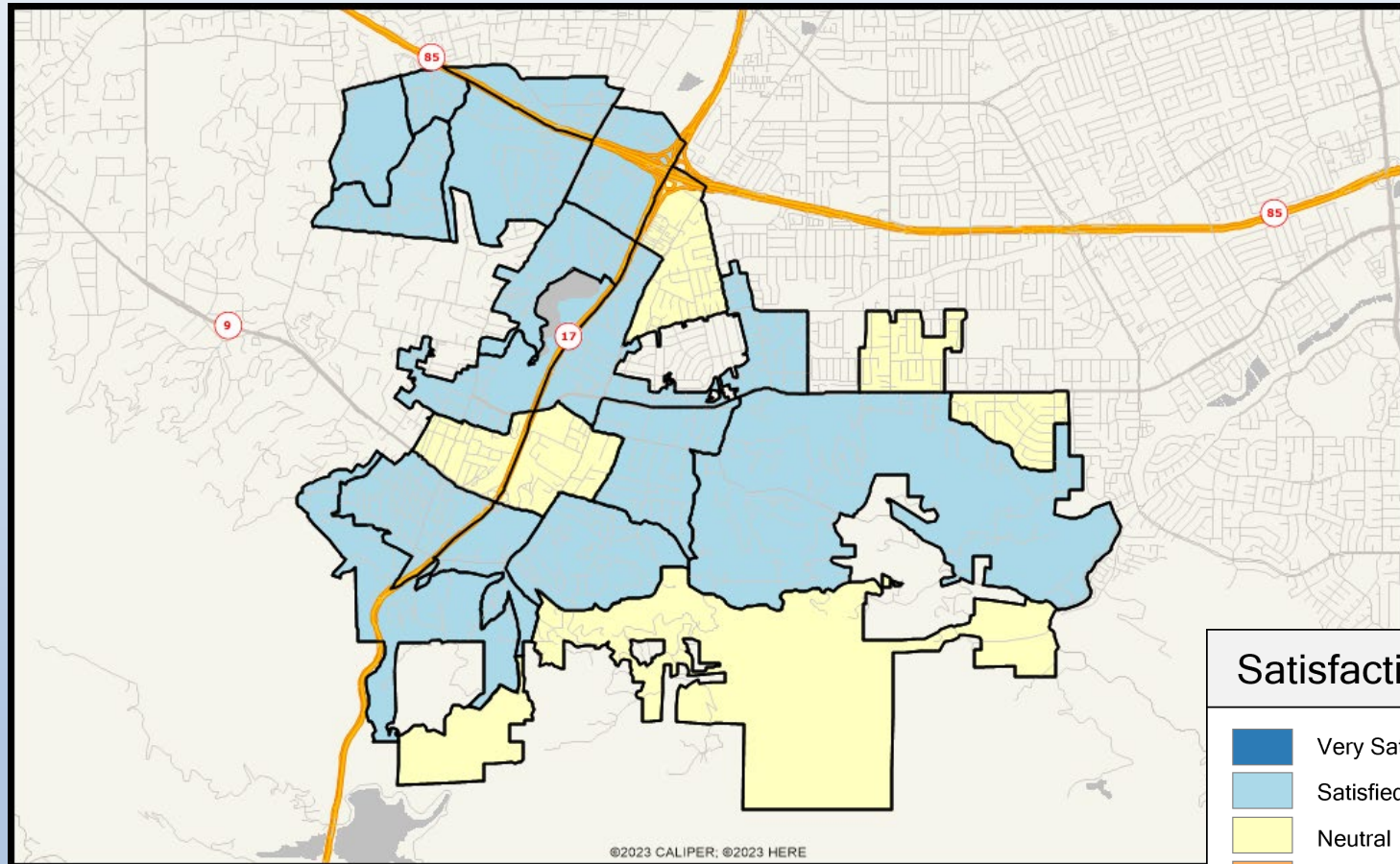
Q7.02 - Maintenance of streets in your neighborhood

Mean: 3.76



Q7.03 - Condition of sidewalks in the Town

Mean: 3.61

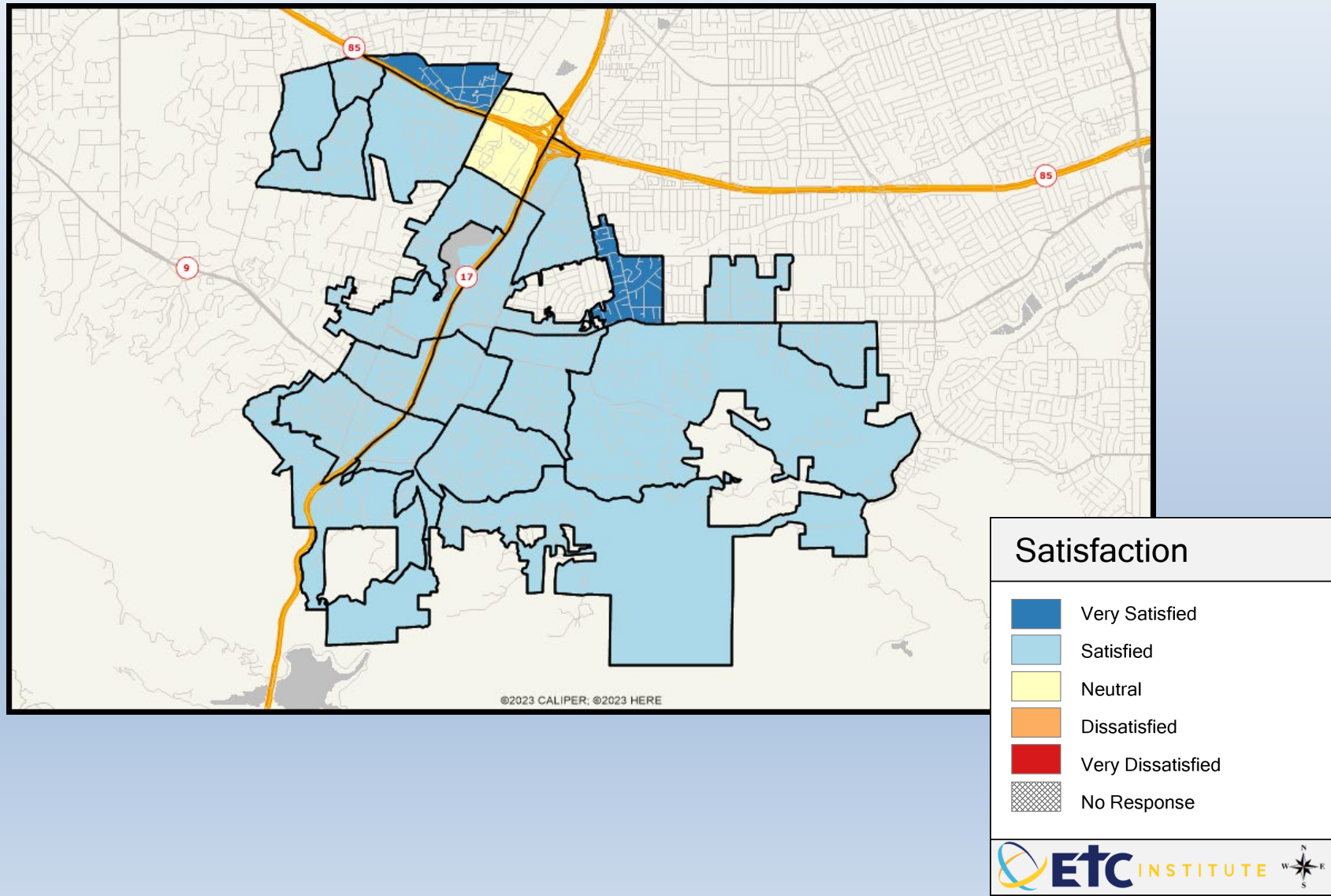


Satisfaction

- Very Satisfied
- Satisfied
- Neutral
- Dissatisfied
- Very Dissatisfied
- No Response

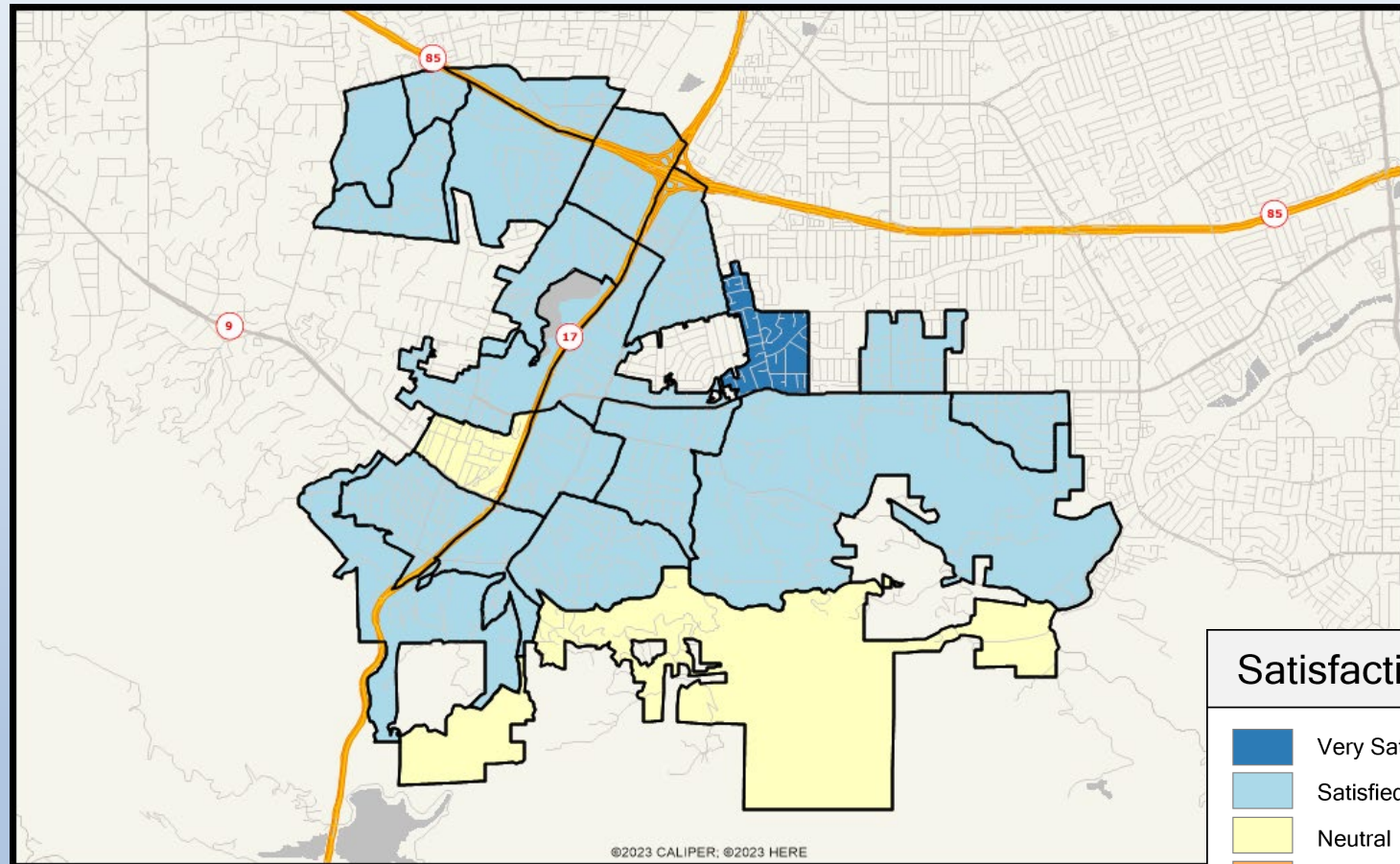
Q7.04 - Maintenance of street signs and traffic signals

Mean: 3.95



Q7.05 - Adequacy of Town street lighting

Mean: 3.78

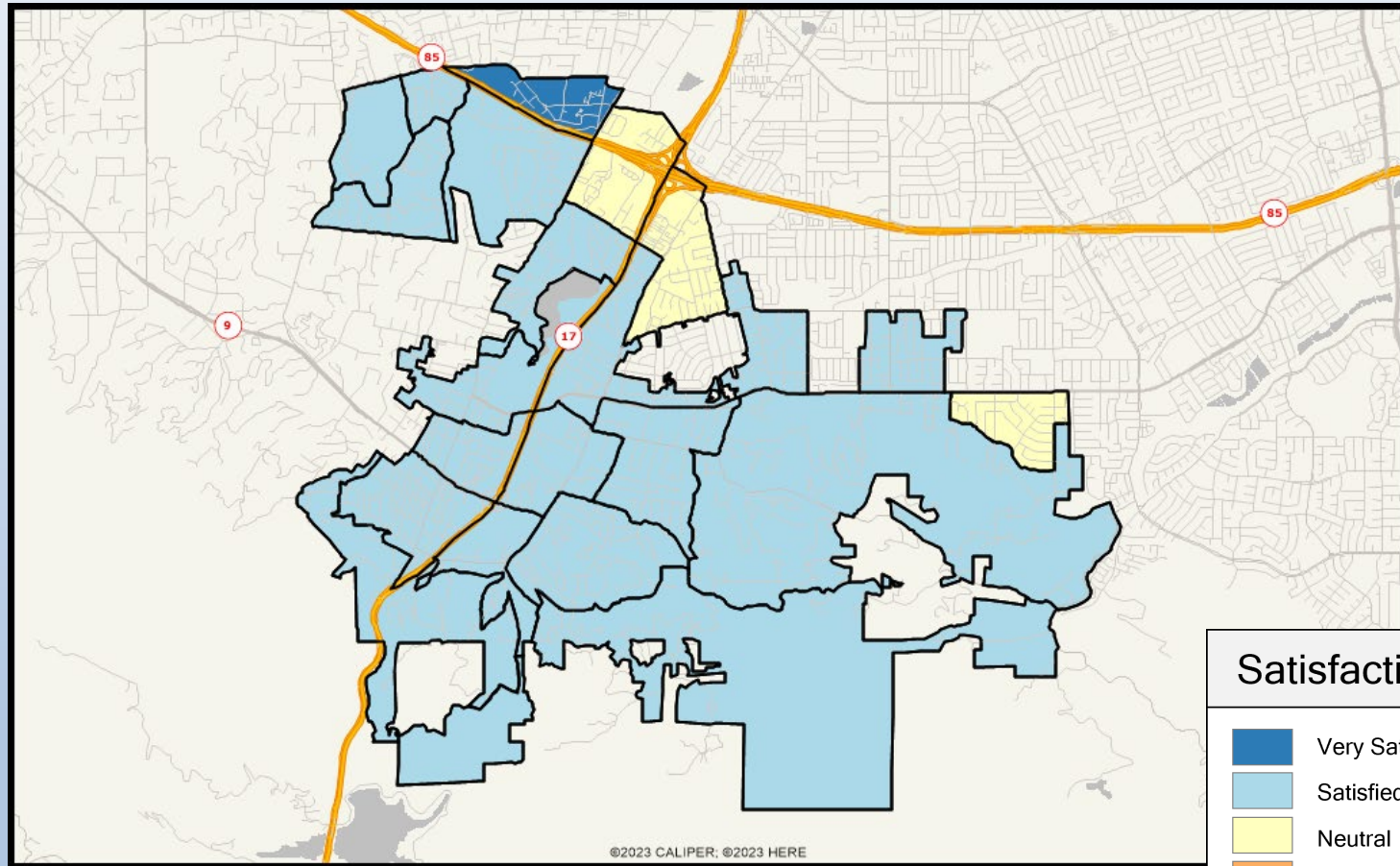


Satisfaction

- Very Satisfied
- Satisfied
- Neutral
- Dissatisfied
- Very Dissatisfied
- No Response

Q7.06 - Accessibility of streets, sidewalks, and buildings for people with disabilities

Mean: 3.76

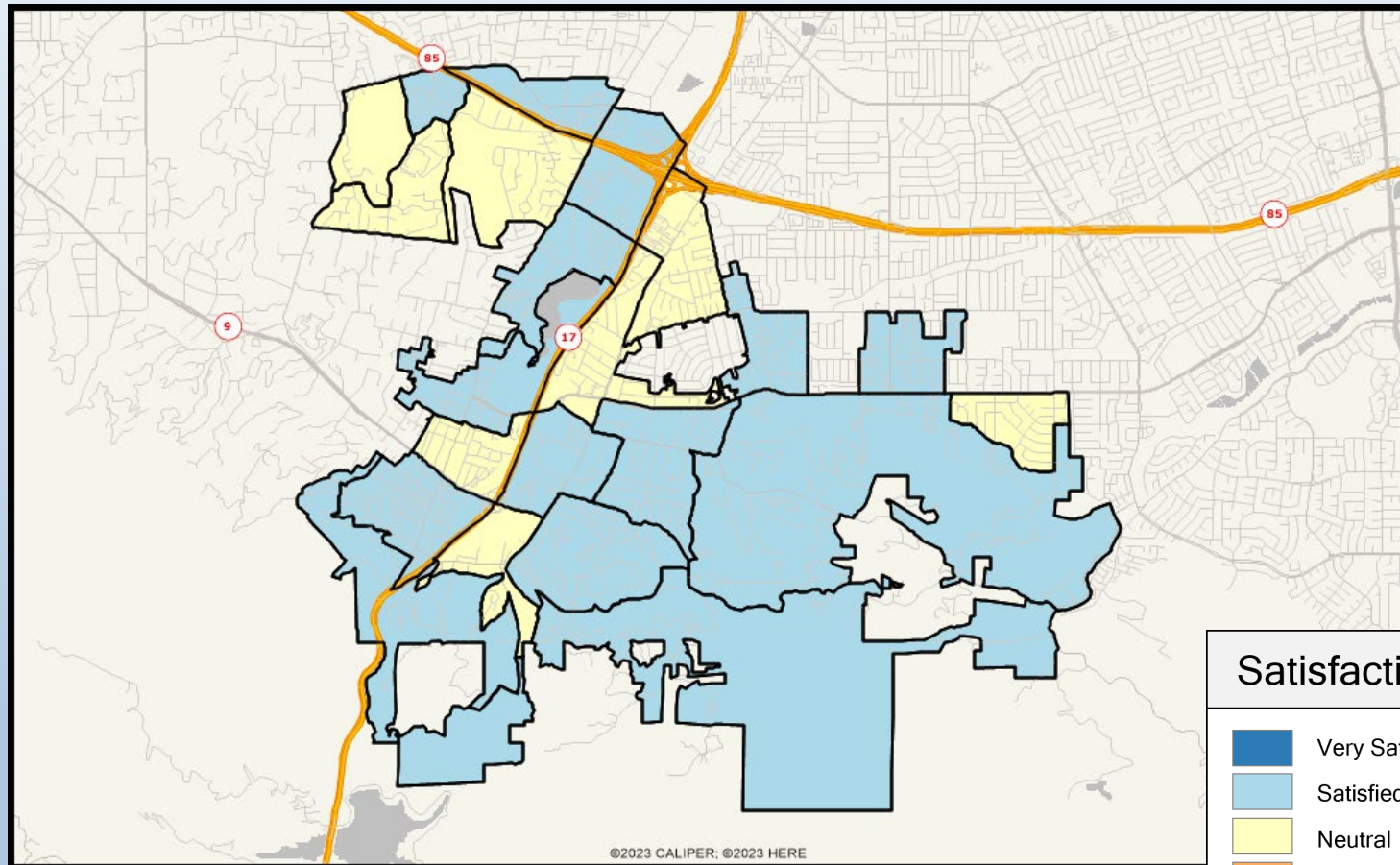


Satisfaction

- Very Satisfied
- Satisfied
- Neutral
- Dissatisfied
- Very Dissatisfied
- No Response

Q7.07 - Quality of on-street bicycle infrastructure (bike lanes/wayfinding signs)

Mean: 3.54

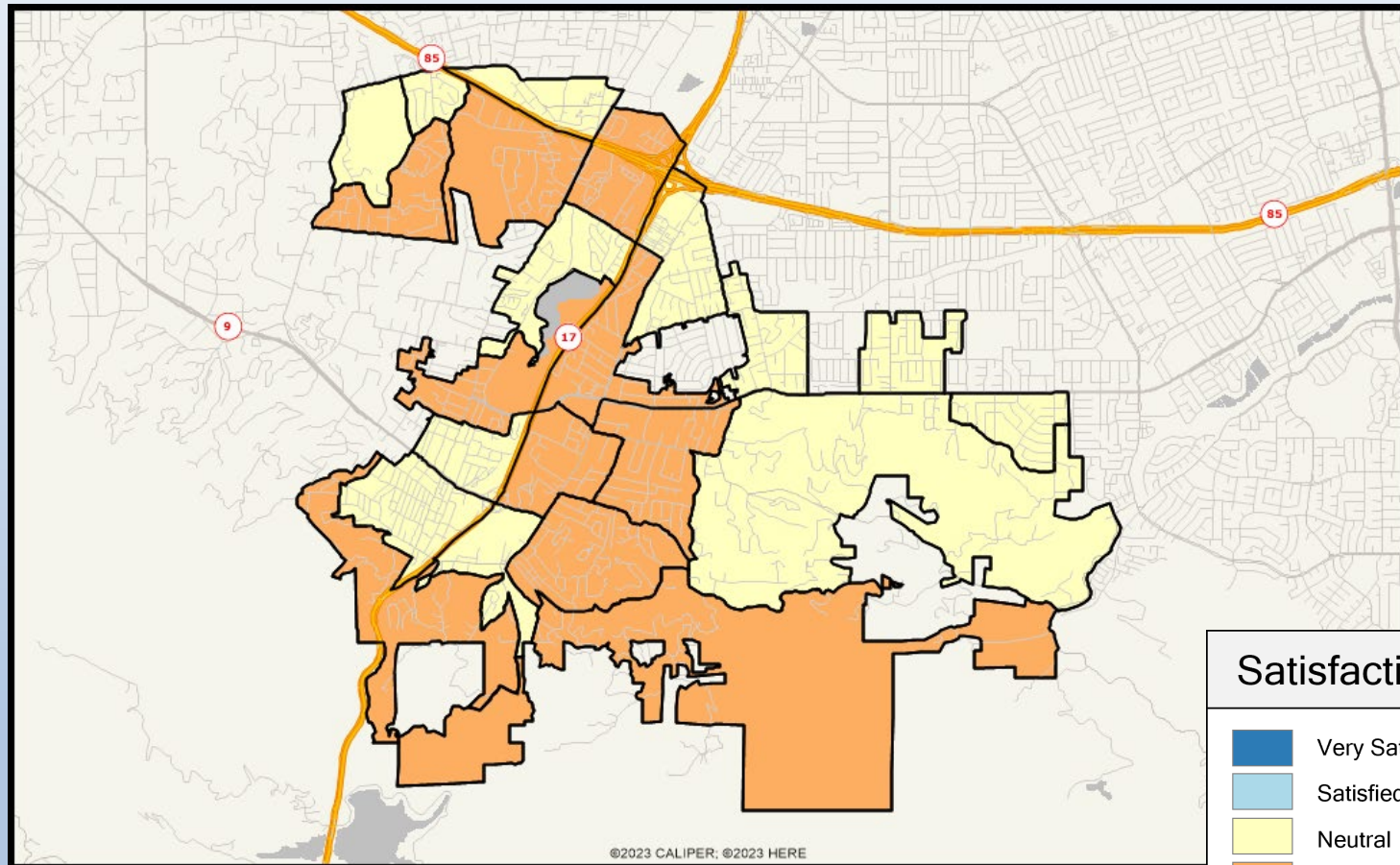


Satisfaction

- Very Satisfied
- Satisfied
- Neutral
- Dissatisfied
- Very Dissatisfied
- No Response

Q7.08 - Flow of traffic on Town streets

Mean: 2.57

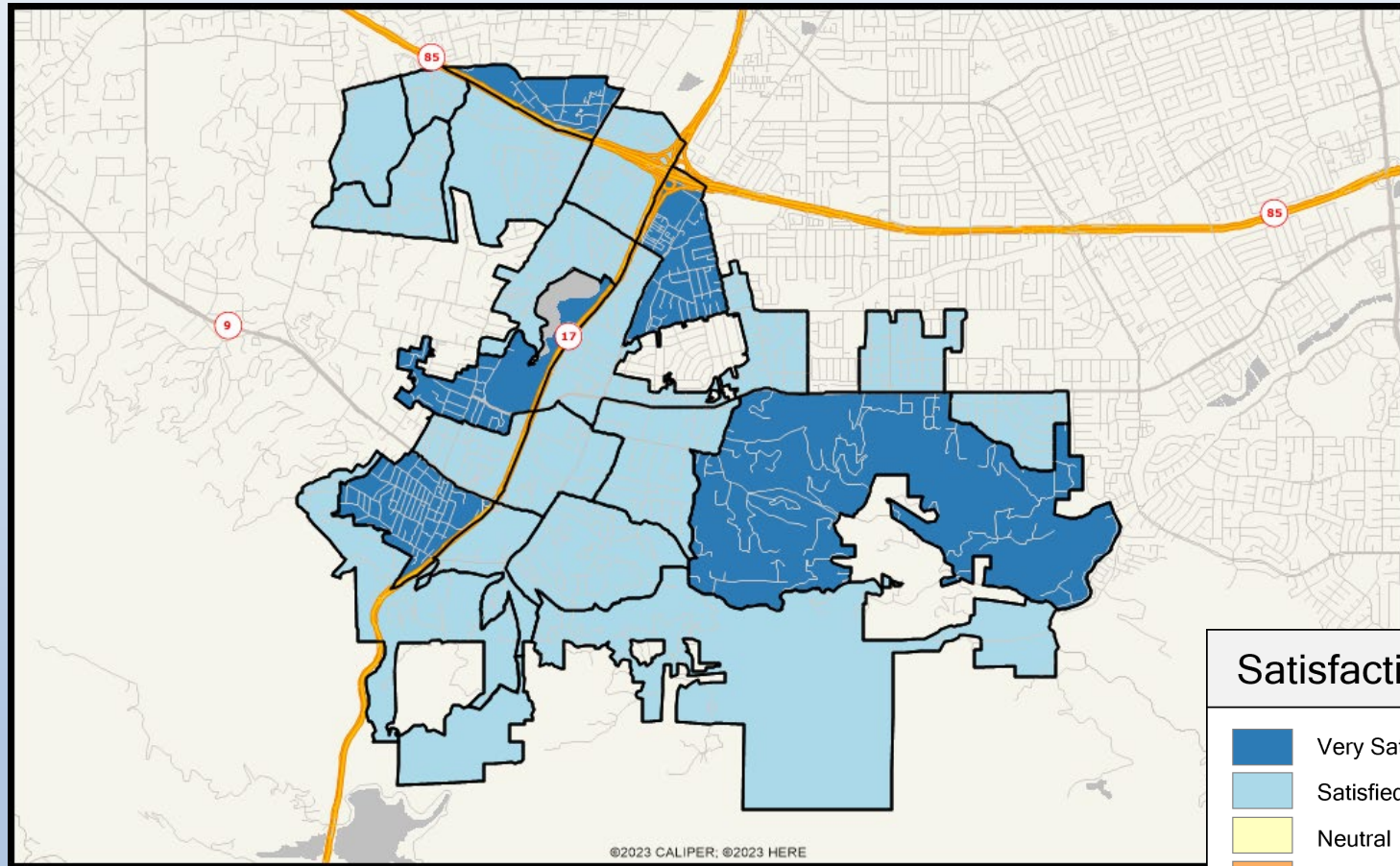


Satisfaction

- Very Satisfied
- Satisfied
- Neutral
- Dissatisfied
- Very Dissatisfied
- No Response

Q7.09 - Overall cleanliness of Town streets and other public areas

Mean: 3.97

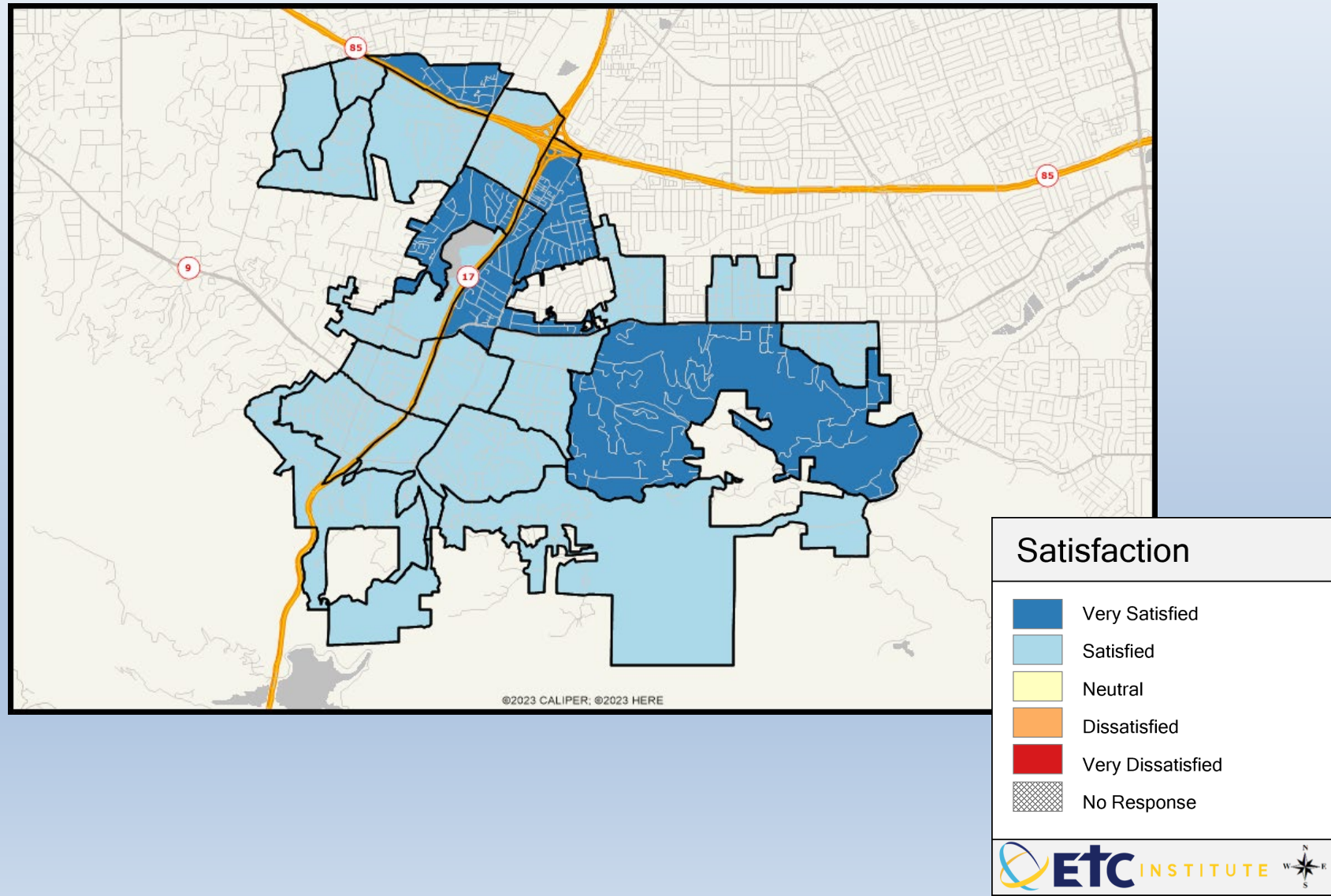


Satisfaction



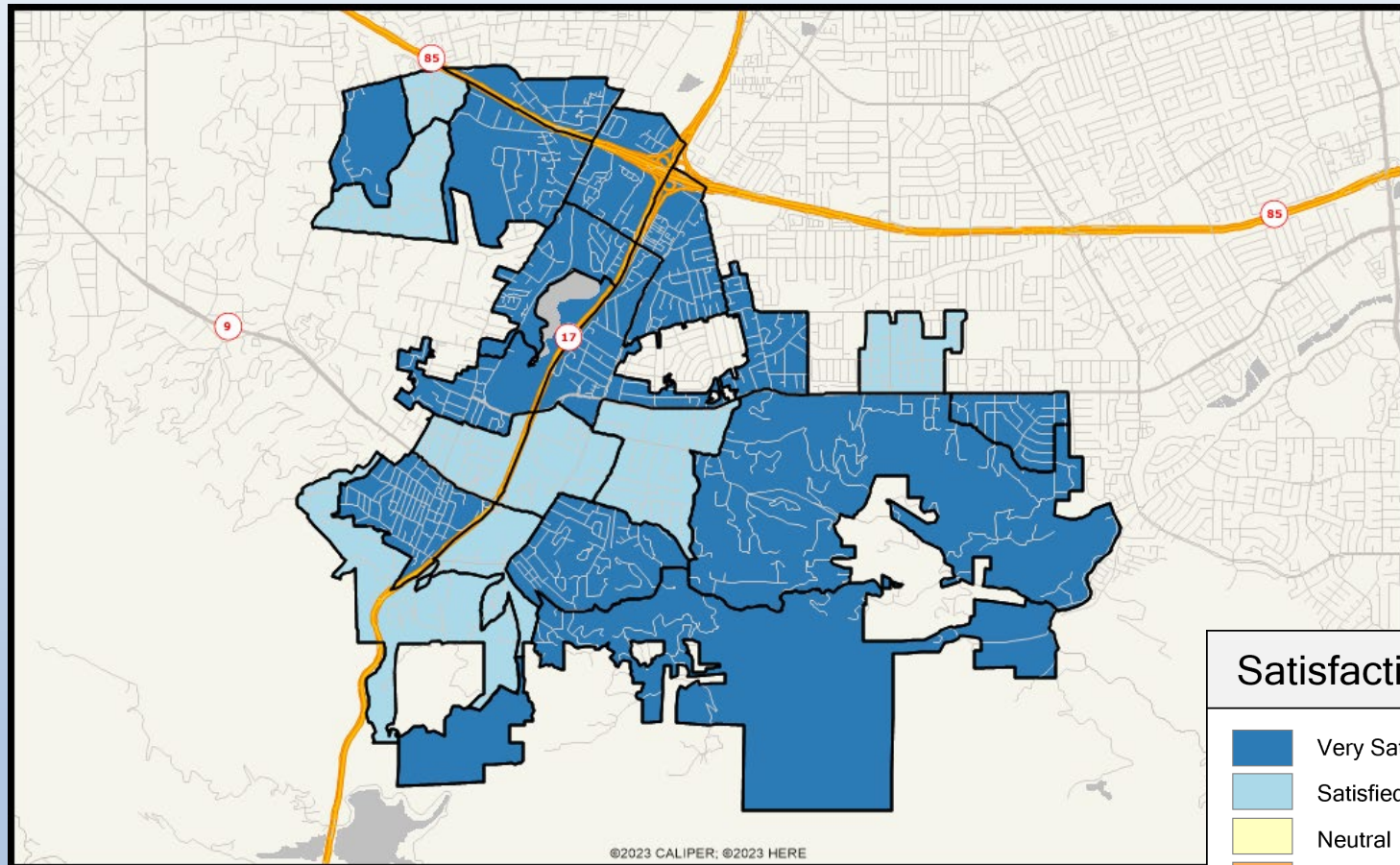
Q7.10 - Condition of Town buildings and facilities

Mean: 4.04



Q9.01 - Maintenance of Town parks

Mean: 4.27

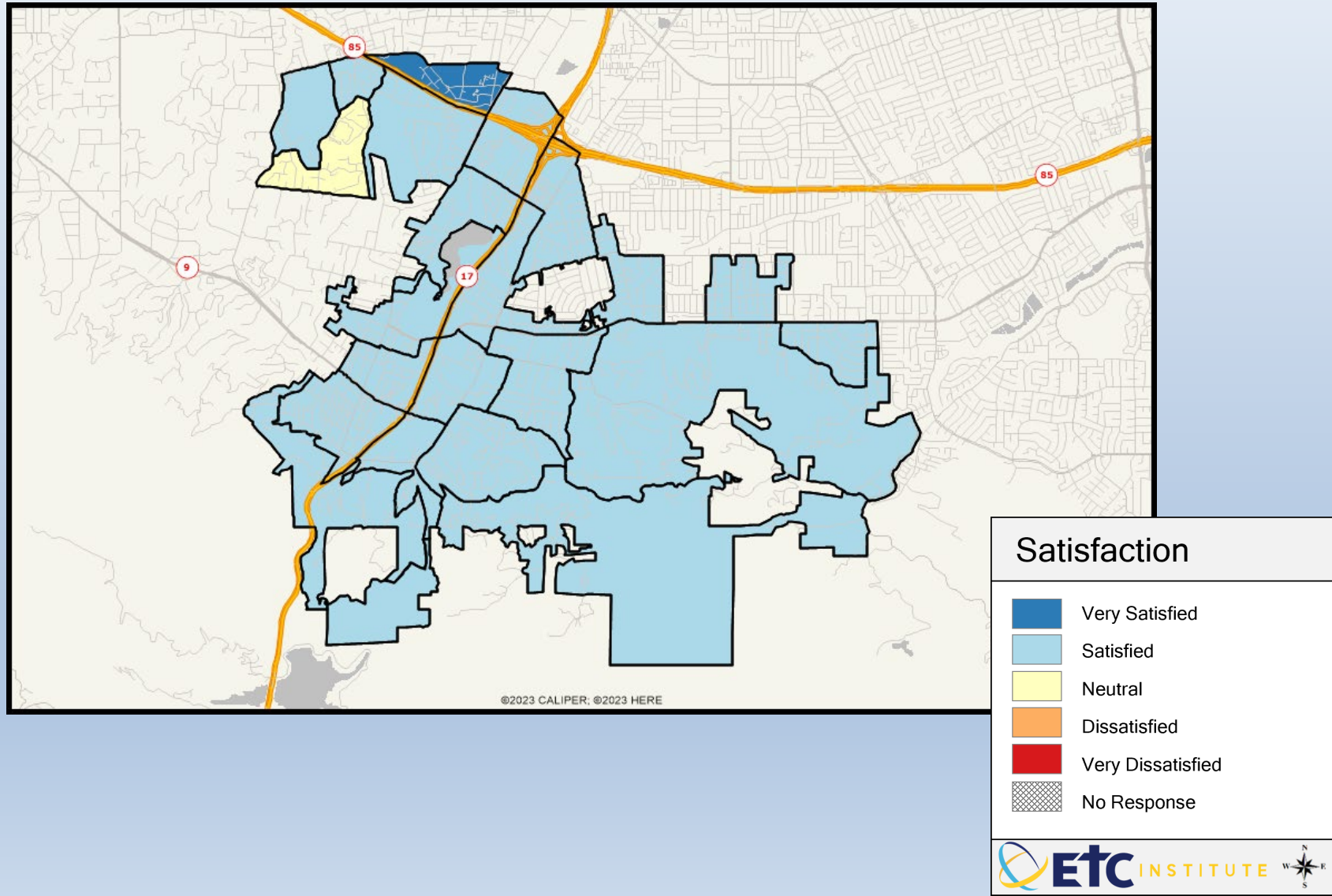


Satisfaction



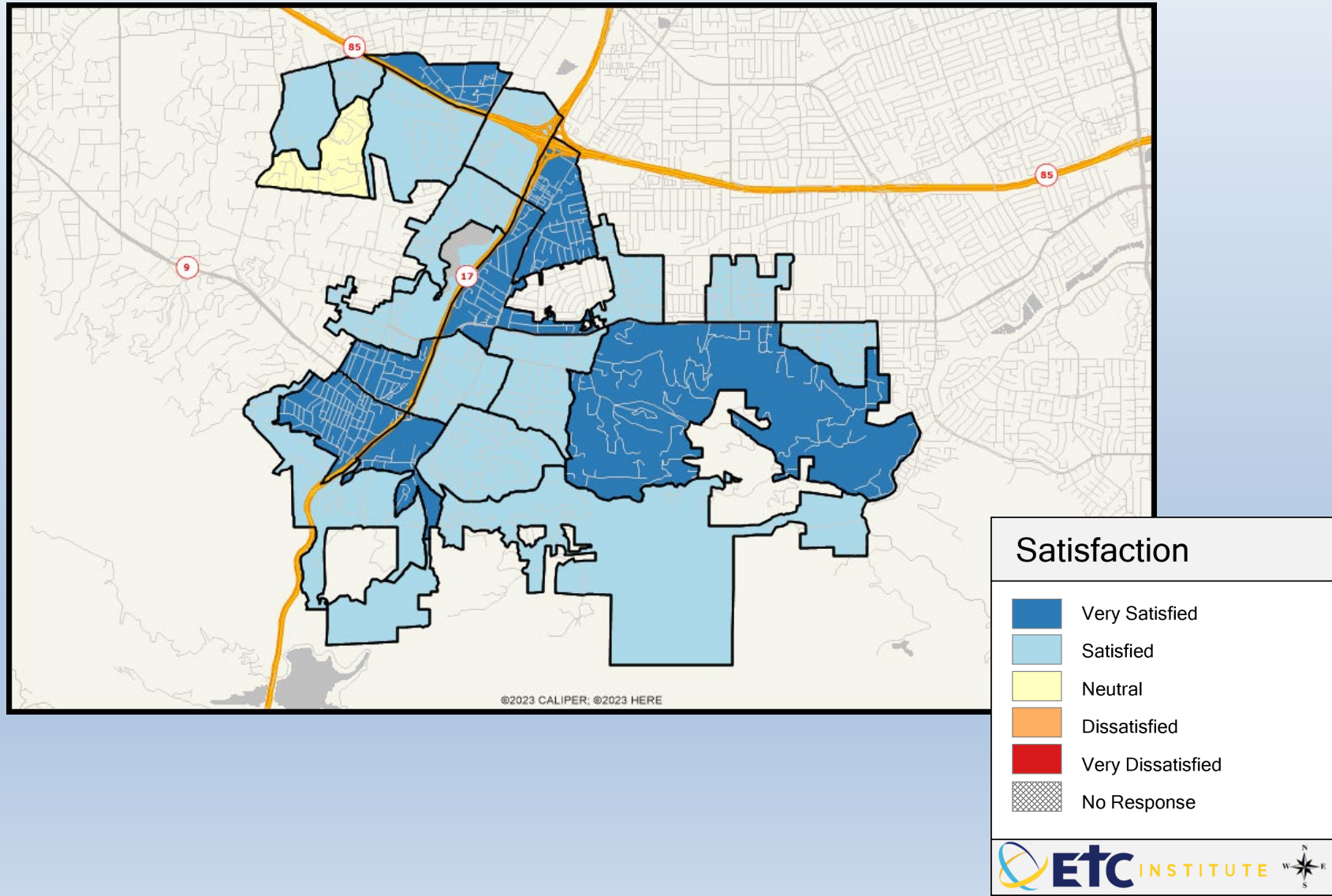
Q9.02 - Quality of other recreation facilities - tennis/pickleball courts

Mean: 3.82



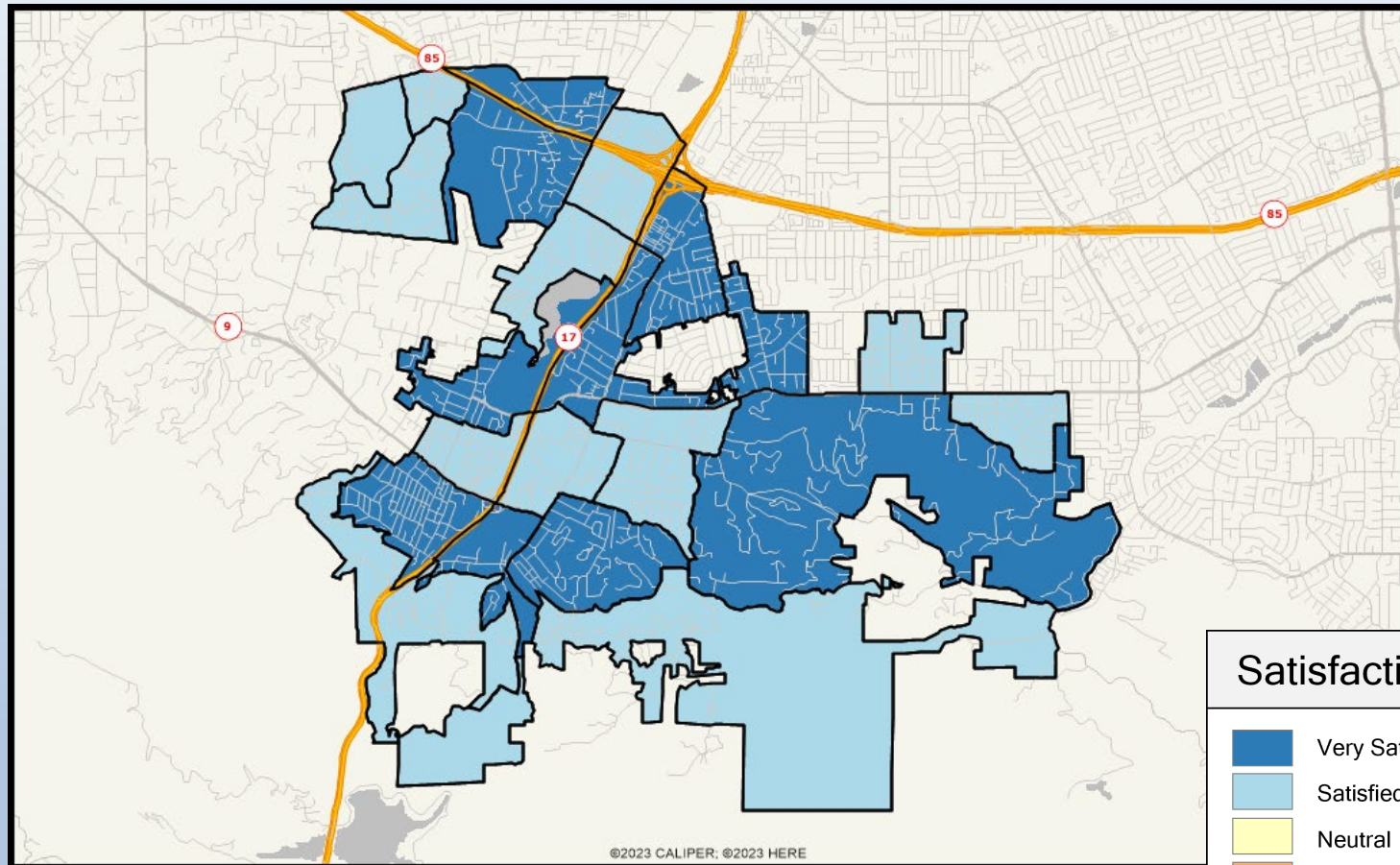
Q9.03 - Quality of customer service from Parks employees

Mean: 4.02



Q9.04 - Quality of facilities such as picnic areas and playgrounds in Town parks

Mean: 4.09

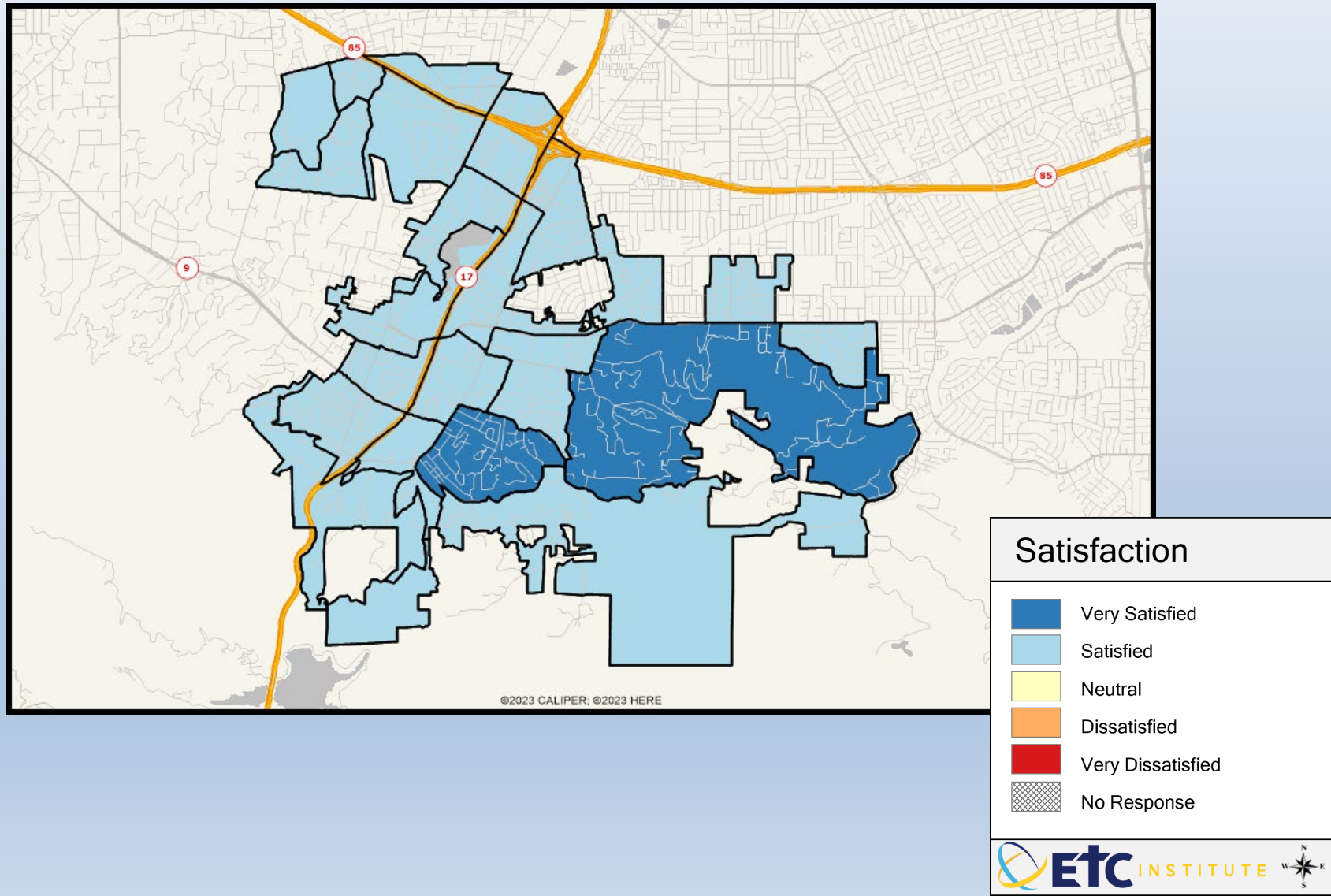


Satisfaction



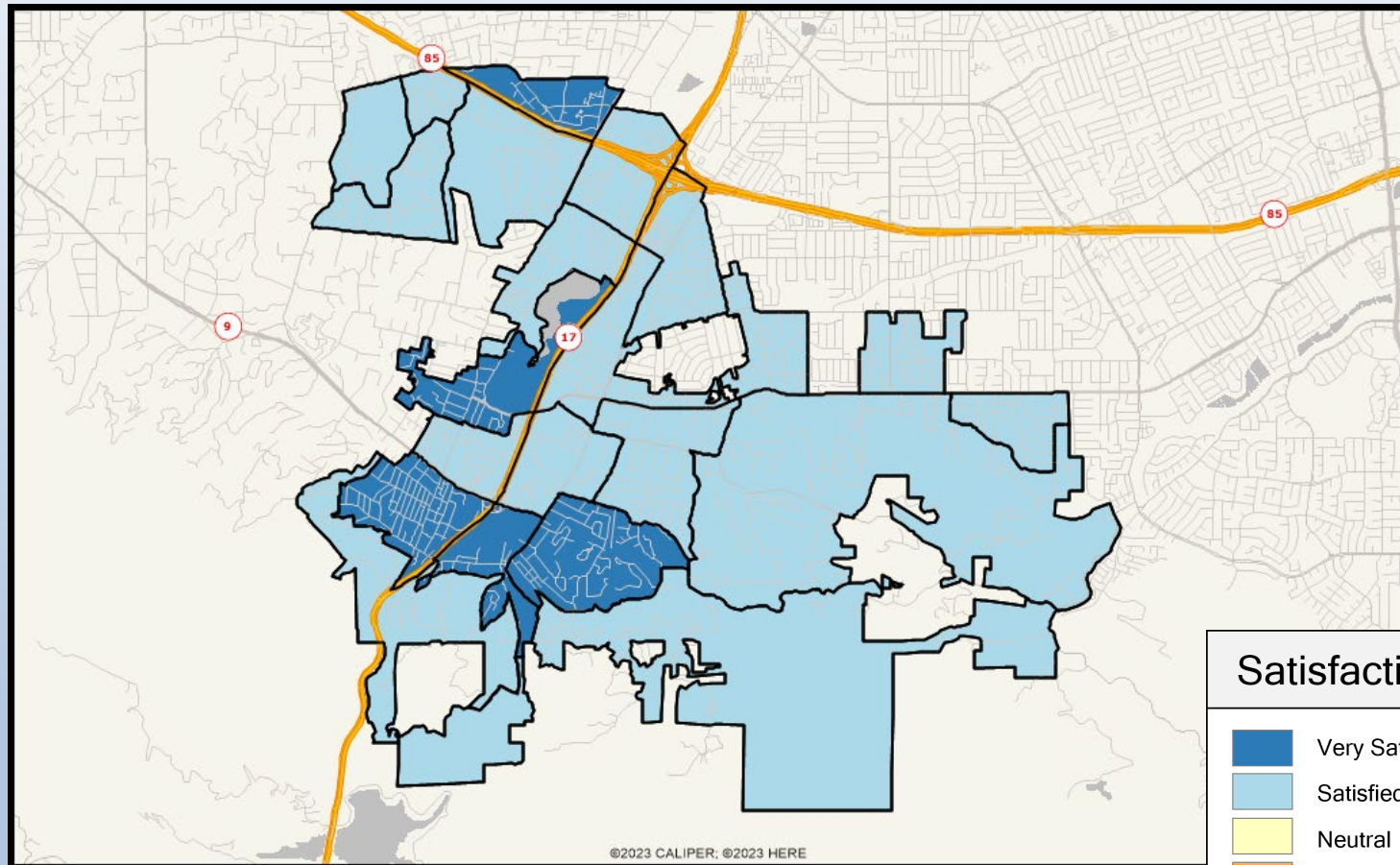
Q9.05 - Quality of Town outdoor athletic fields (e.g., baseball and soccer)

Mean: 3.99



Q9.06 - Walking and biking trails in the Town

Mean: 4.1

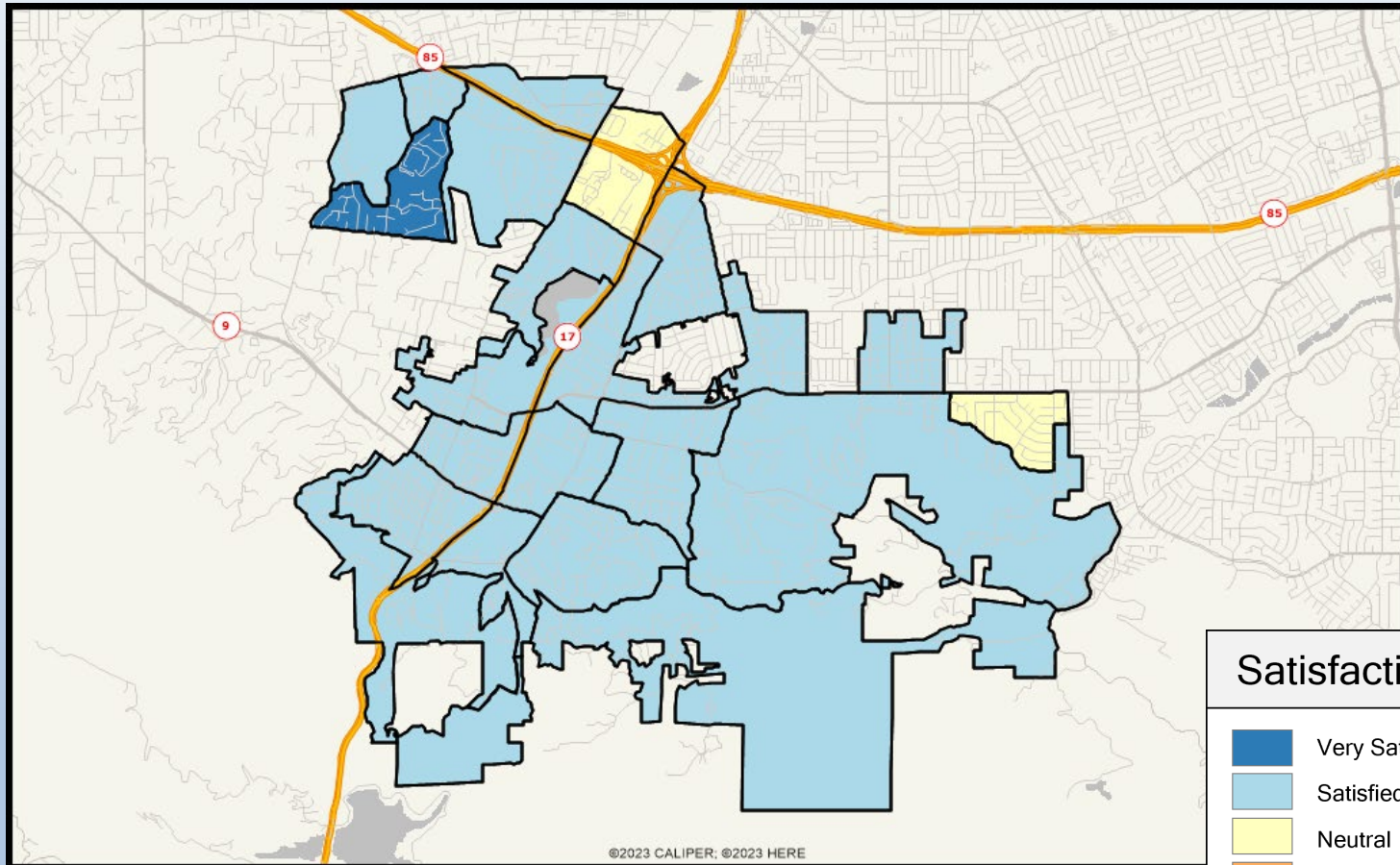


Satisfaction



Q11.01 - Access to healthy food that you can afford

Mean: 3.75

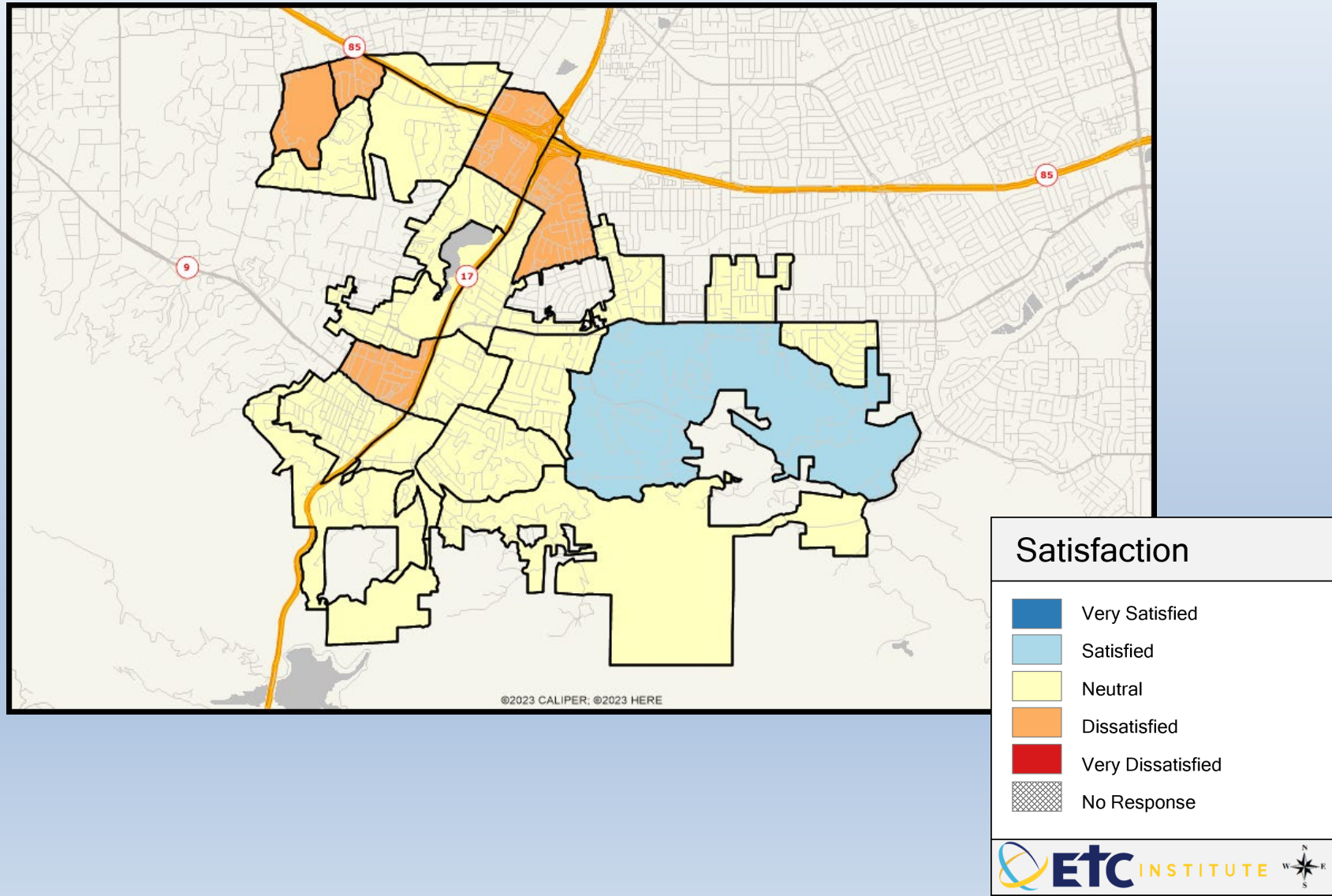


Satisfaction

- Very Satisfied
- Satisfied
- Neutral
- Dissatisfied
- Very Dissatisfied
- No Response

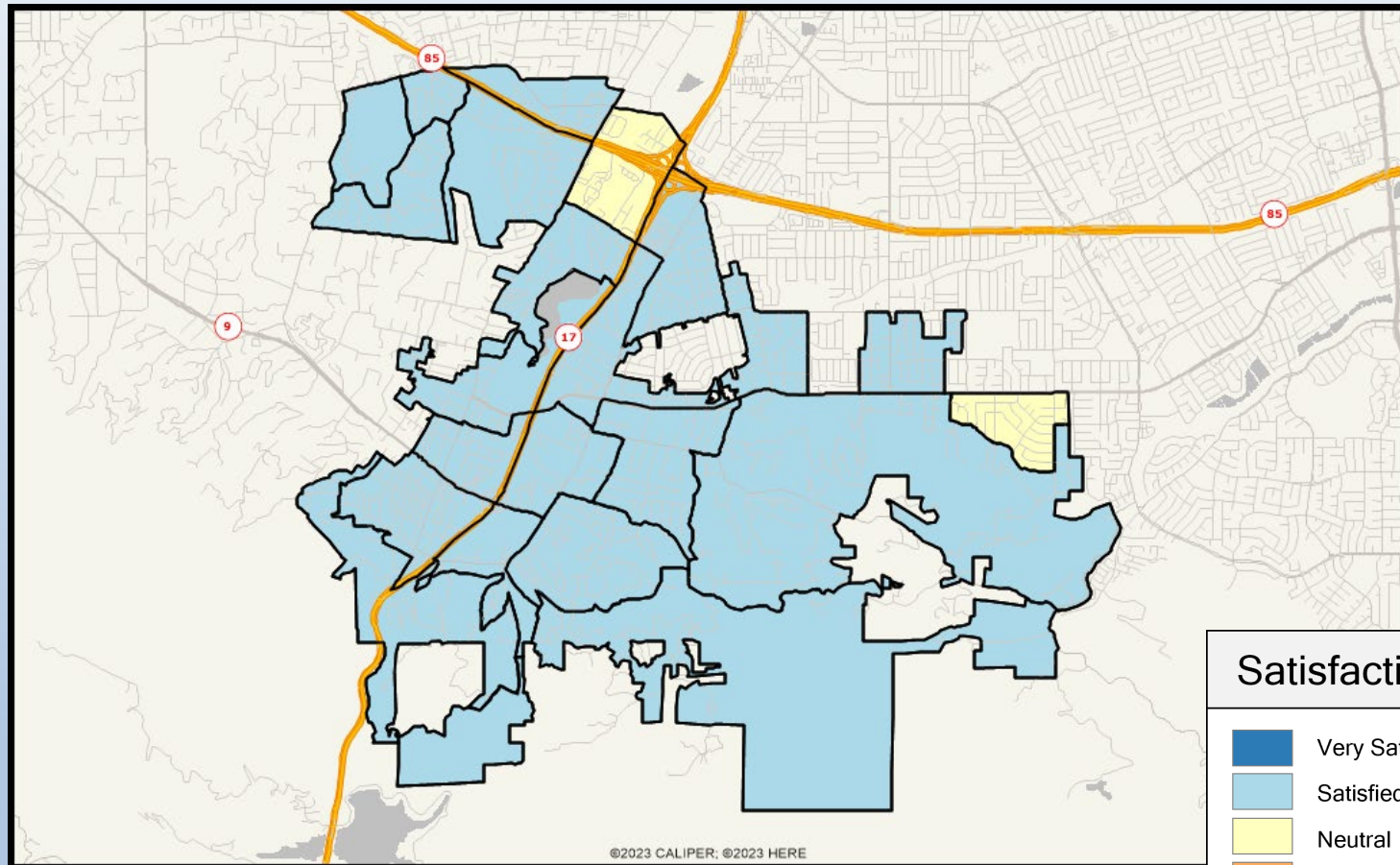
Q11.02 - Access to quality childcare that you can afford

Mean: 2.94



Q11.03 - Access to quality health care that you can afford

Mean: 3.74

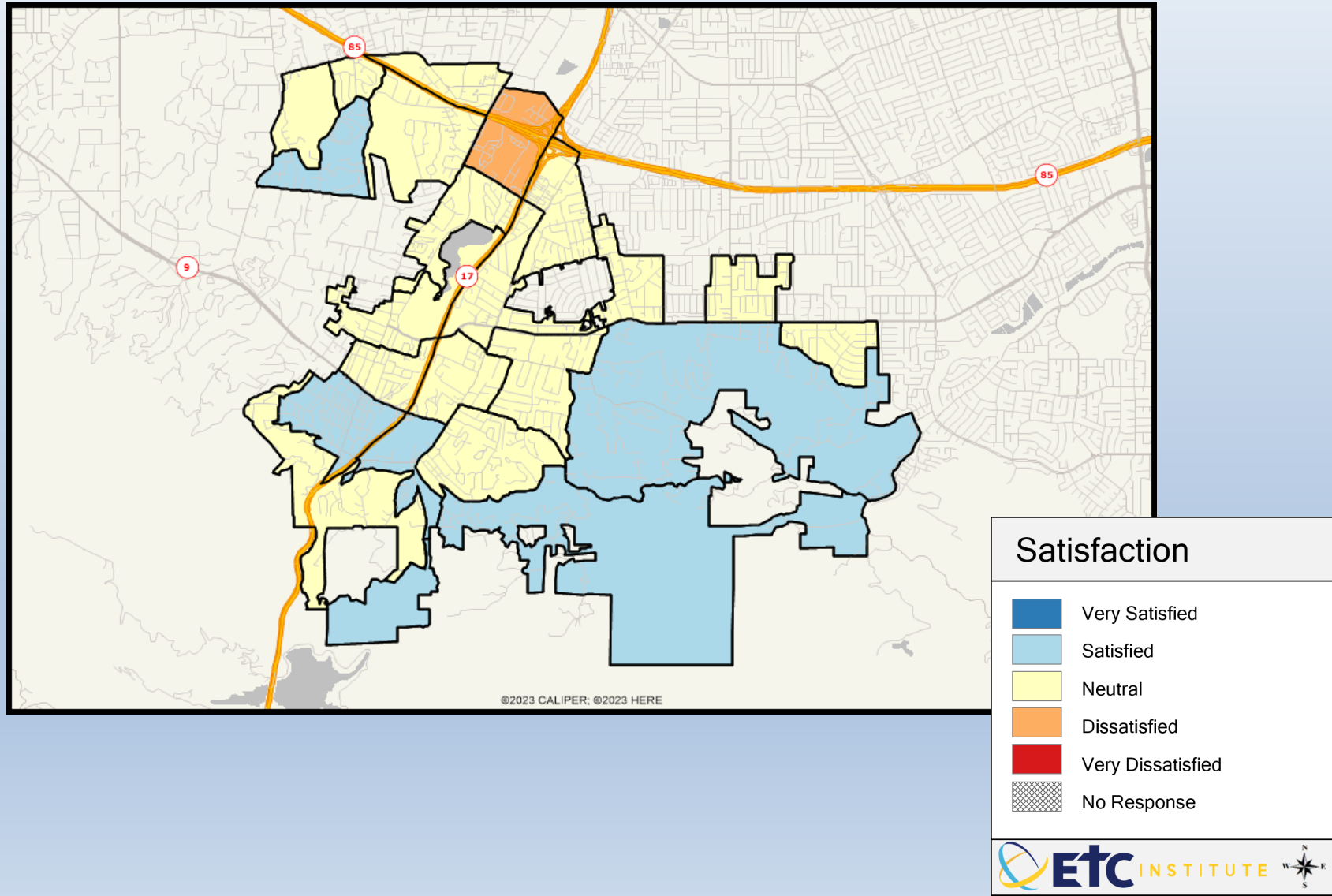


Satisfaction



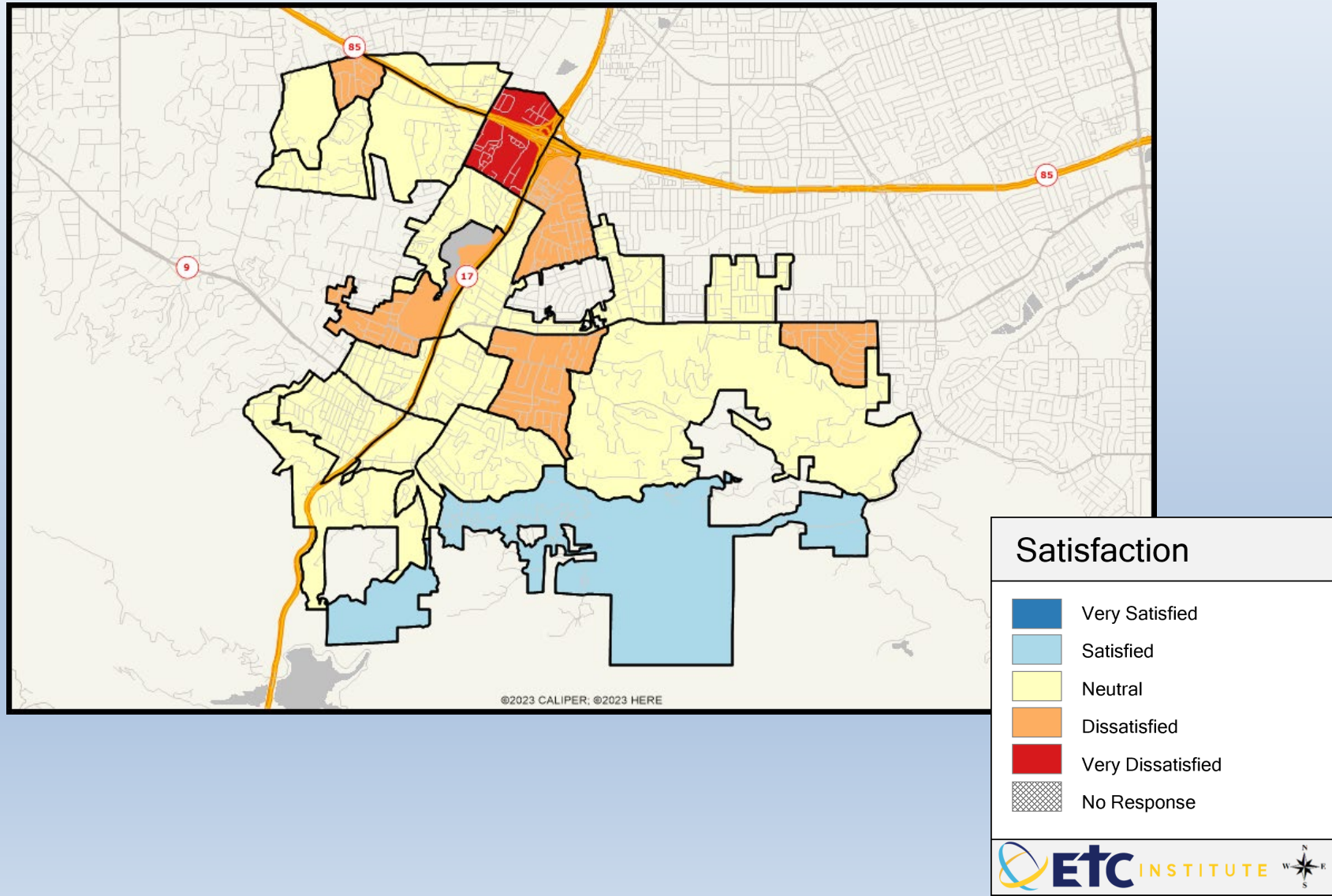
Q11.04 - Access to quality housing you can afford

Mean: 3.04

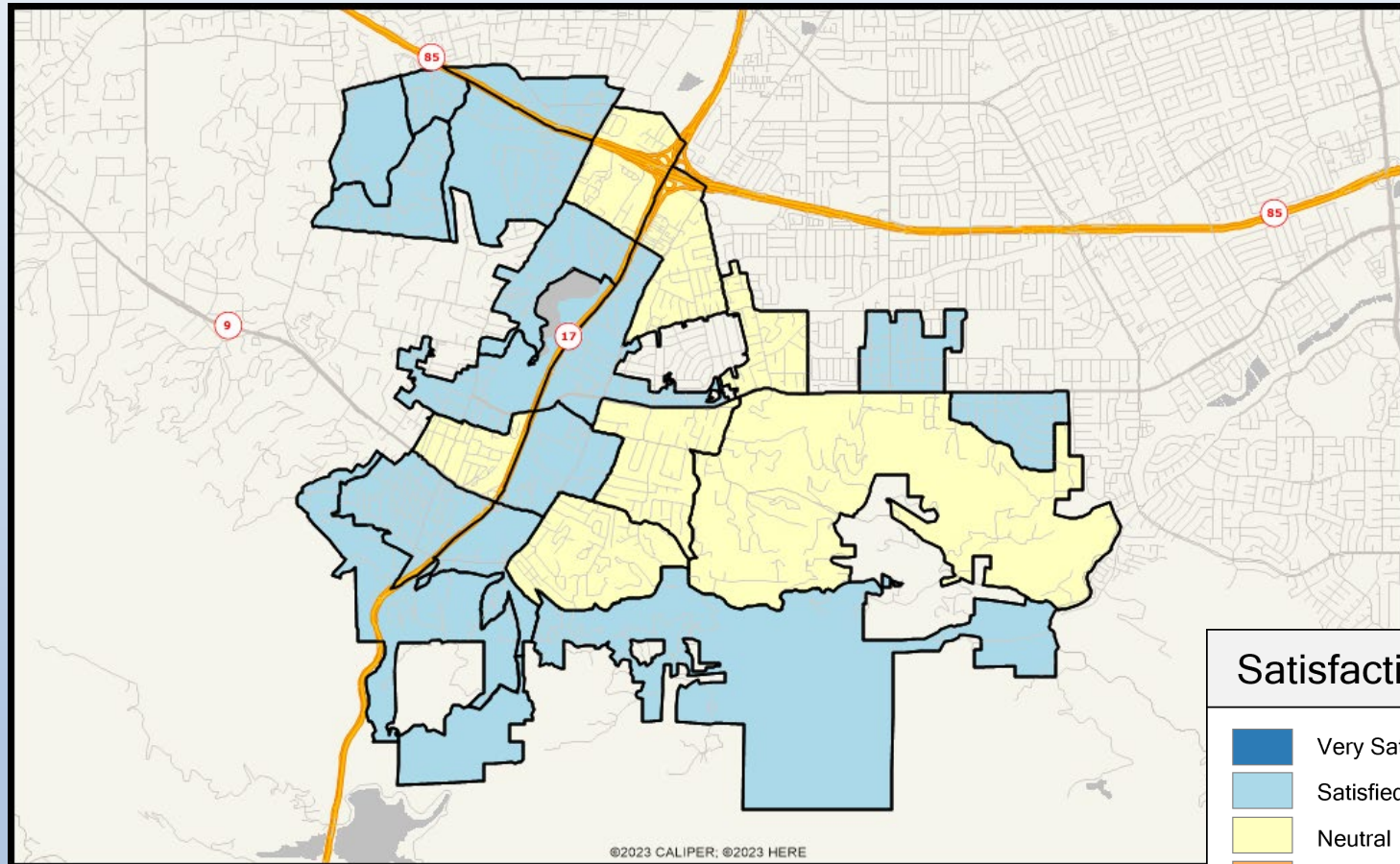


Q11.05 - Availability of adequate and affordable housing units

Mean: 2.75



Q11.06 - The variety and number of businesses available in Los Gatos Mean: 3.48

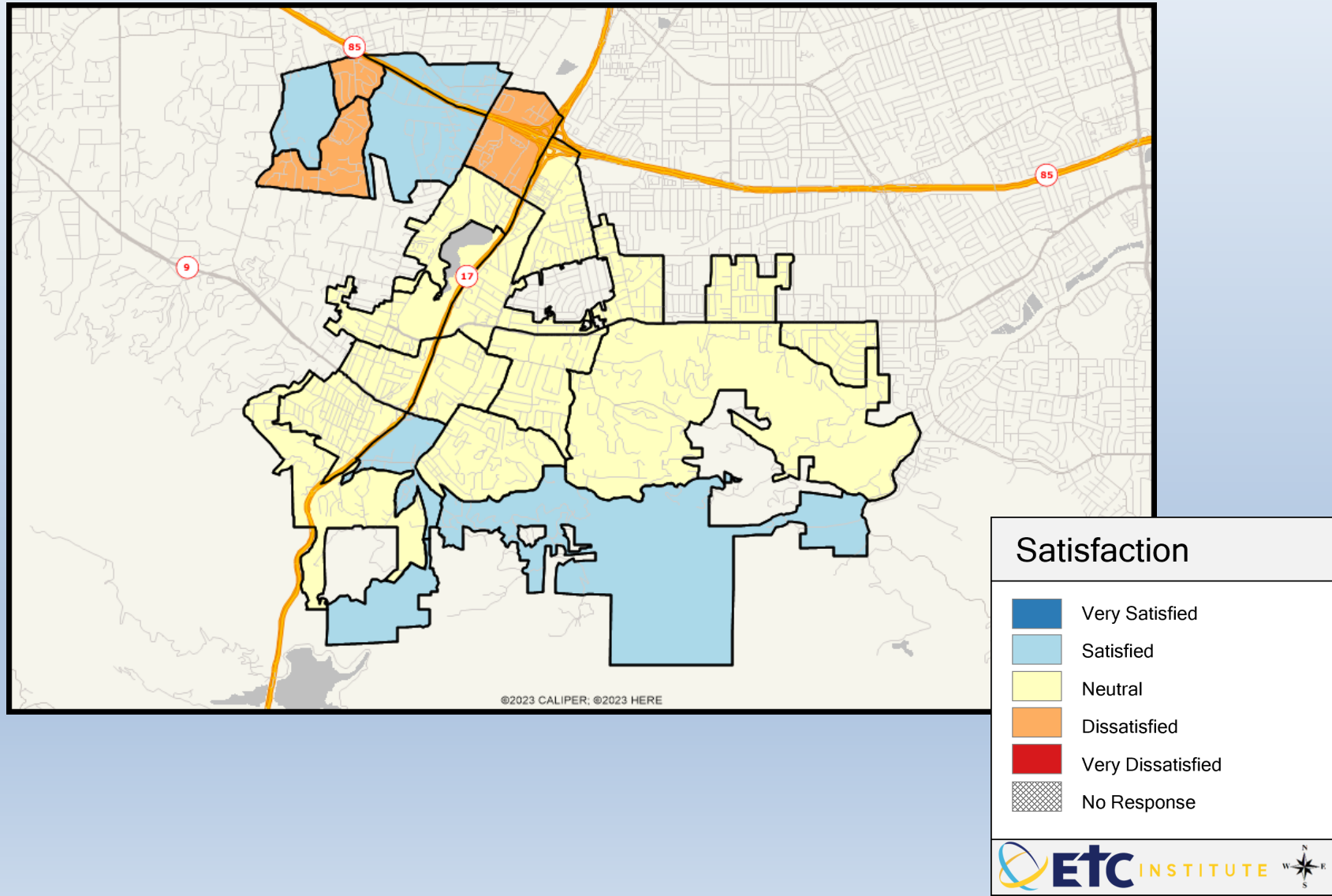


Satisfaction

- Very Satisfied
- Satisfied
- Neutral
- Dissatisfied
- Very Dissatisfied
- No Response

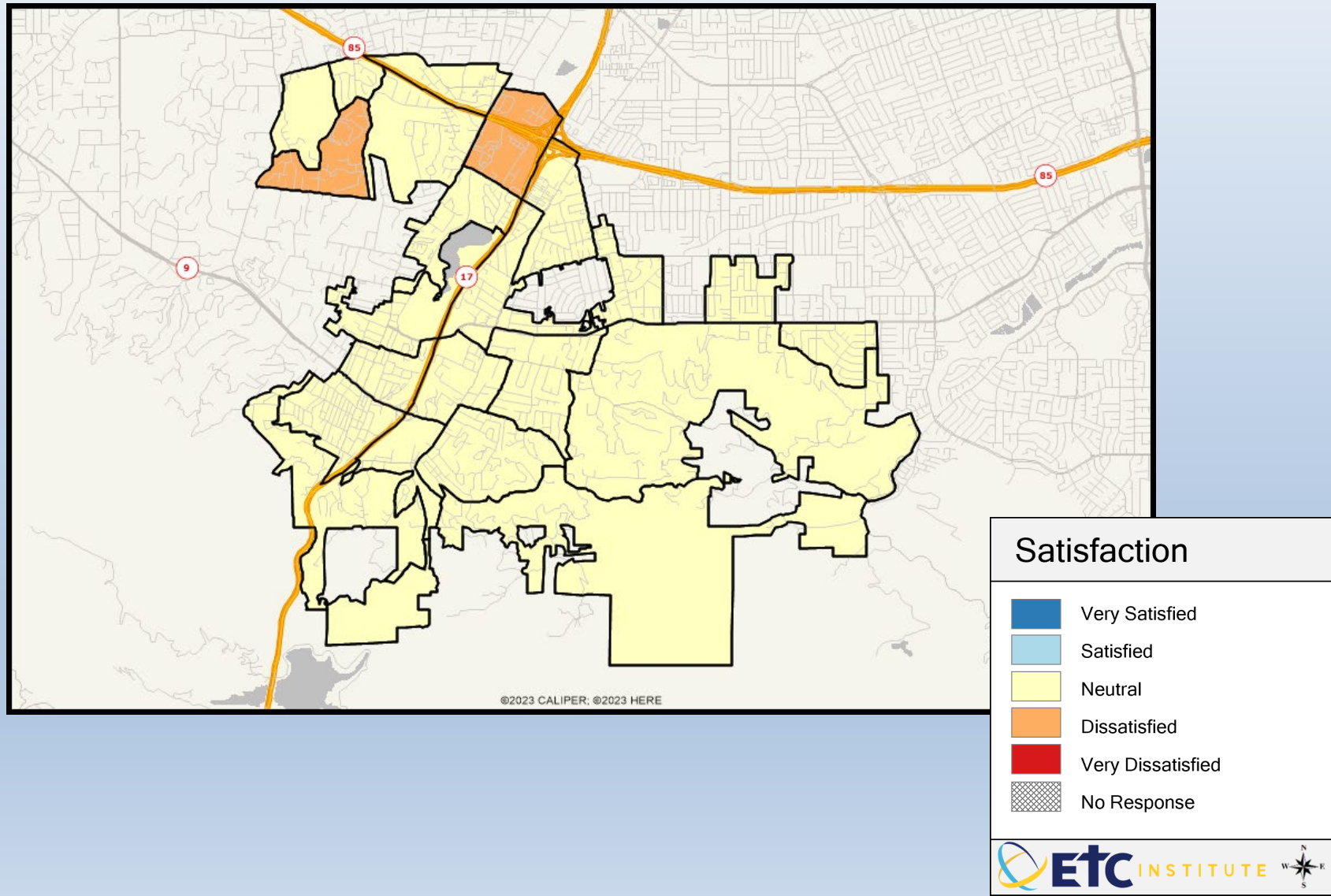
Q11.07 - Support for entrepreneurs and small business owners available in the Town

Mean: 3.08



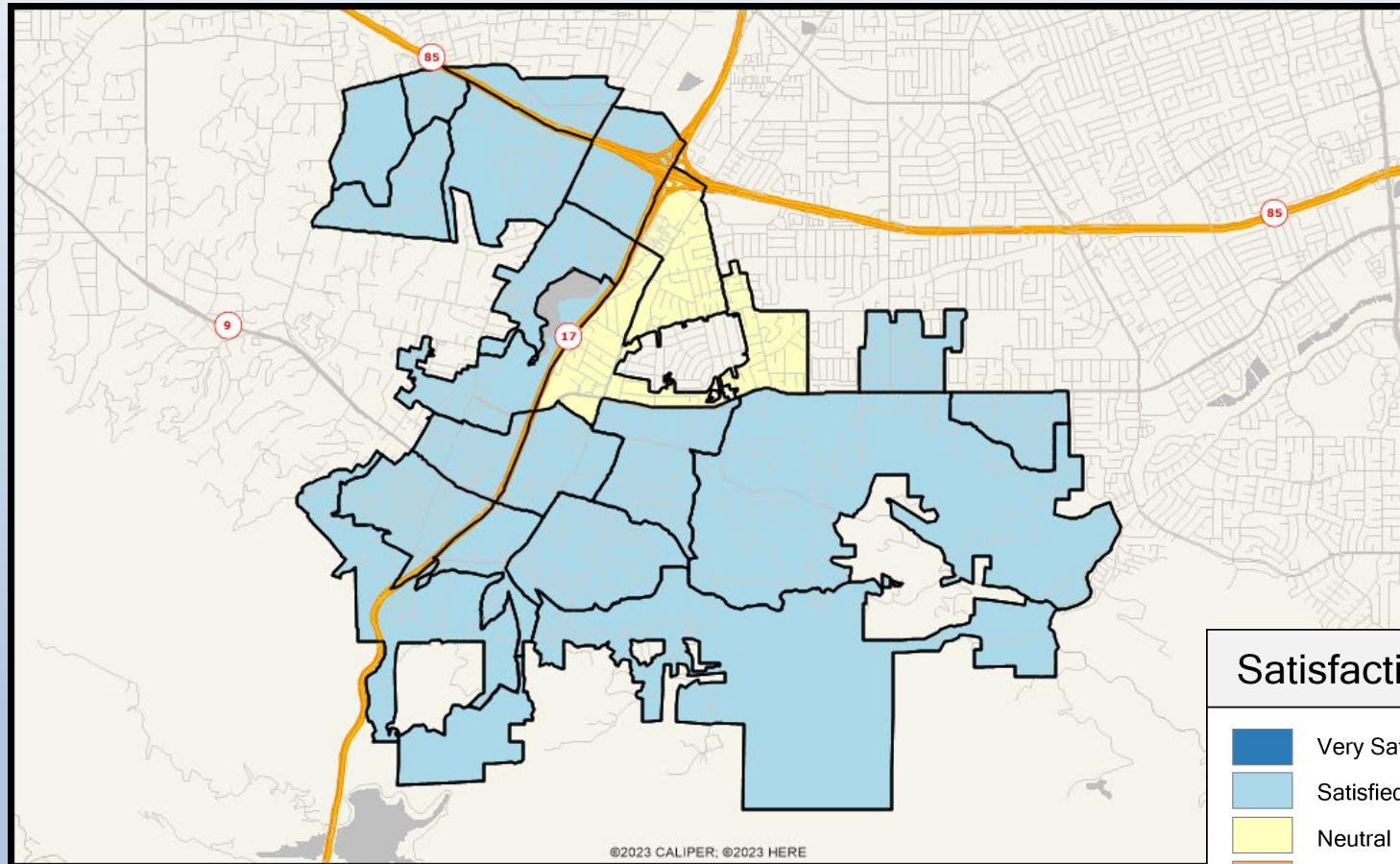
Q11.08 - Town's efforts to attract new business and tourism

Mean: 3.02



Q11.09 - Qualified workforce

Mean: 3.63

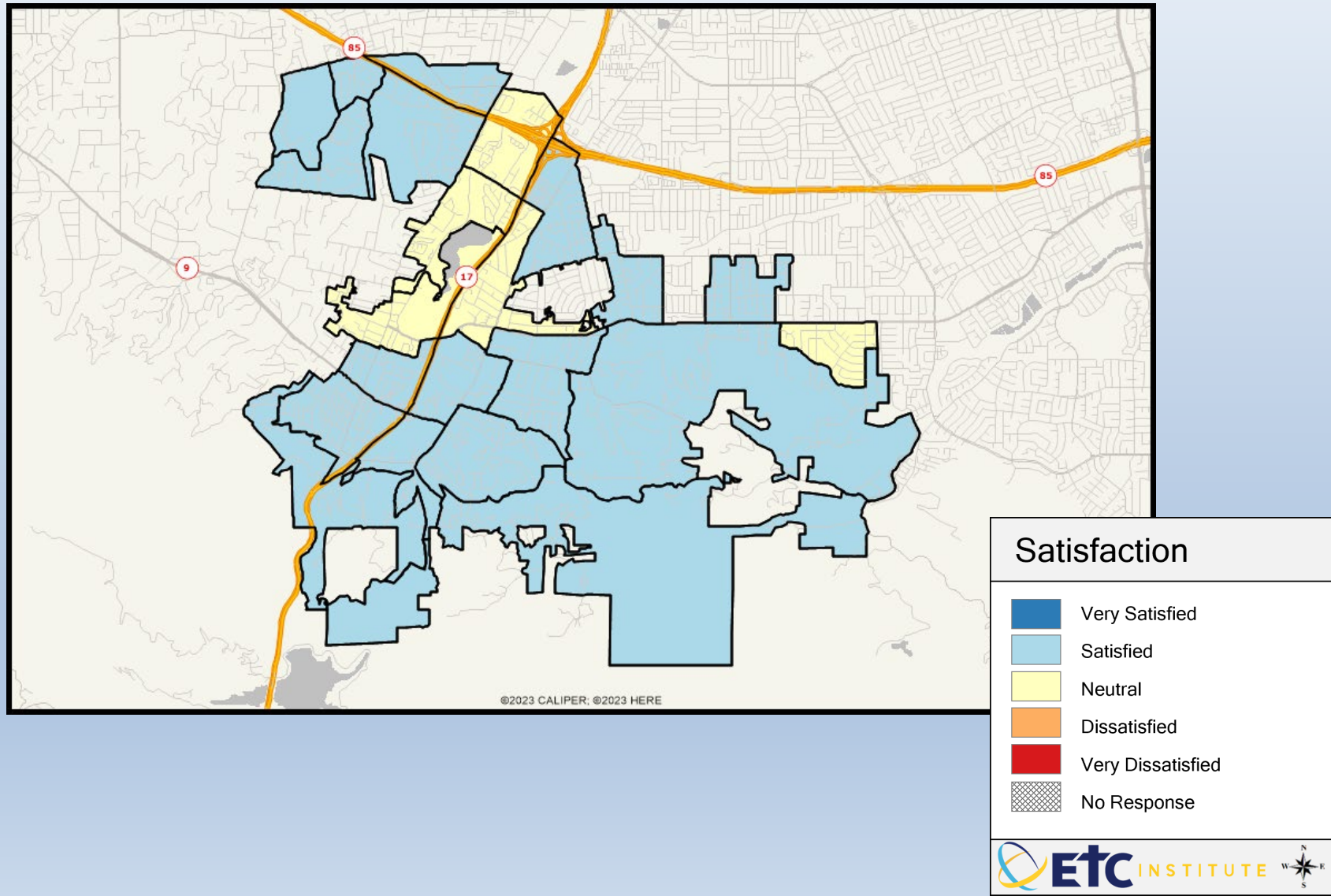


Satisfaction



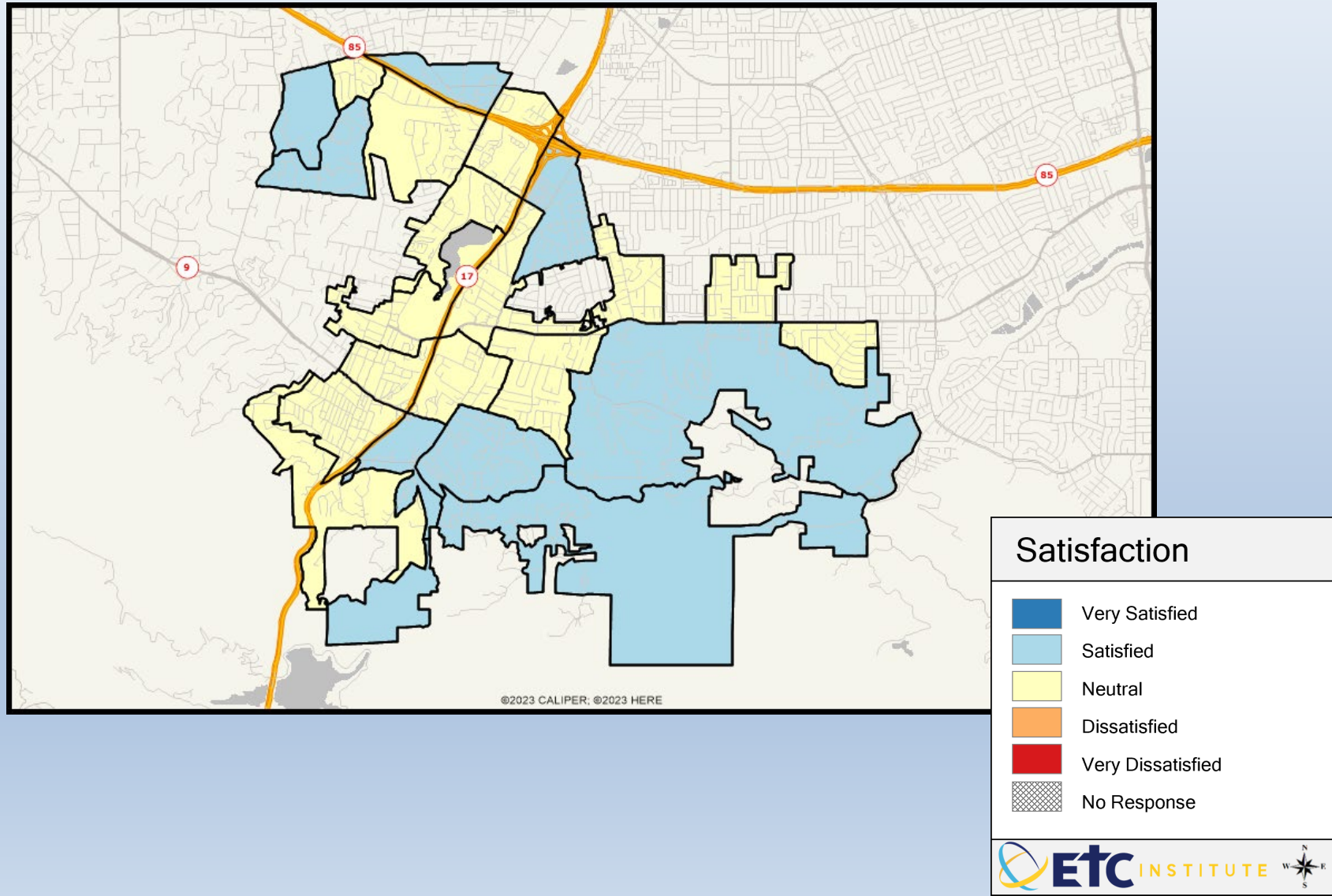
Q16.01 - Access to information about Town Council, Boards, and Commissions meetings (schedules, agendas, videos, audio recordings)

Mean: 3.6



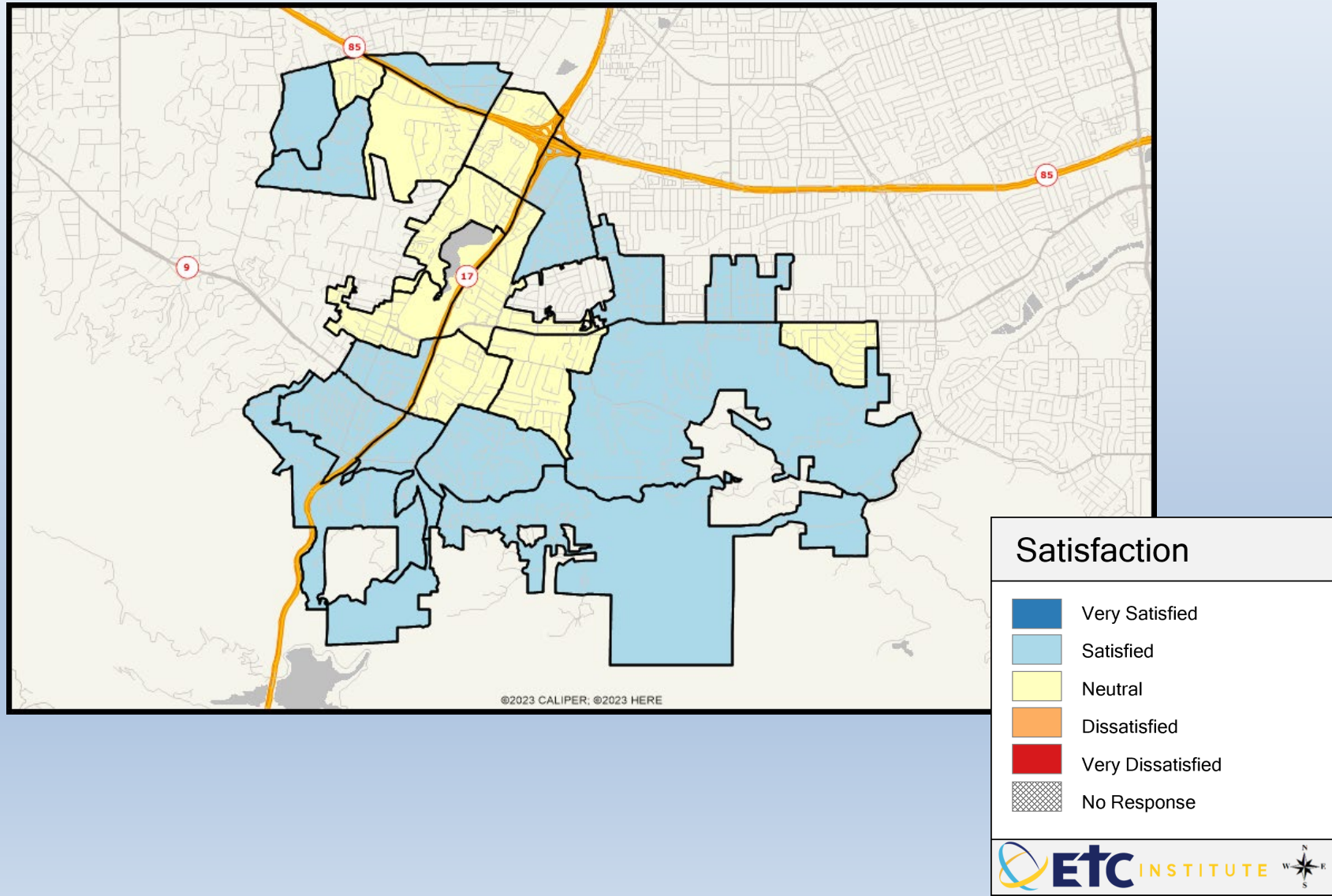
Q16.02 - Access to Finance and Budget information

Mean: 3.25



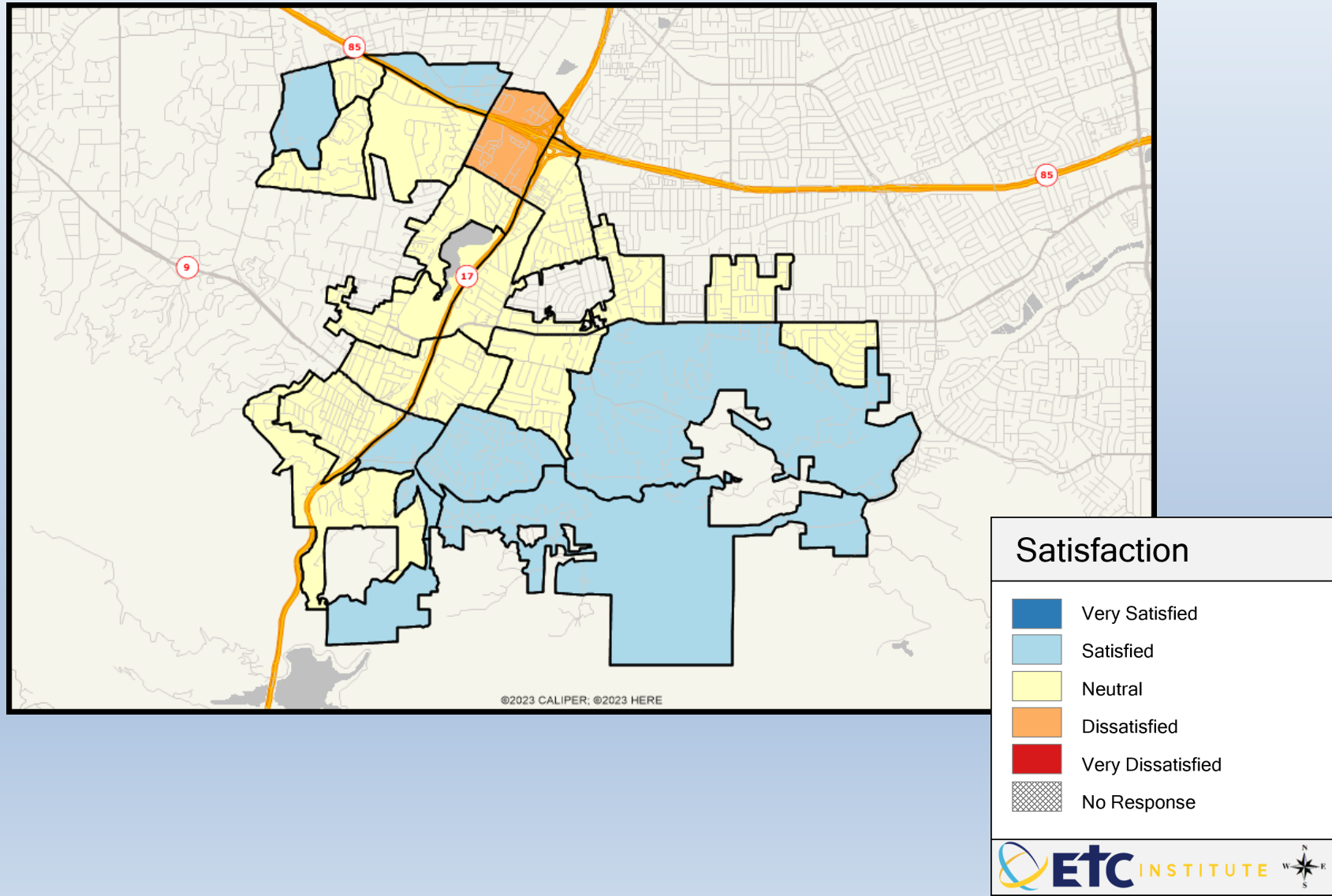
Q16.03 - Availability of information about Town programs and services

Mean: 3.5



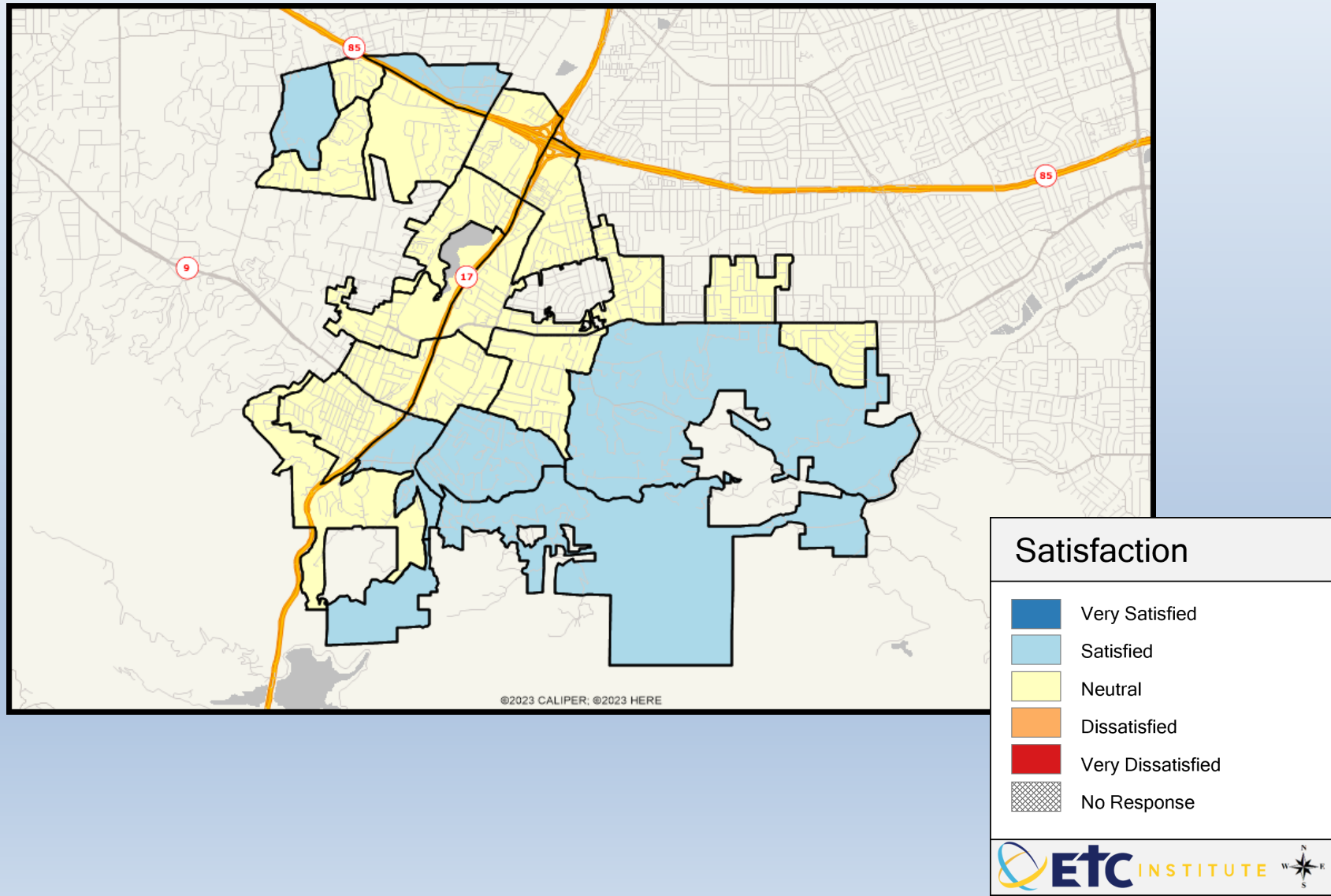
Q16.04 - Efforts by the Town to keep residents informed about local issues

Mean: 3.24



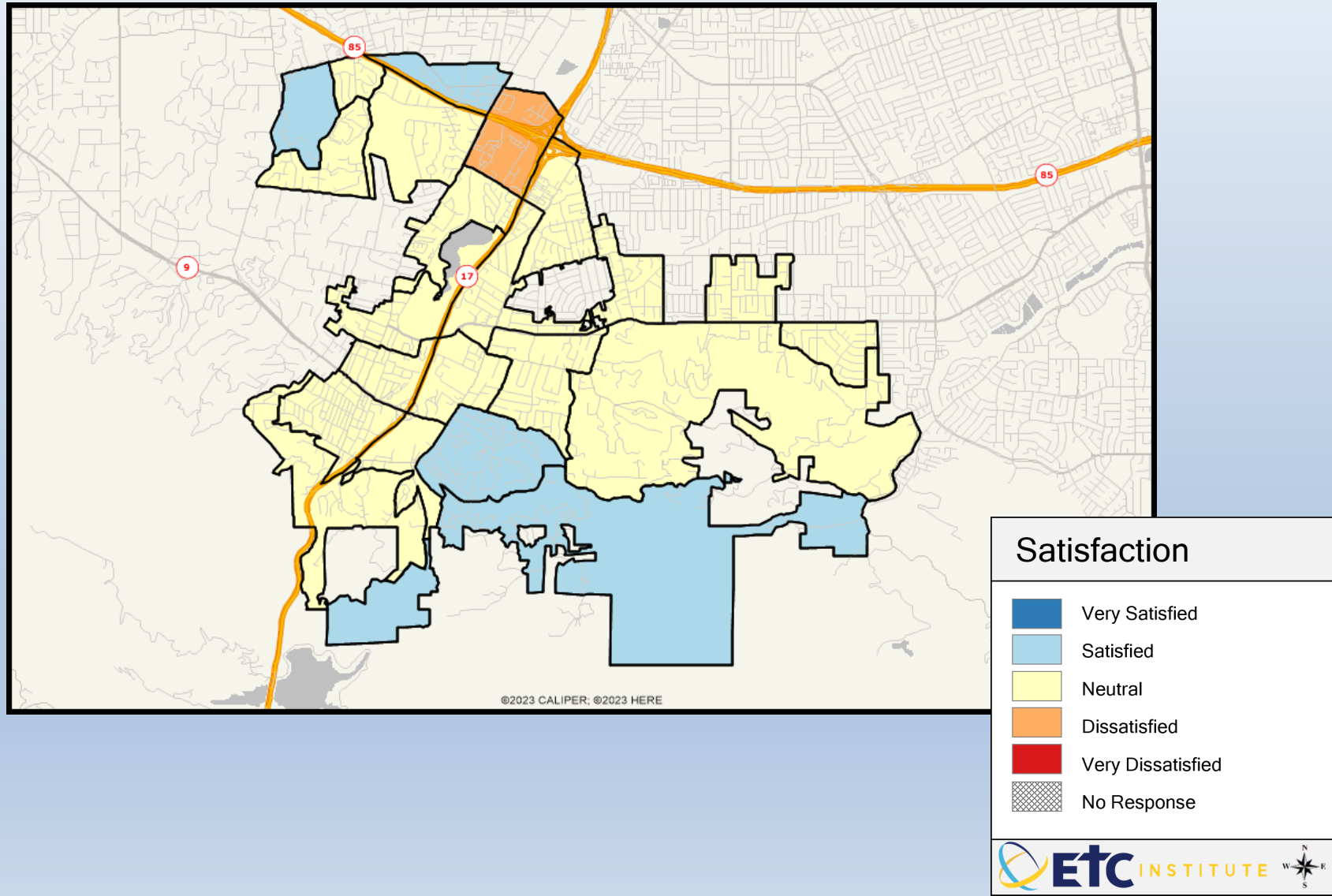
Q16.05 - Timeliness of information provided by the Town

Mean: 3.24



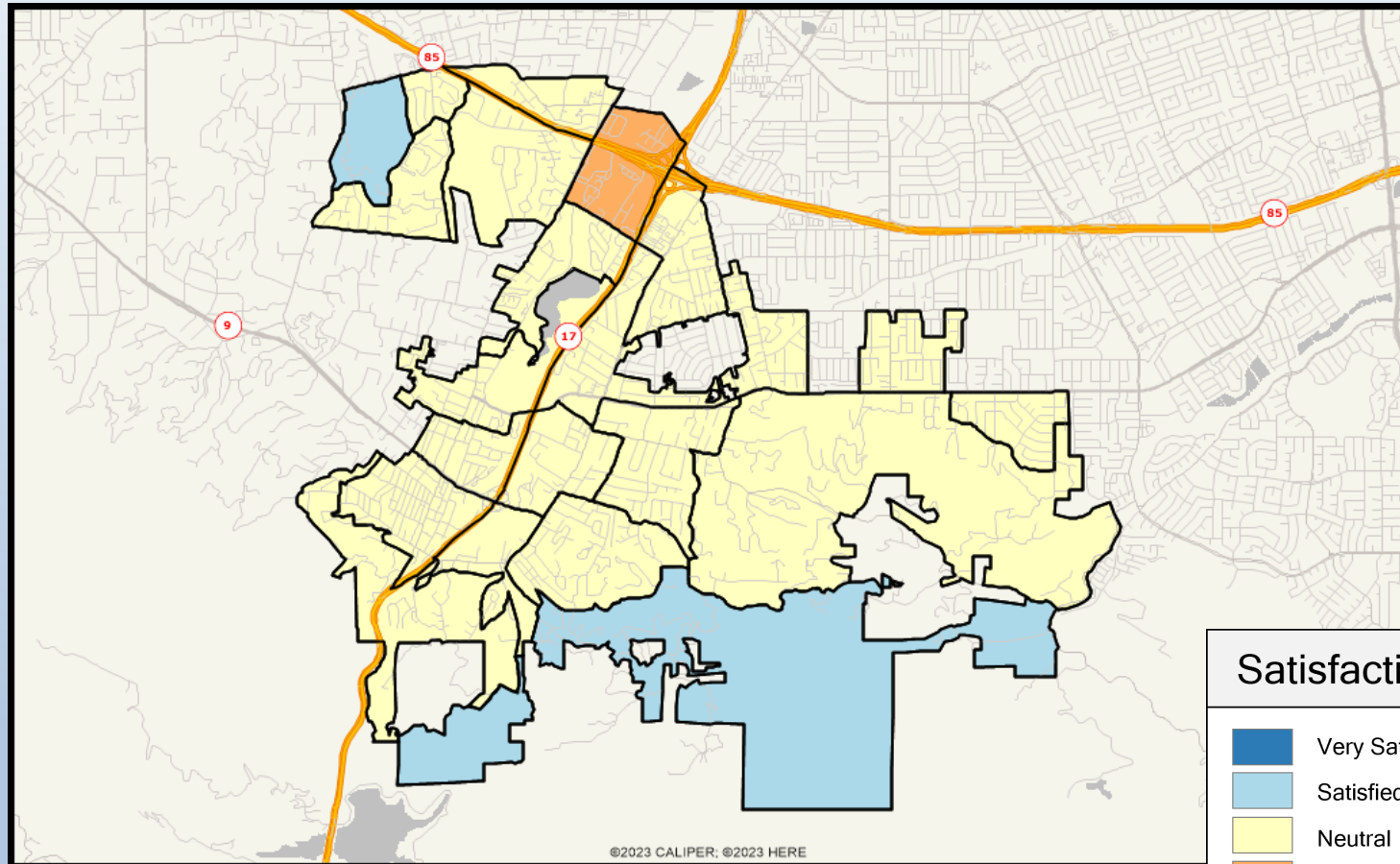
Q16.06 - Opportunity to engage/provide input into decisions made by Elected Officials

Mean: 3.12



Q16.07 - Opportunity to engage in improvements in my neighborhood

Mean: 2.94

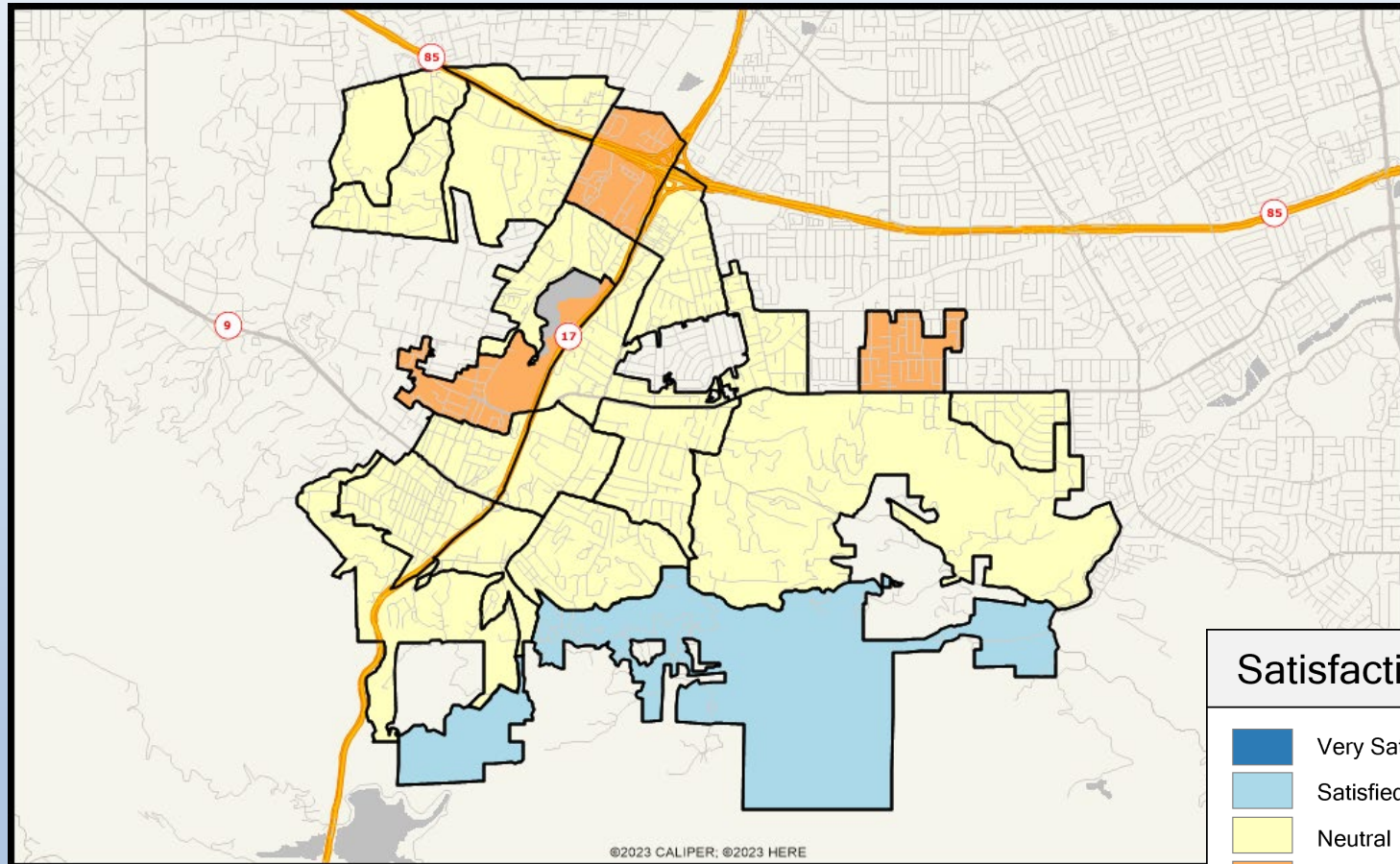


Satisfaction

- Very Satisfied
- Satisfied
- Neutral
- Dissatisfied
- Very Dissatisfied
- No Response

Q16.08 - Opportunity to engage in development projects in my neighborhood

Mean: 2.82

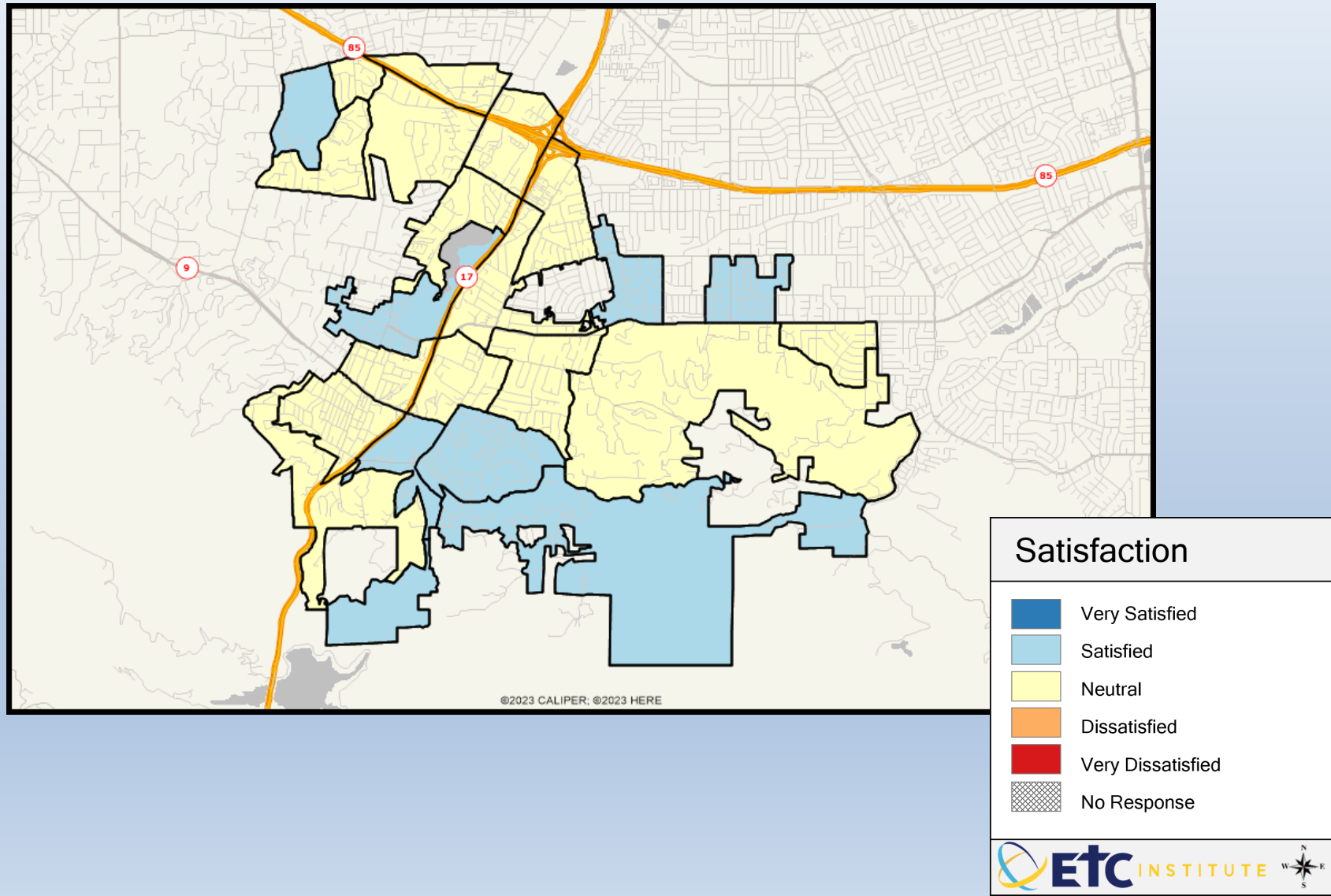


Satisfaction

- Very Satisfied
- Satisfied
- Neutral
- Dissatisfied
- Very Dissatisfied
- No Response

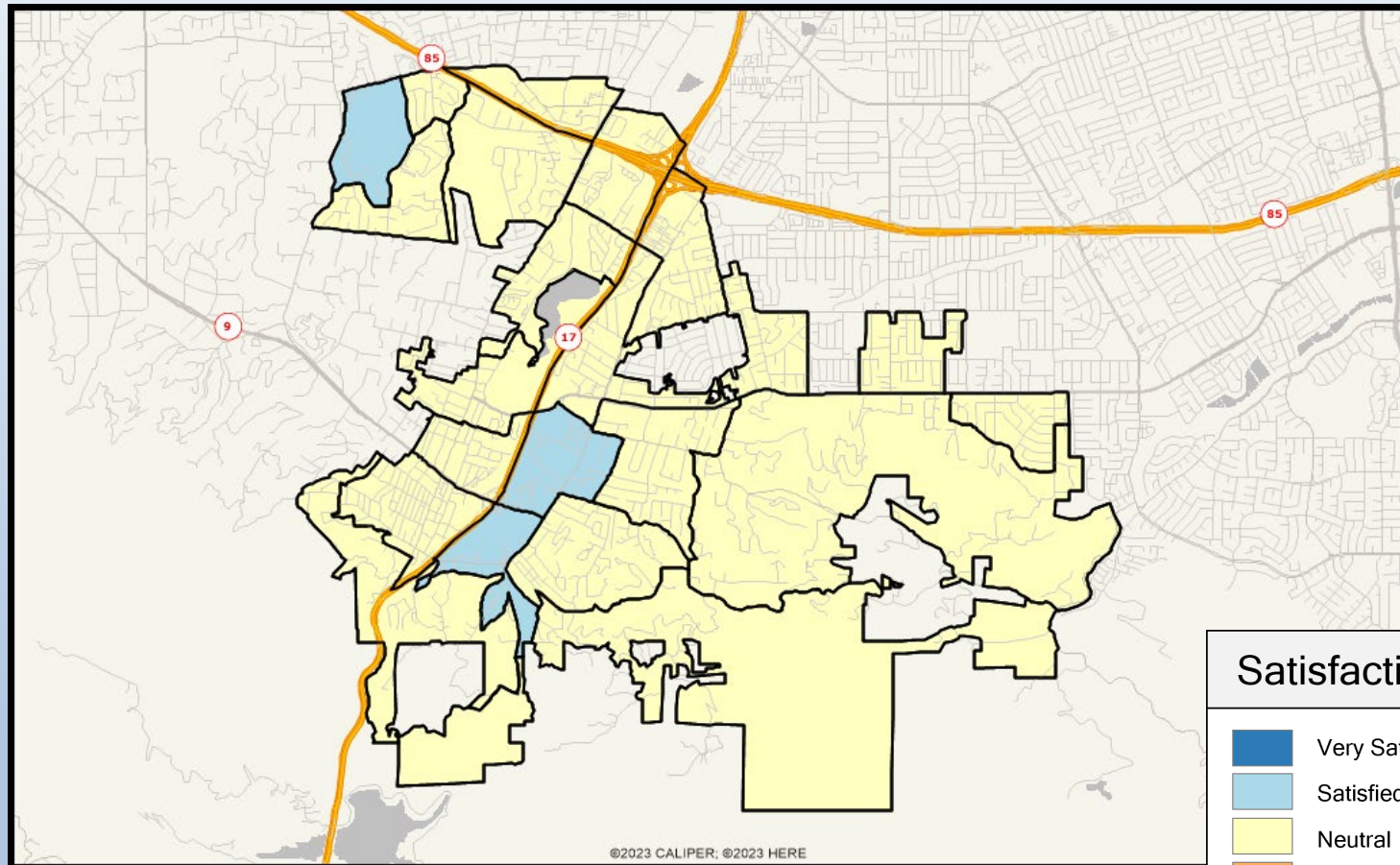
Q16.09 - Overall usefulness of Town website

Mean: 3.31



Q16.10 - Town use of social media

Mean: 3.22



Satisfaction

- Very Satisfied
- Satisfied
- Neutral
- Dissatisfied
- Very Dissatisfied
- No Response