

Director Input to Town Council Retreat
(Collected shortly after the 03/05/2022 Council Retreat)

Question: What does staff need in its relationships with the Town Council?

Responses:

- Thank you to the Council for participating in the Retreat, allowing staff to listen, and requesting staff input.
- Demonstrate respect for the professional expertise of staff.
- Provide feedback, heads up, or questions on agenda items prior to a public meeting so staff can best support the Council discussion and decision-making.
- Clarify positions directly rather than through leading questions of staff.
- Identify your individual Council needs so the staff can try to meet them.
- Communicate your unique opinions; staff can work with the variety of Council opinions.
- Recognize that “gotchas” erode the Council/staff relationship.
- Thank you to the Mayor for calling on staff to correct the record during a Council meeting.
- Know that staff considers the entire Los Gatos community when making its recommendations to Council even when there is vocal opposition by a few.