

Library Survey Spring 2023

Introduction

Help us shape the future of Library programming, collections, and service by sharing your thoughts below.

1. How often do you visit the Los Gatos Library?

- I use the Library once or a few times a week
- I use the Library once a month
- I use the Library once a year
- I have never visited Los Gatos Library

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About your Library visits

2. How much do you agree with the following statements

	Strongly agree	Agree	Neither agree nor disagree	Disagree	Strongly disagree
I feel welcome at Los Gatos Library.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Los Gatos Library staff treat me with respect.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Other Library patrons treat me respectfully.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
The Library building is physically accessible.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
The Library's website and online platforms are accessible to me.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
The Library is a welcoming place for children and families.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
The Library is a welcoming place for teens.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
The Library is a welcoming place for older adults.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
I can get Library services in the language that I prefer to speak.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Library staff pronounce my name and use my pronouns correctly.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Library programs represent my heritage and interests.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Library materials and collection represent my heritage and interest.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Library staff will take appropriate action in response to incidents of discrimination.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

3. How can Los Gatos Library demonstrate a strong commitment to diversity, equity, and inclusion?

4. Please rank the following Library services, with 1 being the service that is most important to you.

- ☰ Collections and Materials -- Having the things you want to check out available in a timely manner.
- ☰ Programs and Classes -- Visiting the Library to learn a new skill or connect with others.
- ☰ Space -- Using the Library for work or hanging out, reserving a room to study, or as a place to meet friends.
- ☰ Library Staff -- Getting tips on what to read next, technology assistance, or other reference assistance.
- ☰ Other -- Something else

5. If you have attended Library programs in the last year, how satisfied were you with the program?

	Very satisfied	Somewhat satisfied	Neither satisfied nor dissatisfied	Somewhat dissatisfied	Very dissatisfied	I did not attend this program in the last year
Programs for Preschoolers	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Programs for School Age Children	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Programs for Middle School Age Children	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Programs for Teens	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Programs for Adults	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Programs for Seniors	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
All Age Programs	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

6. What program would you attend if it were offered?

7. Anything else you'd like us to know?

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8. Why don't you use the Library?

- I'm new to Los Gatos
- I don't think the Library has materials for me
- I don't think the Library has services or programs I'd enjoy
- I use other local libraries
- The Library's hours aren't convenient for me
- Other (please specify)

9. Where would you like to get information about the Library's programs and services?

- One of the local papers
- On social media (Facebook, Instagram, NextDoor)
- I'd sign up for a monthly email newsletter
- Flyer around Town
- Word of mouth
- Other (please specify)

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Optional information about you

10. *Optional* Which race/ethnicity best describes you? (Please choose only one.)

- American Indian or Alaskan Native
- Asian / Pacific Islander
- Black or African American
- Hispanic
- White / Caucasian
- It's not listed here. I am...

11. *Optional* What is your age?

- 17 or younger
- 18-20
- 21-29
- 30-39
- 40-49
- 50-59
- 60 or older

12. *Optional* What is your gender?

- Female
- Male
- Nonbinary
- It's not listed here. I am...