

From:
To: [Katy Nomura](#); [Leif Christiansen](#)
Subject: Update re: Goal One
Date: Friday, May 16, 2025 11:05:48 AM
Attachments: [Community Health and Senior Services Commission.docx](#)

[EXTERNAL SENDER]

Dear Katy and Leif:

See attached.

Jeffrey P. Blum, Attorney at Law

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Community Health and Senior Services Commission

Update on Goal 1 of the Senior Services Road Map for Los Gatos for 5/29/2025 meeting

Goal 1: Appealing and Inviting Facility; An intergenerational offering of space for meetings, clubs, community events, recreational, cultural, educational, learning, health education and informational services.

Los Gatos Thrives has established a fund-raising committee. I am a member of this committee.

The fund-raising committee is considering a variety of options for funding the construction of a new facility, including a bond, grants, donor contributions, endowments, etc. We are contacting other towns and cities, such as Burlingame, which recently completed the construction of a new community center, to learn about how they approached their project. We are also considering hiring a capital campaign consultant and we are developing annual targets.

Los Gatos Thrives also has a communications committee. I am also a member of this committee. I recently wrote and had published an article discussing the history of the community center construction concept and promoting the project currently.

Another Los Gatos Thrives committee is investigating potential sites for a new community center.

Los Gatos Thrives continues to offer its monthly Monday Morning Movie at the Los Gatos Theater, during which patrons can see a first run movie and receive a pastry and coffee, for \$10. The idea of this program is to promote the community center project and bring older adults together for socialization. Turnout has been robust, averaging close to 100 per showing. The next movie is Mission Impossible-The Final Reckoning, set for showing the first Monday in June.

On June 1st, Los Gatos Thrives will hold an unveiling of renderings of the proposed community center. This event will be held beginning at 5 p.m. at the Terraces. Tickets are available at the Los Gatos Thrives website. Tickets are limited.

From: [Eleanor Yick](#)
To: [Leif Christiansen](#)
Subject: Re: updated Goal 3??????
Date: Thursday, May 22, 2025 2:31:41 PM
Attachments: [CHSSC Mid Year Update Goal 3.2.docx](#)

[EXTERNAL SENDER]

Pls use the Aattached version(3.2) that has most of the data I wanted to enter. But, I will send an addendum for a desk item tomorrow. Eleanor

MAY 17, 2025

TO: Katy Nomura
Leif Christiansen
FROM: Eleanor Yick
RE: CHSSC Agenda 5.29.25
Goal 3 Fiscal Mid-Year Update

Goal 3:Community and Engagement

The first year activities under this goal area states: provide older adults ways to easily learn information about available services and resources. Increase engagement in social, educational, and healthy living programs. Promote volunteerism . Establish measurable goals.

A. Continued progress noted in Goal 3 Goal Areas:

*** LGSrec 55+ program**

- Membership = >850
- Monthly Print: 3500 Printed Copies of the Newsletter Annual Version (shared digitally with all members monthly via email)
- Telephone calls = >3000 annual calls to the 55+ Office alone (this does not include calls that go directly to front desk, Lisanne, Jackie, or Brooke)

B.LGSRec55+ Facility :

- Enjoyed usage of updated facilities:
- Welcoming lobby area is staffed by friendly, helpful staff person.
- Large ground floor room with room divider provides much needed space and flexibility for scheduling ; divider presents some difficulty using
- Two (2) handicap accessible bathrooms
- The electronic cart is not at the facility. 55+ program awaiting further direction from the Town.

C. Continued updating and use of HUB, website and telephone:

- HUB was recently updated and many new links added
- Number of monthly clicks: >450 per month
- 55+ Webpage: 24,000 annual visits

D. Areas of Focus -Fiscal Year July1, 2024 -June 30, 2025 – last half

Project C1: Information HUB Development and Deployment

The Goal Area 3 Task Force identified 3 specific areas of focus for 25-26 fiscal year:

1. Incorporate video tutorials in to Hub – **in process – initial start to determine interest and needs**
2. Use digital inclusion initiative to teach people how to access information on HUB, use QR codes – **in process – investigating grants, etc.**
3. Use KCAT to advertise and to help develop videos for the HUB
Meeting with Director revealed that advertising for the various programs has been hindered by lack of resources – volunteer needed to help produce newsletter and post social media tags. **Continue focus to address this need and work to increase connection between 55+ program and KCAT.**

From: [Martha Sterne](#)
To: [Katy Nomura](#)
Cc: [Leif Christiansen](#)
Subject: Mid-year CHSSC goal update: Volunteer enablement
Date: Monday, May 19, 2025 3:13:02 PM

[EXTERNAL SENDER]

Katy,
Here is the update regarding Goal 4.

2025 Mid-year update

Goal 4. Volunteer Support and Engagement - submitted by Commissioner Sterne

- Based on the goals outlined in the Senior Services Roadmap, advocated to the CHSSC and subsequently Town Council for the creation of a funded Senior Services Coordinator position. Thanks to the Town Council and Staff, Los Gatos now has a part-time Senior Services Coordinator as of February 2025.
- Continued to seek ways to bridge the gap between service organizations seeking volunteers and older adults looking to volunteer.
- Organized CHSSC participation in the Los Gatos Resource Fair for Older Adults, May 17, with the objective of informing attendees about the role of the CHSSC and the online resource, The HUB, where information about many services can be found.

Sincerely,
Martha Sterne

From: [Richard Konrad](#)
To: [Katy Nomura](#)
Subject: Goal 5 Report
Date: Tuesday, May 20, 2025 11:43:59 AM

[EXTERNAL SENDER]

The monthly VTA Ride to help Seniors learn how to use public transportation has been very successful. The Transportation Commission has agreed to Agendize and discuss the Roadmap at a future commission meeting
Sent from my iPhone



Outlook

RE CHSSC DRAFT FOR SEMI-ANNUAL UPDATE: GOAL 6 - SENIOR HOUSING

From Greg**Date** Sun 5/18/2025 6:17 PM**To** Katy Nomura

[EXTERNAL SENDER]

Dear Katy:

Pursuant to your request, below is my draft of the update for Task Force 6, Senior Housing. Can you please confirm receipt.

Regards,

Greg Gentile

DRAFT PREPARED BY GREG GENTILE FOR SEMI-ANNUAL UPDATE: GOAL 6 - SENIOR HOUSING

It was decided that work on this Goal Area be delayed until the Town's Housing Element was approved by the State. Since that has now occurred, the Commission's Task Force on Goal 6 began reviewing and updating the "The Los Gatos Housing and Resource Guide." That Guide is presently assessable on the Town's website and the *Hub*. The 22-page Guide provides a listing of available senior housing and housing-related services available to the senior community and the Community Support Services that serve the Town and Santa Clara County. After several meetings, reviews, cross-checking and editing the final up-dated version is presently being completed by the Task Force. Once it is

completed, the updated Guide will be provided to Town Staff for its review, formatting and prospective publication.

From: [Lynn and George Rossmann](#)
To: [Katy Nomura](#); [Leif Christiansen](#)
Subject: Goal 7 blurb
Date: Tuesday, April 29, 2025 12:55:19 PM
Attachments: [Goal 7 Mid year update 2025.docx](#)

[EXTERNAL SENDER]

The Goal 7 Task Force

Mid-year update 2025

1. Our first activity was to benchmark other communities for measurement and accountability (M&A) activities and practices that would enrich our local senior service landscape. A questionnaire was prepared and approved by the CHSSC in November 2024. Four communities were identified and interviewed: Los Altos, Mountain View, Campbell, and Palo Alto. The results of those interviews along with our analysis of Los Gatos were submitted to the CHSSC in February.
2. After analyzing this benchmark data, the task force determined that it needed to better understand the value that service providers bring to our community's health and well-being, particularly for our seniors. We researched the metrics used by numerous nonprofits to evaluate their success at reaching targets, and we assembled a list of the key metrics that we proposed to track in Los Gatos. Our goal is to use these metrics to collectively identify with our service providers opportunities for growth and enhanced impact.