

# Town of Los Gatos Service Provider Survey - 2025

20 Responses   36:25 Average time to complete   Closed Status

## 1. What is the name of your organization?

20  
Responses

### Latest Responses

*"Next Door Solutions to Domestic Violence"*

*"Girls On The Run (Silicon Valley)"*

*"LG/MS ARES-RACES"*

## 2. Please provide the name, email and phone number of the best contact for your organization. (For the purpose of any follow up questions or clarifications.)

20  
Responses

### Latest Responses

*"Erica Villa evilla@nextdoor.org 408-501-7567"*

*"Rowena Chiu | Development Coordinator | Cell: (202) 378..."*

*"Patrick Dirks pwd@mac.com 408-718-8983"*

## 3. What is your organization's vision and mission?

20  
Responses

### Latest Responses

*"Our Mission Our mission is to end domestic violence in th..."*

*"Girls on the Run has fun, evidence-based programs that in..."*

*"Town staff & residents have access to emergency support ..."*

## 4. What geographic area does your organization serve? (i.e. Santa Clara County, Los Gatos, etc?)

20  
Responses

### Latest Responses

*"We provide services or benefits to all persons, including pe..."*

*"Santa Clara County & Monterey County"*

*"Los Gatos & Monte Sereno"*

5. Please describe your target population (not necessarily geographic location)?

20  
Responses

Latest Responses

"domestic violence victims/survivors"

"Elementary School Girls (Grades 3-8)"

"Residents of LG/MS and organizations/entities operating i..."

6. What age group do you primarily serve? (Select all that apply)

Youth	13
19-54	11
55+	16



7. How do you ensure that residents are aware of your services? What type of outreach is done?

20  
Responses

Latest Responses

"We participate in resource fairs, tabling events, and collab..."

"Social Media"

"Media & LG EOP"

8. How are individuals referred to your programs?

20  
Responses

Latest Responses

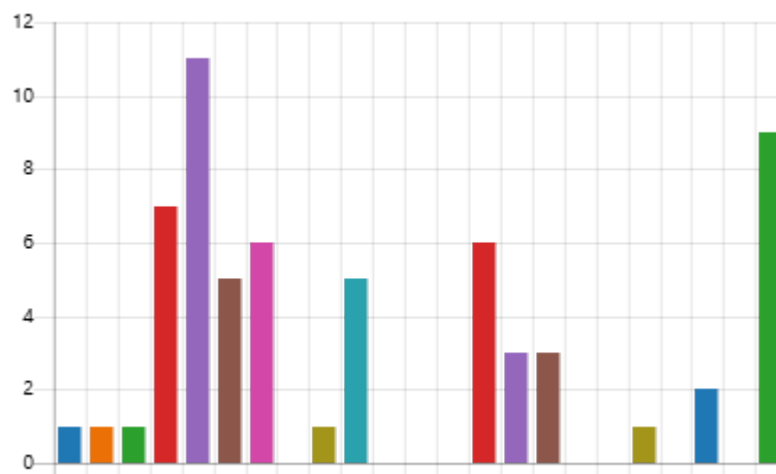
"self, friends, family, social worker, medical office, law enfor..."

"Schools"

"SCC CERT academy classes, and media"

9. What specific programs/services do you offer? (Please check all that apply)

Transportation Services	1
Housing/Sheltering Services	1
Food & Nutrition Services	1
Recreation & Social Activities	7
Education	11
Health & Wellness	5
Mental Health	6
Addiction Support	0
Legal Aid	1
Youth Services	5
Older Adult Services: Case Ma...	0
Older Adult Services: Adult Da...	0
Older Adult Services: Caregive...	0
Older Adult Services: Recreati...	6
Older Adult Services: Educatio...	3
Older Adult Services: Health &...	3
Older Adult Services: Transpor...	0
Older Adult Services: Food & ...	0
Older Adult Services: Housing...	1
Unhoused Services & Support...	0
Unhoused Services & Support...	2
Unhoused Services & Support...	0
Other	9



10. How does your organization measure the impact of your programs?

19  
Responses

Latest Responses

*"Surveys, client input, and partnership surveys"*

*"Surveys"*

*"tbd"*

11. How many individuals have you served in the past month? Of these, how many were residents of Los Gatos?

19  
Responses

Latest Responses

*"During October we served 338 clients of which 3 were Los ..."*

*"30"*

12. How many individuals have you served in the past year? Of these, how many were residents of Los Gatos?

20  
Responses

Latest Responses

*"FY 24-25 we served 1949 clients out of which 14 were Los ..."*

*"1,500 (33% Los Gatos Residents)"*

*"100"*

13. How many of the individuals served in the past month/year were older adults (55+)?

20  
Responses

Latest Responses

*"In October 41 clients were 55+ In September also 41 clien..."*

*"None"*

*"1/2"*

14. What other organizations/government agencies in Santa Clara County do you collaborate with, if any?

20  
Responses

Latest Responses

*"Abode Services Asian Americans for Community Involvem..."*

*"County Of Santa Clara (District 002) - Budget Inventory G..."*

*"SCC ARES-RACES SCC Fire "*

15. Do you have any metrics you can share about client satisfaction? If so, please share them here.

(If you have annual reports or other documents with this data that you would like to share, please provide a link or indicate that you would like to provide other documents and we will reach out to you.)

16  
Responses

Latest Responses

*"[https://www.nextdoorsolutions.org/wp-content/uploads/20...](https://www.nextdoorsolutions.org/wp-content/uploads/2019/03/NextDoorsolutions-2018-2019-Annual-Report.pdf)*

*"<https://www.gotrsv.org/impact>"*

*"tbd"*

16. What are your biggest challenges in administering services?

20  
Responses

Latest Responses

*"The need for domestic violence services continues to grow,...*

*"Coach Recruitment"*

*"recruiting volunteers"*

17. In the last 12 months, did anything occur that has or will impact the services that you provide? If so, please provide in detail.

20  
Responses

Latest Responses

*"Staffing and Capacity Changes Like many human service ...*

*"Budget Cuts To Gender Justice Organizations"*

*"Funding by the LG Town Coubcil"*

18. What are your primary sources of funding? (i.e. government grants, private sector grants, individual donations, etc.)

20  
Responses

Latest Responses

*"government grants"*

*"Private / Public Sector Grants & Program Fees"*

*"LG Town"*

19. Are there opportunities for individuals to support your work through volunteering? If so, how do you recruit volunteers?

19  
Responses

Latest Responses

*"Yes, we attend events to promote, as well as we hold volu...*

*"Yes! We often reach out to donor organizations to recruit ...*

*"tbd"*

20. In terms of community health and senior services provided to the Los Gatos community, what is working well from your perspective?

14  
Responses

Latest Responses

*"There is strong collaboration among local agencies, allowi...*

*"tbd"*

21. In terms of community health and senior services provided to the Los Gatos community, what challenges, if any, are you currently seeing/experiencing?

13  
Responses

Latest Responses

*"Not too familiar with the topic, but one ongoing issue is li...*

*"tbd"*

22. In terms of community health and senior services provided to the Los Gatos community, what new ideas or priorities would you suggest?

13  
Responses

Latest Responses

*"Maybe strengthening outreach and engagement to ensure...*

*"tbd"*

23. In terms of community health and senior services provided to the Los Gatos community, what are the service gaps that you see, if any?

12  
Responses

Latest Responses

*"NA"*

*"tbd"*

24. Has your organization partnered/coordinated with the Town of Los Gatos, including commissions, on any programs, projects, or events?

19  
Responses

Latest Responses

"No, we attend outreach events and are part of the West V..."  
"LG CERT"

25. Do you have comments/suggestions, either constructive or positive, related to your partnership between your organization and the Town of Los Gatos?

17  
Responses

Latest Responses

"NA"  
"Need more time to respond"

26. Thank you for your participation. Do you have any additional comments to share with the Town of Los Gatos?

13  
Responses

Latest Responses

"NA"  
"Not today"



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