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March 15, 2023

Angel Rodriguez
Deputy City Clerk
North County Library Authority
One North San Antonio Road
Los Altos, CA 94022

Subject: Addendum to Original Agreement Dated October 24, 2018 to Provide Measure L – Library Parcel Tax Senior Low-Income Exemption Application Processing Services

Dear Mr. Rodriguez,

NBS would like to thank you for the opportunity to provide Exemption Application Processing Services for the North County Library Authority ("NCLA") as referenced above. We will add this service to our existing agreement with the NCLA. All other provisions of the existing contract between the NCLA and NBS remain in effect. We look forward to continuing our professional relationship.

Please review and upon signing, email one copy to contracts@nbsgov.com.

## **Scope of Services**

# **Exemption Application Review and Processing**

## **APPLICATION PROCESSING**

NBS will process the applications received for North County Library Authority's senior low-income exemption grant. Applicants will complete the application and provide documentation to prove senior low-income status (low income as defined by NCLA). Once information is submitted, NBS will review the provided information to determine eligibility, and approve or deny the application.

#### **CONSULTING SUPPORT**

Provide a toll-free phone number for use by the NCLA and all property owners. Staff shall be available to answer questions. Bilingual staff will be available for Spanish-speaking property owners.

### **Fees**

## **Exemption Application Review and Processing**

1-50 Exemptions\$	2,500
51 or more Exemptions	5.000

## **ANNUAL FEE INCREASES**

Cost of living increases may be applied to Exemption Processing Services listed above on October 1 each year, beginning with the invoices issued on October 1, 2024. The COLA would be the actual cost of living

increase based on the 12-month change from May to May in the U.S. Department of Labor, Bureau of Labor Statistics, Consumer Price Index for all urban consumers for the applicable region for the NCLA's location.

## **EXPENSES**

Customary out-of-pocket expenses will be billed to the NCLA at actual cost to NBS. These expenses may include, but not be limited to, mailing fulfillment, postage, reproduction, telephone, travel, meals and various third-party charges for data, maps, and recording fees.

#### **ADDITIONAL SERVICES**

The following table shows our current hourly rates. Additional services authorized by the NCLA but not included in the scope of services will be billed at this rate or the then applicable hourly rate.

Title	Hourly Rate	
Director / Senior Review	\$250	
Associate Director / Engineer	\$225	
Senior Consultant	\$200	
Consultant	\$175	
Project Analyst	\$150	
Project Resource Analyst	\$130	
Clerical / Support	\$110	

#### **TERMS**

Consulting services will be invoiced monthly. Expenses will be itemized and included in the next regular invoice. Fees for all other services will be invoiced upon completion of the task. If the project is prematurely terminated by either party, NBS shall receive payment for work completed. Payment shall be made within 30 days of submittal of an invoice. If payment is not received within 90 days simple interest will begin to accrue at the rate of 1.5% per month. Either party can cancel consulting contracts with 30 days written notice.

Please feel free to contac	t me if you have any qu	estions or need further in	formation.
Best regards,			
NBS Government Finance	e Group,		
Mihal Ru	tus		
Michael Rentner		Name	
President and CEO	March 15, 2023		
Title	Date	Title	Date