



TO: Financial Commission

FROM: Jon Maginot, Staff Liaison

SUBJECT: IT Infrastructure and Cyber Security

RECOMMENDATION:

This memo is informational in nature and no action is recommended

BACKGROUND

At the February 10, 2025 Financial Commission meeting, the Commission requested a future agenda item to receive an update on the City's annual IT audit.

The City participates in the Bay Cities Joint Powers Insurance Authority (BCJPIA) Cyber Liability program. As part of the City's membership, the City is required to participate in an annual cyber security audit conducted by cyber security experts. The audit for 2025 was completed in early March. The results of the audit were very positive and reflects the City's diligence in ensuring the security of the City's IT infrastructure. The audit identified five actions for the City to consider including two actions related to requiring strong passwords with multi-factor authentication (MFA), two actions related to developing a disaster recovery plan, and one action related to upgrading older servers. The City already requires strong passwords and MFA in most situations. As well, the City is continually working to upgrade all servers and networks. Finally, the City is developing a disaster recovery plan that will utilize many of the tools the City already has in place.

While it is important that the public is aware that the City's IT infrastructure and networks are secure, it is vital that the details of the City's cybersecurity methods not be made public so as to not unintentionally provide a blueprint for attacking said systems. The City Council has directed staff to ensure the safety of the City's IT efforts and as demonstrated by the results of the cybersecurity audit, the City is on track for securing critical systems and information. In addition, City staff are constantly upgrading and implementing best practices of cyber security.