

**Jon Cowan**

Executive Director, Government Relations & Community Partnerships

El Camino Health Services ECHS

10/17/23 notes

I spoke with Mr. Cowan today who is in charge of transportation inc. Road Runners RR and Lyft. The decision to stop RR was based on changes in utilization. There is less demand for volunteer driver services. A small core group is constant. Despite ECHS efforts to increase demand there are still relatively few users. The decision to stop RR was a business decision on the use of services and not simply one of finance.

He was very forthcoming and open in the discussion. The problem is one of isolation/loneliness in the core rider group mainly. Social relationships have formed between patients and volunteer drivers. The problem is based on social issues and increasing community relationships could help solve the needs of the riders who feel cut off.

Jon suggested several potential solutions.

- Senior Day Care services providing transportation
- Developing volunteer “wellness check” buddies.
- Develop Proposal to solve problem, submitting grant proposal to ECHS during Dec-Feb.

William Buchholz, Senior Commissioner