

## AGE FRIENDLY TRANSPORTATION STATUS

### **Public Transportation**

Public Transportation options are limited for Los Altos/Los Altos Hills residents, typical of low density suburb communities.

While public transportation services that exist, provided by the Valley Transit Authority (VTA) are generally safe and affordable using modern equipment, coverage is limited and wait times are often long.

Many seniors depend upon personal automobiles for their daily needs. Paratransit VTA service is available for individuals with disabilities who cannot use public transport

### **Community Transportation**

The City of Los Altos has instituted an On Demand Ride Reimbursement Program. This program, available to seniors, provides full reimbursement of the cost of using ride sharing systems such as Uber and Lyft and also local taxi services. The service covers all of Los Altos and a number of Hospitals and clinics outside of the city limits.

Another local service is the El Camino Hospital Road Runners who provide door to door services and covers a limited geographical area.

### **Transportation Information**

Information regarding these services is made available through the City of Los Altos Parks and Recreation Department "Spotlight" newsletter and through periodic items in the local newspaper.

## RECOMMENDATIONS

### **Information**

Renew our efforts to publicize the On Demand Reimbursement Program.

### **Add Additional Services**

Our community transportation services described above do not meet all of our senior's needs since coverage beyond our city borders is limited.

We should consider:

- Expanding the outside range of our Reimbursement Program.

- Investigating the possibility of joining a neighboring shuttle service.