

## **SCOPE OF WORK - EXHIBIT A [2023-2024]**

### **SECTION 1—Work Products**

The Agency will provide mental health and substance abuse assessments, substance abuse treatment and mental health counseling to Lake Forest Park residents with incomes at or below 80% of the State Median Income or have extenuating circumstances that prevent them from paying the full cost for service.

The services will be provided through the Agency's Family Counseling Program, Substance Abuse Program and Family Support Program.

The Agency will maintain State and/or County certification for the quality of their services. The Agency will share the results of State and/or County reports that monitor their services with the City.

Outreach/prevention services are defined as non-client activities to facilitate services. This may include a one-time consult, referral and meeting with referral sources.

### **SECTION 2—Reporting**

#### Outcomes

The Agency will report on the outcome of their services with each quarterly report. The outcomes are the same as those reported to United Way by the Agency for drug and alcohol treatment and mental health. Those include:

1. Client's use of alcohol/drugs will decrease at or before discharge.
2. Clients will show a reduction of symptoms.

#### Treatment

The Agency will also report with each quarterly report:

1. Identification number for each Lake Forest Park client
2. Date of service

## **SCOPE OF WORK - EXHIBIT A [2023-2024]**

### **SECTION 2—Reporting**

3. Type of service provided
4. Number and duration of sessions

#### Outreach/Referral

The Agency will describe this service in its report.

## SECTION 1—Invoice

Center for Human Services  
17018 15th Avenue NE  
Shoreline, WA 98155  
Agency Contact: Beratta Gomillion  
(206) 362-7282

**Title:** \_\_\_\_\_  
**Date:** \_\_\_\_\_

INVOICE FOR SERVICES - EXHIBIT C [2023-2024]

SECTION 2—Service Report

Agency: Center for Human Services

Reporting Dates: \_\_\_\_\_ to \_\_\_\_\_

|    | Client Identification Number | Services | Dates of Service | Number of Services Hours | Status |
|----|------------------------------|----------|------------------|--------------------------|--------|
| 1. |                              |          |                  |                          |        |
| 2. |                              |          |                  |                          |        |
| 3. |                              |          |                  |                          |        |
| 4. |                              |          |                  |                          |        |
| 5. |                              |          |                  |                          |        |
| 6. |                              |          |                  |                          |        |

## Service Summary Report - EXHIBIT C [2023-2024]

### SECTION 3—Service Summary Report

**Agency:** Center for Human Services

**Reporting Dates:** \_\_\_\_\_ to \_\_\_\_\_

| Service Numbers                                                  | Progress     |                    | Comments |
|------------------------------------------------------------------|--------------|--------------------|----------|
|                                                                  | This Quarter | Year to Date (YTD) |          |
| Individuals, couples and families receiving individual treatment |              |                    |          |
| Clients attending group sessions                                 |              |                    |          |
| Intakes or assessments                                           |              |                    |          |
| Percent of intakes or assessments resulting in treatment         |              |                    |          |
| Outreach Referral (Describe)                                     |              |                    |          |

Outcome Measurement Criteria:

| Outcome                                                                             | Indicator                                                          | Measurement Tool                                                                                                       |
|-------------------------------------------------------------------------------------|--------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------|
| People addicted to alcohol/drugs are able to break their dependency                 | Client's use of alcohol/drugs will decrease at or before discharge | Before treatment and after treatment information obtained through self-reporting, UA results, and counselor assessment |
| Clients receiving mental health counseling will increase their emotional well-being | Clients will show a reduction in symptoms                          | Review of treatment plan                                                                                               |

## INVOICE FOR SERVICES - EXHIBIT C [2023-2024]

### SECTION 3—Service Summary Report

**Agency:** Center for Human Services

**Reporting Dates:** \_\_\_\_\_ to \_\_\_\_\_

Outcome Results:

| <b>Drug and Alcohol Treatment</b>                                         | <b>This Quarter</b> | <b>Year to Date (YTD)</b> |
|---------------------------------------------------------------------------|---------------------|---------------------------|
| Number of clients in this Outcome                                         |                     |                           |
| Number of clients that decreased or abstained from using alcohol or drugs |                     |                           |
| Success Rate                                                              |                     |                           |
| Target Success Rate                                                       |                     |                           |
| <b>Mental Health Treatment</b>                                            | <b>This Quarter</b> | <b>Year to Date (YTD)</b> |
| Number of clients in this Outcome                                         |                     |                           |
| Number of clients that show reduction in symptoms                         |                     |                           |
| Success Rate                                                              |                     |                           |
| Target Success Rate                                                       |                     |                           |
| <b>Totals</b>                                                             |                     |                           |