



Levy County Board of County Commissioners  
Procurement Department  
310 School Street  
P.O. Box 310  
Bronson, FL 32621  
Phone: 352-486-5218

**Addendum 2:** RFP\_2021\_006  
**Issued:** September 2, 2021  
**Pages:** 2

**Signature:** *Alicia Tretheway*

Proposers shall acknowledge receipt of this Addendum on their submittal.

**Questions/Clarifications/Answers:**

1. Section: RP-05 PROPOSALS, SUBMITTAL AND WITHDRAWAL: Do we need to submit all the completed forms on the company letter same as the introductory letter?
  - a. Please refer to Section RP-21 PROPOSAL FORMAT EVALUATION CRITERIA/METHOD A. through F.
2. Reference – Department of Public Safety Support: What are the make/model of the network equipment? Also, please provide the total possible count of the same.
  - a. Engenius EAP for wireless, Cisco Meraki Firewall (owned by incumbent), and Netgear JGS524Evt Switches. Multiple small unmanaged 8 port switches in each building. Every site: 6 Cisco Meraki Firewalls (owned by incumbent), 15 Unifi AC-LR access points, and mixed switches. When a core switch dies they either replace it with a 24 port gigabit Netgear unmanaged, or a Unifi 24 port if it is more critical. There aren't any 10/100 switches except for Department of Public Safety fiber uplinks because the fiber is so old.
3. Reference – Security and Back up: What are the current Security and Backup software?
  - a. Webroot as well as Cisco Meraki Firewalls (incumbent own and license both) New firewalls and antivirus would be required.
4. Reference – Server Administration: How many Servers and is VMware being used?
  - a. There are 6 servers (all Hyper-V VMs) and 8 critical workstations that need backups.
5. Reference – Help Desk Support: Is there an existing Help Desk/Ticketing Software or is expected from the respondent?
  - a. There is no Help Desk Support/Ticketing Software. Currently all departments fill out a IT request form send it to the County Coordinator/Procurement Coordinator. It needs to be approved by County Coordinator and/or Procurement Coordinator. Once it has been approved, it is signed and emailed to IT.
6. Reference – General: Is there an incumbent? If yes, do we need to include the Transition Plan in the proposal?
  - a. There is an incumbent. It will be acceptable for Proposers to submit a Transition Plan.



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7. Reference – PAGES AND FORMAT: Is the concise statement of interest and introduction (2 pages) part of the total proposal page limit which is 50 pages?
  - a. See RP-07 PROPOSALS RESTRICTIONS/REQUIRED FORMS AND DOCUMENTATION, Section A.
8. How many user desktop workstations are being supported?
  - a. The Board of County Commissioners have 89 Desktops, the Department of Public Safety has 46 Desktops (some of these are for training purposes and are used infrequently).
9. How many user laptops are being supported?
  - a. The Board of County Commissioners have 21 laptops/surfaces; the Department of Public Safety has 32 laptops/tablets.
10. How many mobile devices are being supported?
  - a. none.
11. The RFP stated the County has 189 employees of this number how many will actually require technology support?
  - a. The RFP stated the County has approximately 189 users not employees.
12. Is there leased equipment and or software that will have to be immediately transitioned to new services if the current vendor is not selected? For example, antivirus and malware applications.
  - a. See question/answer #3.
13. Will the county be acquiring removal keys or codes from current vendor if leased applications are being discontinued and is there an agreement with vendor for support in transitioning these potential changes.
  - a. The proposer should provide as the incumbent does.