

STATEMENT OF WORK

Public Safety Installation and Maintenance SOW Agreement Pramata ID # 1246804 Quote Number: 57431420

1. OVERVIEW

This Statement of Work ("SOW") sets forth the scope of work and terms and conditions of the Services to be provided to Levy County by CenturyLink Communications. This SOW is subject to and governed by the Agreement and the applicable Service Attachments by and between Customer and CenturyLink containing terms and conditions that apply specifically to the provision of Services (the "Agreement"). Capitalized terms not defined in this SOW are defined in the Agreement or applicable Service Attachment.

1.1 Locations:

9150 NE 80TH AVE, Bronson Florida 32621

2. DESCRIPTION OF WORK

2.1 Scope

This SOW encompasses the following activities to be performed by CenturyLink as described in this section below ("Tasks"), which collectively shall be defined as the "Service(s)." All work not identified in this section is out of scope and anything additional would require a SOW Change Request to be signed. Under this SOW, CenturyLink will provide the Services for Levy County Hardware Software Refresh.

2.1.1 Project Overview

- Project Plan and Schedule
 - The CenturyLink assigned Project Manager will host a kick-off meeting with Customer to agree in writing to a Project plan and schedule.
- Pre-Site Survey
 - CenturyLink techs will complete the pre site survey.
- Current Environment
 - The existing equipment room will house the new equipment, and no changes will need to be made.
- Contracted Solution
 - CenturyLink will perform a hardware software refresh which includes replacing servers, gateways, switches, and back room equipment. CenturyLink will also provide upgraded software subscriptions and licenses. CenturyLink will provide new workstations. CenturyLink will also install TXT 2 911, equipment only.
- Network Overview
 - Customer is currently using CAMA trunks. Customer is working with Intrado to install the Intrado Esinet and will no longer use CAMA trunks.
- Training Overview
 - CenturyLink, through its vendor Intrado will provide one admin training class for Power911 and Mapflex.
 - CenturyLink, through its vendor Intrado will provide two Power911 user trainings.
 - CenturyLink, through its vendor Intrado will provide one CCS training.
- Expected Outcome
 - The outcome of this SOW will provide Customer with VIPER, Power 911, and MapFlex software to the latest approved versions, replace all hardware with new hardware, replace the CIMs with 911 ingress via SIP, and replace Power MIS with Power Metrics Basic. CenturyLink will also install TXT 2 911 with Intrado.

2.1.2 Installation

- Cabling

- CenturyLink will use existing cabling. If any new cabling is required Customer will be responsible providing the new cabling.
- Install
 - CenturyLink technicians will perform installation with the assistance of an Intrado on-site technician.
- Firewalls
 - Firewall will be installed from the Intrado quote.
- Remote Access
 - CenturyLink will provision a high-speed internet-based VPN Connection for Remote Monitoring and Maintenance.
- Exceptions
 - Consideration for integration between the 911 call handling equipment and customer owned telephone/voicemail systems need to be identified. There may be an additional expense to integrate both systems.
 - Unless specifically noted, no considerations have been made to the integration requirements between the 911 CPE and a backup PSAP.
 - USB Cable Length Limitations: The USB specification limits the length of a cable between USB 2.0 devices to 5 meters (or about 16 feet) and for USB 1.0 the limit is 3 meters (which is about 10 feet.)
 - 3rd Party Applications requiring serial connection are limited to 60 ft, if the application servers are beyond 60 ft additional equipment will be required.
- Backroom Equipment
 - CenturyLink will reuse the existing cabinet and install new servers, switches, routers, and all equipment that is listed on the customer quote.
- Front Room Equipment
 - CenturyLink will install new workstations and new monitors.
- Call Flow

Upon receipt of a Purchase Order, CenturyLink and 911 vendor will schedule a detailed call flow meeting to determine the customer's requirements for the 911 call handling system configuration. The CenturyLink Project Manager will schedule the detailed call flow meeting.
- Training
 - CenturyLink will set up temporary workstations in a training room as needed.
- Genovation Keypads
 - Customer will reuse their existing keypads.
- Headsets
 - Customer will reuse their existing headsets.
- Radio Headsets Integration
 - CenturyLink will provide handoff at the vendor sound arbitration box for headset integration
 - Customer must have their radio vendor terminate the radio to the sound arbitration box
- Radio System IRR
 - Customer will reuse their existing radio system IRR.
- CAD System
 - Customer will reuse their existing connections.
- 3rd Party MIS
 - CenturyLink will replace Power MIS with Power Metrics Basic.
- Master Recorder Interface (LVR)
 - Customer will reuse existing master recorder interface.
- Printer
 - Customer will reuse existing network printer.
- Time Sync – Master Clock

- Customer will reuse existing clock.
- Decommissioned Equipment
 - Customer will identify an onsite location where CenturyLink can place/store all decommissioned equipment
 - Customer will be responsible for the disposition of all decommissioned equipment
 - The existing system and applications will be decommissioned after system cutover
- CenturyLink 911 Network Services
 - Customer is currently using CAMA trunks. After the project is complete, Customer will no longer use CAMA trunks.
- ALI Circuits
 - N/A

2.1.3 Network

2.2 Customer is currently using CAMA trunks. After the project is complete, customer will no longer use CAMA trunks.

2.3 Engagement Team

Each party will designate and maintain a primary contact for this SOW ("Primary Contact"). The Primary Contact for each party will be a technical point of contact with sufficient knowledge, authority and access to address configuration issues, event notifications, system or infrastructure modifications and authentication of applicable systems. Each party will keep the contact information for their Primary Contact current.

CenturyLink:

| <i>CenturyLink Name</i> | <i>Title</i> | <i>Phone</i> | <i>Email</i> |
|-------------------------|----------------------|--|-------------------------------------|
| Joseph Dinelli | Account Manager, | T: +1 813 349 1424 C: +1 813 842 3155 | |
| Paul Winstead | Sales Engineer, | T: +1 252 822 0230 C: +1 252 450 5734 | |
| Chesley Johnson | Lead 911 Technician, | T: +1 352 368 8761 C: +1 352 484 8465 | W-Chesley.C.Johnson@centurylink.com |
| Charlie Knox | Sales Engineer | T: +1 720 888 3573 C: +1 407 247 0330 | Charles.knox@centurylink.com |

Vendor:

| <i>Vendor Name</i> | <i>Title</i> | <i>Phone</i> | <i>Email</i> |
|--------------------|--------------|--------------|--------------|
| | | | |

Customer:

| <i>Customer Name</i> | <i>Title</i> | <i>Phone</i> | <i>Email</i> |
|----------------------|-----------------|--------------|------------------|
| Mike West | all coordinator | 352-496-5214 | mwest@levyso.com |

2.4 Project Timeline

CenturyLink will assign a Project Manager after receiving an Order. The Project Manager will develop the project schedule ("Project Timeline") and project plan with input from Customer. Depending on site readiness and availability of resources, the Project Timeline and plan provide between 6 to 8 months for system activation after receipt of the Order. Delays in site readiness and resource availability may impact the Project Timeline.

2.5 Customer Responsibilities

Customer acknowledges and agrees that its failure to perform its obligations as detailed in this SOW or applicable SOW Change Request may result in CenturyLink's inability to perform the Services. CenturyLink will not be liable for any failure to perform, including any SLAs, in the event Customer fails to fulfill Customer's obligations. The following conditions must be met by Customer throughout the term of the SOW.

- a) Customer will specifically identify and provide CenturyLink with access to all relevant Customer-controlled information, resources and locations required to complete this SOW and applicable SOW Change Request.
- b) Customer shall ensure production and disaster recovery environments are provisioned with servers, local incremental and replica storage, network connectivity, CPU and memory resources, and other infrastructure components; and replication is operational.
- c) Neither Customer nor its representatives will attempt in any way to circumvent or otherwise interfere with any security precautions or measures of CenturyLink relating to the Service or any CenturyLink equipment.
- d) CenturyLink is not responsible for the hardware, software licenses or vendor maintenance support for any devices unless specifically set forth in this SOW or applicable SOW Change Request.
- e) Customer will provide an environment in accordance with specifications set forth in this SOW and applicable SOW Change Request.
- f) Customer will allow CenturyLink reasonable access to each workstation for extended periods.
- g) Unless otherwise noted, customer will supply all physical layer station cabling to each work location, suggestion at a minimum of 4 data drops per location.
- h) Customer will provide adequate space for IT Cabinet(s)/Rack(s) example: Height = 7', Width = 24" and Depth = 42".
- i) Customer will provide adequate wall space for patch panels, shelves connecting blocks and wire management. If not, racking modification will be added at T&M rates.
- j) Customer will provide adequate pathways to the wall space and rack or cabinet for cabling.
- k) Customer will provide at minimum, one Broadband connection for VPN Tunnel with firewall for Remote Access / Monitoring and Maintenance.
- l) Unless identified as a CenturyLink responsibility, customer must provide all electrical requirements at their expense including proper ground bar access installed by others.
- m) Customer will provide stable power and true ground reference.
- n) Customer will be responsible to provide power distribution when required; this will include power strips, protection and miscellaneous equipment not listed in this proposal. This will include sufficient UPS and Generated Diverse Circuits to temporarily support both systems operation.
- o) Customer will be responsible for sufficient HVAC to support acquired equipment.
- p) Customer will be responsible for 2 dedicated circuits per rack located on the wall behind or racking above/near the cabinet or rack, 1 ea 120 Volt 60 Hz duplex receptacles NEMA 5-20R, UPS, 20 amp dedicated circuit for primary and secondary switches.
- q) Additional Testing & Training circuits if required will be at the customer's expense. Circuit requirements will be determined based on the manner of cutover and facility locations.
- r) Customer will allocate a safe, secure, and appropriate environment for storing the received equipment until onsite implementation and deployment.
- s) Customer will provide information and documentation required by CenturyLink within the specified timeframe agreed upon by CenturyLink and customer.
- t) Customer will designate a single point of contact to whom all CenturyLink communications may be addressed and who has authority to act on all aspects of the services for approval of all job change orders/notices.
- u) Customer will participate in implementation plan review and ensure customer responsibilities are assigned and prioritized with appropriate resources.
- v) Customer will identify internal resources to participate in the system acceptance testing when necessary.
- w) Customer will coordinate with any necessary vendors to be on site during the installation to assist with system integration (Radio Headset, CAD, LVR, etc.).
- x) When requested by CenturyLink, provide current customer site building layouts, including the floor plans, location of cables, cable records and power sources.
- y) If the customer has a 3rd Party provider such as a Telco, the customer is responsible for any costs labor or parts associated with issues related to the connections provided by that provider. Additional costs will be incurred if the customer expects CenturyLink to manage those issues.
- z) Unless requested for CenturyLink to provide, the customer is required to provide a NENA Standard NTP Network time source for any server location.

2.6 Project Assumptions

- a) Other CenturyLink resources (including but not limited to subcontractors to the extent pre-approved by Customer) will be utilized, as needed, to provide a full scope of technical expertise.
- b) No equipment is included in the Description of Work.
- c) If the Project extends beyond the timeline specified in in this SOW due to delays caused by parties other than CenturyLink or its subcontractors, additional charges may apply and CenturyLink's ability to provide the Services and perform the Tasks herein may be affected.
- d) Business Hours means 9am to 5pm local time on business days. Outside of Business Hours means any hours that are not Business Hours. Installation Services will be performed during normal business hours.
- e) Each CenturyLink Resource will perform Tasks commiserate with the Resource's skill set.
- f) Shipping and Warehousing:
 - Parts will be received for staging at:
CenturyLink CPE Staging Center
11780 E 53rd Ave Dock Door 5
Denver, CO 80239
- g) The customer is willing to receive the equipment; they will be providing a secure location on site, but it must be removed from the pallets and placed in different locations for security reasons. CenturyLink techs will be responsible for getting the material received and removed from the Pallets.
- h) Once all parts are received in Oracle the Project Manager will coordinate shipping to the following location(s):
 - i) The customer will provide a disposal facility on site for the disposal of all equipment packaging.
 - j) The Site Survey and Call Flow are intended to identify any additional miscellaneous equipment or services required to ensure smooth installation and operation of the quoted system. Additional costs may be incurred wither by CenturyLink or the customer upon completion.
 - k) All optional modules in this quote have been priced under the assumption that they will be purchased and installed concurrently with the base system. If these modules are to be installed at a later date, additional travel & living expenses will apply and may incurred by the customer. Once the customer has finalized their configuration, a revised quotation will be provided with equipment and services costs revised as necessary.
 - l) Present shipping and installation intervals are at 15-20 weeks after CenturyLink receives the signed contracts and initial payments.
 - m) Pricing assumes all conduits, sleeves, and under floor ducts to be provided and installed by the customer.
 - n) Pricing includes labor and material for LVR physical connectivity; LVR installed by the customer or customers vendor.
 - o) The customer must be aware that the line volume requirements are -.4 db for 911 trunks and -.6 db to -.8 db for admin lines. Identify levels for the 9-1-1 Call Handling as well as NCI codes for any nonstandard trunk delivery into the system. Include SIP specifications as well for customer network if applicable.
 - p) Customer is to provide any existing issues particular of 3rd party providers such as Telco, PBX, CAD, or Radio on existing system that is expected to be resolved with the implementation of the new system.

3. TERM

3.1 Term

This SOW will remain in effect until the last Task of the Service is completed in accordance with the Project Timeline set forth above (the "Service Term").

4. ACCEPTANCE/SLA

Customer has 10 days after completion of a Task (or each recurring portion thereof) to notify CenturyLink of any deficiency regarding such Task. Written notice will describe with specificity the deficiency to the reasonable satisfaction of CenturyLink. All Tasks are deemed accepted unless Customer provides CenturyLink with notice to the contrary within this 10 day period.

Where CenturyLink receives timely notice of a deficiency, CenturyLink will use commercially reasonable efforts to remedy the deficiency. If no such remedy is practicable or if CenturyLink is unable to remedy after using commercially reasonable efforts to do so, in CenturyLink's discretion, Customer will be entitled to a credit equal to the fees paid for the affected Task. The foregoing remedies are Customer's sole and exclusive remedy in the event of any Task deficiency. The foregoing remedies do not apply if a deficiency is due to: (a) the acts or omissions of Customer, its employees, customers, contractors or agents; (b) Customer fails to fulfill Customer Responsibilities as detailed in this SOW; (c) the failure of equipment, applications or systems not owned or controlled by CenturyLink; or (d) force majeure event.

At the completion of the Project, Customer will sign the Project Completion Form attached as Appendix A.

5. CONTROLS

5.1 Status Reports

The Primary Contacts will attend periodic status meetings to discuss progress, or designate the appropriate personnel to conduct such review, and address any other issues that arise during the Service Term. The Primary Contacts will also identify all resources needed to make decisions on its behalf in a timely fashion.

5.2 Change Control

Either party may, at any time, request changes to this SOW by submitting a written change request ("SOW Change Request") which identifies in reasonable detail each of the following and a sample of which is attached hereto as Appendix B:

- Summary of the requested change;
- Why the change is needed;
- When the change is needed; and
- Modifications to pricing, schedule, and terms and conditions.

For Customer requested changes, CenturyLink will evaluate the SOW Change Request, considering the feasibility of the change and impact on other Project components. Whether changes are requested by Customer or CenturyLink, CenturyLink will prepare a SOW Change Request documenting the revisions to the SOW. Changes to the SOW become effective when the SOW Change Request is accepted in writing by Customer and CenturyLink. In the event of any conflicts or inconsistencies, the terms of an executed SOW Change Request prevail over those of this SOW.

While performing the Services, if CenturyLink encounters (a) any concealed or unknown conditions, (b) a Customer Responsibility contained in this SOW that is not met or (c) a delay caused by Customer, then the scope, schedule or fees may be adjusted as necessary by execution of a SOW Change Request by the parties. If the parties cannot agree to the SOW Change Request, CenturyLink will not be obligated to deliver the affected Services.

6 LIMITATIONS OF LIABILITY

Notwithstanding any cap on damages set forth in the underlying Agreement or in the applicable Service Attachment, the parties agree that each party's total aggregate liability arising from or related to this SOW will be limited to the total charges paid or payable under this SOW. In the event of a conflict between this provision and the underlying Agreement or applicable Service Attachment, this provision will prevail.

7 MISCELLANEOUS

Notwithstanding anything to the contrary, the parties expressly agree that nothing in this SOW will convey, be construed to convey, or otherwise transfer any intellectual property or other proprietary rights held by CenturyLink, its vendors or licensors.

CenturyLink is not responsible for any loss or corruption of data or information. CenturyLink's obligations related to data are exclusively governed by the applicable security and compliance terms and conditions in the Agreement unless otherwise set forth in this SOW. CenturyLink makes no representation, warranty, or guarantee that any Task performed under this SOW comply with or satisfy any applicable governmental or industry data security standard. If such Tasks include security services provided by CenturyLink, Customer acknowledges that CenturyLink may not identify all possible incidents or vulnerabilities and CenturyLink expressly disclaims any responsibility for any unidentified or misidentified incidents or vulnerabilities. If CenturyLink provides an assessment, certification, report, or similar material to Customer, such material is developed in good faith as to its accuracy at the time of inspection or review by CenturyLink and provided AS IS.

HIPAA. To the extent the Services involve the ongoing storage of or routine access to PHI (as defined under the Health Insurance Portability and Accountability Act of 1996, as amended, "HIPAA"), or CenturyLink is otherwise acting as a Business Associate (pursuant to HIPAA), CenturyLink will agree to the terms in its then-current Business Associate Agreement upon Customer's request.

Customer consents to CenturyLink's and its affiliates or subcontractors' use and transfer to the United States, or other countries, data or information (including Customer contact information such as names, phone numbers, addresses and/or email addresses) of the Customer for the sole purpose of: fulfilling its obligations under the Agreement; and (ii) providing information to Customer about CenturyLink's products and services. Customer represents that it will ensure that all information provided to CenturyLink is accurate at all times and that any business contact has consented to CenturyLink's processing of such information for such purposes.



8 AUTHORIZATION

This SOW will not become effective until CenturyLink and Customer have executed the Agreement and the applicable Service Attachments. This SOW is effective on the date the last party signs it (the "effective date").

Acknowledged & Agreed:

Customer: Levy County

CenturyLink Communications, LLC

x _____
Signature

Signature

JOHN MEEKS
Print Name

Print Name

Title

Title

Date

Date

APPROVED AS TO FORM AND LEGAL SUFFICIENCY Anne Bast Brown
Anne Bast Brown, County Attorney

APPENDIX A

Project Completion Form

Please sign below to confirm your acceptance that CenturyLink has completed the Project in accordance with the SOW for Customer dated _____.

COMPLETION DATE _____

Acknowledged & Agreed

CUSTOMER NAME AND ADDRESS

Signature

Title

Print Name

Date

APPENDIX B – SOW CHANGE REQUEST SAMPLE

STATEMENT OF WORK
>>ENTER SOW NAME<<
Agreement Pramata ID # >>ENTER # <<
Quote Number: >>ENTER # IF APPLICABLE<<

1. SOW CHANGE REQUEST OVERVIEW

This SOW Change Request **>>ENTER # OF CHANGE REQUEST<<** sets forth the changes to the Statement of Work for the Services for the **>>ENTER PROJECT NAME<<** ("Project") executed by CenturyLink and **>>ENTER CUSTOMER NAME<<** on **>>ENTER EFFECTIVE DATE OF THE UNDERLYING SOW <<** ("SOW"). In the event of any inconsistencies between the terms of this or any prior SOW Change Request(s) and the initial SOW, the terms of this SOW Change Request will govern. Except as modified within this or a prior SOW Change Request, all the terms of the initial SOW shall remain unchanged. Any capitalized term not defined shall have the meaning assigned in the SOW or Agreement.

This SOW Change Request encompasses the following amended description of the Services, which collectively shall be defined as the "Change in Service".

2. DESCRIPTION OF CHANGES TO SOW

This SOW Change Request shall include the following changes:

2.1 SCOPE.

| Task | Description |
|--------|-------------|
| Task 1 | |
| Task 2 | |
| Task 3 | |

2.2 Project Timeline: >>ENTER <<

2.3 Customer Responsibilities: >>ENTER <<

2.4 SOW Change Request Project Assumptions: >>ENTER <<

3. CHANGE REQUEST PROJECT PRICING

3.1 SOW Change Request for Services Fees: >>ENTER <<

3.2 SOW Change Request Expenses: >>ENTER <<

Any pricing quoted within this SOW Change Request is valid until **>>ENTER OFFER END DATE<<**

4. AUTHORIZATION

This SOW Change Request will not become effective until CenturyLink and Customer have executed the Agreement, applicable Service Attachments, and the initial SOW. This SOW Change Request is effective on the date the last party signs it (the "effective date").

Acknowledged & Agreed:

Customer: >>ENTER NAME<<

CenturyLink Communications, LLC

Signature

Signature



Customer: Levy County 911
Quote #: 57431420
Project Name: Levy County Harware Refresh
Created On: 3/24/2021
Expiration Date: 6/30/2021
Account Manager: Joe Dinelli/DJNA
Sales Engineer: Paul Winstead
Customer Notes:

| Catalog Number | Description | Unit Price | Qty | Total Price |
|------------------------------|--|-------------|-----|--------------|
| LOCATION: Levy County | | | | |
| Materials | | | | |
| 912802/2 | VIPER Primary Application Server | \$ 4,866.67 | 1 | \$ 4,866.67 |
| 912803/2 | VIPER Primary VoIP Soft Switch | \$ 3,533.33 | 1 | \$ 3,533.33 |
| 912822/2 | VIPER Secondary Application Server | \$ 4,333.33 | 1 | \$ 4,333.33 |
| 912823/2 | VIPER Secondary VoIP Soft Switch | \$ 3,533.33 | 1 | \$ 3,533.33 |
| 912890/BB | Media Kit Prebuilt Building Block | \$ - | 1 | \$ - |
| 911SIP | 9-1-1 Ingress via SIP - License per position | \$ 409.20 | 5 | \$ 2,046.00 |
| 911830 | VIPER Gateway Chassis G3 | \$ 1,091.20 | 1 | \$ 1,091.20 |
| 911833 | VIPER Gateway Chassis G3 Expansion Kit | \$ 818.40 | 1 | \$ 818.40 |
| 912811/U | Application Server Position Access License Upgrade | \$ - | 6 | \$ - |
| 912812/U | PBX Access License Upgrade | \$ - | 5 | \$ - |
| 911834 | AIM G3 | \$ 1,157.33 | 3 | \$ 3,471.99 |
| 912716/24 | Cisco C2960X-24TS-L 24 port switch (without stacking module) | \$ 2,933.33 | 2 | \$ 5,866.66 |
| 912716/S | Cisco Stacking module for C2960-X | \$ 1,266.67 | 2 | \$ 2,533.34 |
| 913100/U | Power 911 Client Access License Upgrade | \$ - | 5 | \$ - |
| 913152/U | Power 911 Add-on Recorder for Radio Upgrade | \$ - | 5 | \$ - |
| 913202/U | Power 911 Server Access License Upgrade | \$ - | 5 | \$ - |
| 913152/CD | ITRR Media Kit | \$ - | 1 | \$ - |
| P10200/1 | Power Metrics - Data Collector: single RDDM: MIS Enabled | \$ 6,266.67 | 1 | \$ 6,266.67 |
| 917310/U | ePrinter Software Upgrade | \$ - | 1 | \$ - |
| MF-DMS/U | MapFlex 9-1-1 Client Upgrade | \$ - | 5 | \$ - |
| MF-SRV/U | MapFlex Server Upgrade | \$ - | 1 | \$ - |
| MF-DP-NEW | MapFlex GIS Data Prep - New System or Major Version Upgrade | \$ 3,333.33 | 1 | \$ 3,333.33 |
| ITXTOTF4 | TXT29-1-1 P911 Integrated One-time-fee per PSAP (5-10 seats) | \$ 4,333.33 | 1 | \$ 4,333.33 |
| 914102/BB | IWS Workstation Prebuilt Building Block | \$ 2,224.00 | 5 | \$ 11,120.00 |
| 913850/S | IWS Viper Enabling Kit (Sonic) | \$ 2,686.67 | 5 | \$ 13,433.35 |
| P10097 | 24" LED Backlit Monitor | \$ 560.00 | 10 | \$ 5,600.00 |
| 914961 | IWS Server RACK Bundle - Type B | \$ 7,836.00 | 1 | \$ 7,836.00 |
| 914102/EP | E-Printer Desktop | \$ 2,286.67 | 1 | \$ 2,286.67 |
| P10097 | 24" LED Backlit Monitor | \$ 560.00 | 1 | \$ 560.00 |

| | | | | |
|---|---|--------------|----|--------------|
| MF-HW-LC | MapFlex Server Hardware - Low Capacity | \$ 4,000.00 | 2 | \$ 8,000.00 |
| E10787 | SHELF, RACK MOUNT, 19", 1U, ADJUST 19"-38", VENTED, 175lbs, BLACK | \$ 263.33 | 2 | \$ 526.66 |
| 914956 | 1U Keyboard/LCD/Trackball/8-Port KVM | \$ 2,400.00 | 1 | \$ 2,400.00 |
| P10114/R | Backup Disk Solution for Windows Server (Rack-Mount) | \$ 4,533.33 | 1 | \$ 4,533.33 |
| 914148 | Firewall Appliance | \$ 1,800.00 | 1 | \$ 1,800.00 |
| 914148/CD | Call Handling Firewall - Media Set | \$ 133.33 | 1 | \$ 133.33 |
| 914143 | Symantec EndPoint Protection Manager (EPM) - 1 year Year 1 | \$ 84.00 | 13 | \$ 1,092.00 |
| QBOM INSTALL MAT | MISC MATERIAL | \$ 4,000.00 | 1 | \$ 4,000.00 |
| Support | | | | |
| P10219 | Power Metrics Suite - Annual access contract per PSAP Year 1 | \$ 1,280.00 | 1 | \$ 1,280.00 |
| P10222 | Power Metrics - 5-9 pos. annual service per PSAP Year 1 | \$ 3,066.67 | 1 | \$ 3,066.67 |
| ITXTARF2 | TXT29-1-1 P911 Integrated Annual Recurring Fee per PSAP (5-10 Seats) Year 1 | \$ 5,200.00 | 1 | \$ 5,200.00 |
| 950999/SUB1/1 | Software Subscription Service - /Position Year 1 | \$ 2,100.00 | 5 | \$ 10,500.00 |
| 950999/PRO1/1 | Software Protection and Remote Technical Support - /Position Year 1 | \$ 840.00 | 5 | \$ 4,200.00 |
| 950999/HPSA1/1 | Hardware Protection Stand Alone System - /Position Year 2 | \$ 560.00 | 5 | \$ 2,800.00 |
| CCC-PRM-ONS-INTRADO LIFE AND SAFETY SOLUTIONS CORP-WARR-SUPPORT | CenturyLink Onsite Support | \$ 8,231.33 | 1 | \$ 8,231.33 |
| Implementation | | | | |
| QINTR-INTRADO LIFE AND SAFETY SOLUTIONS CORP | Integration | \$ 18,057.82 | 1 | \$ 18,057.82 |
| | Staging | \$ - | | \$ - |
| 950858 | Backroom Staging - Additional work when no Cabinet | \$ 1,666.67 | 1 | \$ 1,666.67 |
| 950852 | Front Room Equipment Staging - Per Position | \$ 333.33 | 5 | \$ 1,666.65 |
| | Installation | \$ - | | \$ - |
| 950104 | Professional Services (per Day) | \$ 2,000.00 | 6 | \$ 12,000.00 |
| 960575 | Living Expense per Day per Person | \$ 200.00 | 8 | \$ 1,600.00 |
| 960580 | Travel Fee per Person | \$ 1,666.67 | 1 | \$ 1,666.67 |
| P10121 | Remote MapFlex Configuration | \$ 2,000.00 | 1 | \$ 2,000.00 |
| | eLearning | \$ - | | \$ - |
| 960108/3 | Three (3) Hours of eLearning | \$ 526.67 | 1 | \$ 526.67 |
| | Call Taker and Admin Training | \$ - | | \$ - |
| 960780 | Power 911 Administrator Training | \$ 2,000.00 | 1 | \$ 2,000.00 |
| 960801 | Power 911 User Training | \$ 2,000.00 | 2 | \$ 4,000.00 |
| P10090 | MapFlex 9-1-1 Administrator Training | \$ 2,000.00 | 1 | \$ 2,000.00 |
| 960575 | Living Expense per Day per Person | \$ 200.00 | 6 | \$ 1,200.00 |
| 960580 | Travel Fee per Person | \$ 1,666.67 | 1 | \$ 1,666.67 |
| | CCS Training | \$ - | | \$ - |
| P10087 | CCS Training | \$ 2,000.00 | 1 | \$ 2,000.00 |
| 960575 | Living Expense per Day per Person | \$ 200.00 | 3 | \$ 600.00 |
| 960580 | Travel Fee per Person | \$ 1,666.67 | 1 | \$ 1,666.67 |
| | Project Management Services | \$ - | | \$ - |
| 950510 | Project Management Services | \$ 2,833.00 | 1 | \$ 2,833.00 |

