



Levy County FL

Levy County SIP Migration and Router Refresh

Professional Services and Installation Price Quote

Revised Date: 3/11/2021

Quote Valid Through: 8/7/2021

Quote #: LEVY-20210311

Requirements and Provisions

Levy County FL Levy County SIP Migration and Router Refresh

The following resources, tasks and hours are based on the following assumptions provided by Intrado:

Levy County FL is requesting A911 service to support a VIPER CPE refresh which will take Levy County call delivery from CAMA to SIP. Additionally, Intrado believes it is prudent to also refresh the A911 Intrado routers during this migration.

A total of two (2) new Intrado routers will be deployed to support this project, providing the same level of PSAP ingress network redundancy as the current (single location) configuration.

Intrado Professional Services Hours		
Resource	Tasks	Updated Hours
Network Engineering	Circuit Assessment/QA	20
	Update support diagrams, IPs and alarming	
	Develop new network diagram	
	Participate in technical meeting with Customer and CPE support	
	Equipment additions/replacements for 2 routers	
	Configure routers for new route list	
	Develop NE Event Plan and MOP for cutover	
	Support pre-migration and fail-over testing	
	Provide support for cutover	
	Decommission existing routers	
Voice Network Support	Evaluate current configurations	20
	Support pre-migration and fail-over testing	
	Provide support for cutover	
	Participate in technical meetings w/customer and CPE support	
	Develop VNS Event Plan and MOP for cutover	
Technical Project Management	Provide technical and project support for PM, NE and VNS	20
	Participate in technical meetings w/customer and CPE support	
	Assist in developing Event Plan for cutover	
	Provide support for cutover	
	Manage Event/cutover	
ALI System Administration		0
Program Project Management	Manage resources and tasks for project	2
	Obtain resources and facilitate planning	
	Attend technical and project meetings with customer	
Total Hours		62

Additional Services and Equipment

Onsite Professional Services		
Resource	Tasks	One-Time Fees
Remote Hands	Remote hands for router installs, router uninstalls, router replacements, any wiring changes and cutover events.	\$0.00

Hardware/Network & Recurring Service Charges	
Item	Description
PSAP Routers & Terminating Equipment	Two (2) CISCO 4321 Routers

Network Monitoring	
Item	Description
Services Monitoring	Existing Network monitoring & management

Project Fees

Project Fees	Price to Customer	
	OTF Price	MRC Price
Intrado Professional Services	\$17,050.00	
On-Site Professional Services	\$0.00	
Hardware & Network	\$9,140.00	
Existing Circuit Early Termination Fees	N/A	
Network Monitoring & Support	N/A	
Total	\$26,190.00	

Pricing Notes:

- Services required outside the scope of this project, as defined in the project requirements, will be billed at the standard Professional Services Rate of \$275/hour.
- All existing MRC for Intrado provided A9-1-1 Routing, Location Data Management, and Managed IP Network for Levy County FL will remain unchanged from original contract.

Contract Term

For clarification, the professional services to support the CPE upgrade and router refresh project for Levy County, FL, the one-time fees for new equipment, will constitute no change to the original Levy County FL contract termination date.

Acceptance

Intrado will provide a notice of availability of each Service. Acceptance of each Service ("Acceptance") will occur on the earliest of the following events:

1. Customer provides written notice of acceptance,
2. The Service is used, or is capable of being used, by Customer in a live environment, or
3. Three calendar days pass after the Intrado notice of Service availability without receipt of a Customer notice of material defect.

Capable of being used means that Intrado has completed or attempted to complete in all good faith its obligations herein and any delay to the system going live is due to events of 3rd parties or events otherwise outside of Intrado control.