LEVY COUNTY DEPARTMENT OF PUBLIC SAFETY

P.O. BOX 448 Bronson, FL 32621 (352) 486-5209 Chief James "Mitch" Harrell, Director

RFP 2025_003 EMS Billing and Initial Collections

Final Ranking:

- 1. EMS|MC
- 2. Digitech
- 3. Trinity
- 4. Powerwoman

Proposal Reviews:

Vendor	Chief Harrell Score	Alesha Rinaudo Score	Amy Jones Score	Average Score
Trinity	55	47	38	47
Powerwoman	63	75	56	65
Digitech	93	82	77	84
EMS MC	98	90	98	95

Interviews:

All 4 bidders were contacted for an interview; Trinity – 5/22/25 14:30 Powerwoman – No response to interview request Digitech – 5/22/25 15:10 EMS|MC – 5/22/25 15:30

Interview Takeaway:

- Trinity Lacks experience with EMS billing in Florida
- Powerwoman No interview conducted (no response to request for interview)
- Digitech Provided prompt responses reflecting extended history and knowledge of EMS billing in Florida
- EMS|MC Appeared unprepared and lacked representation of a team atmosphere amongst themselves