



Levy County Board of County Commissioners Agenda Item Summary Form

1. **Name and Title:** Arica Leshar, 911 Director
2. **Department:** Levy County Sheriff's Office E911 Office
3. **Meeting Date:** Tuesday, September 8, 2026
4. **Requested Action:**

Approve and authorize the Chair to sign the State-Funded Agreement for Support for Fiscally Constrained Counties' Public Safety Answering Points (PSAPs), Agreement No. DMS-P3-26-07-05.
5. **Cost & Funding Source:**

There is no County cost associated with this request. The agreement provides \$99,739.69 in state funding from the Florida Department of Management Services (DMS). Approval will also recognize the associated grant revenue.
6. **Justification of Request:**

This funding source supports required services for Levy County's 911 system and is necessary to maintain compliance with State of Florida E911 and NG911 operational standards. The Department of Management Services (DMS) State-Funded Agreement (DMS-P3-26-07-05) will provide \$99,739.69 for enhancements to Levy County Public Safety Answering Point (PSAP). Levy County will utilize this allocation to cover contracted services from three vendors that directly support 911 call handling, NG911 routing, GIS data hosting, and system maintenance.

The funded services include:

- **911 Call Handling Maintenance** ConvergeOne provides the County's managed 911 services, including 24x7x365 monitoring of the VIPER call-handling system, unlimited onsite and remote engineering support, monthly system health reports, and preventative maintenance. These services are required to maintain operational readiness and ensure uninterrupted 911 call processing.
- **Next Generation Core Services (NGCS)** INdigital provides NG911 routing, location services, Text-to-911, MEVO disaster recovery, and diverse network connectivity. These services are essential components of the County's migration to NG911 and ensure that 911 calls, text messages, and location data are delivered accurately and reliably.
- **GIS Data Hosting for NG911 Systems** DATAMARK provides secure GIS data hosting for the County's NG911 systems, including CAD, call mapping, and RapidDeploy Radius. This service ensures that required NENA GIS layers are maintained, updated, and accessible to authorized public safety systems.

These services collectively support the County's 911 infrastructure, ensure compliance with State requirements, and maintain the operational reliability of emergency communications. Approval of this agenda item authorizes the use of the DMS funding allocation to cover these contracted services as outlined in the State-Funded Agreement.