



## Replay Systems

**Company:** Levy County SO  
**Address:** 9150 NE 80 Ave  
 Bronson, FL 32621  
**Contact:** Mike West  
**E-mail:** [Mwest@levyso.com](mailto:Mwest@levyso.com)

**Corporate Headquarters**  
 4800 N Federal Highway, Suite 104B  
 Boca Raton, FL 333431  
 Phone: 954-267-9199  
 Fax: 954-337-2751

**Quotation #:** 01222024CR01  
**Quote Date:** 1/22/2024

### Gold Service Agreement Quote

ITEM	PART NUMBER	DESCRIPTION	QTY	UNIT PRICE \$	EXTENDED \$
1	Service	Gold Service Agreement for NICE system Terms: 05/01/2024 - 04/30/2025  <b>Gold Service Includes:</b> - Remote Support 24 x 7 - On-Site Support M-F, 8am-5pm - Hardware/Replacement Parts - Software fixes and in-version upgrades	1	\$8,811	\$8,811

Quote Valid for 90 Days  
 Payment Terms: Due with delivery.  
 Applicable taxes will be applied to the invoices  
 Unless otherwise noted, standard terms and conditions apply

**Crystal Rivera**  
 \_\_\_\_\_  
**Service Coordinator**  
**Replay Systems**

**Customers Signature:** \_\_\_\_\_  
**Title:** \_\_\_\_\_  
**Date:** \_\_\_\_\_  
**PO Number:** \_\_\_\_\_