



QUOTE

Levy County BOCC

Date
29 Aug 2022

Quote Number
QU-0243

New River Technology LLC
12515 NE 231st Court
Raiford, FL 32083
386-965-3177

Exhibit A - Oct 1, 2022 Pricing

Information Technology Services Pricing Changes Oct 1, 2022

| Description | Quantity | Unit Price | Tax | Amount USD |
|--|----------|------------|------------|------------|
| All you can eat business hours IT support (per employee) | 200.00 | 50.40 | Tax Exempt | 10,080.00 |
| Includes: | | | | |
| 1. Unlimited Business hours on-site and remote support for all networked devices for specified locations below. | | | | |
| 2. Support of computers, laptops, servers, switches, wireless, and networked devices | | | | |
| 3. Email system backup and archiving | | | | |
| 4. Email system support, and other critical software systems (some systems require us to contact the vendor, or software developer) | | | | |
| 5. Antivirus, Virus remediation, Remote management, Monitoring, and Remote access for workstations and servers | | | | |
| 6. Monitoring and software updates for network equipment (if applicable) | | | | |
| This router-as-a-service provides your office with the physical firewall as well as NRT-managed services such as client bandwidth management, web filtering, country blocking, and internet speed testing. This also allows NRT to manage internal local area network services remotely. This router can also provide VPN access so that internal LAN resources can be accessed securely from outside the network. Price is per firewall *Transit, Road department, Building department, Landfill, Public safety, Construction & Maintenance** | 6.00 | 126.00 | Tax Exempt | 756.00 |
| Backup Service for Servers. Includes off-site replication and retention using a 3-2-1 methodology. *Animal Control Server, Building and Zoning server, Road Department | 7.00 | 136.50 | Tax Exempt | 955.50 |

| Description | Quantity | Unit Price | Tax | Amount USD |
|--|----------|------------|------------------|------------------|
| server, Road Department Shop server, Transit server, Public Safety, County Attorney* | | | | |
| Backup Service for Critical Workstations. Includes off-site replication and retention using a 3-2-1 methodology. *For Sign Shop, Road5PC- Rene, Mosquito-Director, Planning PC, Bocc-office file, ship, County Attorney PC, LC-Engineer* | 8.00 | 52.50 | Tax Exempt | 420.00 |
| | | | Subtotal | 12,211.50 |
| | | | TOTAL USD | 12,211.50 |

Terms

- Any additional after hours issues or after hours projects billable at \$150 per hour.
- This includes onsite business hours support for these locations only- any site visits other than to these locations will be billed for mileage at the applicable IRS rate:
BOCC office complex
Solid Waste/Animal Control
Road Department
Transit
DPS headquarters
Building and Zoning
Tourism
Library Headquarters
Bronson Library
Chiefland Library
Williston Library
- The quantity is per employee that uses a computer
- This price is per month, with billing to be done the month of. I.E. January 1 bill will be for whole month of January
- This does not include: large projects requiring two more people, network wiring, office moves (from one building to another), parts, major server changes, or server replacements.
- Any services requested outside of scope shall be billable at \$100 per hour. NRT may increase out of scope hourly rates with approval of Levy County BOCC or it's designee after the first year.
- NRT shall increase rates per device or per employee annually at a maximum of 7% per year. NRT may elect to increase at a lower percentage rate depending on market conditions.
- The monthly price may vary due to changes in quantities. I.E. employees may be added or removed.