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Documents #: OP-000863901

SO-000975995

Solution Name: E911 Managed Services Customer: Levy County Sheriff's Office

Solution Summary

E911 Managed Services

Customer: Levy County Sheriff's Office Primary Contact: Arica Lesher

Ship To 9150 NE 80th Ave Email: alesher@levvso.com Address: Bronson, FL 32621

Phone: 352-486-5214

Account Executive: Brian Kelley

Customer ID: Email: bkelley@onec1.com **Customer PO:**

Phone: +17202795812

Solution Summary	Billing Frequency	Due	Total Project
Hardware	Prepaid	\$1,005.99	\$1,005.99
Managed Services	Annual	\$24,000.00	\$24,000.00
Maintenance			
Manufacturer Maintenance	Prepaid	\$2,650.00	\$2,650.00
Project Subtotal			\$27,655.99
Estimated Tax			NOT INCLUDED
Estimated Freight			NOT INCLUDED
Estimated Recycling Fee			NOT INCLUDED
Project Total			\$27,655.99

This Solution Summary summarizes the document(s) that are attached hereto and such documents are incorporated herein by reference (collectively, this "Order"). Customer's signature on this Order (or Customer's issuance of a purchase order in connection with this Order) shall represent Customer's agreement with each document in this Order and acknowledgement that such attached document(s) are represented accurately by this Solution Summary.

Unless otherwise specified in this Order, this Order shall be subject to the following terms and conditions (the "Agreement"): (i) the Master Sales Agreement or other applicable agreement in effect as of the date hereof between ConvergeOne, Inc. and/or its subsidiaries and affiliates (collectively, "C1" or "Seller") and Customer; or (ii) if no such applicable agreement is currently in place between C1 and Customer, the Online General Terms and Conditions currently found on the internet at: https://www.onec1.com/agreements . If Customer's Agreement is a master agreement entered into with one of C1 predecessors, affiliates and/or subsidiaries ("Legacy Master Agreement"), the terms and conditions of such Legacy Master Agreement shall apply to this Order, subject to any modifications, located at: https://www.onec1.com/agreements . In the event of a conflict between the terms and conditions in the Agreement and this Order, the order of precedence shall be as follows: (i) this Order (with the most recent and specific document controlling if there are conflicts between the Solution Summary and any applicable supporting document(s) incorporated into this Order), (ii) Attachment A to the Agreement (if applicable), and (iii) the main body of the Agreement.

This Order may include the sale of any of the following to Customer: (a) any hardware, third party software, and/or Seller software (collectively, "Products"); (b) any installation services, professional services, and/or third party provided support services that are generally associated with the Products and sold to customers by Seller (collectively, "Professional Services"); (c) any Seller-provided vendor management services, software release management services, remote monitoring services and/or, troubleshooting services (collectively, "Managed Services"); and/or (d) any Seller-provided maintenance services ordered by Customer to maintain and service Supported Products or Supported Systems at Supported Sites to ensure that they operate in conformance with their respective documentation and specifications (collectively, "Maintenance Services"). For ease of reference only, Professional Services, Managed Services and Maintenance Services may be referred to collectively as "Services." Unless otherwise defined herein, capitalized terms used herein will have the same meanings as set forth in the Agreement.

Products and/or Services not specifically itemized are not provided hereunder. This Order will be valid for a period of thirty (30) days following the date hereof. Thereafter, this Order will no longer be of any force and effect. Due to rapidly changing prices in the market for third party Products and/or Services, after the expiration of the foregoing 30 day period, Seller reserves the right to adjust offerings and/or prices accordingly prior to issuing any new Order(s).

This Order is a configured order and/or contains software.

ACCEPTED BY:			
BUYER:	DATE:	SELLER:	DATE:



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Documents #: OP-000863901 SO-000975995

Solution Name: E911 Managed Services Customer: Levy County Sheriff's Office

TITLE:

TITLE:

Solution Quote

# Item Number	Description	Term In Months	Qty	Unit Price	Extended Price	
ConvergeOne Professional Services- Customer Service Center-Online Access Onboarding (One-time Cost)						
1 CAB-CONS-USB- MINI	Console Cable 6ft with USB Type A and mini-B		1	\$0.00	\$0.00	
2 FPR1000-ASA	CISCO FIREPOWER 1000 STANDARD ASA LICENSE		1	\$0.00	\$0.00	
3 FPR1K-ENC-K9	CISCO FIREPOWER 1000 STRONG ENCRYPTION (3DES/AES)		1	\$0.00	\$0.00	
4 SF-F1KASA9.18.4- K9	Cisco ASA 9.18.4 Software for Firepower 1000 appliances		1	\$0.00	\$0.00	
5 CAB-AC-C5	AC POWER CORD TYPE C5 US CANADA		1	\$0.00	\$0.00	
6 FPR1K-DT-PWR-AC	CISCO FIREPOWER 1K SERIES 150W POWER ADAPTER FOR FPR-1010		1	\$0.00	\$0.00	
7 CON-SSSNT- FPR1010A	SOLN SUPP 8X5XNBD CISCO FIREPOWER 1010		1	\$150.00	\$150.00	
8 FPR1010-ASA-K9	CISCO FIREPOWER 1010 ASA APPLIANCE, DESKTOP		1	\$1,005.99	\$1,005.99	
9 FS-OB-PS-FOR	Managed Service Setup and Onboarding		1	\$2,500.00	\$2,500.00	
	ConvergeOne Professional Services- Customer Service Center-	Online Acc	ess Onbo	arding Subtotal:	\$3,655.99	
				Total:	\$3,655.99	



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SO-000975995

Solution Name: E911 Managed Services

Customer: Levy County Sheriff's Office

Summary Maintenance Services Order Form

Customer: Levy County Sheriff's Office **Quote #:** SO-000975995

Customer ID: Quote Valid Until: 5/9/2025

Contact: Arica Lesher Master Maintenance Agreement #:

Contact Phone: 352-486-5214 Region: West Public Sec

Account Executive: Brian Kelley Customer PO:

Email: bkelley@onec1.com

Supported Sites Address, City, State, Zip	Sold To	Total Annual Price
9150 NE 80th Ave, Bronson, FL, 32621		\$24,000.00

The term of this contract is for 12 months.	Total Annual Payment	\$24,000.00
	Total Value for this MSO	\$24,000.00

For the purchase of Maintenance Services, C1 will determine the start date for Maintenance Services upon C1's acceptance of the applicable Order.

For Maintenance Services or Managed Services that are provided for a term that exceeds twelve (12) months or are subject to renewal for any successive term(s), the Price shall be subject to annual increase as follows: upon completion of the first year of the term, the Price specified in a Solution Summary, Maintenance Services Order Form, or Statement of Work (as applicable) is subject to automatic annual increase by the lesser of: (A) five percent (5%), or (B) the CPI Adjustment (as defined below). The "CPI Adjustment" is a percentage equal to the amount of the increase in the unadjusted Consumer Price Index for all Urban Consumers as published in the Summary Data from the Consumer Price Index News Release by the Bureau of Labor Statistics, U.S. Department of Labor ("CPI"), reported in the month immediately preceding the month of completion of each annual period during the current term or renewal term (the "Current Period CPI") from the CPI reported for the same month twelve (12) months prior (the "Previous Period CPI"). The CPI Adjustment is calculated by: (1) subtracting the Previous Period CPI from the Current Period CPI to obtain the amount of the "Index Point Change", and (2) dividing the Index Point Change by the Previous Period CPI and multiplying that amount by 100.

The pricing on this Order is based on the port and item counts provided to C1. If the actual quantities of ports that are maintained at the inception of this Order vary by more than five percent (5%) from the port count that had been provided to C1, and/or there is a discovery of additional items, C1 reserves the right to adjust the pricing for this Order to reflect the actual quantities being maintained.

In some cases, the Maintenance Services ordered hereunder (and the associated billing) may commence during the applicable Product warranty period. C1, at its discretion, may perform a true-up on a quarterly basis to reconcile future billing on any items that have been added (activated) or removed (deactivated) during the previous period.



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SO-000975995

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Supported Site Details Appendix

Customer	Levy County Sheriff's Office	Quote #	SO-000975995	٦
Customer ID		Quote Date	3/10/2025	

This Supported Site Details Appendix provides an itemized list of the Products and Price for each Supported Site included in the Summary Maintenance Services Order Form. Each Supported Site detail below is considered a separate Order Form under the Agreement.

Traintenance Services Gradi 1 Still Edeit Supported Site detail below is considered a separate Gradi 1 Still dider die 7 greeniend					
Site Det	ail				
	, City, State, Zip	Sold To	Address Code		Total Annual Price
9150 NE FL, 3262	E 80th Ave, Bronson, 21			\$24,000.00	
Qty	Product #	Description	Coverage	Annual Unit Price	Total Annual Price
5	C1- MANAGED911SERVICE	 24x7x365 Monitoring of VIPER systems at Primary Site Provides 24/7 Unlimited Call-In Support Provides 24/7 Unlimited Onsite Support Provides 24/7 Online Customer Portal-Ticketing System Access Monthly E911 System Reports provided every 30 days based on our 24/7 monitoring. Monthly Preventative Maintenance Scheduled for each 911 site. Manufacture Trained & Certified E911 Field Engineers for onsite and remote support. 	April 30, 2026 (12 months)	\$4,800.00	\$24,000.00
Total Annual Price				\$24,000.00	
Total Value for Site				otal Value for Site	\$24,000.00