

**MAYOR AND COUNCIL COMMUNICATION**

**DATE:** January 21, 2025  
**TO:** Mayor and Council  
**FROM:** David Gonzalez, Police Chief  
**THROUGH:** Dr. Crystal Caldera, City Manager  
**SUBJECT:** City Ordinance 2023-42 Police Call Update  
**SPONSOR(S):** N/A

**PURPOSE & BACKGROUND**

Prior to the adoption of City Ordinance 2023-42, Police calls for service to multi-family residential complexes and non-residential complexes steadily increased. The ordinance was adopted as a proactive measure to reduce calls for service at these complexes. The ordinance called for the monitoring of emergency police calls for service. The example used for this monitoring in this update presentation was the Missions at Medical, located at 5622 Evers Rd.

During the period between December 1, 2022, through November 30, 2023, police responded to 1265 calls at the complex. After the adoption of the ordinance, during the period of December 1, 2023, through November 30, 2024, the police responded to 918 calls, a difference of 347 calls.

The ordinance requires a complex to have an on-sight police officer for security if police respond to 60 emergency calls for service during any 3-month duration.

To date no complex in the city has been impacted by the adopted ordinance.

**FISCAL IMPACT**

N/A

**RECOMMENDATION**

Continued monitoring of calls for service and amendment of ordinance as determined to be necessary.

APPROVED: \_\_\_\_\_ DISAPPROVED: \_\_\_\_\_

APPROVED WITH THE FOLLOWING AMENDMENTS:

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ATTEST:

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**SAUNDRA PASSAILAIGUE, TRMC**  
City Secretary