

Consider Amending Ordinance
Leon Valley Code of Ordinances
Appendix A
Previous Water Leak Bill Adjustment

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City Council Meeting
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Purpose

- To discuss and consider approval of an Ordinance amending the Leon Valley Code of Ordinances, Appendix A, Article A11.000 Water and Sewer Fees
- To allow a one-time adjustment to a water bill for a verifiable water leak that occurred prior to November 2021

Background

- November 2021- Council passed Ordinance 2021-50 that allows a customer to apply for a water bill adjustment once per year upon verification of a leak
- The Ordinance doesn't allow persons that may have had a leak prior to its passage to find relief
- This amendment would allow a one-time water bill adjustment for a leak that occurred prior to the passage of the Ordinance, upon receipt of verifiable proof of such leak

Proposal

- Appendix A, Article 11.000 Water and Sewer Fees, Sec. A11.001 Generally, (b) Water Service - Added New Code language:
 - (D) Methods for adjusting for commercial and residential water leaks.
 - 1. Customers who have experienced a water leak may apply for a one time per calendar year adjustment to their water bill. A second water bill adjustment may be requested during the same calendar year, but only under extraordinary circumstances as approved by the City Manager
 - Leon Valley Water customers may also request a water bill adjustment for a water leak that occurred at any time prior to the passage of Ordinance 2021-50, but this shall be limited to one occurrence.
 - Customer must provide proof of repairs in the form of receipts or paid invoices from either a plumbing service provider or from the resident performing their own plumbing work.



Fiscal Impact

- Unknown

Recommendation

- None – at City Council's discretion

S.E.E. Statement

Social Equity - Providing relief from high water bills adds to the general quality of life, by reducing unplanned monthly utility expenses

Economic Development- Providing relief from high water bills where warranted may enhance the image of our city, which may attract residents

Environmental Stewardship - Water leaks can waste nearly 1 trillion gallons of water annually nationwide and providing incentives to repair leaks will reduce water consumption, which reduces water loss, supporting water conservation and drought management