To: Crystal Caldera, PhD

City Manager

6800 El Verde Road

San Antonio, TX 78238

August 27. 2025

Subject: AARP Tax use of the Community Center

Dear Dr Caldera,

For the past several years the AARP Tax preparers have been using the Community Center twice a week (February-mid April),

Our seniors have encountered the following problems:

- 1. On Tuesday, the Tax clients spread out and use the tables which our members use to play Loteria.
- 2. The Tax clients wander into our Senior closet. When our members ask them what they are doing in the closet, they respond by saying "We are just looking around." We now have to lock our Senior Closet during the day instead of at the end of the day.
- 3. The AARP Tax preparers crack the back door open by placing objects so the door doesn't close.
- 4. They park in the Handicap spaces and our members complain that they have to park somewhere else.

We are requesting that the AARP Tax preparers use the conference bldg. instead.

Thanks for your attention to this matter.

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