

Haven's Options for Clients



North Campus Transformational Services Our Residential Program

- Average stay of 4 months, but can stay as long as needed
- Dorm-style residential living
- Clients need a U.S. form of ID and have 9 months of residency in Bexar County
- Clients commit to sobriety while on campus
- Clients are active with employment and housing plans
- Individuals and families reside here



South CampusOur Low Barrier Shelter

- Average stay of 2 months, but clients can stay as long as needed
- Everyone sleeps indoors yearround
- No ID required or proof of local residence
- Connected to housing, employment & all services needed through the Resource Center
- Clients can remain active in their addictions, but are not allowed to use at Haven
- No minors allowed



Overview of Services and programs offered by Haven and Partners

- Income and Skills Development
- Transformational Case Management
- Housing
- Transformational Campus
- Unsheltered Placement Program (UPP)
- Direct Referral Program (DRP)
- Veteran Services
- Legal Services
- Kennel
- Jail Outreach
- Street Outreach
- Continuity of Care Transition Services
- Acute Care Station



Importance of Collaborations

- Haven for Hope has a total of 89 partners.
 - 51 Campus Partners, 21 with designated office space; 30 without office space but provide services on campus.
 - Referral Partners 31
 - 7 Community Partners
- In conjunction with many partner organizations, Haven for Hope provides, coordinates, and delivers an unparalleled system of care for clients.

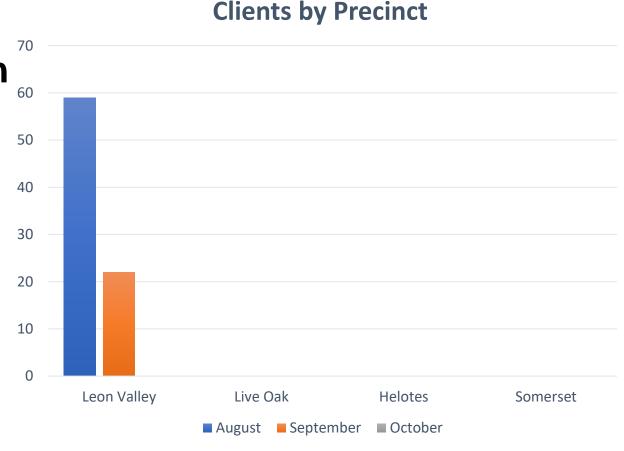




Bexar County Outreach Pilot

Number of new individuals enrolled to our street outreach program.

- Leon Valley July 2024
- Live Oak October 2024*
- Helotes November 2024*
- Somerset December 2024*
- *Future pilot expansions

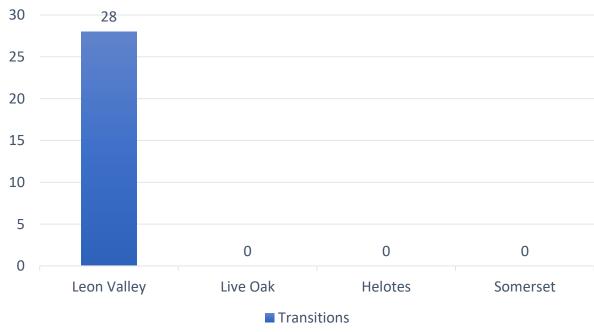




Unduplicated Individuals Engaged

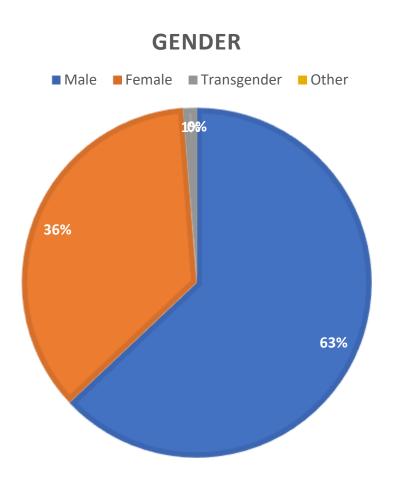


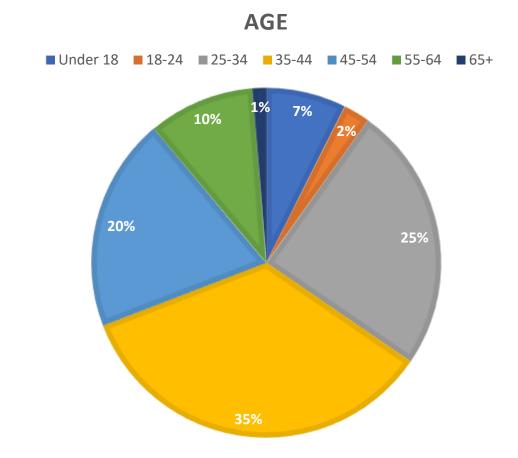
Clients Transitioned to Shelter or Other Appropriate Housing Interventions YTD (July – September 2024)





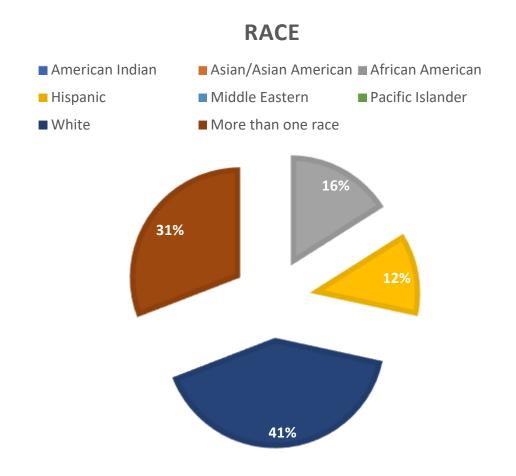
Demographics YTD as of September 2024







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Cause of Homelessness

Domestic Violence - 0

Mental Health - 14

Substance Use – 13

Unemployment/Loss of Job – 3

Lack of Affordable Childcare – 0

Lack of Affordable Healthcare – 0

Health Concerns – 5

Evicted/Could not Afford Rent – 46

Relational Brokenness - 0



Contact

Alberto Rodriguez

VP of Operations

Office: (210) 220-2383

Cell: (210) 819-8142

alberto.rodriguez@havenforhope.org

