



MEMORANDUM

Senior Services & LINX Transit

Date: March 3 2025

To: Mayor Jackola and City Council

From: Kindra Oliver, Senior Center & LINX Transit Director

Subject: Monthly LINX Transit & Senior Center Report

LINX Transit:

To date, LINX Transit has provided almost 50,000 rides and on track to provide up to 75,000 rides this fiscal year.

IT has been pulling reports for call volume for LINX Transit for the last couple of years. The last few months, the front office for LINX Transit has been averaging 350 calls received and placed each day. The report also indicated that approximately 92 hours were spent on the phone for the month, for scheduling rides. The six months prior to that we were averaging 290 calls each day and approximately 78 hours on the phone each month.

LINX Transit did post a Request for Proposal (RFP) for our scheduling and dispatching software system and responses are due by March 28th, 2025. Some of the features for vendors responding to the RFP should prove to be helpful for gaining efficiencies, improving accuracy and streamlining communication. The new system should also help with the call volume the LINX front office is currently experiencing. We received funding through Oregon Department of Transportation (ODOT) for 80% of the cost and Linn County Statewide Transportation Improvement Funds (STIF) for the 20% match. Thank you to Andy, and other IT staff for all of their assistance with this project.

LINX Transit moved the bus fleet from the Justice Center parking lot to the newly paved lot, at the Maintenance Shops, on Oak Street. Thank you to the City Maintenance Department for all of their work on this project. Maintenance is still working on building a 10*20-foot storage shed and various other shop improvements to work on the buses. The project will be completed by June 30, 2025. We received a STIF grant through ODOT for 80% of the cost of the project, 20% through Linn County and the City Maintenance Department has provided some in-kind for helping to complete the project.

Senior Center:

We celebrated Random Acts of Kindness the week of February 10th-14th. This has become an annual tradition that encourages patrons to look for opportunities to spread some kindness in the world. Our simple acts help demonstrate how even small things, like a little sticky note with an encouraging message, can make a big difference.

The first of our behavioral health programs presented by Chris Eihlers, from Lane County COG, drew a large crowd. The Senior Center is more than a place for entertainment and hobbies. One of the most important things we do is connect older members of our community with resources to help them create their best aging experience possible with accurate and up to date information. Chris' information on end-of-life planning is vital to provide people with the peace of mind that they have their wishes met and are not a "burden" on family. This will lead nicely into the March presentation on wills, trust and powers of attorney being presented by Willamette University Law Program students, on March 8th, at 10:00am. The presentation is open to the public of all ages.

March is going to be highlighted with some presentations and activities from COMP-NW medical students. Medical students will be doing a nutrition and cooking demo, on March 4th and a workshop on skin care, on March 11th. The programs facilitated by the medical students provide valuable information to the seniors in our community and offer an opportunity for the students and seniors to engage in intergenerational conversation.