INFORMATION TECHNOLOGY SERVICES – Brent Hurst, Director

IT

- The web site upgrade project continues in collaboration with the City Recorder and other departments.
- The budgeted SCADA upgrade project continues.
- Staff assisted with Zoom & YouTube Santiam Travel Station (STS) meetings for City Council, Parks, Trees, and Trails, and other staff meetings as requested.
- Worked on upgrading and migrating file server operating systems.
- Progress continues with Lebanon Fire District on the Station 31 construction project.
- Successfully moved Lebanon Fire Administration offices to the new Station 31 location.
- Weekly and monthly security and vulnerability patches were completed.
- Staff addressed multiple other routine break-fix issues, equipment replacements, and maintenance renewals for IT.

GIS

- Assisted with LFD Building Migration and Access Control Coordination for Station 31.
- Annual Census Boundary and Annexation Survey (BAS) Project continues.
- Work continues with Finance and Public Works to update meter reading routes for City water services.
- Attended Quarterly Willamette Valley GIS User Group (WVGISUG) remote web conference meeting.
- New World GIS Update Coordination with LPD continues as scheduled.
- Continued OHA Lead & Copper Survey Project Coordination.
- Continued work on the Water Quality Dashboard to be incorporated into the new City web site project in 2024.
- Cleaned up and coordinated updated web maps with Engineering and Planning.
- Coordinated new address updates with Community Development and Linn County GIS.
- The monthly tax lot updates from Linn County were completed.

Summary

During the past month, IT and GIS closed 350 tickets or work orders. This includes system generated tickets that needed analysis and resolution in addition to end user requests for help.

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