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INFORMATION TECHNOLOGY SERVICES – Brent Hurst, Director

IT

- Team members attended the Oregon Cyber Resiliency Summit at U of O.
- Completed a review of the LINX Transit Software proposals.
- Cyber Grant applications were submitted for a Cyber Risk Assessment for the City and Fire
- Work continues on the Bulk Water System install and implementation with Public Works.
- Coordination continues with the Public Works departments to complete additional module installations on the new website. Expected to be completed February 2025.
- Work continues on routine website updates.
- Continued assistance with the Lebanon Fire District on their website upgrade.
- The budgeted SCADA upgrade project continues.
- Staff assisted with Zoom & YouTube Santiam Travel Station (STS) meetings for City Council, Parks, Trees, and Trails, and other staff meetings as requested.
- Compiled important monthly statistics for the Library and Senior Center.
- Assist Public Works and Finance with monthly lock-off process.
- Weekly and monthly security and vulnerability patches were completed.
- Staff addressed multiple other routine break-fix issues, equipment replacements, and maintenance renewals for IT.

- **GIS**
- Sanitary Sewer Field Coordination with Collections staff regarding pending updates and temporary inconsistencies have been updated and incorporated into our field maps data.
- Completed a boundary data request for the Lebanon Community School District (LCSD).
- Continued OHA Lead & Copper Survey Project.
- Coordinated with multiple departments to complete routine updates on mapping servers.
- Continued GIS/Utility Billing meter reconciliation both virtually and on site.
- Web map updates with coordination of GIS and Community Development departments continue as scheduled.
- Coordinated new address updates with Community Development and Linn County GIS.
- The monthly tax lot updates from Linn County were completed.

Summary
During the past month, IT and GIS closed over 250 tickets or work orders. This includes system generated tickets that needed analysis and resolution in addition to end user requests for help.