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INFORMATION TECHNOLOGY SERVICES – Brent Hurst, Director

IT

- The web site upgrade project continues in collaboration with the City Recorder and other departments.
 - Scheduled website training to be held on June 4th and 5th for staff.
- The budgeted SCADA upgrade project continues.
- Successfully completed annual software updates for LPD.
- Staff assisted with Zoom & YouTube Santiam Travel Station (STS) meetings for City Council, Parks, Trees, and Trails, and other staff meetings as requested.
- Assist Public Works and Finance with monthly lock-off process.
- Continuing to work on audio/video options for City Council chambers move to the library.
- Weekly and monthly security and vulnerability patches were completed.
- Staff addressed multiple other routine break-fix issues, equipment replacements, and maintenance renewals for IT.

GIS

- Attended GIS project coordination meeting with IT, Engineering, Finance, Public Works, and Community Development staff; discussed multiple project details app developments and discussed updates to regular business workflows to improve efficiency and accuracy in business and GIS documentation.
- Attended GIS water meeting and training among other local cities in Portland.
- Coordinated with LFD and IT to correct map outages.
- Continued web map updates with coordination of GIS and Community Development departments.
- Continued work on the Water Quality Dashboard to be incorporated into the new City web site project in 2024.
- Coordinated new address updates with Community Development and Linn County GIS.
- The monthly tax lot updates from Linn County were completed.

Summary

During the past month, IT and GIS closed over 250 tickets or work orders. This includes system generated tickets that needed analysis and resolution in addition to end user requests for help.