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## **INFORMATION TECHNOLOGY SERVICES – Brent Hurst, Director**

### **IT**

- The web site upgrade project continues in collaboration with the City Recorder and other departments.
- The budgeted SCADA upgrade project continues.
- Staff assisted with Zoom & YouTube Santiam Travel Station (STS) meetings for City Council, Parks, Trees, and Trails, and other staff meetings as requested.
- Worked on upgrading and migrating file server operating systems.
- Progress continues with Lebanon Fire District on the Station 31 construction project.
- Weekly and monthly security and vulnerability patches were completed.
- Staff addressed multiple other routine break-fix issues, equipment replacements, and maintenance renewals for IT.

### **GIS**

- Continued Water System Install Date Attribution Project
- Created hardware maps for City locations to record hardware inventory
- Hydrant Meter Coordination continues with Finance Department
- New World GIS Update Coordination with LPD continues as scheduled
- Continued OHA Lead & Copper Survey Project Coordination.
- Continued work on the Water Quality Dashboard to be incorporated into the new City web site project in 2024
- Cleaned up and coordinated updated web maps with Engineering and Planning.
- Coordinated new address updates with Community Development and Linn County GIS.
- The monthly tax lot updates from Linn County were completed.

### **Summary**

During the past month, IT and GIS closed over 250 tickets or work orders. This includes system generated tickets that needed analysis and resolution in addition to end user requests for help.