



Information Technology Services
40 N. 2nd Street
Lebanon, Oregon 97355

TEL: 541.258.4242
brenthurst@lebanonoregon.gov
www.lebanonoregon.gov

INFORMATION TECHNOLOGY SERVICES – Brent Hurst, Director

IT

- The web site upgrade project has been completed. New website went live on June 18th.
 - Coordination continues with the Public Works departments to complete additional module installations.
- Continued assistance with the Lebanon Fire District on their website upgrade
- Coordinated with Lebanon's Chamber of Commerce for aerial map installation
- The budgeted SCADA upgrade project continues.
- Successfully completed annual software updates for LPD.
- Staff assisted with Zoom & YouTube Santiam Travel Station (STS) meetings for City Council, Parks, Trees, and Trails, and other staff meetings as requested.
- Assist Public Works and Finance with monthly lock-off process.
- Continuing to work on audio/video options for City Council chambers move to the library.
- Weekly and monthly security and vulnerability patches were completed.
- Staff addressed multiple other routine break-fix issues, equipment replacements, and maintenance renewals for IT.

GIS

- Coordinated with multiple departments to complete routine updates on mapping servers.
- Continued GIS/Utility Billing meter reconciliation both virtually and on site.
- Completed updates for LINX Transit route maps.
- Completed water system install date attribution project.
- Installed new large aerial maps throughout City office locations.
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- Continued web map updates with coordination of GIS and Community Development departments.
- Continued work on the Water Quality Dashboard to be incorporated into the new City web site project in 2024.
- Coordinated new address updates with Community Development and Linn County GIS.
- The monthly tax lot updates from Linn County were completed.

Summary

During the past month, IT and GIS closed over 250 tickets or work orders. This includes system generated tickets that needed analysis and resolution in addition to end user requests for help.