INFORMATION TECHNOLOGY SERVICES – Brent Hurst, Director

IT

- IT and the GIS departments joined the Planning department to review the City's Strategic Plan and Focus Group coordination.
- Coordination continues with the Public Works departments to complete additional module installations on the new website.
- Work continues on routine website updates.
- Continued assistance with the Lebanon Fire District on their website upgrade.
- The budgeted SCADA upgrade project continues.
- Staff assisted with Zoom & YouTube Santiam Travel Station (STS) meetings for City Council, Parks, Trees, and Trails, and other staff meetings as requested.
- Assist Public Works and Finance with monthly lock-off process.
- Continuing to work on audio\video bids for City Council chambers move to the library.
- Weekly and monthly security and vulnerability patches were completed.
- Staff addressed multiple other routine break-fix issues, equipment replacements, and maintenance renewals for IT.

GIS

- Coordinated with Engineering staff regarding request for WinCan TV data share with contractor and previous coordination with Collections staff.
- Continued Lead & Copper Survey Project in partnership with Public Works.
- Coordinated with Engineering staff regarding as-built submission; reviewed project, identified origin, assigned ID, renamed and migrated project pdf to network repository, entered into as-built tracking database, and coordinated ID with Engineering staff.
- Coordinated with multiple departments to complete routine updates on mapping servers.
- Continued GIS/Utility Billing meter reconciliation both virtually and on site.
- Continued web map updates with coordination of GIS and Community Development departments.
- Coordinated new address updates with Community Development and Linn County GIS.
- The monthly tax lot updates from Linn County were completed.

Summary

During the past month, IT and GIS closed over 250 tickets or work orders. This includes system generated tickets that needed analysis and resolution in addition to end user requests for help.