

AGENDA REPORT MEETING: REGULAR MEETING, MARCH 25, 2024 AGENDA CATEGORY: COUNCIL BUSINESS OLD BUSINESS

Item: An Ordinance to amend Chapter 38 of the Code of the City of

Lawrenceville, Georgia regarding utilities to update provisions related to

applications for service and billing and for other purposes

Department: Finance

Date of Meeting: Monday, March 25, 2024

Fiscal Impact: Increase revenues for application fees by \$300,000 annually and increase

general revenues by \$1,800,000 based on the administrative fee

Presented By: Keith Lee, Chief Financial Officer

Action Requested: Approve an Ordinance to amend Chapter 38 of the Code of the City of

Lawrenceville, Georgia regarding utilities to update provisions related to

applications for service and billing and for other purposes

Summary: The City currently charges \$50 per utility application to setup service. This fee is to recoup costs related to staff and equipment time for establishing the customer, account and conducting meter reads. This amount does not cover the City's costs, as a result the request is to raise the fee to \$75.

The City sends around 60,000 utility bills each month. Bills that are mail have postage and printing costs. For bills paid in person or online there are credit card processing or in-person costs for processing the payment. The admin fee is designed to recover the costs. The ordinance allows the City Manager to create policies to reduce the admin fee for customers.

Fiscal Impact: Increase revenues for application fees by \$300,000 annually and increase general revenues by \$1,800,000 based on the administrative fee.

Attachments/Exhibits:

Ordinance