







### Slide Title

- Cost Model
- Proposed Service Fees
- Summary





## **Develop Cost Model**

- 1. Determine the services that are provided
  - a) Commercial Pick-up
  - b) Residential Pick-up
    - 1. Large-item Pick-up
  - c) Recycling
  - d) Leaf and Limb Pick-up
- 2. Determine the major components that are involved in providing the service
  - a) Staff
  - b) Disposal
  - c) Vehicles





#### Services

#### Commercial Pick-up

- 298 Customers
- 695 Weekly Services

#### Residential Pick-up

- 8,281 Accounts
- 6,674 Customers
- 7,225 Weekly Services
- 1,607 Seniors
- 2,157 Weekly Services

#### Large-Item Pick-up

- 1,673 unique customer requests
- 1,924 items picked up annually

#### Recycling

- 8,281 residential customers
- Bi-weekly

#### Leaf Pick-up

 Primarily a Fall / early Winter activity

#### Limb Pick-up

- Year-round activity
- Limb Truck follows Residential Truck Route
- Weekly





# Services - staffing

Commercial Pick-up	Residential Pick-up	Large-Item Pick-up	Recycling	Leaf Pick-up	Limb Pick-up
<ul><li>298     Customers</li><li>695 Weekly     Services</li></ul>	<ul> <li>8,281     Accounts</li> <li>6,674     Customers</li> <li>7,225 Weekly     Services</li> <li>1,607 Seniors</li> <li>2,157 Weekly     Services</li> </ul>	<ul> <li>1,673 unique customer requests</li> <li>1,924 items picked up annually</li> </ul>	<ul> <li>8,281 residential customers</li> <li>Bi-weekly</li> </ul>	• Primarily a Fall / early Winter activity	<ul> <li>Year-round activity</li> <li>Limb Truck follows Residential Truck Route</li> <li>Weekly</li> </ul>
• 2.5 FTE	• 13 FTE	• 1 FTE	• 2.5 FTE	• 3.5 FTE	• 4 FTE





# Services - disposal

Commercial Pick-up	Residential Pick-up	Large-Item Pick-up	Recycling	Leaf Pick-up	Limb Pick-up
• 298 Customers • 695 Weekly Services	<ul> <li>8,281     Accounts</li> <li>6,674     Customers</li> <li>7,225 Weekly     Services</li> <li>1,607 Seniors</li> <li>2,157 Weekly     Services</li> </ul>	<ul> <li>1,673 unique customer requests</li> <li>1,924 items picked up annually</li> </ul>	<ul><li>8,281 residential customers</li><li>Bi-weekly</li></ul>	• Primarily a Fall / early Winter activity	<ul> <li>Year-round activity</li> <li>Limb Truck follows         Residential         Truck Route</li> <li>Weekly</li> </ul>
• 2.5 FTE	• 13 FTE	• 1 FTE	• 2.5 FTE	• 3.5 FTE	• 4 FTE
• 32.8% of solid waste disposal	• 53.9% of solid waste disposal	• 8.6% of solid waste disposal	<ul><li>4.7% of solid waste disposal</li></ul>	<ul> <li>Disposed and processed at Paper Mill</li> </ul>	Disposed and processed at Paper Mill





- 1. Salaries and Benefits
  - FTE
- 2. Disposal
  - Based on percentage of disposal cost analysis
- 3. Depreciation
  - Based on vehicles and vehicle types
- 4. Supplies
  - Based on FTE or disposal percentage
- 5. Overhead
  - The costs for managing the operation



	Commercial	Residential	Recycling	Leaf & Limb	Overhead	Estimated Budget
Salary & Benefits	\$193,959	\$994,860	\$137,859	\$576,284	\$172,752	\$2,075,714
Fleet	\$14,760	\$29,520	\$7,380	\$22,140	\$0	\$73,800
Supplies & Equipment	\$0	\$0	\$40,000	\$0	\$92,845	\$132,845
Disposal	\$229,390	\$437,570	\$33,040	\$0	\$0	\$700,000
Uniforms	\$1,594	\$8,252	\$0	\$4,654	\$0	\$14,500
Capital	\$44,000	\$88,000	\$22,000	\$66,000	\$28,000	\$248,000
Other	\$0	\$0	\$0	\$0	\$516,715	\$516,715
	\$483,702	\$1,558,202	\$240,279	\$669,079	\$810,312	\$3,761,574





- 1. Fixed Costs
  - These are costs that are set and do not change (Salaries, Equipment, Fleet, Capital)
- 2. Variable Costs
  - a) These are costs that fluctuate based on consumption (Disposal Costs)



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	Commercial	Residential	Recycling	Leaf & Limb	Overhead
Fixed	\$254,312.50	\$1,120,632.40	\$167,239.35	\$669,078.51	\$172,751.52
Variable	\$229,390.00	\$437,570.00	\$73,040.00	\$0.00	\$637,560.00
Annual Cost Fixed per customer	\$853.40	\$135.33	\$20.20	\$80.80	\$20.14
Annual Cost Variable per service	\$330.06	\$46.64	\$7.79	\$0.00	\$63.27
Monthly Fixed per customer	\$71.12	\$11.28	\$1.68	\$6.73	\$1.68
Monthly Variable per service	\$27.50	\$3.89	\$0.65	\$0.00	\$5.27





### Service Fee with Leaf & Limb

	Monthly	Revenue
Residential	\$29.50	\$2,362,221.84
Residential - Senior	\$19.50	\$375,968.81
Extra Cart	\$13.00	\$85,933.77
Extra Cart - Senior	\$13.00	\$85,777.81
Commercial	\$135.00	\$1,000,828.10
		\$3,910,730.32





### Service Fee without Leaf & Limb

	Monthly	Revenue
Residential	\$21.50	\$1,721,892
Residential - Senior	\$12.50	\$241,050
Extra Cart	\$13.00	\$85,933
Extra Cart - Senior	\$13.00	\$85,777
Commercial	\$135.00	\$1,125,900
		\$3,260,552



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# Comparison

	Current (monthly)	Leaf and Limb in Fee (monthly)	
Residential	\$20.00	\$29.50	\$21.50
Large Item Pick-up	Charge per Item	Included	Included
Residential - Senior	\$10.00	\$19.50	\$12.50
Extra Cart	\$20.00	\$13.00	\$13.00
Extra Cart - Senior	\$20.00	\$13.00	\$13.00
Commercial	\$115.00	\$135.00	\$135.00





# Recommendation – Service Fee without Leaf & Limb

	Current (monthly)	Year 1 (monthly)	Year 2 (monthly)	Year 3 (monthly)
Residential	\$20.00	\$21.50	\$24.00	\$26.00
Large Item Pick-up	Charge per Item	Included	Included	Included
Residential - Senior	\$10.00	\$12.50	\$15.00	\$17.50
Extra Cart	\$20.00	\$13.00	\$13.50	\$14.00
Extra Cart - Senior	\$20.00	\$13.00	\$13.50	\$14.00
Commercial	\$115.00	\$135.00	\$145.00	\$155.00

- The Residential Rate will include 2 large items per week per customer as a maximum
  - This will eliminate the fee we charge for each large item pick-up
  - The Large-item pick-up will still need to be scheduled



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# Service Fee Comparison

		Lawrenceville					Republic
	Current	Proposed	Gwinnett	Suwanee	Dacula	Norcross	Services
Residential	\$20.00	\$21.50	\$24.14	Residents contract with private company	\$24.00	\$24.58	
Commercial	\$115.00	\$135.00					\$154.00

- Gwinnett Senior Rate is 25% off the Hauler rate above
  - Senior Rate is \$18.11



# THE PENCEVILLE GEORGE

### Summary

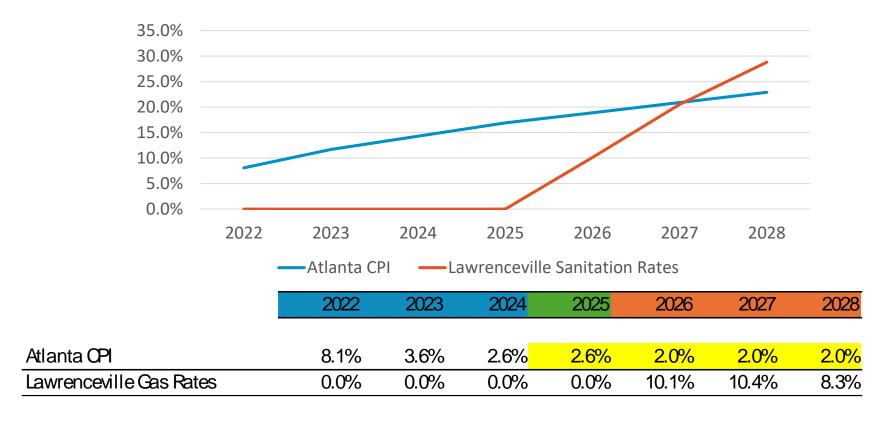
Revenue	Year 1
Residential	\$1,721,892
Residential - Senior	\$241,050
Extra Cart	\$85,933
Extra Cart - Senior	\$85,777
Commercial	\$1,125,900
Total	\$3,260,552
Expense	
Salary & Benefits	\$1,499,430
Fleet	\$51,660
Supplies & Equipment	\$132,845
Disposal	\$700,000
Uniforms	\$9,846
Capital	\$182,000
Other	\$516,715
Total	\$3,092,496
Net	\$123,276

- Revenue assumes the number of customers based
   November billing records
- Large-item pick-up is in the residential rate
  - Revenue does not include bad debt
    - Current bad debt is 3.5% for residential
    - -\$60,266
- Revenue does not include interest and penalties
  - \$14,000 (FY 2024) Interest
  - \$12,000 (FY 2024) Penalties
- Expense does not include Leaf & Limb cost which are covered by the General Fund Revenues: \$669K





## Change in Service Fees vs CPI





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## Change in Service Fees vs CPI







# Service Changes

- 1. Large Item Pick-up will transition from a paid service to allowing two free items per week per customer
- 2. Second cart reduces from \$20 to \$13 per month



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### Service Concerns

- 1. We are transitioning Residential Collection to an automated pick-up with support scout trucks
  - 1. This is to improve efficiencies in the Residential Program
  - As growth occurs routes may have to be redistributed, or additional trucks may have to be added
- Commercial Service is close to capacity
  - 1. As our rates are below market, we can develop a marketing strategy to acquire new customers such that we are able to grow the service sufficiently to cover the additional costs of a new route





## Questions