

AGENDA REPORT MEETING: REGULAR MEETING, JUNE 22, 2020 AGENDA CATEGORY: COUNCIL BUSINESS OLD BUSINESS

Item: Amend Chapter 30 – Solid Waste and Chapter 30 - Utilities

Department: Finance

Date of Meeting: Monday, June 22, 2020

Fiscal Impact: N/A

Presented By: Keith Lee

Action Requested: Approve an ordinance to amend the code of the City of Lawrenceville,

Georgia, Chapter 30 solid waste for the purpose of amending billing dates

and Chapter 38 utilities to adopt a new ordinance related to public

utilities

Summary: Chapter 38 Article 1 of the City's Code of Ordinances addresses various activities that relate to utility service and customers. Includes a number of changes, which in many cases aligns the City's Customer Service functions with the Georgia Public Service Commission Guidelines. The updates include:

- Sets the due date of a utility bill at 21 days and disconnect at 45 days.
- When gas or electric service may be discontinued for a residential customer.
- Updates fees for reconnection of service and establishes a fee for same day service.
- Implements an administrative Fine process for Tampering and Unauthorized use.

Chapter 30 is being updated to follow the same schedule for utility billing as Chapter 38.

Fiscal Impact: N/A

Concurrences: Changes have been reviewed by the City Manager and Utility Departments

Attachments/Exhibits:

Ordinance