

April 7, 2025

Mr. Michael Greene
City Administrator
27400 Southfield Road
Lathrup Village, MI 48076

RE: Account WILT-018400-0000-02

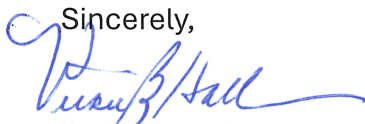
Dear Mr. Greene,

Thank you for your continued follow-up regarding my water bill concern. This letter is a follow-up to your letter dated April 1, 2025. I wish to continue on this path of appealing payment for this extraordinarily high water bill. As stated in previous correspondence, we discussed that no one had decided why the bill was so high (other than a meter reading). I explained that two seniors reside in the home, and we could not have used this amount of water. In addition, I did not receive a bill for the following month until just days ago. Then I received an additional bill, the current one, which, when both bills are combined, has trended downward considerably.

I hope we can come to an amenable conclusion to this matter. I remain available to discuss this matter further, as evident in my pursuit of follow-up calls and letters to bring closure. I sincerely thank you for your commitment to this matter as well.
I look forward to a resolution.

Thanks again for your consideration; I look forward to hearing from you soon.

Sincerely,



Vickie B. Hall