

February 20, 2025

Mr. Michael Greene
City Administrator
27400 Southfield Road
Lathrup Village, MI 48076

RE: Account WILT-018400-0000-02

Dear Mr. Greene,

Thank you for accepting and reviewing my correspondence regarding the water bill at 18400 Wiltshire Blvd. I recently receive a water bill (1-2-2025-2-3-2025) in the amount of \$567.54 which I have never received a bill of this high amount. Upon receiving notice, I immediately phoned the water department and spoke with Maggie. She in turn provided me with options to investigate this issue (please note we are senior citizens residents living in the home, my husband is a retired firefighter, and I am soon to be a retiree as well). One option provided, was to send a staff member out to investigate. That occurred, the staff member came out and went through the entire house and he could not pinpoint a leak. To date I have not received any additional information/conclusion based on his visit. I am asking you to please review this matter and adjust my bill. A review of my payment history will show that I am not a late payer, nor have I ever experienced a bill of the magnitude.

Please let me know if any additional information is needed. Thank you for your consideration in this matter, I look forward to hearing from you soon.

Sincerely,


Vickie B. Hall



CITY OF LATHRUP VILLAGE
27400 SOUTHFIELD RD
LATHRUP VILLAGE, MI 48076

Work Order

Work Order Type: **CHECK FOR LEAKS**

Work Order #: **CL25-000332**

Account #: **WILT-018400-0000-02**

Scheduled Date/Time: **02/06/2025 09:10**

Assigned To: **CRUSH**

Scheduled By: **MARTHA**

Comments: _____

Service Address

18400 WILTSHIRE

Customer Information

CURRENT RESIDENT

18400 WILTSHIRE

LATHRUP VILLAGE, MI 48076-2652

(248) 417-7196

Work Description: **PLS CHECK FOR LEAKS - USED 40 UNITS OF WATER WHEN NORMALLY IT'S AROUND 5.**

AUTO-READING ON 2.03.25 WAS 2882

Result: **FOUND 2 LEAKING TOILETS - BOTH ON MAIN FLOOR - DPW SPOKE WITH HUSBAND AND HE UNDERSTOOD REASON FOR HIGH CONSUMPTION.**

2.13.2025: WIFE CALLED AND IS PROTESTING FINDINGS AND NOW IS CLAIMING DPW INFORMED HER THAT LEAKING TOILETS WOULD NOT BE THE CAUSE OF THE HIGH BILL. SHE IS TAKING THE ISSUE TO ADMINISTRATION.

Service Information

Service Name: **Water**

Current Read Info. **0**

Previous Read Info **2882** 02/03/2025 Auto Rea

Meter Type: **NEPTUNE** Size: **1 INCH**

MeterID: **1486631224** Serial #: **47081455**

Final Read: _____

Location: **RIGHT CENTER**

New Meter Info.

Beg Read: _____

Meter Type: _____

Size: _____

Meter ID: _____

Serial #: _____


Completed By: _____ Date: _____

Re: 18400 Wiltshire



David Chung


To  Martha Bobcean


 Follow up. Start by Friday, February 14, 2025. Due by Friday, February 14, 2025.
You replied to this message on 2/14/2025 9:00 AM.


When I first arrived to the house, I went to look at the meter. I looked at the meter and noticed the flow indicator was spinning slowly which tells me they me that they had no water running currently so I went to check the toilets. We noticed the toilet on the main floor in the hallway was running and the o add up especially if the toilet leaks are constant.


From: Martha Bobcean <mbobcean@lathrupvillage.org>


Sent: Thursday, February 13, 2025 4:16 PM




 Reply

 Reply All

 Forward





Fri 2/14/2025 8:52 AM

had water going through the meter. Homeowner told
me in the bedroom was also running. The leaks could

