THE CITY OF LATHRUP

City of Lathrup Village

27400 Southfield Road Lathrup Village, MI 48076 www.lathrupvillage.org | (248) 557-2600

TO: Mayor & City Council

FROM: Mike Greene – City Administrator

DATE: April 21, 2025

RE: Request to Appeal Utility Bill Account WILT-018400-000-02

Background Brief: Back in February 2025, the resident residing at 18400 Wiltshire received, in their view, an abnormally high utility bill. Based on a review of their account, staff did not find anything wrong with the meter and noted that it appeared toilets were leaking on the main floor, which could result in a high utility bill. Based on this information, the administrative staff did not see cause to adjust the resident's utility bill.

Since the DPS crew could not pinpoint the leak exactly, the resident wishes to proceed with an appeal to the City Council as outlined in the City ordinance:

Sec. 2-1. – Appeals from orders or decisions of city officers, employees, boards and agencies. Except as otherwise provided by state law, any person aggrieved by a decision or order of a city officer, city employee, city board, city commission or other agency of the city may appeal the decision or order to the city council by filing a written request for an appeal with the city clerk within 21 days after being notified of the decision or order. On appeal, the city council may affirm, reverse or modify the decision or order, and the decision of the council shall be binding.

The resident, Ms. Vickie Hall, has been invited to attend the meeting to provide their case to the City Council.

Previous Action: N/A	
Economic Impact: Potential reduction in water/sewer revenue if the appeal is granted.	
Recommendation: N/A	
Recommended Motion:	
Moved by Council Member	seconded by Council Member
to affirm/reverse/modify administrative decision).