## ATHRU P

## **City of Lathrup Village**

27400 Southfield Road Lathrup Village, MI 48076 www.lathrupvillage.org | (248) 557-2600

Vickie B. Hall 18400 Wiltshire Lathrup Village, MI 48076 March 4, 2025

RE: Account WILT-018400-000-02

Ms. Hall:

Thank you for sending a letter to my office to review your account. After review, it appears after you contacted the Water Department, a work order was created for our Department of Public Services (DPS) to visit your property to determine if you had an issue. Based on our documentation, they reviewed your water meter and noticed the flow indicator was spinning slowly, which tells them you actively had water flowing through your meter. Our DPS crew subsequently found two (2) leaking toilets (one off the main hallway and the other in a bedroom), which over time, can add up to a significant bill if not caught early.

It was noted that our crew spoke with your husband regarding the issue.

Based on our notes, your leaking toilets appear to have caused your high water usage/high bill. With this information, I am not inclined to issue any bill adjustment as the water was used at your property.

If you have any other questions, please feel free to reach out.

Mike Greene

City Administrator

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248-557-2600 ext. 225