



Planning Your Transition: Agenda Platform Modernization

A guided path to CivicPlus's next-generation platform — built for the evolving needs of local government.

[CIVICPLUS.COM](https://www.civicplus.com)



Our viewpoint

As the recognized leader in GovTech,
we have a **pulse** on what it takes for
local governmental impact in this next era

10k+

customers

100k+

public servants

340M+

residents

50

states

6

provinces

25

years

CLIENT
SATISFACTION

96%

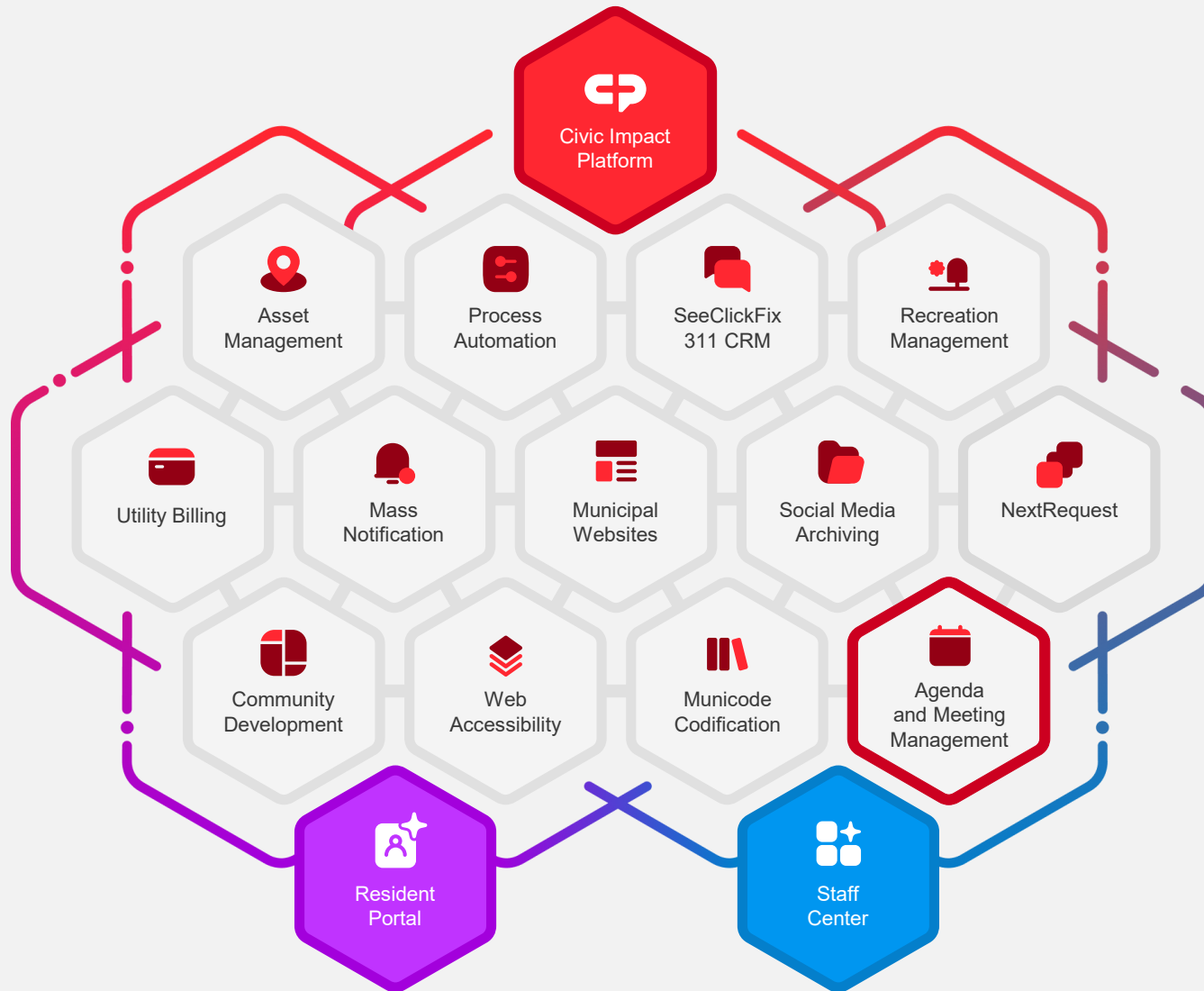
CLIENT
RETENTION

98%

STEVIE
AWARDS

17





Communications

Boost engagement and improve interactions



Clerk

Increase compliance and enhance transparency



Parks & Rec

Simplify operations and increase participation



Community Development & Public Works

Streamline services and empower growth



Finance

Increase collections and modernize payments



Administration

Supercharge departments and drive impact

Clerk Bundle

Strengthen records management and reduce public records risk. Add **NextRequest (FOIA)** or **Social Media Archiving** to your migration and receive **100% off ARR until your renewal**.



NextRequest (FOIA)

Streamline public records requests with a modern, transparent portal that reduces staff burden and improves response times



Social Media Archiving

Automatically capture and preserve social media content to meet public records obligations and reduce compliance risk



Why We're Here

CivicPlus is modernizing our platform to better support the evolving needs of local governments. Our next-generation investment is focused on four pillars:



Stronger Security & Compliance

Modern government security standards built in from the ground up



Improved Accessibility

Ongoing investment in WCAG 2.2-aligned tools for all residents



More Innovation & Automation

AI-powered capabilities and seamless integrations



Long-Term Product Investment

Faster innovation cycles and a more stable, future-ready platform



CONTINUITY

Core Capabilities You Rely On — Still in Select

Your migration doesn't mean starting from scratch. **Select preserves the core functionality your team uses every day** — with the same familiar tools, now built on a more powerful, modern foundation.

- All essential modules carry over seamlessly
- Staff can continue working without relearning workflows
- Enhanced performance and security built in from day one
- Additional capabilities layered on top of what already works



What You Gain in Select

Beyond continuity, your migration to Select unlocks meaningful improvements across design, performance, and resident experience.

Modern, Responsive Design

A professionally designed site that looks great on every device — desktop, tablet, and mobile — right out of the box.

Improved Accessibility

Built to meet current ADA and WCAG standards, reducing compliance risk and making content accessible to all residents.

Stronger Search & Navigation

Residents find what they need faster with smarter search, intuitive navigation, and improved content structure.

Ongoing Platform Updates

Benefit from continuous improvements, security patches, and new features — without managing upgrades yourself.

A vertical image on the left side of the slide showing a space shuttle launching. The shuttle is white with orange and black boosters, ascending through a large, bright orange and yellow plume of fire and smoke. The background is a dark, starry space.

Action Needed By:

June 30th, 2027

AMM Essential no longer hosted. All Essential customers migrate to **AMM Select**, our flagship agenda management platform.

Your current hosting platform is reaching its end of life. Early migration ensures uninterrupted service and gives your team more time to train and onboard



What to Expect During AMM Migration

A Structured, Guided Implementation (8-10 Weeks)

- Dedicated Project Manager
- Kickoff & Configuration Alignment
- Design Review to Match Your Workflows
- Four Hands-on Training Sessions
- Launch Readiness Discussion

No Downtime

- Your team will continue creating and publishing agendas, packets, and minutes throughout the migration process

Your Historical Content is Protected

- Agendas, packets, and minutes will be automatically migrated
- Attachments remain accessible for 30 days post go-live
- Video imports available as an optional add-on



Kickoff Call	Design Review	Group Trainings	CivicPlus Media Individual Training	Additional Group Training	Launch Discussion	Post-Launch Discussion
30 mins	30 mins	Four (4) 1-hour sessions	60 mins	60 mins	30 mins	30 mins
WHO • Your main point of contact (POC) • CivicPlus Project Manager (PM)	WHO • Your main POC • CivicPlus PM	WHO • Your main POC • 2 additional users of your choice • CivicPlus Implementation Consultant (IC)	WHO • Your main POC • 2 additional users of your choice • Your IT representative • CivicPlus IC	WHO • Your main POC • 2 additional users of your choice • CivicPlus IC	WHO • Your main POC • Your IT representative • CivicPlus PM • CivicPlus IC	WHO • Your main POC • CivicPlus PM
AGENDA • Confirm POCs and project scope • Discuss Agenda and Minutes styles (<i>Optional: Item Report style and workflow</i>) • Updates for ADA compliance • Discuss invites/ dates for group trainings • Schedule Design Review and Launch Discussion	AGENDA • Review site • Review configured Agenda and Minutes designs (<i>Optional: Item Report style and workflow</i>) • Staff User Import	TRAINING AGENDAS • System Configuration • Agenda Creation • Item Creation • Minutes	AGENDA • CP Media Testing • CP Media Training <i>This is an optional session available at an additional cost.</i>	AGENDA • Flexible — matched to your team's needs <i>This is an optional session available at an additional cost.</i>	AGENDA • Discuss open questions • Resolve lingering items	AGENDA • Discuss open questions • Resolve lingering items <i>This is an optional session available at an additional cost.</i>



What to expect from group training:

- Group Training will be discussed and scheduled at Kickoff Call with an assigned Implementation Team Member.
- Group Trainings are live and facilitated with your Agenda and Meeting Management Implementation Team.
- Up to 5 Municipalities are allotted to attend each Group Training. Attendance will vary.
- Group Training engagements will not be recorded.
- Homework will be assigned after each Group Training session to complete before the next session.

Peace of Mind - AMM Enhancements

Add any of these solutions to your migration and receive **promotional pricing**. Each tool helps you reduce manual effort, meet compliance requirements, and future-proof your platform.



DocAccess PDF Accessibility

Automatically remediate PDFs to meet ADA and WCAG standards — no manual effort required.



Live Meeting Manager

Streamline public meeting management with integrated live streaming, agendas, and archiving in one place.



CivicPlus Media

A centralized media library for managing government video and image content across your digital channels.



Next Steps: AMM Migration

We're ready to make your transition seamless. Here's how we get started together:

01

Webinar/Demo

We'll walk you through AMM Select; agenda and item creation, workflows, and the citizen-facing experience in a live, 1-hour session. Join our **Webinar on May 7th**. [Sign Up](#) (will be recorded)

03

Contracting

We'll review the contract together — finalizing included items, costs, and terms — so there are no surprises.

02

Scoping Meeting

We'll align on which package options best fit your needs and explore any opportunities to expand your platform's impact.

04

Get Started

Once your contract is executed, it takes just **3 weeks** to process and assign your dedicated implementation consultant.