



MIKE GREENE

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Claim #:

SERVPRO® Proj#: 2406-357083MLD

Job Summary

Customer and Job Information

Customer Name:	Mike Greene	Insurance / Client:	Self Pay
Claim / PO Number:		Policy / WO Number:	'
SERVPRO Project #:	2406-357083MLD	Customer Phone:	(248) 232-9480
Job Address 1:	19101 W 12 Mile Road	Customer Email:	mgreene@lathrupvillage.org
Job Address 2:			
City, State, Zip:	Lathrup Village, MI 48076		

Timestamps

Loss Received:	6/25/2024 2:49 PM (EDT)	Customer Called:	6/25/2024 3:57 PM (EDT)
Date of Loss:	6/24/2024 2:15 PM (EDT)	Site Inspected:	7/5/2024 10:48 AM (EDT)
Drying Complete:	7/26/2024 9:51 AM (EDT)		

Loss Information

Type of Loss:	Mold	Cause of Loss:	Other
Structure Type:		Property Type:	Commercial
Electricity Available:	Unknown	Year Structure Built:	0

Franchise Information

Name: Birmingham, Bloomfield Hills

Address: 280 N. Old Woodward Avenue Suite 100 Birmingham, Michigan 48009

Phone: (248) 439-1160

Additional Loss Information

Category of Water:	3	Class of Water:	2
Days to Achieve Dry Standard:	20.96	Total Affected SF:	375.00
Drying Zones:	1		



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Equipment

Placement Count by Day and Type

Day	07/05	07/06	07/07	07/08	07/09	07/10	07/11	07/12	07/13	07/14
Air Scrubbers	1	1	1	1	1	1	1	1	1	1
Dehumidifier	0	0	0	1	1	1	1	1	1	1
Total	1	1	1	2	2	2	2	2	2	2

Day	07/15	07/16	07/17	07/18	07/19	07/20	07/21	07/22	07/23	07/24
Air Scrubbers	1	1	1	1	1	1	1	1	1	1
Dehumidifier	1	1	1	1	1	1	1	1	1	1
Total	2	2	2	2	2	2	2	2	2	2

Day	07/25	07/26	Total
Air Scrubbers	1	0	21
Dehumidifier	1	0	18
Total	2	0	39

Usage Summary

Equipment Type	Room	Equipment Model	Asset Number	Placed	Removed	Total Days*	Total Hours*
Air Scrubbers	Main Level Break room	HEPA 700	Air Scrubber-HEPA700	07/05/24 10:48 AM	07/26/24 9:51 AM	20.96	503.04
			1			20.96	503.04
		Total					
Dehumidifier	Main Level Break room	617 Dry Max	D4455	07/08/24 2:29 PM	07/26/24 9:51 AM	17.81	427.44
			1			17.81	427.44
		Total					
Total						38.77	930.48



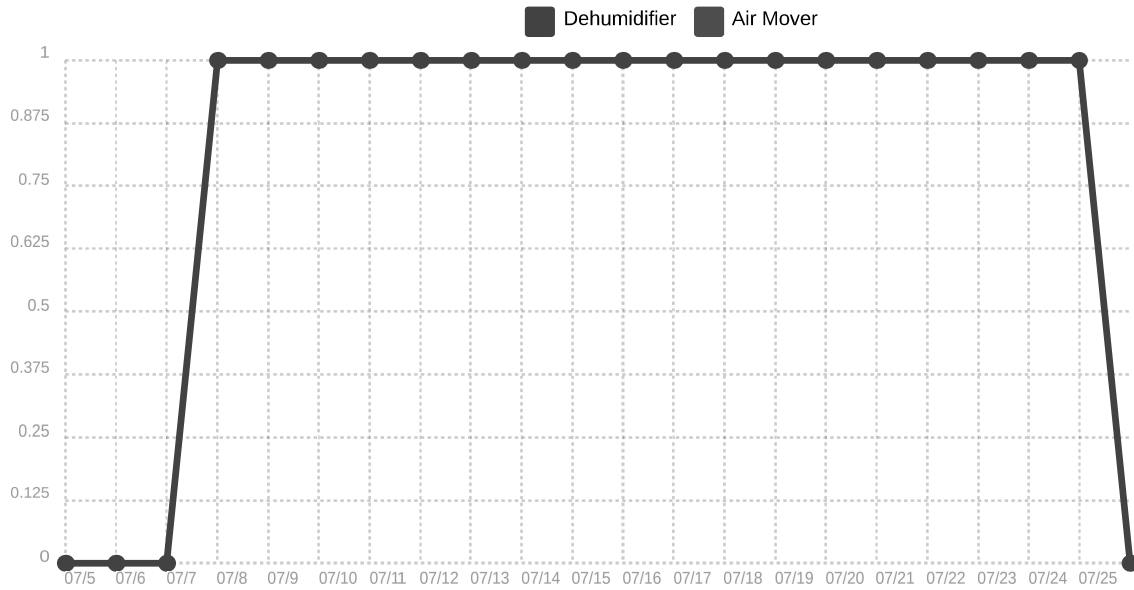
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Usage Chart





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Daily Narrative

Timestamp	Narrative
8/6/2024 1:03 PM (EDT)	<p>Summary for 8/6/2024: Loss Type: Mold Cause of Loss: Other Category: 3 Class: 2 Number of Levels Affected: 1 Zones: Zone 1 - 1 room Total Affected SqFt: 375 Affected SqFt Ceiling: 0 Affected SqFt Walls: 375 Affected SqFt Floor: 0 Affected Flooring: Concrete/Masonry Removed Materials: - Main Level Break room, Drywall - Main Level Break room, Wood Equipment Placement - Visit 1: Air Movers: 0 Dehumidifiers: 1 Additional Equipment: 1 7/8/2024 Tyler Wagner Equipment Validation Exception (Zone 1) Scrubber and dehu placed. No air movement due to growth</p> <p>Initial Inspection: 7/10/2024 Tyler Wagner Is demolition needed? - Yes - Drywall 7/8/2024 Tyler Wagner 10 SF. and over - Yes - Substantial growth through room 7/8/2024 Tyler Wagner Is demolition needed? - Yes - Drywall 7/8/2024 Tyler Wagner Is there mold present? - Yes 7/8/2024 Tyler Wagner Will asbestos testing be performed? - Yes - Drywall tested prior</p> <p>Daily Departures: 7/8/2024 Tyler Wagner Did the customer note any specific concerns? - No 7/8/2024 Tyler Wagner Was the equipment moved or turned off before you arrived? - No 7/8/2024 Tyler Wagner Are there any questions about coverage? - No 7/8/2024 Tyler Wagner Was any demolition performed? - Yes - Drywall and panel removal 7/8/2024 Tyler Wagner Are there dumpsters or bagged debris? - Yes - Bagged drywall 7/8/2024 Tyler Wagner Are any of these services needed: contents cleaning, pack-out, textile or dry cleaning? - No 7/8/2024 Tyler Wagner Are there any factors delaying or preventing the drying process? - Yes - Source not fixed, standing water in rom upon arrival 7/26/2024 Is Drying finished and/or has all equipment been removed from the job? Yes</p>



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Diary Notes

Timestamp	Subject/Note
6/25/2024 3:57 PM EDT	Customer Called Time Customer Called Time Exception Note
7/5/2024 10:48 AM EDT	Demolition Needed Drywall
7/5/2024 10:49 AM EDT	Asbestos Testing Drywall tested prior
7/5/2024 10:49 AM EDT	Visible Mold Present Substantial growth through room
7/5/2024 2:24 PM EDT	HVAC turned off HVAC turned off for Visit 1
7/5/2024 2:25 PM EDT	Demolition Marked as Performed Drywall and panel removal
7/5/2024 2:26 PM EDT	Dumpsters/Bagged Debris Bagged trash
7/5/2024 2:26 PM EDT	Factors delaying the drying process Lots of growth
7/5/2024 2:28 PM EDT	Job Note I arrived on site today to begin demo in the break room. Started by making sure that all containment is set up and that the air scrubber is under negative pressure. Once confirming that, demo began by removing all of the paneling around the room. After the paneling was removed all of the walls were cut at 5 feet. Significant amount of growth found in all affected areas and walls. Wall needs to be demoed floor ceiling due to growth height. Some of the framing around the room is also very brittle to the touch. Will need to be removed and replaced. Small amounts of drywall are stuck behind HVAC ducting in the room. Cannot access area. May need to get ducts removed to remove drywall. underneath both windows in the room, there seems or seemed to be a mouse issue. Mice pee and poop everywhere in cavities. Damaged exterior insulation. Insulation that was inside of any wall cavity that was opened up, was removed. Will return Monday to continue demo process, and get mold cleaning started.
7/8/2024 10:46 AM EDT	Dumpsters/Bagged Debris Bagged debris
7/8/2024 2:29 PM EDT	PPE Being Used Half face
7/8/2024 2:29 PM EDT	PPE Being Used Half face
7/8/2024 2:29 PM EDT	HVAC turned off HVAC turned off for Visit 2
7/8/2024 2:30 PM EDT	Equipment Validation Exception (Zone 1) Scrubber and dehu placed. No air movement due to growth
7/8/2024 2:42 PM EDT	Job Note Arrived on site to continue demo and prep for mold cleaning. Started by cleaning up the rest of the debris from the demo. After all the big piles of debris were taken care of I went through and vacuumed out each wall, cavity, de nailed, and de screwed the studs. Dehumidifier was added to the room now that demo is complete. Air scrubber was put under negative air while demoing and cleaning up. Air scrubber is off negative air when we are not here. Bags of debris are staged inside of the room. Once bags of debris are picked up disposed of, mold cleaning can begin.
7/10/2024 2:45 PM EDT	Demolition Needed Removal of back wall to the ceiling
7/10/2024 2:46 PM EDT	HVAC turned off HVAC turned off for Visit 3
7/10/2024 2:46 PM EDT	Demolition Marked as Performed Drywall removal on back wall
7/10/2024 2:46 PM EDT	Dumpsters/Bagged Debris Bagged drywall
7/10/2024 2:46 PM EDT	Factors delaying the drying process Source is not corrected. Standing water leading from exterior walls into middle of the room
7/10/2024 2:46 PM EDT	Job Note



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	Arrived on site to complete demo. We got the approvals to remove the back wall floor ceiling. Drywall and insulation board was removed. Drywall was also removed from behind the two ducts in the room. Ducting was removed to access drywall. All areas were swept up, and bagged up. All demolition is now complete. Mold cleaning can begin next available day.
7/12/2024 4:17 PM EDT	HVAC turned off HVAC turned off for Visit 4
7/12/2024 4:18 PM EDT	Factors delaying the drying process Source is not corrected
7/12/2024 4:18 PM EDT	Job Note Arrived on site to begin mold cleaning in the break room. Started by making sure that all the studs were fully de nailed. Then started by vacuuming the ceiling, then the upper portions of the walls. Once all the flat services were vacuumed, I moved onto the studs that are exposed and the cinderblock walls. Cinderblock walls and exposed studs all of vacuum throughout. The ceiling is complete. the floor will need to be swept, and steam cleaned. A fogging should happen first before the floor is cleaned . All studs that are affected today will be sprayed with serum 1000. Next visit affected studs will be wiped down accordingly. Will return Monday to continue work.
7/16/2024 12:46 PM EDT	HVAC turned off HVAC turned off for Visit 5
7/16/2024 12:46 PM EDT	Factors delaying the drying process Source not fixed, standing water in rom upon arrival
7/16/2024 12:46 PM EDT	Job Note Arrived on site to continue mold cleaning. Started by doing a thorough cleaning of the ceiling fan. Then I moved on to spraying and wiping down all the walls. Move then onto scrubbing and wiping down affected studs. Retreated with serum 1000 multiple times. Significant staining still on studs. Some studs will need to be replaced during recon. I advise using paint over the stained wood that will not be getting replaced. The entire floor was vacuumed. All equipment inside of the room was cleaned. Final thing that needs to get done, will be a steam clean of the floor. Room was heavily fogged twice in preparation of steam clean. Once steam clean is done, and the room has been dried out, Post air quality testing can be performed. Will return next available day to shut down equipment for air quality testing once steam clean is done.
7/26/2024 9:51 AM EDT	HVAC turned off HVAC turned off for Visit 6
7/26/2024 10:28 AM EDT	Field Note Arrived on site to pick up all equipment. Waiting on approvals for next steps. Post mitigation photos attached. Source of loss has still not been corrected, is an external building issue.



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Zone Composition and Validation

Zone 1

Water Category:	3	Water Class:	2
Dehu Min Capacity Required:	51 PPD	Air Movers Requirement Method:	Square Feet
Dehu Actual Capacity Placed:	80 PPD	Air Movers Required:	4 - 5
Dehumidifiers Placed:	1	Air Movers Placed:	0
See Job Diary Notes	One or more rooms is not in range. See diary note for explanation and see detail in the section below.		

Zone 1 Cubic Footage, Floor Linear Footage and Total Affected Square Footage

Room Name	Cubic Footage		Floor Linear Footage		Total Affected Square Footage	
	Total Room	Offsets / Insets / Subrooms	Affected	Offsets / Insets / Subrooms	Affected	Offsets / Insets / Subrooms
Main Level Break room	2548.00	0.00	0.00	0.00	375.00	0.00
Total	2548.00	0.00	0.00	0.00	375.00	0.00

Zone 1 Affected Surfaces % and Equipment Placements for Validation

Room Name	Total	Floor	Walls	Ceiling	Offsets / Insets / Subrooms > 18 inches	Air Movers	Dehus	Air Movers Recommended
Main Level Break room	31 %	0 %	65 %	0 %	0	0	1	4 - 5
Total	30 %	0 %	64 %	0 %	0	0	1	4 - 5

Zone 1 Floor, Walls and Ceiling Square Footage

Room Name	Floor Square Footage		Wall Square Footage		Ceiling Square Footage	
	Affected	Offsets / Insets / Subrooms	Affected	Offsets / Insets / Subrooms	Affected	Offsets / Insets / Subrooms
Main Level Break room	0.00	0.00	375.00	0.00	0.00	0.00
Total	0.00	0.00	375.00	0.00	0.00	0.00



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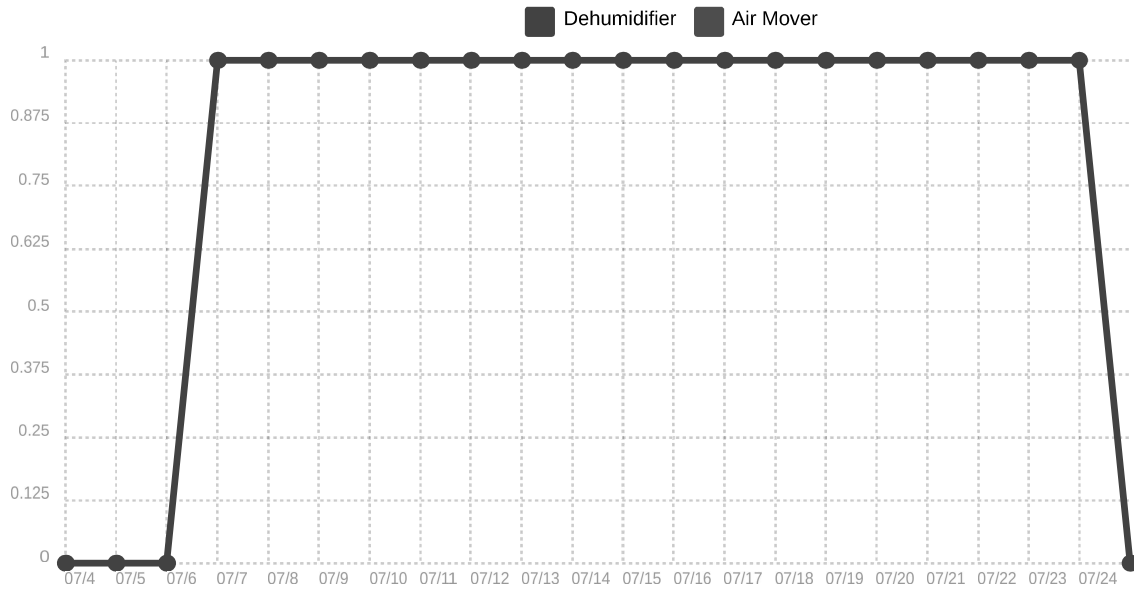
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Zone Equipment Usage

Zone 1 Equipment Usage



Date	Room	Air Mover Count	Dehu Model	Dehu Rating	Asset No	Dehu Hour Counter
7/5/2024 10:48 AM Tech: TW	Main Level Break room	0	0	0		0
7/8/2024 2:29 PM Tech: TW	Main Level Break room	0	617 Dry Max	80 PPD	D4455	0
			1	80 PPD		0
7/10/2024 2:44 PM Tech: TW	Main Level Break room	0	617 Dry Max	80 PPD	D4455	0
			1	80 PPD		0
7/12/2024 4:17 PM Tech: TW	Main Level Break room	0	617 Dry Max	80 PPD	D4455	0
			1	80 PPD		0
7/16/2024 12:45 PM Tech: TW	Main Level Break room	0	617 Dry Max	80 PPD	D4455	0
			1	80 PPD		0
		0	0		0	



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Monitoring

Key

Blue	= GPP Equal To OR Above 65 on Day 2
Blue	= RH Equal To OR Above 40 on Day 2
Gray	= GPP Not Making Progress(Not Decreasing Daily)
Purple	= Zone Temp Outside Optimal Range for Equip (68 to 90)
Red	= Negative Grains Depression
Yellow	= Low or Zero Grains Depression

Atmospheric & Dehumidifier Readings

Zone 1

Atmospheric Readings	Outside			Unaffected			HVAC			Zone 1		
	Timestamp	Temp	RH%	GPP	Temp	RH%	GPP	Temp	RH%	GPP	Temp	RH%
07/05/2024 10:48 AM Tech: TW	83.00	46.00	77	75.00	42.00	54				75.00	66.00	85
07/06/2024 12:00 AM Tech:												
07/07/2024 12:00 AM Tech:												
07/08/2024 02:29 PM Tech: TW	86.00	42.00	77	74.00	50.00	62				77.00	58.00	80
07/09/2024 12:00 AM Tech:												
07/10/2024 02:44 PM Tech: TW	64.00	92.00	81	75.00	66.00	85				79.00	75.00	111
07/11/2024 12:00 AM Tech:												
07/12/2024 04:17 PM Tech: TW	83.00	54.00	91	73.00	48.00	58				81.00	69.00	109
07/13/2024 12:00 AM Tech:												
07/14/2024 12:00 AM Tech:												
07/15/2024 12:00 AM Tech:												
07/16/2024 12:45 PM Tech: TW	83.00	58.00	98	76.00	53.00	70				88.00	62.00	123
07/17/2024 12:00 AM Tech:												
07/18/2024 12:00 AM Tech:												
07/19/2024 12:00 AM Tech:												
07/20/2024 12:00 AM Tech:												
07/21/2024 12:00 AM Tech:												
07/22/2024 12:00 AM Tech:												
07/23/2024 12:00 AM Tech:												
07/24/2024 12:00 AM Tech:												
07/25/2024 12:00 AM Tech:												
07/26/2024 09:51 AM Tech: TW	71.00	55.00	62	70.00	49.00	53				88.00	59.00	117



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Dehumidifier Readings	617 Dry Max D4455				
Timestamp	Temp	RH%	GPP	GDEP	Hrs

07/05/2024 10:48 AM Tech: TW					
07/06/2024 12:00 AM Tech:					
07/07/2024 12:00 AM Tech:					
07/08/2024 02:29 PM Tech: TW	106.00	23.00	78	2	0
07/09/2024 12:00 AM Tech:					
07/10/2024 02:44 PM Tech: TW	92.00	29.00	64	47	0
07/11/2024 12:00 AM Tech:					
07/12/2024 04:17 PM Tech: TW	98.00	22.00	59	50	0
07/13/2024 12:00 AM Tech:					
07/14/2024 12:00 AM Tech:					
07/15/2024 12:00 AM Tech:					
07/16/2024 12:45 PM Tech: TW	111.00	20.00	79	44	0
07/17/2024 12:00 AM Tech:					
07/18/2024 12:00 AM Tech:					
07/19/2024 12:00 AM Tech:					
07/20/2024 12:00 AM Tech:					
07/21/2024 12:00 AM Tech:					
07/22/2024 12:00 AM Tech:					
07/23/2024 12:00 AM Tech:					
07/24/2024 12:00 AM Tech:					
07/25/2024 12:00 AM Tech:					
07/26/2024 09:51 AM Tech: TW	106.00	16.00	54	63	0

Moisture Content Readings

Zone 1



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Room	Material	%/Pts	Goal	07/5 10:48 AM TW	07/6 12:00 AM	07/7 12:00 AM	07/8 2:29 PM TW	07/9 12:00 AM	07/10 2:44 PM TW	07/11 12:00 AM	07/12 4:17 PM TW
Main Level Break room	Cinder Block - Wall	Pts	20				99		99		99
Main Level Break room	Drywall - Wall	Pts	12	Removed							
Main Level Break room	Wood - Framing/Stud	%	16	99			99		99		99
Main Level Break room	Wood - Wall, Paneling	%	12	Removed							

Zone 1

Room	Material	%/Pts	Goal	07/13 12:00 AM	07/14 12:00 AM	07/15 12:00 AM	07/16 12:45 PM TW	07/17 12:00 AM	07/18 12:00 AM	07/19 12:00 AM	07/20 12:00 AM
Main Level Break room	Cinder Block - Wall	Pts	20				20				
Main Level Break room	Wood - Framing/Stud	%	16				55				

Zone 1

Room	Material	%/Pts	Goal	07/21 12:00 AM	07/22 12:00 AM	07/23 12:00 AM	07/24 12:00 AM	07/25 12:00 AM	07/26 9:51 AM TW
Main Level Break room	Wood - Framing/Stud	%	16						16