



Prepared by
Trendset Communications Group

Proposal #: 4213
Date: 07/08/2026
Terms: Net 30

Prepared For:

Lathrup Village - City Hall
27400 Southfield Rd
Lathrup Village, MI 48076

Location:

Lathrup Village
27400 Southfield Rd
Lathrup Village, MI 48076

Sales Person

Rebecca Schaefer

Project Name

4213

Proposed Service:

Verkada License Renewal - 1 Year

NAME	DESCRIPTION	QUANTITY	PRICE	TOTAL
Verkada License Camer	License - Verkada - 1 Year	28	\$171.810	\$4,810.68
Verkada License Access	License - Verkada Access Control - 1 Year	12	\$171.810	\$2,061.72

Customer Signature _____

SUB TOTAL \$6,872.40

SALES TAX \$0.00

Quote is valid for 30 days from date.

TOTAL \$6,872.40

Trendset Communications
Group
23885 Denton St
Clinton Twp, MI 48036

Phone: (586) 765-0770
Fax: (586) 948-9977
Email: tcgadmin@tcg-pros.com





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STANDARD TERMS & CONDITIONS

1. SERVICES: Trendset Communications Group (henceforth referred to as TCG) shall install, service, and warranty the system(s) as designed by TCG and approved by Customer, in accordance with TCG's Proposal (attached).

2. INSTALLATION CHARGES: The Customer agrees to pay TCG, its agents or assigns, the installation charge and, if applicable, the maintenance, and/or lease charge as listed in the Proposal, subject to the terms and conditions as listed in the Proposal and Sales Agreement.

3. INSTALLATION, MAINTENANCE, SERVICE: Customer hereby authorizes and empowers TCG to perform or cause to be performed the work necessary to fulfill the terms of this Agreement, including but not limited to installation, maintenance, inspection, testing, and repair of the systems on its premises. Such work shall be performed in a workmanlike manner in accordance with TCG's standard practices and shall be completed in accordance with a mutually agreed upon schedule, unless stated otherwise in the Proposal. The obligation of TCG to provide service related to the maintenance of the system pertains solely to the items specified in the Bill of Materials as listed in the Proposal. TCG is not obligated to maintain, repair, service, replace, operate or assure the operation of any device, system, or property belonging to Customer or to any third party to which such specified systems or components are attached, unless specifically agreed upon in the Proposal. In order to protect Customer from losses resulting from, damage to, or destruction of TCG systems, Customer shall include such systems in the coverage provided in its liability and fire insurance policies. TCG will provide service availability in accordance with the coverage requirements listed in the Proposal and defined under "coverage type" while the equipment is located on the premises upon

which it was

installed. The service to be provided is intended to keep the equipment in, or restore the equipment to, good working order. Unscheduled, on-call remedial maintenance is also to be provided by TCG under this Agreement as necessary. Service provided by TCG under this Agreement does not assure against, nor does TCG assume any liability for, interruptions in operation of the equipment covered by this Agreement. When covered by our SERVICE AGREEMENT, the service also includes preventative maintenance based upon the specific needs of the individual equipment as determined by TCG.

4. ACCESS: TCG's technicians shall have full and free access upon their arrival to the equipment covered under this Agreement to provide service thereon.

5. OWNERSHIP: For existing installations, the Customer represents that it is the owner of the equipment to be serviced under this Agreement, or, if not the owner, has authority from the owner to include such equipment under this Agreement.

6. OPERATION: Customer represents and agrees to use the equipment properly and follow proper operating procedures (if customer requires TCG service); if TCG representatives are sent to Customer's premises in response to a service call caused by the Customer improperly following operating instructions or failing to close or properly secure a protected point, to pay an additional service charge at the prevailing rate per occurrence.

7. DELAYS - INTERRUPTION OF SERVICE: TCG shall not be liable for any delays, however caused, or for interruptions of service caused by strikes, riots, floods, acts of God, loss of communication and/or other signal transmission lines, or by any event beyond the control of TCG. TCG will not be required to furnish service to Customer while such interruption shall continue.

8. EQUIPMENT COVERED: Refer to attached Proposal, as applicable.

9. EXCLUSIONS: Services to be provided by TCG pursuant to this Agreement do not include:

a) Repair of damage or increase in service time caused by failure to continually provide a suitable operating environment with all facilities as prescribed by TCG and/or the equipment manufacturer, including, but not limited to, the failure to provide, or the failure of, adequate and regulated electrical power, air conditioning or humidity control; or such special requirements as contained in the Proposal hereto.



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- b) Repair of damage or increase in service time caused by use of the equipment for other than the ordinary use for which the equipment was designed or purpose for which it was intended.
- c) Repair of damage, replacement parts (due to other than normal wear) or repetitive service calls caused by the use of unauthorized supplies or equipment.
- d) Repair of damage or increase in service time caused by: accident, disaster, which shall include, but not be limited to, fire, flood, water, wind and lightning; transportation, neglect or misuse, alterations, which shall include, but not be limited to, any deviation from TCG's physical, mechanical or electrical machine design; attachments, which are defined as the mechanical, electrical or electronic interconnecting to non-TCG equipment and devices not supplied by TCG.
- e) Electrical work external to the equipment or accessories furnished by TCG.

10. ADDITIONAL CHARGES: Unless otherwise specified in the Proposal, service charges for the system are based upon coverage as specified in the "hours of operation". Service performed outside this window, or as a result of the failure of the Customer to adhere to the requirements as specified by either the manufacturer or outside the scope of the Agreement, shall be chargeable at TCG's prevailing rates. Customer shall not tamper with, adjust, alter, move, remove, or otherwise interfere with equipment without TCG's specific permission, nor permit the same by other Contractors. Any work performed by TCG to correct Customer's breach of the foregoing obligation shall be corrected and paid for by Customer at TCG's prevailing rates. Remedial maintenance due to Acts of God or events beyond the control of TCG shall be corrected by TCG and paid for by Customer in accordance with TCG's prevailing rates. TCG shall have the right to increase or decrease the periodic service charge provided above at any time or times after the expiration of one year from the date service is operative under this Agreement, upon giving Customer written notice thirty (30) days in advance of the effective date of such increase or decrease.

11. RENEWAL: The Service Agreement portion of these conditions is self-renewing for the term provided herein and at the prices in effect as of the date of renewal unless modified or canceled by either party in writing not less than thirty (30) days prior to the expiration date of this Agreement.

12. TERMINATION/PAYMENT: TCG has the option to terminate this agreement for cause should any payment due from Customer to TCG remain overdue for a period of more than thirty (30) days. Should TCG elect to exercise such cancellation option, said exercise shall be in writing, sent by certified mail, return receipt requested, and such cancellation shall be effective upon receipt.

13. SUCCESSORS: The Agreement is not assignable by Customer except upon the written consent of TCG, which consent will not unreasonably be withheld.

14. ENTIRE AGREEMENT: This Agreement is to govern the providing of services by TCG to Customer as described herein. Nothing in this Agreement is to be construed as creating a lease or a leasehold agreement between the parties. This Agreement is not binding unless approved in writing by an authorized representative of TCG. If approval is not obtained, the only liability of TCG shall be to return to Customer the amount, if any, paid to TCG upon the signing of the Agreement by its Sales Representative. This writing, together with any individually signed acceptance of Proposals, rider, other attachments pertaining to this Agreement is intended by the parties as the final expression of their agreement with respect to the subject matter contained herein and also as the complete and exclusive statement of the terms and such Agreement, notwithstanding any prior, contemporaneous or subsequent purchase order or other document relating to said subject matter. There is no course of dealing or usage of the trade what would supplement or conflict with its terms. This Agreement may only be amended in writing signed by both parties.

15. JURISDICTION: This Agreement shall be governed by the laws of the Commonwealth of Michigan.