Request Category	Created in period	Created in comparison period	Acknowledged in period	Acknowledged in comparison period	Closed in period
Other	0	0	0	0	0
Property Maintenance	4	3	4	1	1
Pothole	4	5	0	1	1
Trash and Recycling	0	0	0	0	0
Private Property Issue	0	0	0	0	0
Abandoned Vehicle	0	0	0	0	0
Street Light	0	0	0	0	0
Trees	0	0	0	0	0
Parks and Playgrounds	0	0	0	0	0
Street Sign	0	0	0	0	0
Sidewalk Damage	0	0	0	0	0
Animal Control	0	0	0	0	0
Illegal Dumping	0	0	0	0	0
Branches/Chipping	0	0	0	0	0
Drainage	0	0	0	0	0

Requests filtered by request category that have been created

Closed in comparison period	Average days to acknowledge in period	Days to acknowledge previous	Average days to close	Average days to close in comparison period	Category SLA length	Unit of category SLA length	Percentage of requests closed within SLA
0					3	days	0%
1	1	13.8	2.3	0.3	3	days	100%
1		0	0	2.5	3	days	100%
0					1	days	0%
0					3	days	0%
0					3	days	0%
0					3	days	0%
0					3	days	0%
0					5	days	0%
0					5	days	0%
0					2	weeks	0%
0					3	days	0%
0					3	days	0%
0					2	days	0%
0					3	days	0%

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Number of requests within period that are overdue	Open count	Number of requests within period that are overdue and not closed
0	0	0
0	3	2
0	3	3
0	0	0
0	0	0
0	0	0
0	0	0
0	0	0
0	0	0
0	0	0
0	0	0
0	0	0
0	0	0
0	0	0
0	0	0